

4.4 | Town of Richmond Hill

Route 80 - Elgin Mills

Route Implementation Date:

- > June 2013

Route Type/Routing:

- > Base
- > Monday to Sunday/holiday service on Elgin Mills Road between Bathurst Street and Cathedral Town

Major Trip Generators:

- > Elgin West Community Centre
- > St. Theresa of Lisieux Catholic High School
- > Richmond Green High School

Previous Operating Period and Frequency:

- > N/A – Service introduced June 2013

Previous Route Performance (2012):

- > N/A – Service introduced June 2013

Service Changes:

- > Implemented Sunday/holiday service in addition to the Monday to Saturday service proposed in the 2013 Annual Service Plan

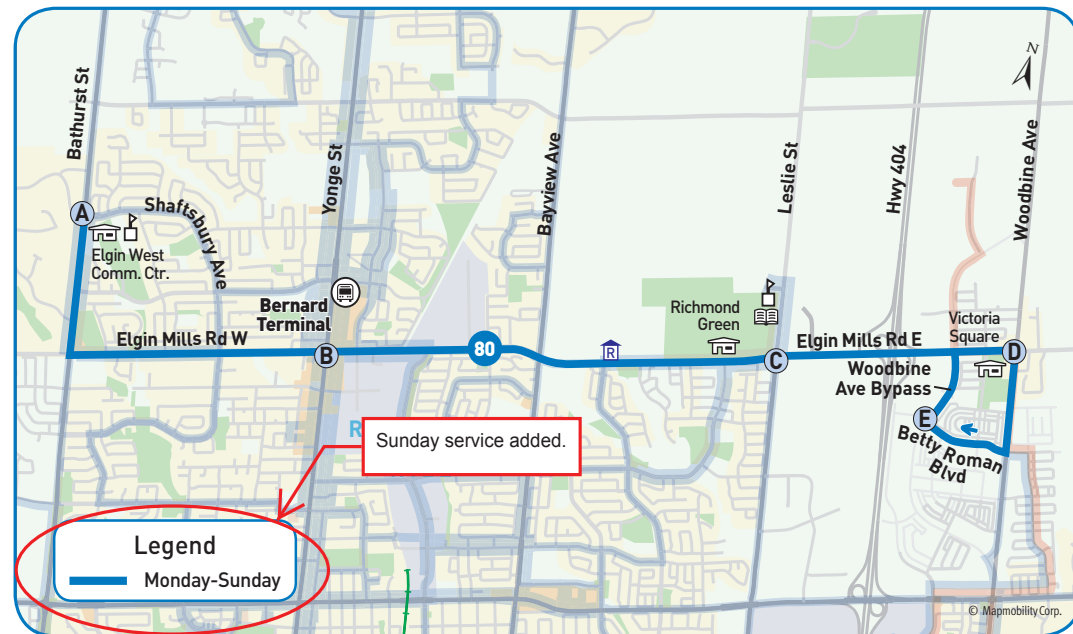
Passenger Impacts/Options:

- > Implemented additional Sunday/holiday service

Previous Route Map:

- > N/A – Service introduced June 2013

Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Route 81 - Inspiration

Route Implementation Date:

- > April 2008
- > Restructured July 2012

Route Type/Routing:

- > Local
- > Weekday rush hour service in the Inspiration community on Yonge Street from Jefferson Sideroad to the Bernard Terminal

Major Trip Generators:

- > Bernard Terminal
- > Richmond Hill High School
- > Inspiration community

Service Changes:

- > Introduced Route 442 - Richmond Hill High School Special to replace the additional afternoon Route 81 - Inspiration trip departing Bernard Terminal at 3:39 p.m.

Passenger Impacts/Options:

- > No passenger impacts

Previous Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Previous Operating Period and Frequency (in Minutes):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
30	28-34	N/A	31-35	35	N/A	N/A	N/A

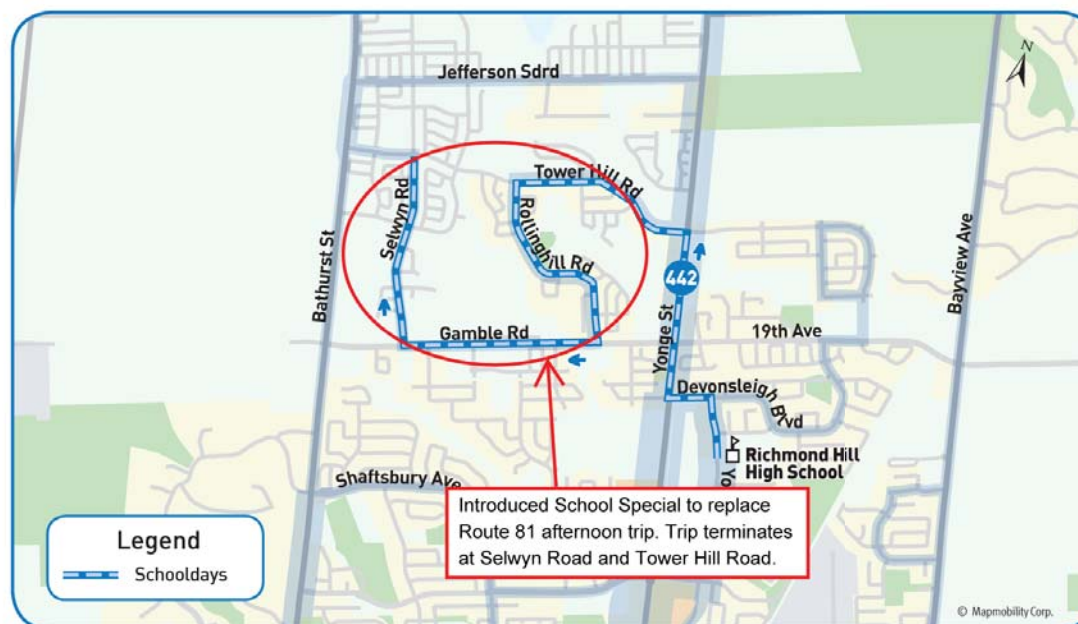
Rush hour – 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 7:00 p.m.

Non-rush hour – beginning of service until 6:00 a.m., 9:00 a.m. to 3:00 p.m. and 7:00 p.m. until end of service

Previous Route Performance (2012):

Performance Indicator	Value
Average route ridership (weekday daily)	168
Average route ridership (weekday rush hour)	156
Average route ridership (weekday non-rush hour)	12
Net cost per passenger (weekday rush hour)	\$2.13
Net cost per passenger (weekday non-rush hour)	\$6.65
Revenue/Cost (weekday rush hour)	55%
Revenue/Cost (weekday non-rush hour)	28%

Current Route Map



Housing Facilities:



Nursing Home



Retirement Home



Social Housing

Route 82 - Valleysmede**Route Implementation Date:**

- > Pre-Amalgamation
- > Restructured July 2012
- > Restructured June 2013

Route Type/Routing:

- > Local
- > Weekday rush hour service along Shirley Drive, Spadina Road, and Valleysmede Drive connecting passengers to the Richmond Hill GO Station and three high schools

Major Trip Generators:

- > Richmond Hill GO Station
- > St. Robert Catholic High School
- > Richmond Green Secondary School
- > Bayview Secondary School
- > Highway 7 Corridor
- > Walmart Plaza

Service Changes:

- > Replaced Route 82 - Valleysmede trip diverting to Richmond Hill High School in the morning with current Route 448 - Richmond Hill High School Special
- > Discontinued Richmond Hill High School diversion

Passenger Impacts/Options:

- > No passenger impacts

Previous Operating Period and Frequency (in Minutes):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
30	20-30	N/A	21-37	33	N/A	N/A	N/A

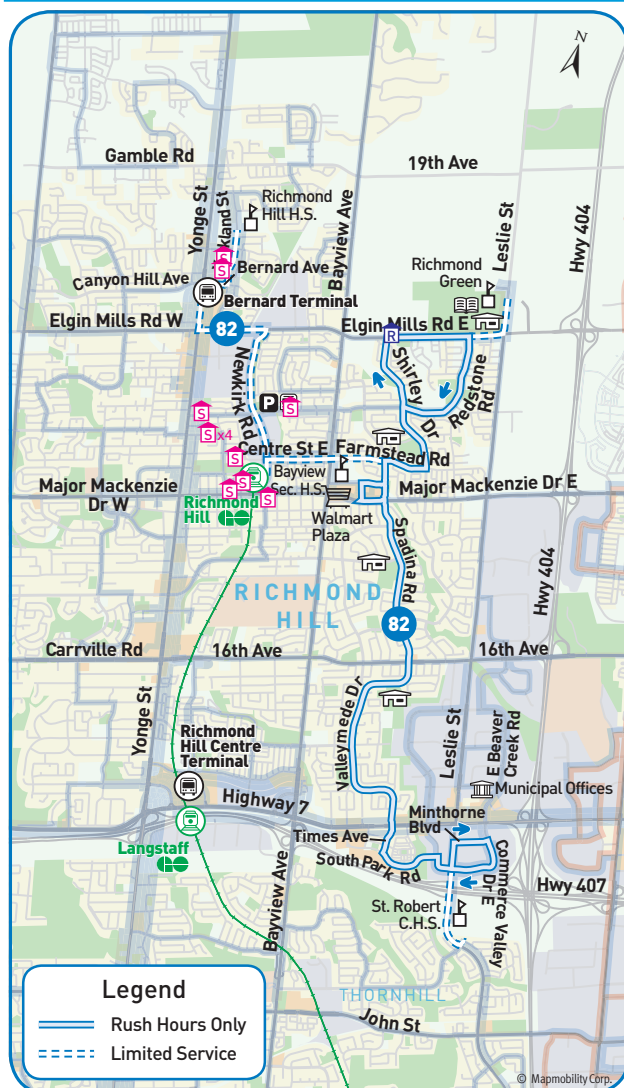
Rush hour – 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 7:00 p.m.

Non-rush hour – beginning of service until 6:00 a.m., 9:00 a.m. to 3:00 p.m. and 7:00 p.m. until end of service

Previous Route Performance (2012):

Performance Indicator	Value
Average route ridership (weekday daily)	247
Average route ridership (weekday rush hour)	177
Average route ridership (weekday non-rush hour)	70
Net cost per passenger (weekday rush hour)	\$7.58
Net cost per passenger (weekday non-rush hour)	\$10.69
Revenue/Cost (weekday rush hour)	26%
Revenue/Cost (weekday non-rush hour)	20%

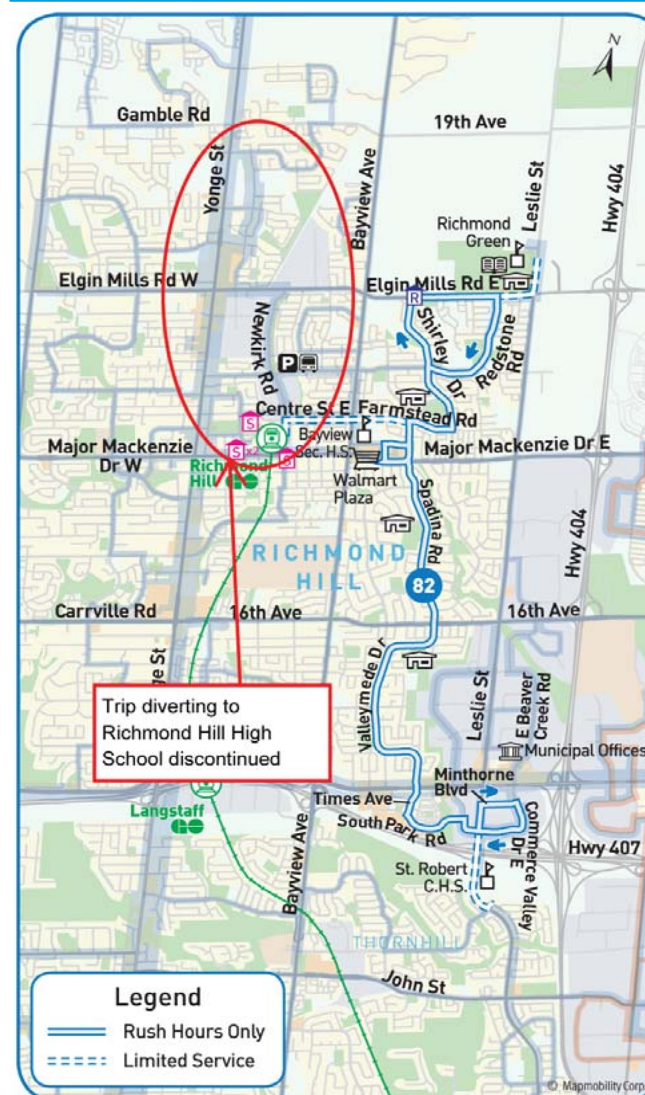
Previous Route Map



Housing Facilities

- Nursing Home
- Retirement Home
- Social Housing

Current Route Map



Housing Facilities

- Nursing Home
- Retirement Home
- Social Housing

Route 83/83A - Trench**Route Implementation Date:**

- > Route 83 - Trench implemented Pre-Amalgamation
- > Route 83A - Trench implemented in January 2008, restructured in July 2012

Route Type/Routing:

- > Local
- > Route 83 - Trench operates weekday service between Yonge Street, Bernard Terminal, and Richmond Hill Centre Terminal along Kersey Crescent, Trench Street, Regent Street, and Canyon Hill Avenue
- > Route 83A - Trench operates weekday rush hour service between Richmond Green Secondary School and Hillcrest Mall along Redstone Road, Crosby Avenue, and Trench Street

Major Trip Generators:

- > Langstaff Secondary School
- > Hillcrest Mall
- > Mackenzie Richmond Hill Hospital
- > Alexander Mackenzie High School
- > Dunlop Seniors Residences
- > St. Theresa of Lisieux Catholic High School
- > Richmond Hill Secondary School
- > Bernard Terminal
- > Richmond Hill Centre Terminal
- > Richmond Green Secondary School and Library
- > Jean Vanier Catholic High School
- > Silver City Theatre

Previous Operating Period and Frequency (in Minutes):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
29	17-23	35	14-18	27	65	N/A	N/A

Rush hour – 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 7:00 p.m.

Non-rush hour – beginning of service until 6:00 a.m., 9:00 a.m. to 3:00 p.m. and 7:00 p.m. until end of service

Previous Route Performance (2012): Route 83 - Trench

Performance Indicator	Value
Average route ridership (weekday daily)	489
Average route ridership (weekday rush hour)	263
Average route ridership (weekday non-rush hour)	226
Net cost per passenger (weekday rush hour)	\$5.48
Net cost per passenger (weekday non-rush hour)	\$5.22
Revenue/Cost (weekday rush hour)	32%
Revenue/Cost (weekday non-rush hour)	33%

Previous Route Performance (2012): Route 83A - Trench

Performance Indicator	Value
Average route ridership (weekday daily)	189
Average route ridership (weekday rush hour)	158
Average route ridership (weekday non-rush hour)	31
Net cost per passenger (weekday rush hour)	\$7.20
Net cost per passenger (weekday non-rush hour)	\$8.05
Revenue/Cost (weekday rush hour)	27%
Revenue/Cost (weekday non-rush hour)	24%

Service Changes:

- > New school special Route 443 - Langstaff Secondary School Special implemented to replace additional Route 83 morning trip departing Bernard Terminal at 7:18 a.m. and afternoon trip departing Richmond Hill Centre Terminal at 2:42 p.m.

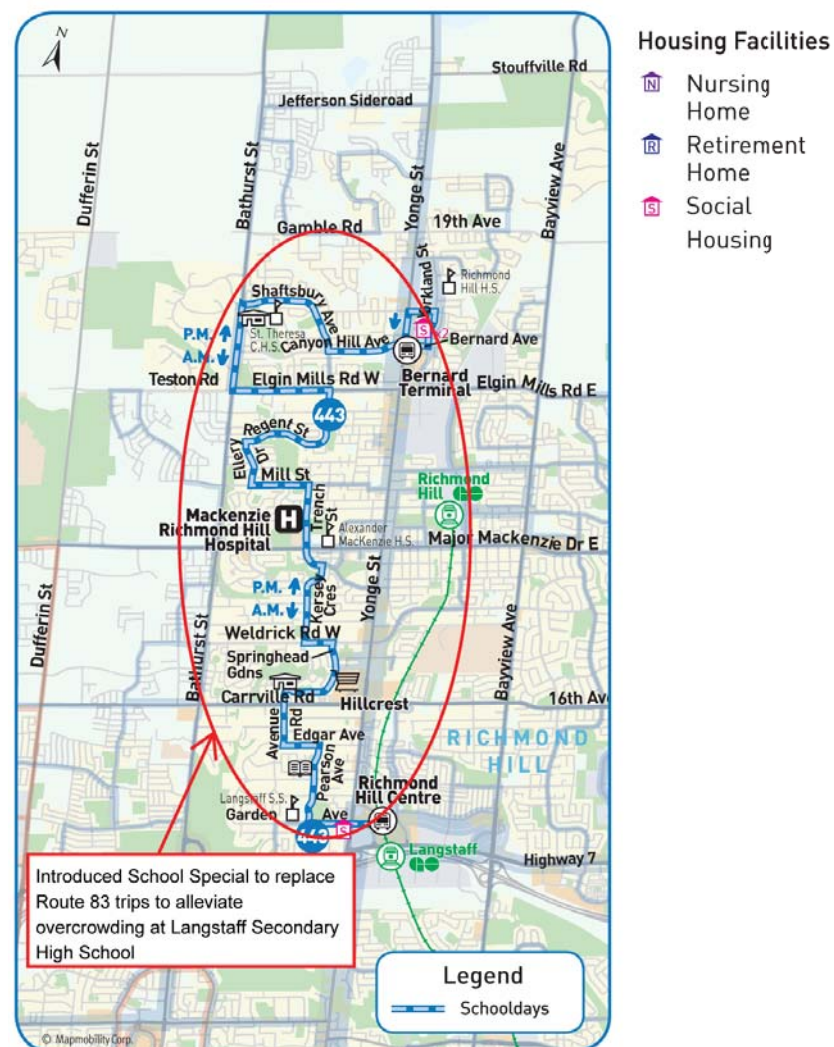
Passenger Impacts/Options:

- > No passenger impacts

Previous Route Map



Current Route Map



Route 84 - Oak Ridges

Route Implementation Date:

- > Pre-Amalgamation

Route Type/Routing:

- > Local
- > Monday to Saturday service connecting Oak Ridges and the Lake Wilcox community to Yonge Street, operating between Bloomington Road and Sunset Beach Road

Major Trip Generators:

- > No Frills Plaza
- > Cardinal Carter Catholic High School
- > Yonge Street Corridor
- > Oak Ridges Community Centre

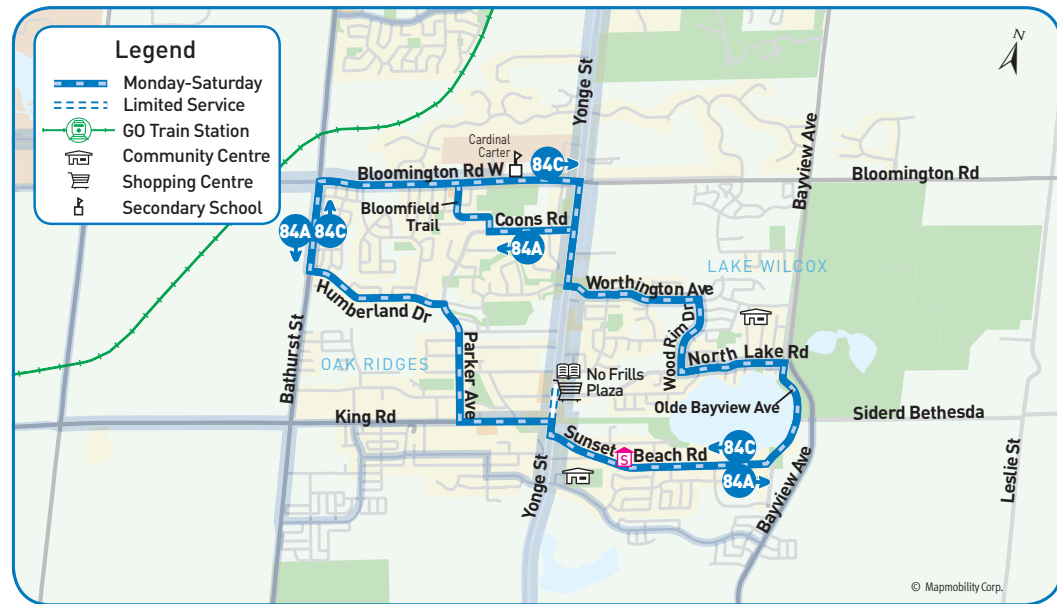
Service Changes:

- > Restructured Route 84A/C - Oak Ridges service as a result of the permanent closure of Olde Bayview Avenue and a section of Sunset Beach Road
- > Discontinued Route 84A - Oak Ridges service
- > Restructured Route 84 - Oak Ridges and Dial-a-Ride service to operate on Bayview Avenue and Bayview Park Lane as an alternative to Olde Bayview Avenue and section of Sunset Beach Road
- > Implemented clockwise service only

Passenger Impacts/Options:

- > Discontinued counter-clockwise service
- > New service to the Oak Ridges Community Centre provided
- > Some passengers are required to travel longer on the restructured route
- > Services discontinued along Coons Road

Previous Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Previous Operating Period and Frequency (in Minutes):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	17	40	17	40	N/A	40	N/A

Rush hour – 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 7:00 p.m.

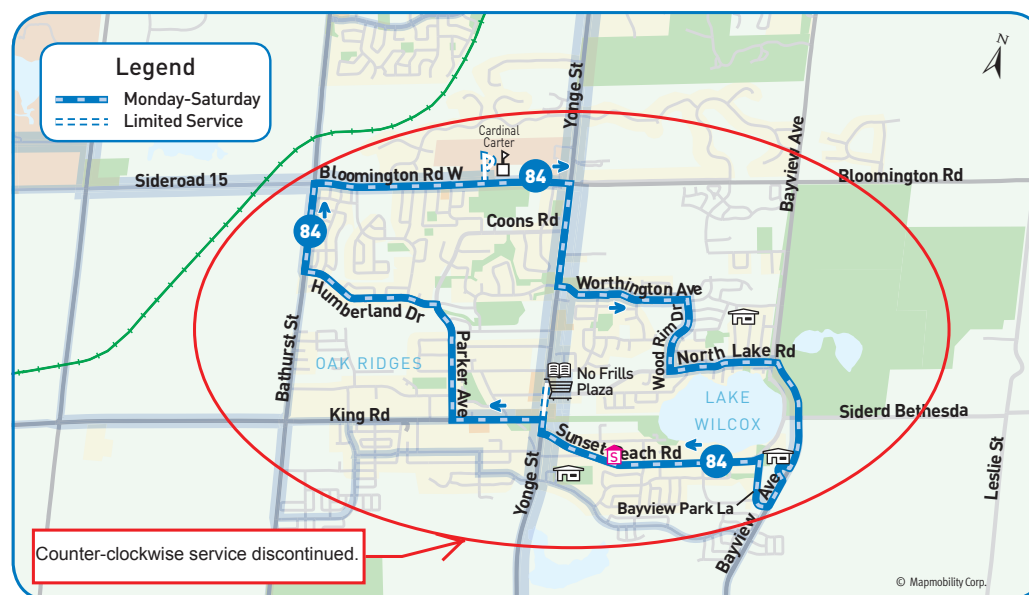
Non-rush hour – beginning of service until 6:00 a.m., 9:00 a.m. to 3:00 p.m. and 7:00 p.m. until end of service

Previous Route Performance (2012):

Performance Indicator	Value
Average route ridership (weekday daily)	140
Average route ridership (weekday rush hour)	120
Average route ridership (weekday non-rush hour) *	20
Net cost per passenger (weekday rush hour)	\$11.40
Net cost per passenger (weekday non-rush hour) *	\$17.65
Revenue/Cost (weekday rush hour)	19%
Revenue/Cost (weekday non-rush hour)*	13%

*Dial-a-Ride

Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Route 242 - North Richvale GO Shuttle

Route Implementation Date:

- > September 2004

Route Type/Routing:

- > GO Shuttle
- > Weekday rush hour service to/from the Richmond Hill GO Station connecting to all four GO Rail service in the morning and first four trains in the evening

Major Trip Generators:

- > Richmond Hill GO Station

Service Changes:

- > Cancelled the 2013 Annual Service Plan initiative to discontinue Route 242 - North Richvale GO Shuttle service

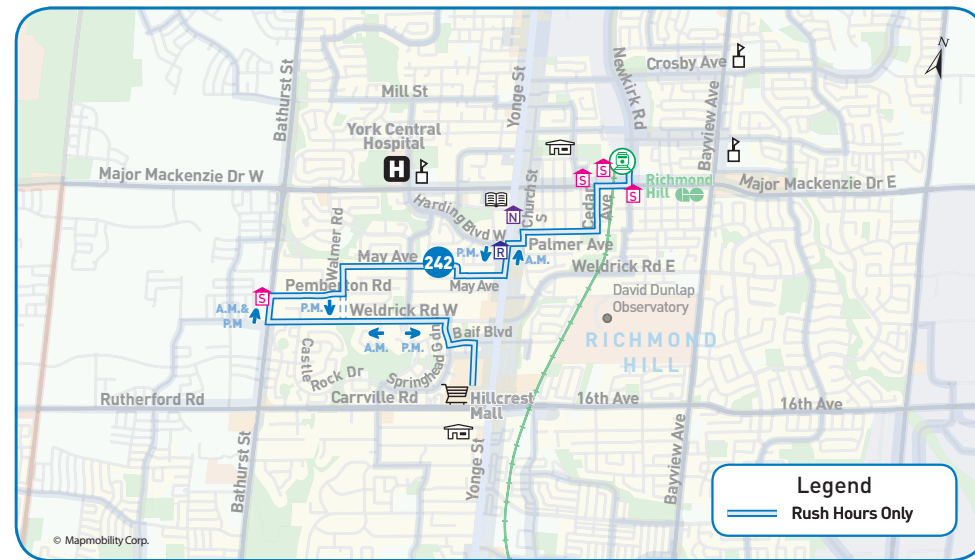
Passenger Impacts/Options:

- > No passenger impacts

Current Route Map:

- > Same as Previous Route Map

Previous Route Map



- GO Station
- Community Centre
- Hospital
- Shopping Centre
- Secondary School
- Retirement Home
- Social Housing

Previous Operating Period and Frequency (in Minutes):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	30	N/A	30	N/A	N/A	N/A	N/A

Rush hour – 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 7:00 p.m.

Non-rush hour – beginning of service until 6:00 a.m., 9:00 a.m. to 3:00 p.m. and 7:00 p.m. until end of service

Previous Route Performance (2012):

Performance Indicator	Value
Average route ridership (weekday rush hour)	38
Net cost per passenger (weekday rush hour)	\$11.54
Revenue/Cost (weekday rush hour)	18%

Route 244 - Beaver Creek Shuttle

Route Implementation Date:

- > June 2013

Route Type/Routing:

- > Shuttle
- > Weekday rush hour service in the Beaver Creek and Commerce Valley Business parks

Major Trip Generators:

- > Beaver Creek Business Park
- > Headford Business Park
- > Commerce Valley Business Park

Previous Operating Period and Frequency (in Minutes):

- > N/A – Reinstated service June 2013

Previous Route Performance (2012):

- > N/A – Reinstated service June 2013

Service Changes:

- > Reinstated Route 244 - Beaver Creek Shuttle service along Leek Crescent during rush hour to minimize the impact to Route 85B - Rutherford/16th Avenue passengers as a result of restructuring Route 85 - Rutherford
- > Cancelled the 2013 Annual Service Plan initiative to discontinue rush hour service along Leek Crescent

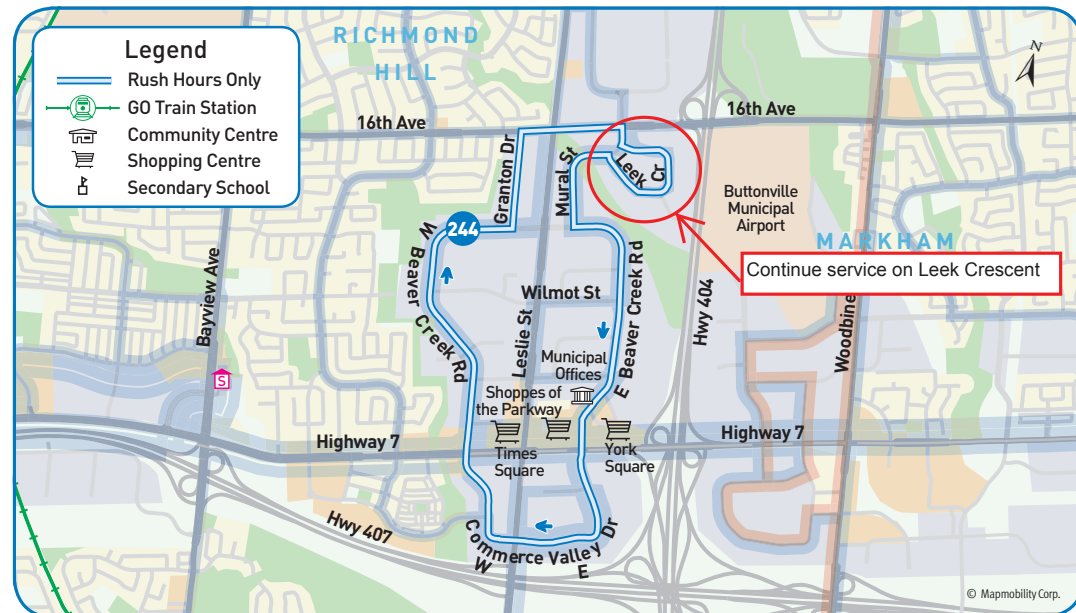
Passenger Impacts/Options:

- > No passenger impacts

Previous Route Map:

- > N/A

Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Route 446 - St. Theresa High School Special

Route Implementation Date:

- > Pre-Amalgamation

Route Type/Routing:

- > High School Special
- > One trip in the morning and afternoon to and from St. Theresa Catholic High School along Bathurst Street and Via Romano Boulevard

Major Trip Generators:

- > St. Theresa of Lisieux Catholic High School

Service Changes:

- > Truncated route at McCallum Drive and Bathurst Street instead of Promenade Terminal

Passenger Impacts/Options:

- > Students along Bathurst Street between Promenade Terminal and McCallum Drive can utilize Route 88 - Bathurst as an alternative

Previous Operating Period and Frequency:

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	1 trip	N/A	1 trip	N/A	N/A	N/A	N/A

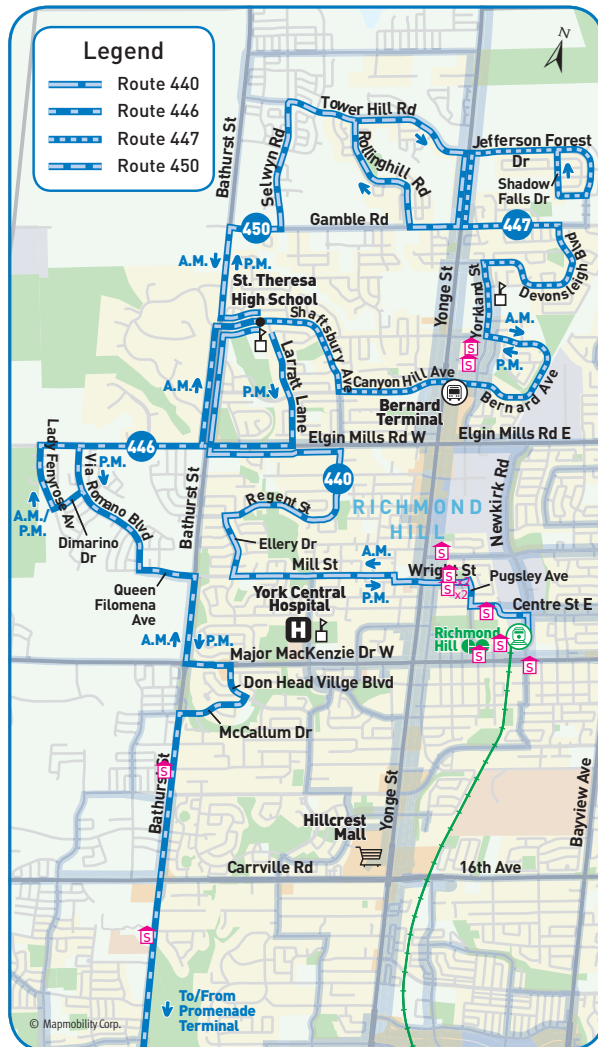
Rush hour – 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 7:00 p.m.

Non-rush hour – beginning of service until 6:00 a.m., 9:00 a.m. to 3:00 p.m. and 7:00 p.m. until end of service

Previous Route Performance (2012):

Performance Indicator	Value
Average route ridership (weekday rush hour)	65
Net cost per passenger (weekday rush hour)	\$1.73
Revenue/Cost (weekday rush hour)	60%

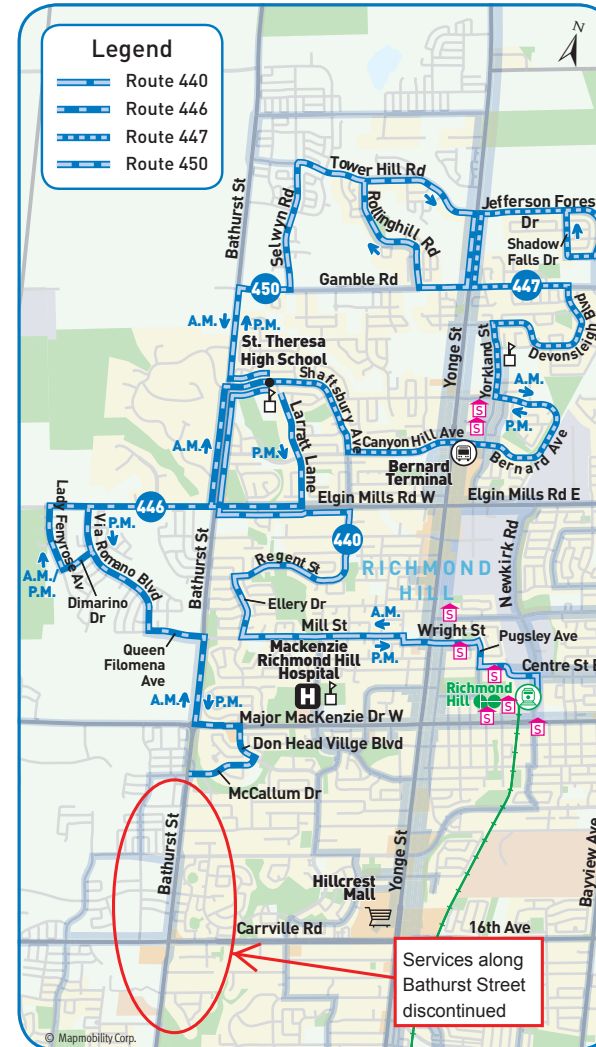
Previous Route Map



Housing Facilities

- Nursing Home
- Retirement Home
- Social Housing

Current Route Map



Housing Facilities

- Nursing Home
- Retirement Home
- Social Housing

Route 448 - Richmond Hill High School Special

Route Implementation Date:

- > Pre-Amalgamation

Route Type/Routing:

- > High School Special
- > One trip in the afternoon from Richmond Hill High School along Newkirk Road, Spadina Road, and Valley Mede Drive

Major Trip Generators:

- > Richmond Hill High School

Service Changes:

- > Implemented new morning trip as a result of discontinued the Route 82 - Valley Mede trip diverting to the Richmond Hill High School

Passenger Impacts/Options:

- > No passenger impacts

Previous Operating Period and Frequency:

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	N/A	N/A	1 trip	N/A	N/A	N/A	N/A

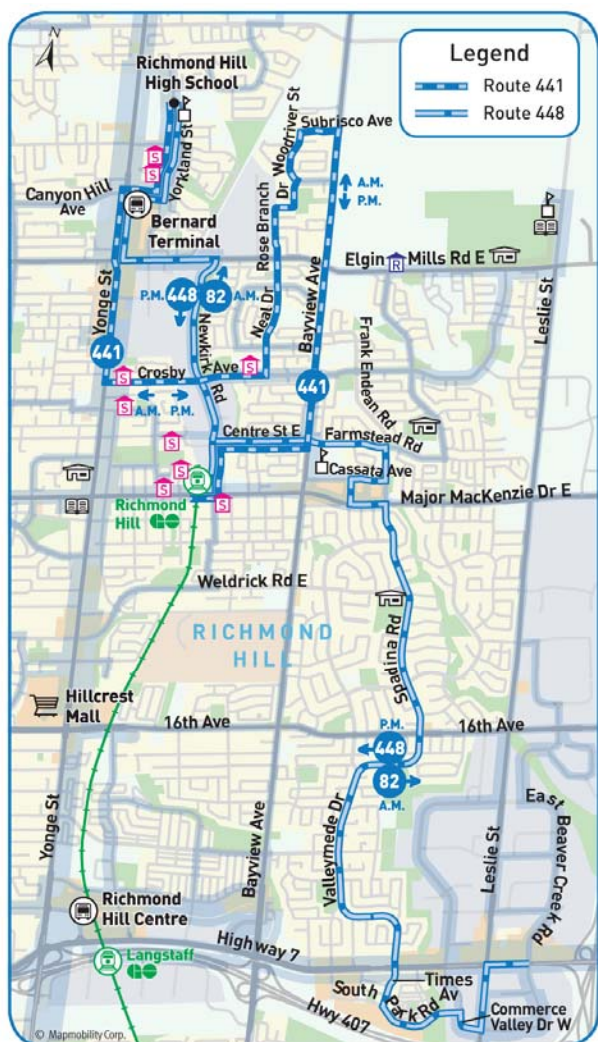
Rush hour – 6:00 a.m. to 9:00 a.m. and 3:00 p.m. to 7:00 p.m.

Non-rush hour – beginning of service until 6:00 a.m., 9:00 a.m. to 3:00 p.m. and 7:00 p.m. until end of service

Previous Route Performance (2012):

Performance Indicator	Value
Average route ridership (weekday rush hour)	32
Net cost per passenger (weekday rush hour)	\$1.81
Revenue/Cost (weekday rush hour)	59%

Previous Route Map



Current Route Map

