

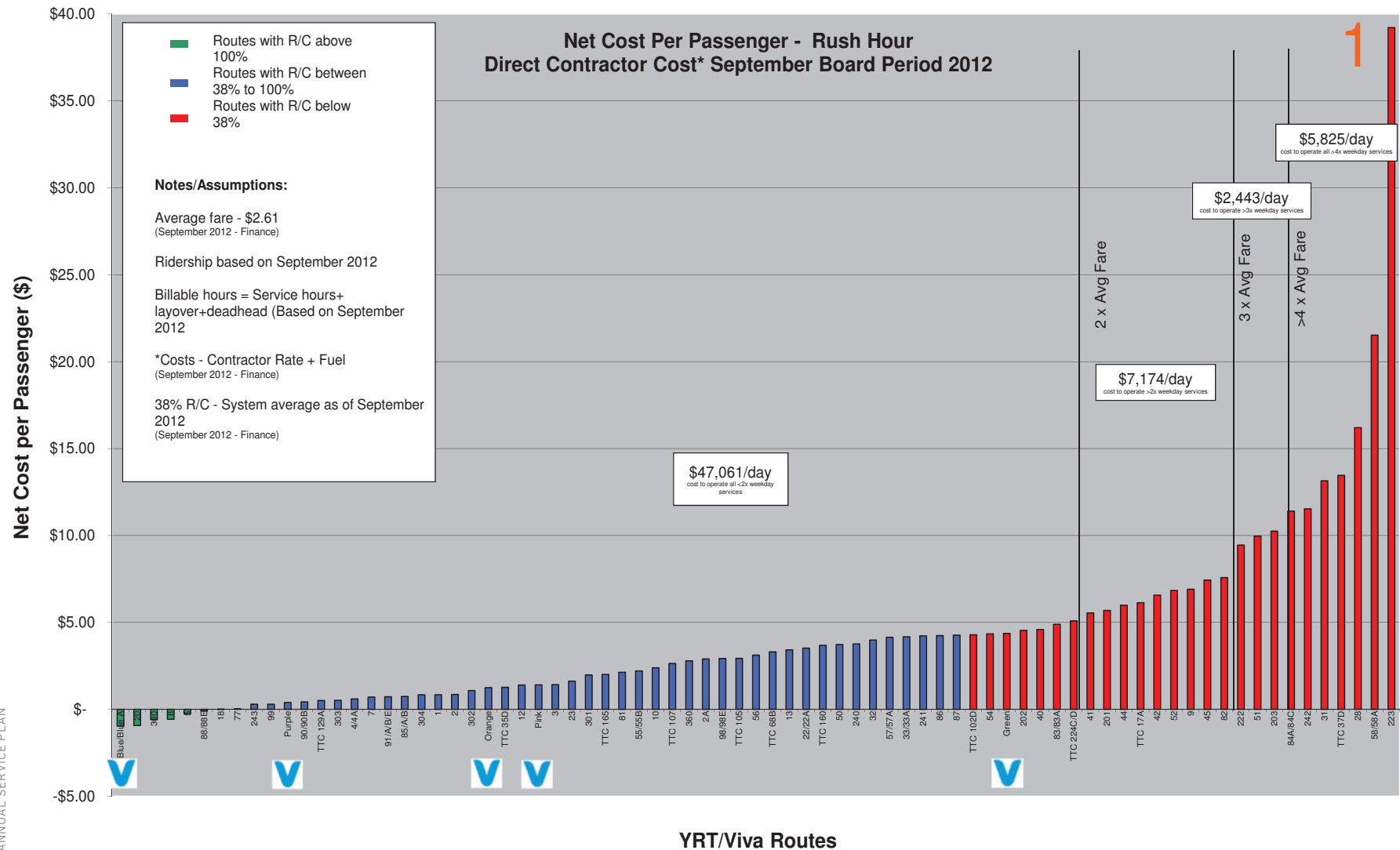
Appendix A

Route Performance Assessments

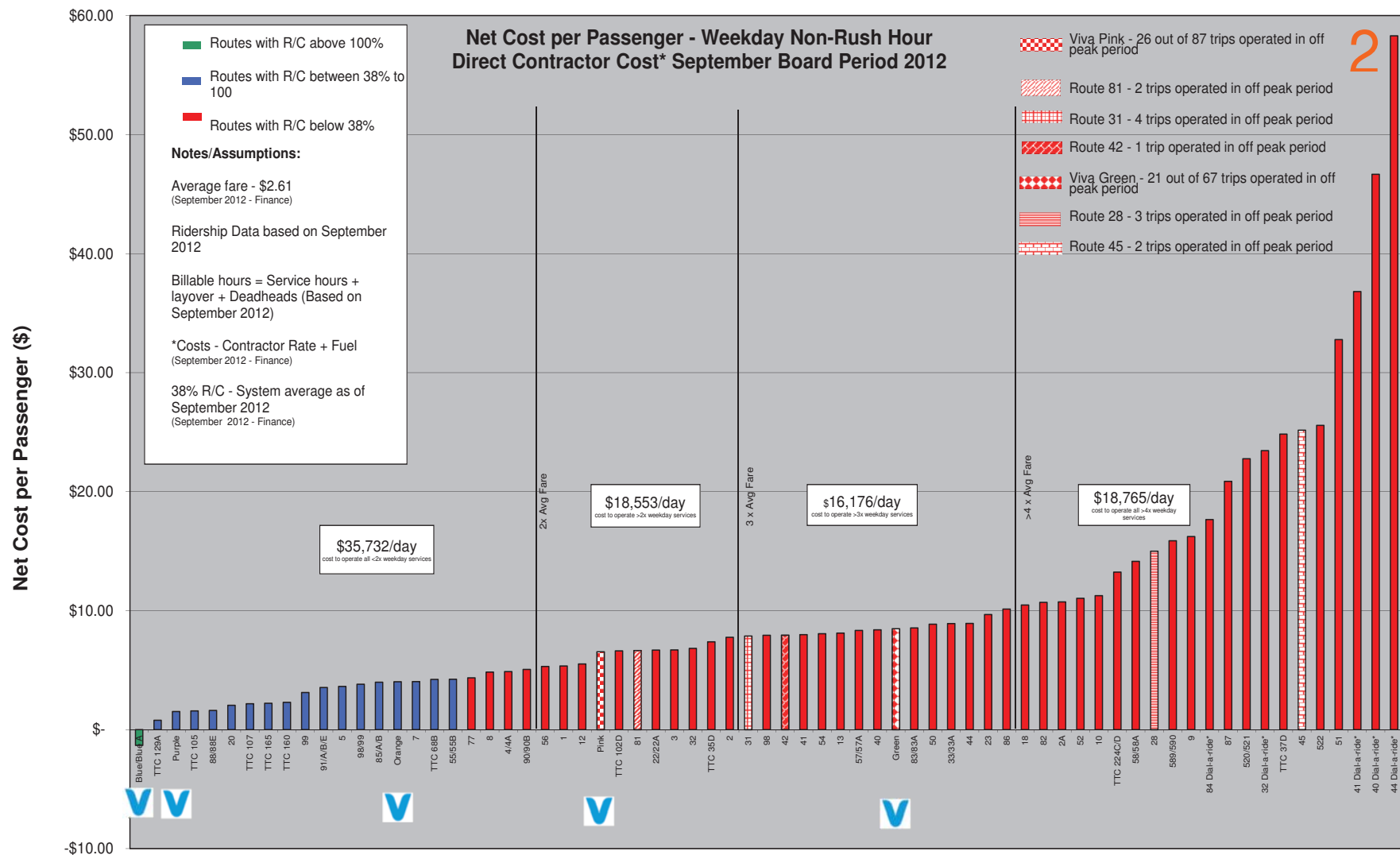
Route Performance Assessments

Net Cost Per Passenger - Rush Hour	194
Net Cost Per Passenger - Non-Rush Hour	195
Net Cost Per Passenger - GO Shuttle	196

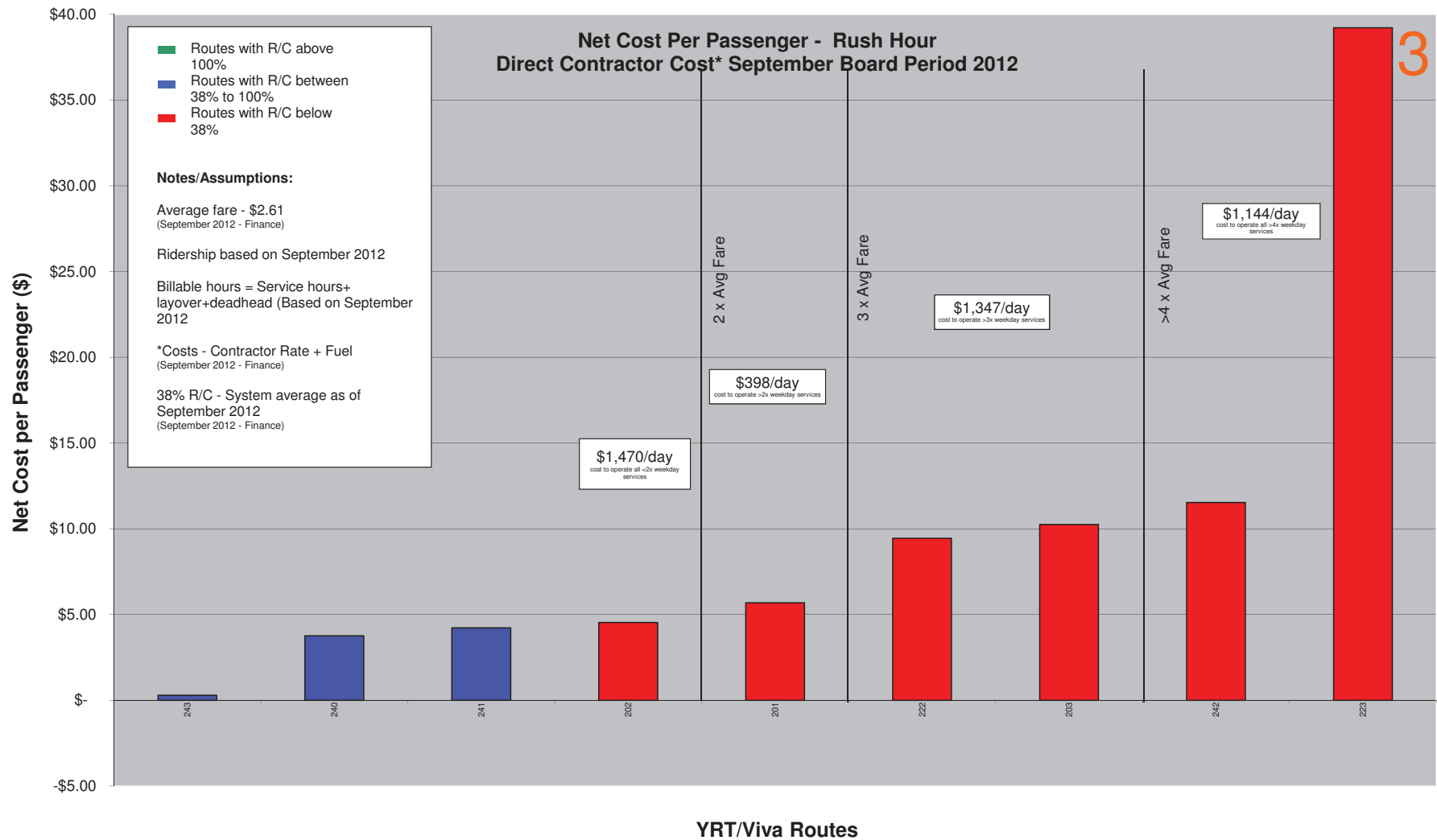
Net Cost Per Passenger - Rush Hour



Net Cost Per Passenger - Non-Rush Hour



Net Cost Per Passenger - GO Shuttle



Appendix B

Public Consultation – Municipal Meetings, Public Information Centres & Stakeholders Workshops

Public Consultation

Municipal Meetings, Public Information Centres & Stakeholders Workshops

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Table B-1: Public Information Centres (PIC's) Requests

Municipality	Attendance	Requests
Town of Georgina	59 residents, including Mayor Robert Grossi	> Service Requests: > Route 50 - Queensway – provide service to soccer fields on Warden Avenue, south of Metro Road > Facility Requests: > Relocate bus stops between Glenwoods Avenue and Ravenshoe Road along The Queensway to an area where passengers can safely cross the street > System Information Requests: > Display additional landmarks (such as SmartCentres or other large stores and major streets) and routes in higher contrast colours on system map to easily differentiate between routes > Place infoposts at all stops
Town of East Gwillimbury	5 residents	> Service Requests: > Route 58 - Leslie – maintain Farr Avenue service and improve connections with evening GO Transit service at East Gwillimbury GO Station
Town of Newmarket	294 residents, including Regional Councillor John Taylor, and Councillor Chris Emanuel	> Service Requests: > Route 22/22A - King City – provide additional service to Seneca College between 10:00 a.m. to 3:00 p.m. > Route 50 - Queensway – improve frequencies, increase Saturday service, and discontinue diversion to the Glenwood's Park & Ride lot > Route 56 - Gorham Eagle – increase frequency and provide service on weekends after 9:00 p.m. > Route 57/57A - Mulock – continue 11:10 p.m. eastbound service > Route 223 - Newmarket GO Shuttle – continue service > Routes 22 - King City, Route 22A - King City, Route 77 - Highway 7, Route 85 - Rutherford, Route 4 - Major Mackenzie, Route 57A - Mulock, Route 57 - Mulock, Route 98/99 - Yonge, – improve connection times > Viva blue – extend service to Green Lane, improve frequency during rush hour, and provide earlier service on Saturdays before 7:15 a.m. > Provide service to Bradford > Fare Requests: > Base fares based on time rather than zones > Request not to increase fares

Table B-1: Public Information Centres (PIC's) Requests

Municipality	Attendance	Requests
Town of Aurora	55 residents, including Mayor Geoffrey Dawe, Deputy Mayor John Abel, and Councillor Paul Pirri	> Service Requests: > Route 50 - Queensway – start the northbound trip earlier on weekdays > Route 54 - Bayview & Route 33 - Wellington – improve connections > Route 57/57A - Mulock & Route 55B - Davis Drive – improve connections at 404 Town Centre > Provide Sunday/holiday service to Aurora > Facility Requests: > Construct bus stop in front of the cemetery at the intersection of Yonge/Industrial Parkway > System Information Requests: > Place infoposts at Yonge/Wellington > Fare Requests: > Request not to increase fares > Request to sell YRT/Viva fare media at the Aurora Public Library

Table B-1: Public Information Centres (PIC's) Requests

Municipality	Attendance	Requests
Town of Richmond Hill	401 residents	> Service Requests: > Route 56 - Gorham-Eagle – improve frequency > Route 83 - Trench – review capacity during early morning and increase frequency during rush hours > Route 86 - Newkirk-Red Maple – improve frequency to Shadow Falls > Route 87 - Autumn Hill – assess run time > Route 91B - Bayview – increase span of service > Routes 301 - Markham Express and Route 304 - Mount Joy Express – add additional express trips > Viva purple and Route 8 - Kennedy – improve connections during non-rush hours > Provide service to new subdivision at Teston Road and Bathurst Street > Provide express bus service between York University and Richmond Hill Centre Terminal once the Spadina Subway opens > Provide late night service on Highway 7 > Connect routes with the last subway arrival at Finch GO Bus Terminal > Provide weekend service along Weldrick Road between Bathurst Street and Kersey Crescent > Facility Requests: > Construct paved pedestrian sidewalk from pedestrian bridge to parking lot on south side of Richmond Hill Centre Terminal > System Information Requests: > Place real time information at Bayview Avenue/Major Mackenzie Drive bus stops > Fare Requests: > Introduce day pass > Introduce customer reward loyalty program for monthly travel exceeding 30 trips > Accept credit or debit cards as forms of payment for tickets > Discount fares for cross-boundary trips

Table B-1: Public Information Centres (PIC's) Requests

Municipality	Attendance	Requests
City of Markham	37 residents, including Regional Councillor Gordon Landon, Regional Councillor Joe Li, Councillor Colin Campbell, and Councillor Logan Kanapathi	> Service Requests: > Route 2A - 14th Avenue – provide better connections with the Father McGivney Catholic High School bell times > Route 5 - Clark – provide service to the Promenade Terminal > Route 40 - Unionville Local – travel north along John Button Boulevard from Carlton Road > Route 41 - Markham Local – provide service on Ramona Boulevard instead of Parkway Avenue > Route 82 - Valley Mede – provide service to the Richmond Hill Centre Terminal through Briggs Avenue and Bantry Avenue > Route 202 - Unionville GO Shuttle – provide service to Honda facility at the Woodbine Road and Elgin Mills Road > Route 224B - Woodbine Avenue – provide service to Shoppes on Steeles instead of terminating at Victoria Park/Steeles > Route 360 - Vaughan Express – provide service in both directions during rush hour > Route 522 - Markham Community Bus – provide service on Parkway Avenue instead of Church Street for seniors > TTC Route 129A - McCowan – improve connections with Route 41 - Markham Local at 16th Avenue and McCowan Road and Route 85 - Rutherford > TTC 224C - Victoria Park North – restructure and replace the existing Viva green > TTC Brimley – provide service to operate north of Steeles Avenue > Provide Express routes to Don Mills Subway Station > Provide shuttle service on weekends between Maple GO Station and Canada's Wonderland > Facility Requests: > Construct vivastation at Main Street (Unionville)/Highway 7 > Construct vivastation at Spadina Avenue for Viva green > Fare Requests: > Implement PRESTO on TTC routes north of Steeles Avenue > Introduce YRT/Viva and TTC fare agreement with the TTC Route 60 Steeles West and Route 53 Steeles East service

Table B-1: Public Information Centres (PIC's) Requests

Municipality	Attendance	Requests
Town of Whitchurch-Stouffville	15 residents, including Mayor Wayne Emmerson, and Councillor Susanne Hilton	> Service Requests: > Provide service between Stouffville and Markville Mall in Markham > Provide service to all senior/retirement buildings, medical, and shopping centres in Stouffville
City of Vaughan	109 residents, including Regional Councillor Deb Schulte	> Service Requests: > Route 13 - Islington – improve frequency > Provide service to Dufferin Road and Teston Road > Provide service to Nashville Road and Highway 27 > Facility Requests: > Construct vivastation at Regatta Avenue and Yonge Street > System Information Requests: > Do not use Viva yellow as a colour – does not show up well online > Use different shades to identify school specials
Township of King	5 residents, including Mayor Steve Pellegrini, Councillor Debbie Schaefer, Councillor Avia Eek, and Councillor Cleve Mortelliti	> Service Requests > Request to provide a shopping route for the seniors complex on King Road just west of Keele Street > Request for service to the Trisan Centre in Schomberg for parents and children to access the facility > Request to operate service on Graham Sideroad to the Hamlet of Ansnorveldt (Dufferin north of Highway 9) for seniors and during growing season between April to November.

Table B-2: Transit and Stakeholder Workshops

Workshop	Comments
Stakeholders	> Hillcrest > Hillcrest Mall is planning additional changes to the property > Service inside mall property scheduled to resume after completion of construction target (another 4-5 months anticipated) > Future development planned will affect the configuration of the ring road > Humber College > Any plans to remove Route 7 - Martin Grove? > Humber would like to receive ridership values for them (this has been completed for 2013 Annual Service Plan) > What are the anticipated time savings for the rapidway? > When do fare discussions happen? > Zone boundary inhibits passengers on the ROC route > Welcome Centre on the ring road of Vaughan Mills Mall would be a good alternate for PIC location (attract the immigrant community) > Smart Commute > YRP in Aurora, would like a stop closer to the police station > More staff moving to this location later this year > Harry Walker businesses, comments about not much service in the area > Smart Commute noted that Seneca King students have to wait around during the day. They wanted to know if they can sell monthly passes at cost, i.e. pass savings onto students in lieu of U-pass (comment sent to finance) > Richmond Hill Chamber of Commerce > Working on transit statement > Advocating for subway to Richmond Hill Seneca > Seneca, would like Route 300 also marketed to Seneca (they think it's a great route but not many at Markham campus are aware of it)

Table B-2: Transit and Stakeholder Workshops

Transit Partners	> GO Transit > Gormley Station is anticipated to be opened sometime in 2015 > Potential increase in service on the Barrie line in summer 2014 > Potential extra service on the Stouffville and Richmond Hill lines in 2013 (extra cars will be added) > Two-way service is in the works > Fare agreement between GO and Durham Transit will be ending this year > Brampton > Route 501 Queen Züm saw a 14% ridership increase and extra trips have been added > Humber college bus loop will be opened in 2015 (not confirmed) > TTC > Have seen growth in off-peak ridership > Improved capacity by utilizing vehicles with alternate seating configurations that open up additional floor space (8%) > Larger capacity streetcars have been delivered and will be tested soon
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Table B-2: Transit and Stakeholder Workshops

York Region Representatives	> Comparing TTC bus numbers to YRT numbers may be misleading. This does not show total TTC capacity including subways/streetcars. > Planning is in the process of updating the Transportation Master Plan. They would like to improve communication to ensure that short term (1-2) year goals are identified and that long term (5 year) goals are shown as major components of the Transportation Master Plan > The Region has identified 2x fare as a goal (the concept of matching contribution from the Region) > Dial-a-Ride vehicle types should be more clearly identified in our presentation > How are future transit needs for seniors being addressed over the next 20 years (increased population of up to 20%)? Plans should reflect the concept of complete communities. > How is the concept of driving and transit shown in the community/family/schools? Should increase transit education be introduced? > Markham Stouffville Hospital map should be updated to show expansion of hospital > Show all stations for subway on Viva system map > Future Viva plans should incorporate the parking study completed by Rapidco > Opportunities to improve the pedestrian friendliness of York U's campus should be explored to avoid duplication of service to the University (bus and subway) > Future Viva plans should be used to help inform the location of employment areas and centres to avoid locating these around highways. > PRESTO cards as part of the development charges. > Monitor data based on uptake and money could be diverted to people actually using the service > Should show how many people are going to Finch/Vaughan Mills Centre as opposed to those traveling within York Region > TMP should highlight incentives to take public transit > Suggested that we meet with York Region School board as part of our ASP consultation has a student transportation office we could contact > Planning to help coordinate any initiatives between YRT/Viva and development community > Review the 'centres and corridors' website as part of long term Viva planning
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