



## MEMORANDUM

**TO:** Transportation Services Committee

**FROM:** Kathleen Llewellyn-Thomas, Commissioner of Transportation Services

**DATE:** July 27, 2010

**RE:** June 2010 Transit Ridership Statistics

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This memo will provide an overview of YRT/Viva ridership statistics for June 2010. Total YRT/Viva revenue ridership in June this year reached approximately 1.6 million, representing an increase of 4.3% over the same month last year. Total overall boardings (i.e. including transferring passengers) amounted to approximately 2.2 million riders, representing an increase of 4.0%. June 2010 has also exhibited the highest ridership for the month of June since amalgamation in 2001.

### **Employment**

According to Statistics Canada<sup>[1]</sup>, compared to the previous month, employment for June 2010 at a national level increased by 93,000, of which, Ontario created 60,000 plus jobs. As such, on an overall system basis, it is possible that YRT/Viva could experience ridership growth.

In comparison to previous months, the routes serving predominantly employment and industrial areas, such as TTC Routes 35D (Jane), and 105 (Dufferin), have started to experience stable ridership. With the economy and the employment rate recovering and its continued upward trend, it is anticipated that ridership recovery on such routes will continue. As for Viva Green ridership, the rate of ridership has slowly begun to increase (i.e. 14.0% increase when compared to May 2010), as development and employment along the route begin to attract ridership to this route.

### **High Gas Prices**

Gas prices in June 2010 were approximately 4.2% lower than they were in June 2009<sup>[2]</sup>, which may not have attracted more people to use public transit as an alternative. In June 2010, the cost of fuel was approximately \$0.96 per litre vs. approximately \$1.00 per litre in June 2009.

### **New Development Impacts**

New residential developments are having a positive impact on routes that service those areas. Routes such as Route 23 (Thornhill Woods), Route 81 (inspiration), Route 303 (Bur Oak Express) and TTC 165 (Weston Road North) are experiencing ridership growth, most likely due to the impacts of such new residential developments.

## **Mobility Plus May Ridership**

Mobility Plus ridership has increased 5.8% over the same month last year. This can be attributed to:

- 1,800 additional approved riders (avg. of 150 applications for May);
- Ability to accommodate more same day trip requests;
- 2 small trips scheduled instead of 1 long trip (e.g. a trip from home to a Viva bus and a trip from the Viva bus to the final destination)
- Favorable weather conditions

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Kathleen Llewellyn-Thomas  
Commissioner of Transportation Services

### Notes:

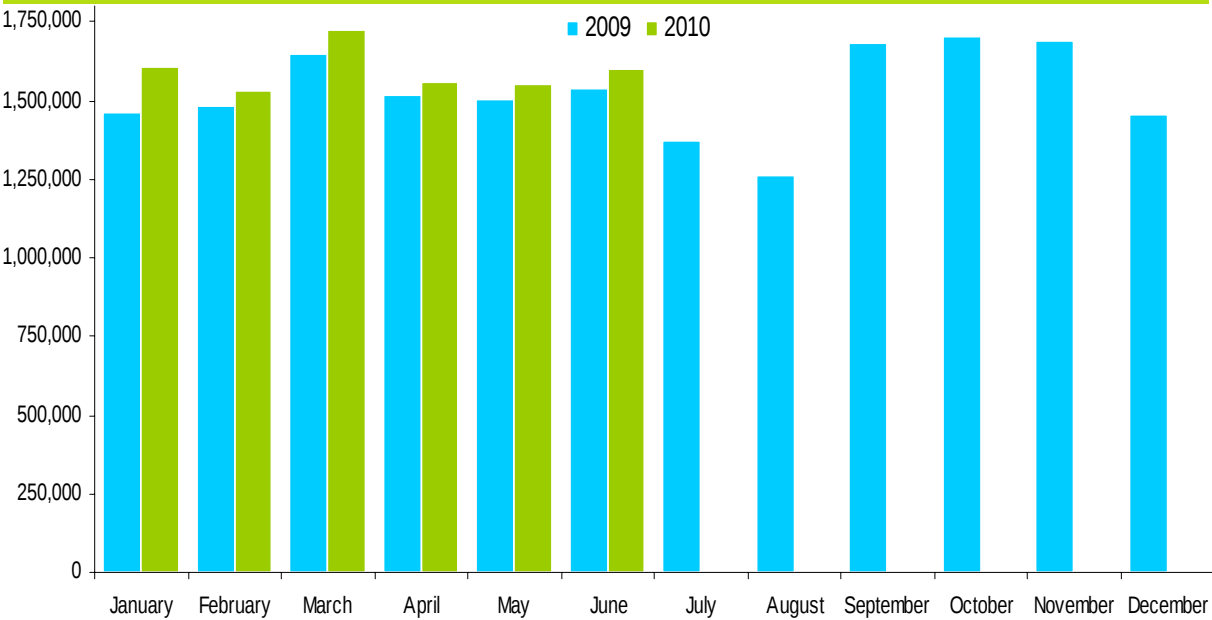
[1] July 9<sup>th</sup>, 2010. Latest Release from the Labour Force Survey. *Statistics Canada*. Retrieved from <http://www.statcan.gc.ca/subjects-sujets/labour-travail/lfs-epa/lfs-epa-eng.htm>. Retrieved date July 28<sup>th</sup>, 2010.

[2] 18 Month Average Retail Price Chart. (2010). [Graph illustration July 28<sup>th</sup>, 2010]. *GasBuddy.com*. Retrieved from [http://www.torontogasprices.com/Retail\\_Price\\_Chart.aspx](http://www.torontogasprices.com/Retail_Price_Chart.aspx). Retrieved date July 28<sup>th</sup> 2010.

YRT/Viva

2010 Revenue Ridership Summary

Conventional Services including Contracted TTC Services North of Steeles



| Month                | 2009 <sup>1</sup> | 2010      | Month Change<br>['09 vs '10] | YTD<br>Change | Avg Wkday<br>Rev.<br>Ridership<br>2010 |
|----------------------|-------------------|-----------|------------------------------|---------------|----------------------------------------|
| January <sup>2</sup> | 1,464,280         | 1,608,610 | 9.9%                         | 9.9%          | 68,844                                 |
| February             | 1,480,919         | 1,532,249 | 3.5%                         | 6.6%          | 69,667                                 |
| March                | 1,644,873         | 1,726,714 | 5.0%                         | 6.0%          | 67,095                                 |
| April                | 1,516,370         | 1,561,915 | 3.0%                         | 5.3%          | 64,376                                 |
| May                  | 1,501,987         | 1,551,310 | 3.3%                         | 4.9%          | 65,028                                 |
| June                 | 1,536,795         | 1,603,156 | 4.3%                         | 4.8%          | 64,055                                 |
| July                 | 1,373,879         |           |                              |               |                                        |
| August               | 1,262,862         |           |                              |               |                                        |
| September            | 1,685,021         |           |                              |               |                                        |
| October              | 1,700,080         |           |                              |               |                                        |
| November             | 1,686,369         |           |                              |               |                                        |
| December             | 1,454,734         |           |                              |               |                                        |
| YTD                  | 18,314,619        | 9,583,954 |                              |               |                                        |

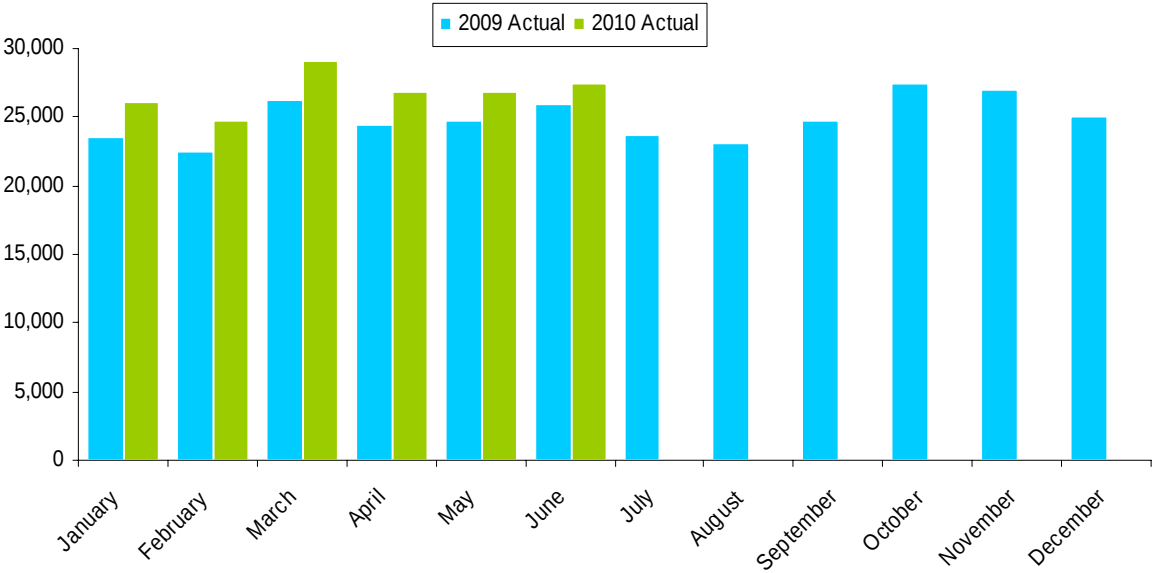
NOTES:

- 2009 revenue ridership adjusted for 2010 comparison.
- York U Strike Nov 6, 2008 to January 29, 2009.

YRTViva

2010 Ridership Summary

Specialized Services – Mobility Plus



| Month     | 2009 Ridership | 2010 Ridership | Month Change ('09 vs. '10) | Year to Date Change | Avg Wkday Rev Ridership 2010 |
|-----------|----------------|----------------|----------------------------|---------------------|------------------------------|
| January   | 23,589         | 26,156         | 10.9%                      | 10.9%               | 1,138                        |
| February  | 22,515         | 24,758         | 10.0%                      | 10.4%               | 1,140                        |
| March     | 26,294         | 29,135         | 10.8%                      | 10.6%               | 1,151                        |
| April     | 24,518         | 26,854         | 9.5%                       | 10.3%               | 1,135                        |
| May       | 24,709         | 26,903         | 8.9%                       | 10.0%               | 1,156                        |
| June      | 26,005         | 27,521         | 5.8%                       | 9.3%                | 1,123                        |
| July      | 23,768         |                |                            |                     |                              |
| August    | 23,140         |                |                            |                     |                              |
| September | 24,764         |                |                            |                     |                              |
| October   | 27,451         |                |                            |                     |                              |
| November  | 27,013         |                |                            |                     |                              |
| December  | 25,031         |                |                            |                     |                              |
| YTD       | 298,797        | 161,327        |                            |                     |                              |

YORK REGION TRANSIT / VIVA - MONTHLY RIDERSHIP SUMMARY  
JUNE 2010

rev. 28jul2010

| rev. 28Jul2010        |                   |                           | 2009                  |                      |                         | TOTAL BOARDINGS (MONTH) |         |                            | TOTAL BOARDINGS (YEAR TO DATE) |           |                            | 2010                  |                      |                         |                                                                                                                           |                                                                                          |
|-----------------------|-------------------|---------------------------|-----------------------|----------------------|-------------------------|-------------------------|---------|----------------------------|--------------------------------|-----------|----------------------------|-----------------------|----------------------|-------------------------|---------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
|                       | YRT<br>Route #    | Route Name                | Avg Wkdy<br>Boardings | Avg Sat<br>Boardings | Avg Sn/Hol<br>Boardings | 2009                    | 2010    | Percentage<br>(’09 vs ’10) | 2009                           | 2010      | Percentage<br>(’09 vs ’10) | Avg Wkdy<br>Boardings | Avg Sat<br>Boardings | Avg Sn/Hol<br>Boardings | Notes                                                                                                                     |                                                                                          |
| Markham , Stouffville | 1*                | Highway 7                 | 1,643                 | 788                  | 274                     | 40,997                  | 38,232  | -6.7%                      | 236,522                        | 218,595   | -7.6%                      | 1,547                 | 698                  | 258                     | Rider migration to Viva; Peak period service level reductions (April 26, 2010)                                            |                                                                                          |
|                       | 2                 | Milliken                  | 2,022                 | 754                  | 374                     | 50,014                  | 47,744  | -4.5%                      | 294,846                        | 298,626   | 1.3%                       | 1,915                 | 796                  | 436                     | Stable Ridership; Peak period service level reductions (April 26, 2010)                                                   |                                                                                          |
|                       | 2A                | 14th Ave                  | 700                   | 0                    | 0                       | 15,658                  | 16,719  | 6.8%                       | 92,094                         | 102,134   | 10.9%                      | 748                   | 0                    | 0                       | General corridor growth, All day service in Box Grove (Sept 2009); Extension into Grand Cornell (Nov 2009)                |                                                                                          |
|                       | 3*                | Thornhill - York U.       | 1,212                 | 288                  | 257                     | 29,429                  | 32,223  | 9.5%                       | 199,085                        | 208,325   | 4.6%                       | 1,324                 | 235                  | 394                     | General corridor growth                                                                                                   |                                                                                          |
|                       | 8                 | Kennedy Rd                | 1143                  | 419                  | 296                     | 28,431                  | 27,222  | -4.3%                      | 152,553                        | 163,715   | 7.3%                       | 1,103                 | 369                  | 289                     | Stable Ridership; Peak period service level reductions (April 26, 2010)                                                   |                                                                                          |
|                       | 9*                | Ninth Line                | 110                   | 0                    | 0                       | 2,463                   | 4,513   | 83.2%                      | 13,211                         | 19,930    | 50.9%                      | 200                   | 0                    | 0                       | Connections to Viva; General corridor growth; Service reduction during midday (April 26, 2010)                            |                                                                                          |
|                       | 15                | Stouffville Local         | 76                    | 0                    | 0                       | 1,715                   | 1,052   | -38.7%                     | 11,475                         | 10,340    | -9.9%                      | 47                    | 0                    | 0                       | Service reduction during midday (April 26, 2010)                                                                          |                                                                                          |
|                       | 18                | Bur Oak                   | 807                   | 81                   | 0                       | 18,257                  | 18,464  | 1.1%                       | 109,479                        | 121,007   | 10.5%                      | 816                   | 89                   | 0                       | Stable Ridership; One additional PM trip implemented (Sept 2009)                                                          |                                                                                          |
|                       | 40                | Unionville Local          | 489                   | 113                  | 80                      | 11,746                  | 12,671  | 7.9%                       | 69,964                         | 84,850    | 21.3%                      | 529                   | 99                   | 74                      | General corridor growth; Dial A Ride Service after 7pm (April 26, 2010)                                                   |                                                                                          |
|                       | 41                | Markham Local             | 279                   | 74                   | 71                      | 6,865                   | 7,084   | 3.2%                       | 44,614                         | 44,386    | -0.5%                      | 277                   | 92                   | 50                      | Stable ridership; Dial A Ride Service after 7pm (April 26, 2010)                                                          |                                                                                          |
|                       | 42                | Bridal Walk               | 0                     | 0                    | 0                       | n/a                     | 2,465   | n/a                        | n/a                            | n/a       | 16,993                     | n/a                   | 111                  | 0                       | 0                                                                                                                         | New route implemented (Sept 2009); 2 PM trips discontinued (April 26, 2010)              |
|                       | 45                | Mingay                    | 0                     | 0                    | 0                       | n/a                     | 1,025   | n/a                        | n/a                            | n/a       | 5,663                      | n/a                   | 46                   | 0                       | 0                                                                                                                         | New route implemented (Sept 2009); Last PM northbound trip discontinued (April 26, 2010) |
|                       | 201               | Markham GO Shuttle        | 104                   | 0                    | 0                       | 2,303                   | 2,058   | -10.6%                     | 14,215                         | 12,379    | -12.9%                     | 93                    | 0                    | 0                       | GO parking lot expansion (Fall 2009)                                                                                      |                                                                                          |
|                       | 202               | Unionville GO Shuttle     | 133                   | 0                    | 0                       | 2,948                   | 3,099   | 5.1%                       | 16,432                         | 18,155    | 10.5%                      | 140                   | 0                    | 0                       | Stable ridership; Routing improvements to reduce travel time (Jan 2010)                                                   |                                                                                          |
|                       | 203               | Milliken GO Shuttle       | 0                     | 0                    | 0                       | n/a                     | 1,445   | n/a                        | n/a                            | n/a       | 7,732                      | n/a                   | 65                   | 0                       | 0                                                                                                                         | New route implemented (Sept 2009)                                                        |
|                       | 300               | Business Express          | 249                   | 0                    | 0                       | 5,572                   | 5,547   | -0.4%                      | 33,789                         | 27,997    | -17.1%                     | 247                   | 0                    | 0                       | Rider migration to Viva; Service level reductions (April 2010)                                                            |                                                                                          |
|                       | 301               | Markham Express           | 374                   | 0                    | 0                       | 8,362                   | 7,888   | -5.7%                      | 49,444                         | 45,280    | -8.4%                      | 352                   | 0                    | 0                       | Rider migration to Rt 45 and Route 303                                                                                    |                                                                                          |
|                       | 302               | Unionville Express        | 197                   | 0                    | 0                       | 4,383                   | 3,621   | -17.4%                     | 24,025                         | 20,755    | -13.6%                     | 161                   | 0                    | 0                       | Rider migration to Viva                                                                                                   |                                                                                          |
|                       | 303               | Bur Oak Express           | 167                   | 0                    | 0                       | 3,752                   | 4,929   | 31.4%                      | 19,293                         | 26,708    | 38.4%                      | 221                   | 0                    | 0                       | General corridor growth; 1 additional PM trip implemented (June 2010)                                                     |                                                                                          |
|                       | 522               | Markham Community Bus     | 39                    | 28                   | 0                       | 970                     | 1,752   | 80.6%                      | 5,450                          | 9,451     | 73.4%                      | 70                    | 53                   | 0                       | Mobility Plus users encouraged to use this route, Dec 2009 not servicing on-site at No Frills                             |                                                                                          |
|                       | TTC               | Markham Total             | 9,744                 | 2,545                | 1,352                   | 233,865                 | 239,753 | 2.5%                       | 1,386,491                      | 1,463,021 | 5.5%                       | 10,012                | 2,431                | 1,501                   |                                                                                                                           |                                                                                          |
|                       | TTC 17A           | Birchmount                | 250                   | 0                    | 0                       | 5,500                   | 5,280   | -4.0%                      | 30,353                         | 28,362    | -6.6%                      | 240                   | 0                    | 0                       | Stable ridership                                                                                                          |                                                                                          |
|                       | TTC 24D, 224B/C/D | Vic Park North (Woodbine) | 824                   | 71                   | 50                      | 18,634                  | 19,898  | 6.8%                       | 110,335                        | 115,711   | 4.9%                       | 879                   | 82                   | 58                      | General corridor growth; Route extended to New Honda Plan in Markham (May 10, 2010)                                       |                                                                                          |
|                       | TTC 25D *         | Don Mills                 | 945                   | 0                    | 0                       | 20,790                  | 0       | -100.0%                    | 126,198                        | 88,963    | -29.5%                     | 0                     | 0                    | 0                       | Route 90B replaced TTC 25D on May 10, 2010                                                                                |                                                                                          |
|                       | TTC 68B           | Warden North              | 928                   | 328                  | 193                     | 22,500                  | 20,526  | -8.8%                      | 132,902                        | 123,770   | -6.9%                      | 827                   | 362                  | 221                     | Decrease in employment travel; rder migration to Viva                                                                     |                                                                                          |
|                       | TTC 102D          | Markham Rd                | 734                   | 227                  | 148                     | 17,648                  | 18,534  | 5.0%                       | 105,265                        | 111,962   | 6.4%                       | 759                   | 270                  | 189                     | Stable ridership                                                                                                          |                                                                                          |
|                       | TTC 129A          | McCowan North             | 2,471                 | 1,191                | 670                     | 61,806                  | 57,378  | -7.2%                      | 394,626                        | 349,364   | -11.5%                     | 2,283                 | 1,073                | 715                     | Decrease in employment travel; rder migration to Viva                                                                     |                                                                                          |
|                       |                   | TTC (Markham) Total       | 6,152                 | 1817                 | 1061                    | 146,878                 | 121,616 | -17.2%                     | 899,679                        | 818,132   | -9.1%                      | 4,988                 | 1,787                | 1,183                   |                                                                                                                           |                                                                                          |
|                       |                   | Markham & TTC Total       | 15,896                | 4,362                | 2,413                   | 380,743                 | 361,369 | -5.1%                      | 2,286,170                      | 2,281,153 | -0.2%                      | 15,000                | 4,218                | 2,684                   |                                                                                                                           |                                                                                          |
| Vaughan , King        | 4/4A*             | Major Mackenzie           | 2,343                 | 1,020                | 989                     | 61,173                  | 75,544  | 23.5%                      | 330,273                        | 389,535   | 17.9%                      | 2,996                 | 1,137                | 866                     | General corridor growth; Rt 4 extended to Vaughan Mills Mall (April ’09)                                                  |                                                                                          |
|                       | 5 *               | Clark                     | 1,334                 | 435                  | 0                       | 31,839                  | 29,567  | -7.1%                      | 201,864                        | 199,351   | -1.2%                      | 1,257                 | 357                  | 0                       | AM peak period frequency reduction in late April 2010                                                                     |                                                                                          |
|                       | 7 *               | Martin Grove              | 539                   | 88                   | 0                       | 12,825                  | 16,843  | 31.3%                      | 86,902                         | 103,744   | 19.4%                      | 725                   | 78                   | 0                       | Increased ridership to Humber College; Rider migration from Rte 11; AM peak period frequency reduction in late April 2010 |                                                                                          |
|                       | 10                | York U. (Woodbridge)      | 219                   | 37                   | 105                     | 5,645                   | 4,407   | -21.9%                     | 45,152                         | 39,629    | -12.2%                     | 170                   | 50                   | 68                      | York University academic year in 2009 was extended from April to June (due to strike).                                    |                                                                                          |
|                       | 11                | Woodbridge                | 126                   | 60                   | 20                      | 3,305                   | 1,276   | -61.4%                     | 18,154                         | 12,696    | -30.1%                     | 56                    | 0                    | 0                       | Off-peak & weekend service cancelled late April 2010; resulting rider migration to Route 7                                |                                                                                          |
|                       | 12                | Pine Valley               | 219                   | 123                  | 0                       | 5,568                   | 7,370   | 32.4%                      | 39,625                         | 42,639    | 7.6%                       | 306                   | 80                   | 0                       | Increased ridership to Vaughan Mills Mall                                                                                 |                                                                                          |
|                       | 13                | Islington Ave             | 317                   | 103                  | 0                       | 7,832                   | 7,336   | -6.3%                      | 45,091                         | 49,399    | 9.6%                       | 300                   | 91                   | 0                       | Rider migration to Route 85A                                                                                              |                                                                                          |
|                       | 20                | Jane                      | 1,802                 | 1,365                | 824                     | 50,819                  | 61,103  | 20.2%                      | 264,325                        | 324,184   | 22.6%                      | 2,187                 | 1,712                | 981                     | General corridor growth                                                                                                   |                                                                                          |
|                       | 22*               | King City                 | 229                   | 40                   | 0                       | 5,242                   | 5,245   | 0.1%                       | 34,411                         | 38,636    | 12.3%                      | 229                   | 43                   | 0                       | Stable ridership                                                                                                          |                                                                                          |
|                       | 23*               | Thornhill Woods           | 744                   | 0                    | 0                       | 16,863                  | 19,989  | 18.5%                      | 98,289                         | 113,152   | 15.1%                      | 888                   | 0                    | 0                       | Peak period route extension to Teston Road (Fall’09)                                                                      |                                                                                          |
|                       | 27                | Highway 27                | 56                    | 28                   | 6                       | 1,385                   | 1,743   | 25.8%                      | 8,627                          | 6,753     | -21.7%                     | 70                    | 26                   | 9                       | Increased ridership to the Royal Group employment area                                                                    |                                                                                          |
|                       | 28                | Zenway-Hwy.27             | 23                    | 0                    | 0                       | 556                     | 714     | 28.4%                      | 3,821                          | 4,682     | 22.5%                      | 31                    | 0                    | 0                       | New local industrial development north of Hwys 7/27                                                                       |                                                                                          |
|                       | 77*(excl.BT)      | Hwy 7 - Centre St         | 3,037                 | 1,134                | 0                       | 74,115                  | 66,531  | -10.2%                     | 414,232                        | 380,676   | -8.1%                      | 2,617                 | 1,325                | 0                       | Rider migration to Route 77A branch to York U.                                                                            |                                                                                          |
|                       | 99*               | Yonge South               | 2,685                 | 1,636                | 1,298                   | 72,060                  | 73,911  | 2.6%                       | 438,084                        | 439,156   | 0.2%                       | 2,899                 | 1,015                | 1,255                   | Stable ridership                                                                                                          |                                                                                          |
|                       | 360*              | Maple Express             | 386                   | 0                    | 0                       | 8,997                   | 7,445   | -17.3%                     | 51,645                         | 38,728    | -25.0%                     | 319                   | 0                    | 0                       | Rider migration to Route 20                                                                                               |                                                                                          |
|                       | TTC               | Vaughan Total             | 14,059                | 6,069                | 3,242                   | 358,224                 | 379,024 | 5.8%                       | 2,080,495                      | 2,182,960 | 4.9%                       | 15,050                | 5,914                | 3,179                   |                                                                                                                           |                                                                                          |
|                       | TTC 35-D          | Jane                      | 1,290                 | 235                  | 0                       | 29,309                  | 29,720  | 1.4%                       | 183,517                        | 173,122   | -5.7%                      | 1,314                 | 203                  | 0                       | Stable ridership                                                                                                          |                                                                                          |
|                       | TTC 37-D          | Islington                 | 114                   | 0                    | 0                       | 2,497                   | 2,376   | -4.8%                      | 16,247                         | 14,807    | -8.9%                      | 108                   | 0                    | 0                       | Stable ridership                                                                                                          |                                                                                          |
|                       | TTC 105, 105-B    | Dufferin North            | 1,435                 | 585                  | 371                     | 35,383                  | 35,696  | 0.9%                       | 225,944                        | 220,619   | -2.4%                      | 1,414                 | 642                  | 505                     | Stable ridership                                                                                                          |                                                                                          |
|                       | TTC 107-C/D/B/F   | Keele North               | 2,636                 | 547                  | 392                     | 61,748                  | 59,844  | -3.1%                      | 371,529                        | 350,957   | -5.5%                      | 2,546                 | 523                  | 435                     | Stable ridership                                                                                                          |                                                                                          |
|                       | TTC 160           | Bathurst North            | 774                   | 405                  | 380                     | 20,157                  | 19,473  | -3.4%                      | 120,133                        | 117,580   | -2.1%                      | 732                   | 488                  | 357                     | Stable ridership                                                                                                          |                                                                                          |
|                       | TTC 165-D/F       | Weston Road North         | 1,079                 | 532                  | 309                     | 27,091                  | 34,389  | 26.9%                      | 180,573                        | 222,253   | 23.1%                      | 1,368                 | 625                  | 451                     | New residential development & increased ridership in north Vellore district                                               |                                                                                          |
|                       |                   | TTC (Vaughan) Total       | 7,326                 | 2,304                | 1,452                   | 176,185                 | 181,498 | 3.0%                       | 1,097,941                      | 1,099,337 | 0.1%                       | 7,481                 | 2,481                | 1,748                   |                                                                                                                           |                                                                                          |
|                       |                   | Vaughan & TTC Total       | 21,385                | 8,373                | 4,694                   | 534,409                 | 560,522 | 4.9%                       | 3,178,436                      | 3,282,297 | 3.3%                       | 22,531                | 8,395                | 4,927                   |                                                                                                                           |                                                                                          |

\* Route crosses municipal boundaries.

|                                  |                 |                           | 2009                  |                      |                         | TOTAL BOARDINGS (MONTH) |           |                            | TOTAL BOARDINGS (YEAR TO DATE) |           |                            | 2010                  |                      |                         |                                                                                                                                                                                          |
|----------------------------------|-----------------|---------------------------|-----------------------|----------------------|-------------------------|-------------------------|-----------|----------------------------|--------------------------------|-----------|----------------------------|-----------------------|----------------------|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                  | YRT<br>Route #  | Route Name                | Avg Wkdy<br>Boardings | Avg Sat<br>Boardings | Avg Sn/Hol<br>Boardings | 2009                    | 2010      | Percentage<br>('09 vs '10) | 2009                           | 2010      | Percentage<br>('09 vs '10) | Avg Wkdy<br>Boardings | Avg Sat<br>Boardings | Avg Sn/Hol<br>Boardings |                                                                                                                                                                                          |
| Richmond Hill                    | 81              | Inspiration               | 82                    | 0                    | 0                       | 1,821                   | 2,252     | 23.7%                      | 10,923                         | 15,472    | 41.6%                      | 102                   | 0                    | 0                       | New residential development, General corridor growth                                                                                                                                     |
|                                  | 82              | Valleymede-Spadina        | 435                   | 0                    | 0                       | 9,654                   | 10,882    | 12.7%                      | 58,923                         | 66,655    | 13.1%                      | 485                   | 36                   | 0                       | General corridor growth                                                                                                                                                                  |
|                                  | 83              | Trench                    | 814                   | 108                  | 0                       | 18,573                  | 18,852    | 1.5%                       | 124,648                        | 128,933   | 3.4%                       | 832                   | 98                   | 0                       | Stable Ridership                                                                                                                                                                         |
|                                  | 84              | Oak Ridges                | 198                   | 43                   | 0                       | 4,572                   | 3,934     | -14.0%                     | 25,884                         | 26,739    | 3.3%                       | 153                   | 14                   | 0                       | Cardinal Carter Exam week started three days earlier this year causing the monthly ridership to drop slightly. Stable Ridership over all (Dial-A-Ride service implemented on April 2010) |
|                                  | 85/85A/85B*     | 16th Ave/Rutherford       | 3,813                 | 1,836                | 1,021                   | 97,794                  | 107,390   | 9.8%                       | 539,684                        | 620,835   | 15.0%                      | 4,204                 | 2,065                | 1,154                   | General corridor growth                                                                                                                                                                  |
|                                  | 86              | Weldrick-Newkirk          | 653                   | 131                  | 0                       | 15,081                  | 13,705    | -9.1%                      | 93,034                         | 89,769    | -3.5%                      | 599                   | 86                   | 0                       | Stable Ridership                                                                                                                                                                         |
|                                  | 87*             | Langstaff Local           | 760                   | 113                  | 0                       | 17,444                  | 22,663    | 29.9%                      | 113,234                        | 139,835   | 23.5%                      | 999                   | 106                  | 0                       | New residential development, General corridor growth                                                                                                                                     |
|                                  | 88/88A/88E*     | Bathurst/Bathurst Express | 2,258                 | 1,816                | 1,224                   | 63,663                  | 71,069    | 11.6%                      | 409,085                        | 456,907   | 11.7%                      | 2,669                 | 1,534                | 1,099                   | General corridor growth; expanded 'limited express' service implemented in Sept 2009                                                                                                     |
|                                  | 589             | RH Community Bus          | 118                   | 93                   | 62                      | 3,216                   | 3,266     | 1.6%                       | 20,239                         | 20,250    | 0.1%                       | 117                   | 92                   | 81                      | Stable Ridership                                                                                                                                                                         |
|                                  | 90/90B*         | Leslie                    | 1,450                 | 641                  | 229                     | 36,064                  | 64,401    | 78.6%                      | 206,691                        | 293,434   | 42.0%                      | 2,701                 | 691                  | 320                     | Conversion of TTC Operated Route 25D to 90B                                                                                                                                              |
|                                  | 91/91A/91B/91E* | Bayview South/Express     | 3,383                 | 1,348                | 1,324                   | 86,625                  | 79,539    | -8.2%                      | 528,842                        | 504,233   | -4.7%                      | 3,152                 | 1,409                | 814                     | Peak period service level reduction (April 26, 2010)                                                                                                                                     |
|                                  | 240             | Mill Pond GO Shuttle      | 102                   | 0                    | 0                       | 2,302                   | 2,633     | 14.4%                      | 14,383                         | 17,288    | 20.2%                      | 118                   | 0                    | 0                       | General corridor growth                                                                                                                                                                  |
|                                  | 241             | Bev Acres GO Shuttle      | 69                    | 0                    | 0                       | 1,535                   | 1,245     | -18.9%                     | 9,604                          | 8,275     | -13.8%                     | 56                    | 0                    | 0                       | Passenger utilizing RH GO Park N'Ride facility                                                                                                                                           |
|                                  | 242             | N Richvale GO Shuttle     | 35                    | 0                    | 0                       | 784                     | 425       | -45.8%                     | 6,115                          | 4,916     | -19.6%                     | 19                    | 0                    | 0                       | Passengers utilizng RH Park n' Ride facility, migrating to local route and utilizing Langstaff GO Train Station                                                                          |
|                                  | 243             | Redstone GO Shuttle       | 165                   | 0                    | 0                       | 3,658                   | 3,562     | -2.6%                      | 20,263                         | 20,324    | 0.3%                       | 161                   | 0                    | 0                       | Stable ridership, 7:45 am trip discontinued as of April 2010, due to low performance                                                                                                     |
|                                  | 244             | Beaver Creek Shuttle      | 31                    | 0                    | 0                       | 688                     | 0         | n/a                        | 4,301                          | 1,257     | -70.8%                     | 0                     | 0                    | 0                       | Route discontinued due to low performance as of Feb 14th 2010                                                                                                                            |
| Richmond Hill Total              |                 |                           | 14,366                | 6129                 | 3860                    | 363,474                 | 405,818   | 11.6%                      | 2,185,853                      | 2,415,122 | 10.5%                      | 16,367                | 6,131                | 3,468                   |                                                                                                                                                                                          |
| Aurora                           | 31*             | Aurora North              | 40                    | 0                    | 0                       | 891                     | 1,302     | 46.1%                      | 6,713                          | 9,149     | 36.3%                      | 59                    | 0                    | 0                       | General corridor growth, new high school on Wellington (Sept 2009)                                                                                                                       |
|                                  | 32              | Aurora South              | 290                   | 65                   | 0                       | 6,693                   | 7,588     | 13.4%                      | 45,542                         | 58,709    | 28.9%                      | 273                   | 117                  | 0                       | New high school on Wellington (Sept 2009); D-A-R Service and Peak Period frequency adjusted as of April 2010                                                                             |
|                                  | 33/33A          | Wellington                | 341                   | 87                   | 0                       | 7,910                   | 11,218    | 41.8%                      | 46,812                         | 64,753    | 38.3%                      | 475                   | 173                  | 0                       | General corridor growth, new high school on Wellington (Sept 2009)                                                                                                                       |
|                                  | 34              | Industrial Parkway        | 32                    | 0                    | 0                       | 711                     | 665       | -6.5%                      | 3,564                          | 4,967     | 39.4%                      | 30                    | 0                    | 0                       | General corridor growth, new high school on Wellington (Sept 2009)                                                                                                                       |
|                                  | Aurora Total    |                           | 703                   | 152                  | 0                       | 16,205                  | 20,773    | 28.2%                      | 102,631                        | 137,578   | 34.1%                      | 837                   | 290                  | 0                       |                                                                                                                                                                                          |
| Newmarket, East Gwill., Georgina | 44              | Bristol - London          | 150                   | 45                   | 0                       | 3,508                   | 3,274     | -6.7%                      | 23,953                         | 24,221    | 1.1%                       | 128                   | 52                   | 0                       | Stable Ridership                                                                                                                                                                         |
|                                  | 51              | Keswick Local             | 197                   | 35                   | 0                       | 4,525                   | 5,110     | 12.9%                      | 34,783                         | 36,591    | 5.2%                       | 226                   | 29                   | 0                       | General corridor growth                                                                                                                                                                  |
|                                  | 52*             | Holland Landing Local     | 271                   | 152                  | 0                       | 6,632                   | 7,430     | 12.0%                      | 35,837                         | 38,949    | 8.7%                       | 287                   | 249                  | 0                       | General corridor growth                                                                                                                                                                  |
|                                  | 53              | Woodspring-Clearmeadow    | 220                   | 84                   | 101                     | 5,685                   | 6,375     | 12.1%                      | 37,808                         | 42,221    | 11.7%                      | 264                   | 83                   | 49                      | General corridor growth                                                                                                                                                                  |
|                                  | 54*             | Bayview North             | 180                   | 57                   | 0                       | 4,219                   | 4,567     | 8.2%                       | 24,616                         | 28,177    | 14.5%                      | 188                   | 60                   | 0                       | General corridor growth                                                                                                                                                                  |
|                                  | 55/55B          | Davis Dr.                 | 1,228                 | 603                  | 412                     | 31,376                  | 30,345    | -3.3%                      | 182,152                        | 184,690   | 1.4%                       | 1,212                 | 483                  | 372                     | Stable Ridership                                                                                                                                                                         |
|                                  | 56              | Gorham-Eagle              | 402                   | 129                  | 118                     | 9,912                   | 9,230     | -6.9%                      | 63,960                         | 64,315    | 0.6%                       | 366                   | 154                  | 104                     | Stable Ridership                                                                                                                                                                         |
|                                  | 57/57A          | Mulock Dr.                | 652                   | 178                  | 28                      | 15,324                  | 15,014    | -2.0%                      | 90,404                         | 97,135    | 7.4%                       | 623                   | 198                  | 106                     | General corridor growth                                                                                                                                                                  |
|                                  | 58/58A          | Leslie North              | 80                    | 0                    | 0                       | 1,788                   | 1,968     | 10.1%                      | 10,027                         | 9,416     | -6.1%                      | 87                    | 0                    | 0                       | General corridor growth                                                                                                                                                                  |
|                                  | GO Rte 69       | Sutton GO Bus             | 199                   | 88                   | 101                     | 5,134                   | 5,138     | 0.1%                       | 29,087                         | 30,496    | 4.8%                       | 199                   | 90                   | 100                     | Stable Ridership                                                                                                                                                                         |
|                                  | 98*             | Yonge North               | 785                   | 421                  | 461                     | 21,010                  | 23,578    | 12.2%                      | 121,249                        | 137,242   | 13.2%                      | 886                   | 523                  | 438                     | General corridor growth                                                                                                                                                                  |
|                                  | 220             | Keswick GO                | 9                     | 0                    | 0                       | 199                     | 199       | 0.0%                       | 922                            | 1,285     | 39.4%                      | 9                     | 0                    | 0                       | General corridor growth                                                                                                                                                                  |
|                                  | 222             | Aurora-Nmkt GO Shuttle    | 54                    | 0                    | 0                       | 1,194                   | 1,615     | 35.3%                      | 8,327                          | 9,048     | 8.7%                       | 73                    | 0                    | 0                       | Genral Corridor Growth                                                                                                                                                                   |
|                                  | 223             | Newmarket GO Shuttle      | 19                    | 0                    | 0                       | 420                     | 309       | -26.4%                     | 3,277                          | 2,257     | -31.1%                     | 14                    | 0                    | 0                       | Riders migrated to Route 222 and other conventional services in order to get to Aurora GO instead of NM GC                                                                               |
|                                  | 520/521         | Newmarket Community Bus   | 51                    | 23                   | 10                      | 1,254                   | 1,758     | 40.2%                      | 7,579                          | 8,957     | 18.2%                      | 71                    | 30                   | 19                      | 3 New service locations on route                                                                                                                                                         |
| Newmarket Total                  |                 |                           | 4497                  | 1815                 | 1231                    | 112,180                 | 115,910   | 3.3%                       | 673,981                        | 715,000   | 6.1%                       | 4,633                 | 1,951                | 1,188                   |                                                                                                                                                                                          |
| YRT SUB-TOTAL                    |                 |                           | 56,847                | 20,831               | 12,198                  | 1,407,011               | 1,464,392 | 4.1%                       | 8,427,071                      | 8,831,150 | 4.8%                       | 59,368                | 20,985               | 12,267                  |                                                                                                                                                                                          |
|                                  |                 |                           |                       |                      |                         |                         |           |                            |                                |           |                            |                       |                      |                         |                                                                                                                                                                                          |
| Viva                             | blue*           | Yonge Corridor            | 17,170                | 8,848                | 7,589                   | 443,488                 | 425,786   | -4.0%                      | 2,425,037                      | 2,465,346 | 1.7%                       | 16,183                | 10,057               | 7,383                   | Stable Ridership                                                                                                                                                                         |
|                                  | purple*         | Highway 7 Corridor        | 6,282                 | 2,914                | 2,662                   | 160,508                 | 185,244   | 15.4%                      | 1,012,372                      | 1,085,438 | 7.2%                       | 7,154                 | 3,745                | 3,219                   | Rider migration from Viva Pink due to peak period schedule changes                                                                                                                       |
|                                  | green*          | Markham North-South Link  | 663                   | 0                    | 0                       | 14,586                  | 14,982    | 2.7%                       | 86,612                         | 80,305    | -7.3%                      | 681                   | 0                    | 0                       | Decrease in employment travel                                                                                                                                                            |
|                                  | orange*         | Vaughan North-South Link  | 2,528                 | 1,410                | 1,027                   | 65,364                  | 64,018    | -2.1%                      | 394,294                        | 367,929   | -6.7%                      | 2,457                 | 1,376                | 1,115                   | York University academic year in 2009 was extended from April to June (due to strike).                                                                                                   |
|                                  | pink*           | Finch - Unionville        | 2,309                 | 0                    | 0                       | 50,798                  | 48,532    | -4.5%                      | 286,060                        | 268,432   | -6.2%                      | 2,206                 | 0                    | 0                       | Decrease in employment travel                                                                                                                                                            |
|                                  | Viva SUB-TOTAL  |                           | 28,952                | 13,172               | 11,278                  | 734,744                 | 738,562   | 0.5%                       | 4,204,376                      | 4,267,449 | 1.5%                       | 28,681                | 15,178               | 11,717                  |                                                                                                                                                                                          |

\* Route crosses municipal boundaries.

|                |                       |        |        |        |           |           |      |            |            |      |        |        |        |
|----------------|-----------------------|--------|--------|--------|-----------|-----------|------|------------|------------|------|--------|--------|--------|
| Tot. Boardings | YRT/VIVA SYSTEM TOTAL | 85,799 | 34,003 | 23,476 | 2,117,483 | 2,202,954 | 4.0% | 12,631,447 | 13,098,598 | 3.7% | 88,049 | 36,163 | 23,984 |
|----------------|-----------------------|--------|--------|--------|-----------|-----------|------|------------|------------|------|--------|--------|--------|

|                |                       |  |  |  |           |           |      |           |           |      |        |  |  |
|----------------|-----------------------|--|--|--|-----------|-----------|------|-----------|-----------|------|--------|--|--|
| Rev. Boardings | YRT/VIVA SYSTEM TOTAL |  |  |  | 1,536,795 | 1,603,156 | 4.3% | 9,145,224 | 9,583,954 | 4.8% | 64,076 |  |  |
|----------------|-----------------------|--|--|--|-----------|-----------|------|-----------|-----------|------|--------|--|--|

Notes:

1. System-wide transfer rate = Revenue Boardings / Total Boardings = 27.2 %