

## Feedback from Clients of the York Region Export Development Initiative

*Your seminar gave me great help on how to export the products of Canada to foreign countries. I will definitely recommend you to my friends and relatives. If you have another seminar held in the YMCA Business Resource Centre (or elsewhere) in the future, please let us know.. . Once again, thank you for your great effort in helping me to export Canadian products overseas. I am looking forward to hearing from you soon.*

**David T. Lam**

*I just wanted to convey my appreciation for the tremendous help you gave me and my company today. It was just the sort of help I was looking for when I called the Export Program for advice.*

**Peter Muellerchen**

**President, Visual Sports**

*Thank you very much for the referral. Gina contacted me this morning and we will be working together in the near future.*

**Fatema, Mayfair Webmasters**

*Thanks for the link. I have added federal incorporation to my medium-term things to do list.*

*Thank you as well for*

*coming to my office to see me - you had a lot of useful information. You are an excellent resource and I have added you to my speed dial.*

**Steve, Half Keyboard**

### **SUMMARY OF ATTENDEE ASSESSMENT FROM PARTICIPANTS ATTENDING EXPORTING SEMINAR AT THE MARKHAM YMCA SMALL BUSINESS CENTRE:**

Number of attendees: 20

#### Rating:

|                                   |                                       |
|-----------------------------------|---------------------------------------|
| Overall rating of workshop        | 60% excellent; 40% well above average |
| Overall rating of course leader   | 60% excellent; 40% well above average |
| Amount of practical exercises:    | 100% Just right                       |
| Amount of lecture                 | 100% just right                       |
| Pacing of the materials presented | 100% Just Right                       |
| Course Leader's Knowledge         | 60% excellent 40% well above average  |
| Presentation Skills               | 60% excellent 40% well above average  |
| Handling of Group                 | 60% excellent 40% well above average  |
| Enthusiasm                        | 60% excellent 40% well above average  |

#### Other Comments:

- *"Excellent & Knowledgeable"*
- *"Elizabeth was absolutely perfect !"*
- *"Very resourceful"*
- *"An excellent workshop, the best! "*
- *"Very professional & in-depth."*
- *"She shares some of her experiences and insight with the group. It makes it real."*