
Accessibility for Ontarians with Disabilities Act, 2005 (AODA)

Integrated Accessibility Standards Regulation

Presentation to the York Region
Accessibility Advisory Committee

September 28, 2011

Purpose

- ❑ Overview of the Integrated Accessibility Standards Regulation (IASR)
- ❑ YRAAC Roles and Responsibilities
- ❑ Next Steps

Overview of the IASR

- ❑ Came into effect July 1, 2011
- ❑ Divided into five sections:
 - General
 - Information and Communications Standard
 - Employment Standard
 - Transportation Standard
 - Compliance
- ❑ Applies to the public, private and not-for-profit sectors in Ontario (approximately 360,000 organizations)
- ❑ Applies only to those organizations with at least one employee (i.e. a self-employed individual with no employees would not have obligations under the IASR)

IASR Part I – General Requirements

- ❑ Development of policies
- ❑ Training
- ❑ Establishing and maintaining a multi-year accessibility plan
- ❑ Incorporating accessibility criteria and features when buying or acquiring goods, service or facilities, except where not practicable
- ❑ Incorporating accessibility features when designing, procuring or acquiring kiosk technology

IASR Part II – Information and Communications

- ❑ Accessible Websites
- ❑ Emergency and Public Safety Information
- ❑ Accessible Feedback Process
- ❑ Accessible Formats and Communication Supports
- ❑ Requirements for educational institutions, producers of educational materials and libraries

IASR Part III – Employment

- ❑ Accessible recruitment
- ❑ Accessible workplace information and communications
- ❑ Individualized workplace emergency response information
- ❑ Individual accommodation plans
- ❑ Return to work process
- ❑ Accessible employment cycle

IASR Part IV – Transportation

- ❑ Conventional Transportation Requirements include:
 - ❑ Technical requirements
 - ❑ Accessible board/de-board
 - ❑ Fare parity
 - ❑ Verbal/visual announcements
 - ❑ Accessible vehicles and equivalent service upon request
 - ❑ Accessible Fleet
 - ❑ Courtesy seating

- ❑ Specialized Transportation Requirements include:
 - ❑ Eligibility determination process
 - ❑ Policies on how companions and visitors to the area will be provided services
 - ❑ Equal fare to conventional transportation system
 - ❑ Passenger notified on duration of pick-up delays (30 min)
 - ❑ Hours/days of service must be the same as conventional transit, in the same area

IASR Part V – Compliance

- ❑ Establishes Administrative Monetary Penalties Program
- ❑ Designates the Licence Appeal Tribunal to hear appeals of Directors Orders under the AODA
- ❑ In order for compliance and enforcement activities to apply to the Customer Service Regulation, a housekeeping amendment of Ontario Regulation 429/07 (Customer Service Standard) was required

YRAAC Roles and Responsibilities

- ❑ Advise on the standards and accessibility reporting
- ❑ AODA Sub-Committee
- ❑ Report to the Community and Health Services Committee

Next Steps

- ❑ Assess implications, including costs
- ❑ Develop work plan
- ❑ Report to Senior Management Team, YRAAC, Regional Council

Questions?