

Typed from Hand Written Original Letter

Name - J. Gordon

Monday, June 30, 2003

To the Ladies of Markham Mobility Plus:

I was a traveller on Mobility Plus from June 19 to June 26/03 for one week. Thanks to the generosity and understanding of a group of outstanding ladies – I started on Mon. 23/03.

My daughter a recent widow wished to visit her late husband's family in Scotland and I offered to look after her cat at her home. I wish to thank Helen, Nora, Joan-Ann and Susan (I hope I have you all), whom in quite sure sympathized with me and related my unhappy story to their supervisor, Sharon Doyle.

Sharon Doyle "Bless your heart", you paved the way for a smooth ride from 29 Windridge Dr. to Bernard Betel Centre, 1003 Steeles Ave.W.

I would also like to list my observations - most of the drivers in AAA cabs were polite, respectful and helpful, - also a young lady driving a van, an excellent driver and very caring of her charges.

But-- there was a man in a AAA cab who needs to be taught some simple manners and other things too numerous to mention.

That said ---

Again - thank you Sharon Doyle.

With the greatest respect,

J. Gordon

Number "☺"