

MEMORANDUM

TO: Community and Health Services Committee Members

FROM: Adelina Urbanski, Commissioner of Community and Health Services

DATE: September 15, 2010

RE: **Community and Health Services Statistical Information
January – June 2010**

In response to a request at the March 2010 Community and Health Services Committee meeting, I am pleased to provide a data snapshot on the services our department provides.

The data contained in the attached package details activity from January to June 2010 in each of our service areas and compares activity levels from current year to previous year in order to illustrate service levels and needs.

Our next report will be in January 2011 where we will be able to provide information for all of 2010.

I hope you find this information helpful.

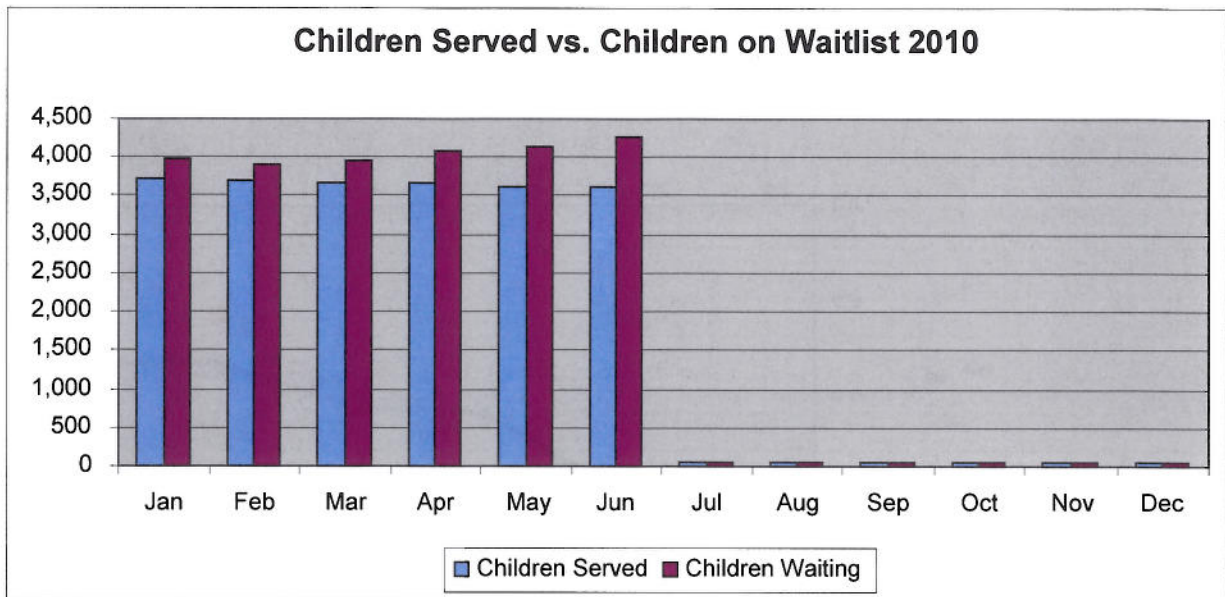
A handwritten signature in blue ink, reading "Adelina Urbanski", written over a horizontal line.

Adelina Urbanski
Commissioner of Community and Health Services

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Attachment - 1

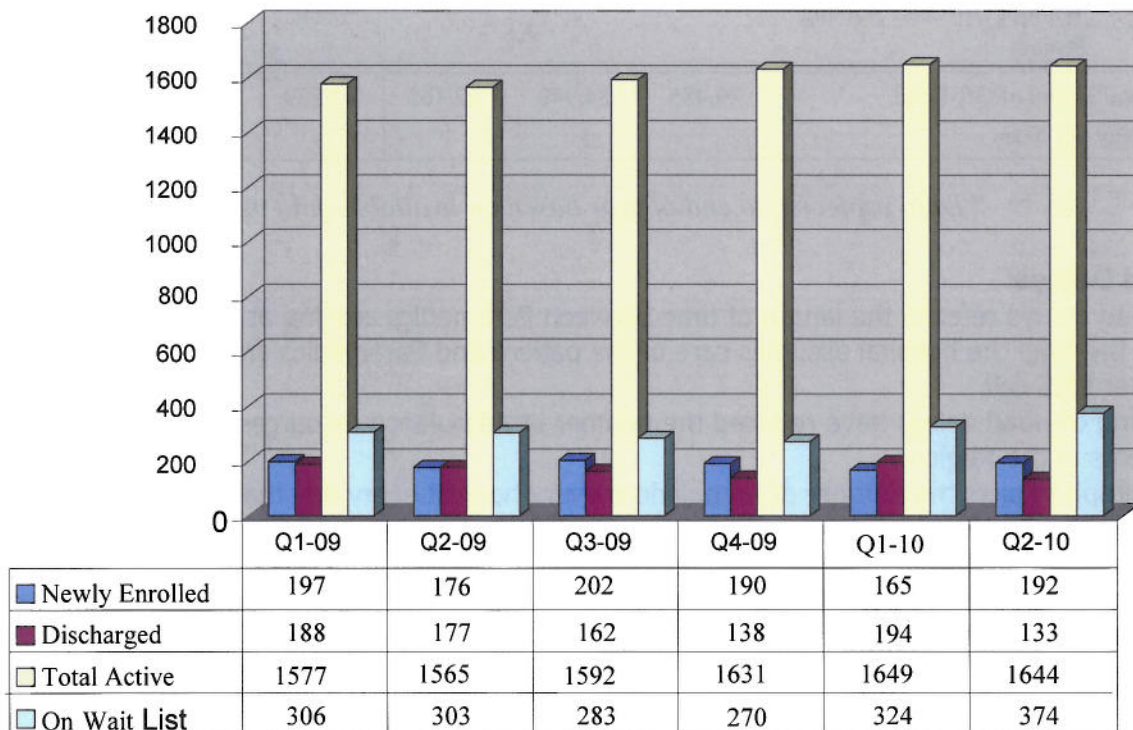
Children's Services



2010 Comparison	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Children Served	3,710	3,682	3,678	3,660	3,623	3,622	0	0	0	0	0	0	14,730
Children Waiting	3,980	3,906	3,941	4,076	4,139	4,275	0	0	0	0	0	0	15,903

- ♦ Children requiring subsidy is exceeding the number of children receiving subsidy as a result of a rapidly growing child population and inadequate levels of provincial funding.

Early Intervention Services Activity - by Quarter

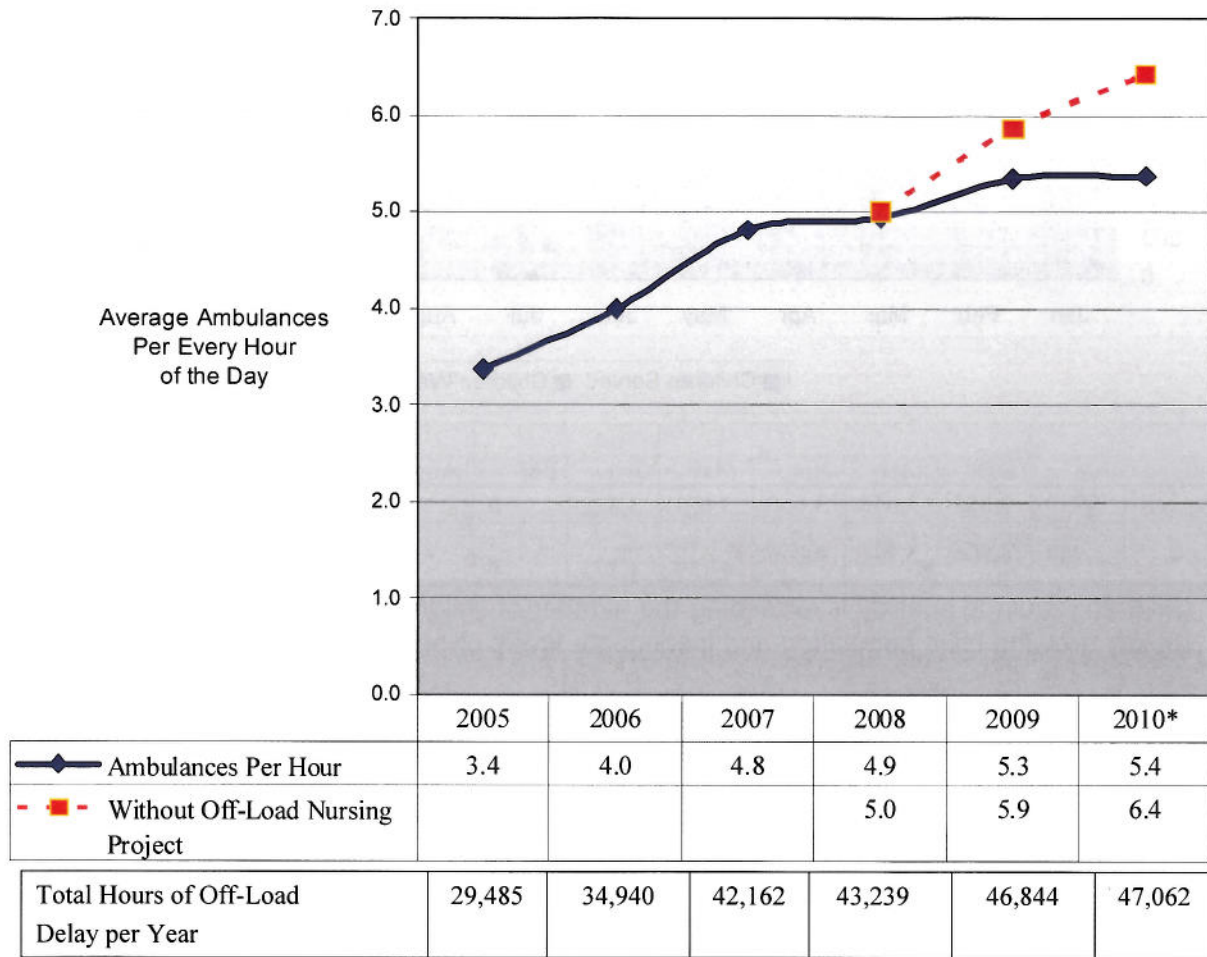


- ♦ While Early Intervention Services has introduced new streamlined practices that have increased service levels since 2009, demand for service is growing as reflected in the wait list.

Emergency Medical Services

EMS Statistical Measures - 2010

Ambulances Reduced Per Hour from Off-Load Delays

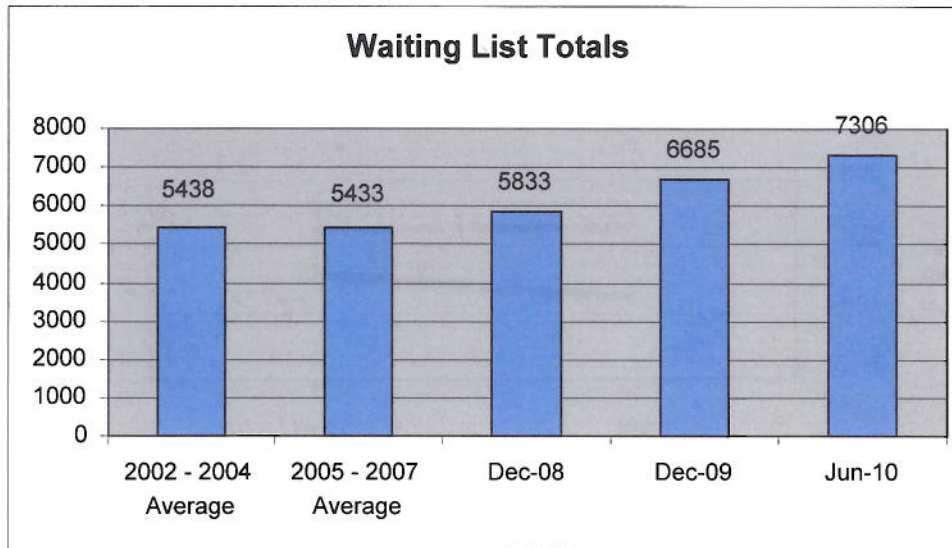


* Data projected to end of year based on available data in 2010

Off-Load Delays:

- ◆ Off-load delays refer to the length of time between Paramedics arriving at a hospital with a patient up to the time the hospital assumes care of the patient and Paramedics are able to respond to another EMS call.
- ◆ Growing off-load delays have reduced the number of Ambulance resources available to respond to incidents in the Region.
- ◆ This graph depicts the number of Ambulances every hour of every day that are not available to respond due to off-load delays.
- ◆ In 2008, with provincial funding, York Region EMS commenced a project placing dedicated nurses in York Region hospitals to receive EMS patients. This project has been able to slow down the growth of the off-load delay phenomenon.

Housing Services



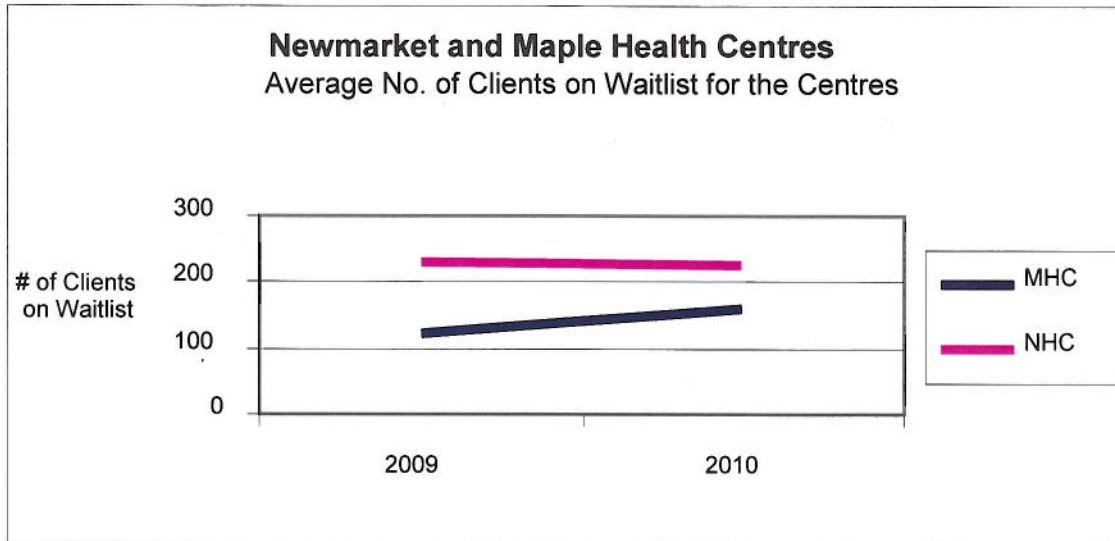
Inventory of Social Housing Units

	# Social Housing Units	# Applicants	# Applicants per unit
Non-Senior Units	3,295	3,843	1.2
Senior Units	2,524	3,463	1.4
Combined Total	5,819	7,306	1.3

Notes:

- ◆ Social housing units include market rent units in social housing communities. Housing providers have overall rent-geared-to-income (RGI) targets rather than unit size specific requirements. The distribution of RGI units by unit size varies as units turn-over.
- ◆ Social housing unit totals include Affordable Housing Program (AHP) projects with *Social Housing Reform Act* (SHRA) rent supplements, exclude all other AHP projects.
- ◆ Unit size applicant counts reflect the largest eligible unit size the applicant has selected.

Long Term Care Services



- ◆ Total beds available at Maple Health Centre = 85
- ◆ Total beds available at Newmarket Health Centre = 113
- ◆ Convalescent Care beds available = 34

Public Health Services

Dental Screening in York Region - 2008-2010

	2008	2009	2010
	Children 0-13 years	Children 0-17 years	Children 0-17 years
Number of children eligible for dental screening	171,535	230,957	n/a
Number of children screened	54,022	49,361	30,655*
Proportion of children screened	32%	22%	n/a

**January 1 to June 30, 2010*

Highlights:

The reduction in the number of children screened by Public Health Branch Registered Dental Hygienists between 2008 and 2009 is due to a change in school screening intensity levels based on a new provincial protocol as well as a temporary discontinuation of school screening during the public health H1N1 response in the fall of 2009.

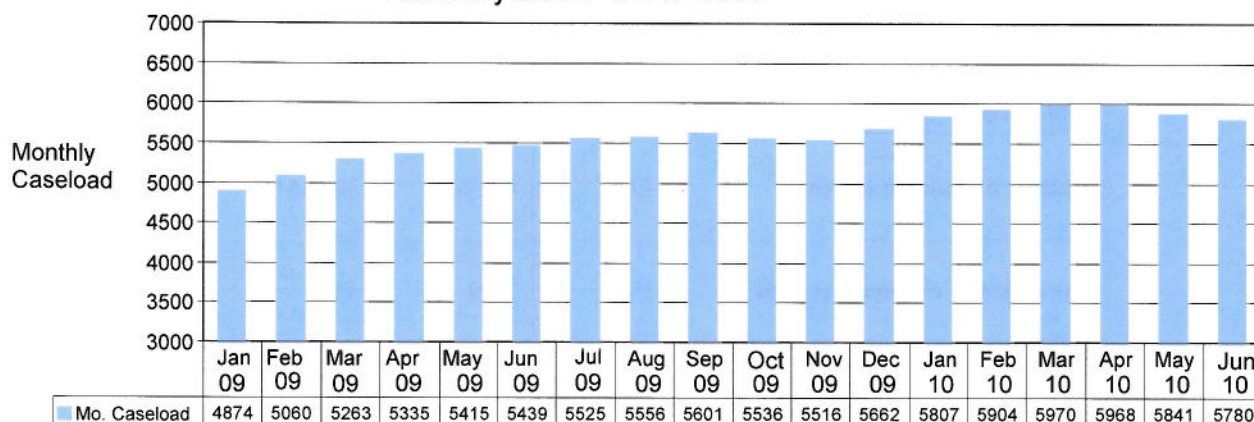
In 2009, provincial expansion of the Children in Need of Treatment program to include youth up to their 18th birthday increased the number of children eligible for screening. This increase in eligibility, combined with the reduction in the number of screenings, resulted in a decline in the proportion of eligible children screened from 2008 to 2009.

Future Directions:

A Low-Income Dental Program will be implemented in the fall of 2010 with 100% provincial funding to provide greater access to dental screening for children 0 to 17 years and to increase the level of dental care provided to low-income children.

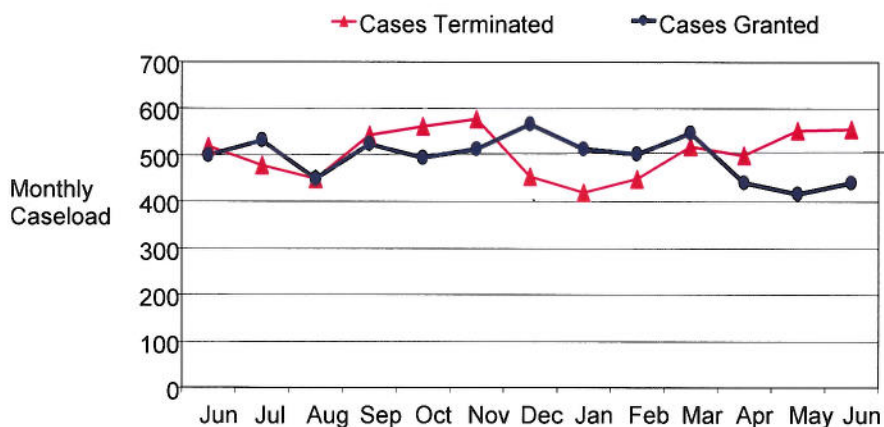
Social Services

Ontario Works Monthly Caseload
January 2009 - June 2010



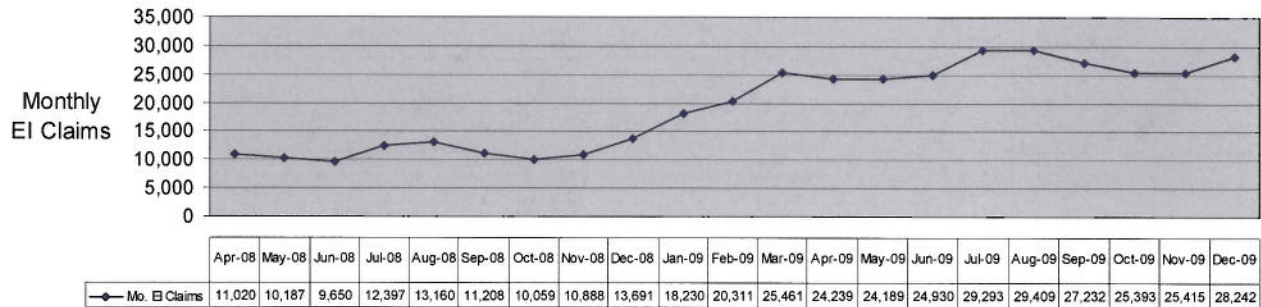
- ◆ The Ontario Works caseload increased by approximately 19% between January 2009 and January 2010 as a result of the recession, with only a modest decline of less than 1% between January and June of this year.

June 2008 - June 2010 Ontario Works Caseload with Exits and Grants



- ◆ Despite the impacts of the recession, a high number of clients continue to exit the system. Approximately, 620 individuals have left for jobs between January and June 2010, a result of effective programs and staff intervention.

Employment Insurance Monthly Claims in York Region



Total Number of At-Risk and Homeless Households Served

