

One year and 2500 clients later

Vaughan Community Health Centre: integrating care and services under one roof

NEWS

July 21, 2010

After only a year in operation, the [Vaughan Community Health Centre](#) is already changing the lives of 2500 local residents by removing barriers to accessing care and providing a one-stop-shop for their individual health care needs.

The centre's interdisciplinary team – which includes physicians, nurses, health promoters, counsellors, community health workers, outreach workers, nutritionists, rehabilitation therapists and chiropodists – also speak 18 different languages, further enhancing the centre's ability to meet the diverse needs of its community.

Funded by the Central Local Health Integration Network (LHIN), the Vaughan Community Health Centre is a not-for-profit, community-governed organization and member agency of the [Vaughan Health Campus of Care](#). The centre offers a variety of community-based health services to the residents of Vaughan, with a specific focus on youth, seniors and those with mental health and/or addictions issues: populations which have been identified as having barriers that may prevent them from accessing adequate health care.

QUOTES

The Vaughan Community Health Centre is an important piece of growing health services in Vaughan. It expands our current capacity for local health care, and it establishes an important new model for health services delivery both close-to-home and across the province.

– Greg Sorbara, MPP, Vaughan

Enhancing and improving access to care for residents in our communities is a key priority in Central LHIN's [Integrated Health Service Plan](#). The Vaughan Community Health Centre is helping us to achieve this goal by providing a wide range of culturally and linguistically sensitive programs and services targeted to those who need them the most in the Vaughan community.

– Kim Baker, Chief Executive Officer, Central LHIN

The ultimate aim of the Vaughan Community Health Centre is to provide access to quality, interdisciplinary primary health care in the community, to those who may not otherwise have access to it. Much of our success is based on the fact that people find it very convenient to be able to access integrated social and clinical services all under one roof.

– Isabel Araya, Executive Director, Vaughan Community Health Centre

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QUICK FACTS

- The [Vaughan Community Health Centre](#) is one of two community health centres in Central LHIN. The other is the [Black Creek Community Health Centre](#).
- In its first year of operation, the Vaughan Community Health Centre registered 2500 clients: 2000 more than the original target of 500.
- Staff at the Vaughan Community Health Centre speak 18 different languages.
- To support its role as a community-based health provider partner, Vaughan Community Health Centre has established formal and informal collaborations with local hospitals, public health, community support service agencies and schools.
- Results from a recent client satisfaction survey conducted by the Vaughan Community Health Centre show:
 - 99 % of respondents were satisfied with the services they received from the centre, and
 - 90 % feel services they received from the centre have improved their quality of life
- Central LHIN's [Integrated Health Service Plan](#) (IHSP) 2010-2013 outlines four key priorities, including emergency department/alternate level of care, chronic disease management and prevention, mental health and addictions and health equity.

LEARN MORE

Find out more about Central LHIN's [health equity](#) priority.

Visit the website of the [Association of Ontario Health Centres](#).

For more information:

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Download Central LHIN's new Integrated Health Service Plan 2010-2013: [Creating Caring Communities. Healthier People...Together](#)

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