



SAVE *the* DATE

2011

Policy & Research Conference
*Human Services Integration: Policies,
 Practices, Planning and Partnerships*

Nov 16 - 18, 2011
Marriott Toronto Eaton Center, Toronto

Regardless of whether you work in *employment, Ontario Works, Social Housing, homelessness, early learning or child care*, the environment around you is changing. Canada's sluggish economy has created challenges for individuals, communities and local government alike. *Human Services Integration* is increasingly being looked at as a tool to improve outcomes for the people we serve and make best use – in the long run - of both our human and financial resources.

OMSSA's leading edge work in supporting and leading *Human Services Integration* in the Ontario Municipal Sector enters a new phase! Through the 2011 Policy & Research Conference, OMSSA will bring together provincial, national and international leaders in the field to showcase successes, discuss strategies and challenges, and pose questions to help guide the next phase in integrating municipal human service planning and delivery.

Join us to learn about:

- Using data and research in decision making
- Having the "right" conversations– engaging your partners and community effectively
- Innovations in service delivery
- Results-based accountability and how this can be used to support integration efforts
- New tools in community service planning
- Privacy implications of integrating service delivery
- Effective service evaluations
- ... **And more!**

This conference will provide you the opportunity to

- Learn from leaders in this sector – see our plenary speaker roster below
- Discuss best practices – hear about challenges and strategies for success
- Ponder key issues with your peers – critical issues that will be discussed include accountability, program evaluation, change management, community engagement and privacy implications
- Network with your municipal and provincial colleagues!

Plenary Speakers

- Jodi Sandfort, Associate Professor, University of Minnesota, Humphrey School of Public Affairs
- Sherri Torjman, Vice-President, Caledon Institute of Social Policy, OMSSA Champion of Human Services Award Winner
- Tony Dean, Professor in the School of Public Policy and Governance, University of Toronto
- Tim Richter, President and CEO, Calgary Homelessness Foundation

Click here for full bios and speaker information

Conference structure:

8:00 a.m. daily – breakfast

9:00 a.m. daily – sessions begin

4:30 p.m. Wednesday and Thursday – sessions conclude

1:00 p.m. Friday – sessions conclude

Registration and full conference details coming in early September

Accommodations



Book your accommodations at the Toronto Marriott Downtown Eaton Centre, 525 Bay Street, Toronto, ON M5G 2L2, on or before Sunday, October 16, 2011 to be eligible for the **group rate of \$179.0/night** plus applicable taxes. Call 1-800-905-0667 and reference the OMSSA Human Services Integration conference or reserve on line by clicking on the following link [Toronto Marriott Downtown Eaton Centre Hotel >>](#)

Presenting Partner ~ Canada Mortgage and Housing Corporation

OMSSA - 1 Dundas Street West, Suite 2500, Toronto ON, M5G 1Z3 - Tel. 416-642-1659

Christie Abramovic

Events Coordinator, OMSSA

Ontario Municipal Social Services Association

One Dundas St. West, Suite 2500

Toronto, ON M5G 1Z3

Phone: (416) 646-0512 Cell: (647) 385-9285 Fax: (416) 979-4627

My office hours: 7:45 a.m. - 3:30 p.m.

www.omssa.com

Investing in People Makes Sense

The information contained in this message, including any attachments, may contain information that is privileged, confidential and exempt from disclosure, and is intended solely for the addressee(s) named above. Any review, copying, distribution or disclosure of this message by persons other than the addressee(s) is strictly prohibited. If you have received this communication in error, please notify the sender and permanently delete this message, including any attachments.

10/08/2011