

YRT/Viva Accessibility Update

**Presentation to Accessibility
Advisory Committee**

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June 27, 2012

Purpose

- ❑ Follow up to our presentation and bus display in fall 2011



- ❑ Provide update on current and upcoming changes related to accessibility at YRT/Viva

Existing Accessibility Features

Exterior

- ❑ Bus kneeling feature
- ❑ Wheelchair ramp
- ❑ Large destination signs
- ❑ Audible speakers



Existing Accessibility Features

Interior

- ❑ Priority seating for elderly and disabled
- ❑ Wheelchair positions
- ❑ Low-floor design
- ❑ Illuminated stop names and messages
- ❑ Audible announcements
- ❑ Contrasting colours of steps and elevation change
- ❑ Stop request equipment
- ❑ Interior cameras



Accessibility Review

- ❑ Comments received at the Accessibility Advisory Committee Meeting and bus display
- ❑ YRT/Viva review of comments and response on key items

New Accessibility

- ❑ Features to be incorporated in future bus orders and bus rebuilds

Viva (Van Hool)

Comment

- ❑ Yellow trim is needed to show steps



Response

- ❑ Yellow edging at steps and platforms installed
- ❑ Refresh program of which 36 of 45 buses completed



Viva (Van Hool)

Comment

- ❑ Yellow contrast needed on stop request button

Response

- ❑ Stop request button replaced with yellow housing



Viva (Nova Bus)

Comment

- ❑ Pole adjacent to rearward wheelchair position limits manoeuvring space for person in a wheelchair



Response

- ❑ Current design testing that allows improved access for person in wheelchair and provides grab bar for customers standing
- ❑ Retrofit planned fall 2012



Mobility Plus (Arboc)

- ❑ 8 new buses have been delivered and are now in service



- ❑ An additional 10 new buses are scheduled for service over the summer
- ❑ All these buses are to replace older units that have reached their design life

Upgrades at Richmond Hill Terminal

- ❑ Installation of enclosed shelter and automatic sliding doors
- ❑ Temperature controlled heating
- ❑ Real time schedule information displayed inside enclosure
- ❑ Customer security intercom system



New Shelter Design

- New design offers additional space and improved accessibility

