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#### **LONG TERM CARE AND SENIORS BRANCH MISSION STATEMENT APPROVAL**

**The Health and Emergency Medical Services Committee recommends the adoption of the recommendation contained in the following report, May 11, 2006, from the Commissioner of Community Services, Housing and Health Services:**

#### **1. RECOMMENDATION**

It is recommended that:

1. Council, as the Governing Body for the Long Term Care and Seniors Branch (LTCSB), receive and approve the revised Mission Statement (*see Attachment 1*).

#### **2. PURPOSE**

This report is provided to Council, as the governing body of the LTCSB to facilitate their governance responsibility for approving the Mission and Vision Statement for the Branch.

#### **3. BACKGROUND**

In accordance with Ministry of Health and Long Term Care (MOHLTC) Program Standards and the Canadian Council on Health Services Accreditation (CCHSA) Standards, the board/governing body should review and approve the Mission Statement. The current CCHSA standards recommend that the governing body review and approve the Branch's Mission and Vision Statement every two years and revise it as necessary.

#### **4. ANALYSIS AND OPTIONS**

Pursuant with CCHSA standards, the organization's Mission Statement was developed with input from staff, clients, partners, volunteers and the community and was originally approved by Council in 1995 and last reviewed and approved in April 2004. The basic Mission Statement is also reviewed by the governing body each year in conjunction with their review and approval of the LTCSB's Business Plans.

The LTCSB Mission Statement is meant to be complimentary and supportive of the Corporate Mission, Vision and Values. The appended mission statement describes in more detail the type of care and services provided by the LTCSB, the values and philosophy of service delivery and define the scope and limitations of those services.

The current Mission Statement was reviewed with clients, staff, volunteers, community partners and the community advisory board in the winter and spring of 2006. Based on that review, the Mission Statement has been revised and updated.

#### **4.1 Summary of Revisions**

The term safety has been added to the Vision, Mission and Values sections to give greater weight to this emerging priority in health care. This emphasis on patient/client safety is consistent with the Health Department's Vision and Mission and with the increased importance being placed on this responsibility by the CCHSA, the MOHLTC and Health Canada. This focus is also reflective of the CCHSA's new accreditation standards and is an identified and required organizational practice to demonstrate the organizations commitment to patient safety.

The following is a summary of the changes and revisions made to the Mission and Vision Statement since the last review by Council.

##### **4.1.1 Mission Section**

The LTCSB's current Mission Statement is – "To promote the health, well-being and independence of our clients."

The LTCSB's proposed Mission Statement is – "To promote the health, well-being, *safety* and independence of our clients."

##### **4.1.2 Vision Section**

The LTCSB's current Vision Statement is - "To be recognized as leaders in the development and delivery of long term care programs through the provision of quality services that promote the health, well-being and independence of our clients."

The proposed Vision Statement is – "To be recognized as leaders in the development and delivery of long term care programs through the provision of quality services that promote the health, well-being, *safety* and independence of our clients."

##### **4.1.3 Values and Philosophy Section**

A change is proposed to the following section of the LTCSB's current Values and Philosophy Statement - "We believe in a continuum of care delivered by an Inter-disciplinary Team, which effectively utilizes available resources in order to maximize the physical, social, spiritual and emotional potential of the clients, prevents illness and which promotes health, quality of life, dignity, independence and self-esteem.

The proposed change to that section of the Values Statement is as follows – "We believe in a continuum of care delivered by an Inter-disciplinary Team, which effectively utilizes available resources in order to maximize the physical, social, spiritual and emotional potential of the clients, prevents illness and which promotes and fosters health, quality of life, *client safety*, dignity, independence and self-esteem."

#### **4.1.4 Community Served Section**

To reinforce and clarify our focus in the Long Term Care (LTC) Community and Outreach area under the Community Served section, the statement, “frail, at risk individuals and/or their caregivers”, has been added.

#### **4.1.5 Services Provided Section**

The Services Provided section has been updated to include the new Convalescent Care Program.

#### **4.1.6 Physical Environment Section**

No changes recommended or required.

#### **4.1.7 Organization Liaison Section**

The Organization Liaison section has been updated to reflect several organizational name changes that have occurred in the last couple of years and organizational relationships that have evolved and changed since the last revision.

#### **4.1.8 Scope and Limitations Section**

The Scope and Limitations section has been updated to reflect program and service expansion that has occurred since the last revision.

### **5. FINANCIAL IMPLICATIONS**

There are no financial implications associated with this report.

### **6. LOCAL MUNICIPAL IMPACT**

The Mission Statement Report provides confirmation of the focus, role, scope and limitations of the LTC services that the Health Services Department continues to deliver for the residents of all local municipalities.

### **7. CONCLUSION**

Review and approval of the Mission Statement for the LTCSB by the governing body will enable the Branch to meet applicable MOHLTC and CCHSA standards and reconfirms the governing body’s commitment to the programs and services provided.

The Senior Management Group has reviewed this report.

*(The attachment referred to in this clause is attached to this report.)*