
myRide Travel Training Program

Presentation to York Region
Accessibility Advisory
Committee

Piragal Thiru
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Overview

myRide is York Region
Transit's Travel
Training program
that prepares people
to make journeys
safely and
confidently on their
own using public
transit

myRide
PROGRAM



myRide Program is...

- ❑ Provided to anyone who needs additional knowledge or skill to use YRT and Viva
- ❑ Target population includes:
 - ❑ Individuals with physical disabilities.
 - ❑ Individuals with certain sensory disabilities.
 - ❑ Individuals with cognitive or intellectual disabilities.
 - ❑ Individuals with communication disabilities.
 - ❑ Seniors not familiar with taking transit.
 - ❑ Recent newcomers to York Region.

Pilot Participants

- ❑ The myRide Travel Training program was launched in May 2007 as a one year pilot
- ❑ 80 trainers from 14 partnering agencies were trained by YRT Staff to conduct the travel training
- ❑ 278 individuals participated in the program through the various partner agencies
- ❑ YRT provided supporting materials such as trainer manual, handbook and audio format of the handbook to the trainers

myRide Training Partners

- ❑ Able Network Aurora
- ❑ Autism Ontario
- ❑ CNIB
- ❑ Community Living Georgina
- ❑ Community Living York South
- ❑ Costi Immigrant Services
- ❑ Epilepsy York Region
- ❑ LEAPP – Richmond Hill
- ❑ Reena - Vaughan
- ❑ Step By Step
- ❑ March of Dimes- York Region
- ❑ York Catholic District School Board
- ❑ York Region District School Board

Train-the-Trainer Sessions

Train the Trainer sessions are comprised of both in-class training and field orientation.

Topics include:

- ❑ Planning the trip
- ❑ Identifying buses, bus stops, landmarks
- ❑ Using assistive devices on buses
- ❑ Using ticket vending machines

myRide program receives an A...



In a survey completed by the trainers, myRide program received an 82% approval rating

Results

Of the 278 participants:

- ▣ 70 are now using the YRT conventional service independently
- ▣ 148 are able to use it with some help
- ▣ 59 are showing slow and steady progress

Next steps

- ❑ Receive Council approval to formalize the program as permanent
- ❑ Incorporate feedback from the pilot and update training materials
- ❑ Investigate options of producing a video training material