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COMMUNITY DEVELOPMENT AND INVESTMENT FUND 2009/2010 ANNUAL ACTIVITY REPORT

The Community and Health Services Committee recommends the adoption of the recommendation contained in the following report dated March 25, 2010, from the Commissioner of Community and Health Services.

1. RECOMMENDATION

It is recommended that this report be received for information.

2. PURPOSE

This report provides an update on the activities and results of the 2009 Community Development and Investment Fund (CDIF).

3. BACKGROUND

On April 18, 2002, Regional Council approved the CDIF Strategy through the adoption of Clause No. 1 of Report No. 4 of the Community Services and Housing Committee. Under the CDIF Strategy, the Community and Health Services Department purchases community services and programs for vulnerable and low-income residents of York Region using provincial and municipal funds. These funds include the Consolidated Homelessness Prevention Program and Municipal Purchase of Service funds, and are intended to supply or support the provision of direct services to residents.

4. ANALYSIS AND OPTIONS

CDIF projects provided key services to residents in an economically difficult year

In 2009, York Region successfully purchased much needed community supports that helped approximately 70,500 residents continue to participate economically and socially in their communities during severe economic times. Services were provided to children, youth, families and individuals through local community-based programs and services.

Project selection began in September 2008 with the issue of the annual Purchase of Service Request

The selection of projects for the 2009 CDIF funding cycle began in September 2008 when the Region issued its annual Purchase of Service Request inviting submissions from eligible community agencies. Funding proposals were evaluated by a CDIF Evaluation Committee comprised of York Region staff, representatives from the United Way of York Region, Ontario Trillium Foundation, and the Ministry of Community and Social Services. On December 18, 2008, the recommendations of the Evaluation Committee were approved by Regional Council, through the adoption of Clause No. 5 of Report No. 8 of the Community Services and Housing Committee.

Regional Council also authorized the Commissioner of Community and Health Services to receive and allocate any new or reallocated CDIF funding that become available in-year. This enabled the Region to reallocate dollars in-year in a timely and efficient manner.

In all, 89 projects received funding through CDIF in 2009 including those proposed by the community through the Purchase of Service process, and those initiated by the Department, resulting in a total investment of \$5.0 million. Through the 2009 CDIF funding, community-based programs and services were able to provide important supports to thousands of vulnerable residents across York Region. A list of funded projects appears in Attachment 1 of this report.

Renewable funding projects included in CDIF for the first time

On April 24, 2008 Regional Council approved, through the adoption of Clause No. 1 of Report No. 3 of the Community Services and Housing Committee, additional funding of \$2.1 million for the enhancement of CDIF. Of this increase, \$1.4 million was allocated annually for the establishment of a Renewable Funding stream directed to support vital community services for up to three consecutive years. The following criteria were established for the Renewable Funding stream:

- Services must be a vital and core component of the community service system in York Region and directly benefit vulnerable York Region residents.
- Services must have a proven track record of success in the community and must have received funding under CDIF for a continuous period of at least three years.
- Agencies delivering the core services must have the organizational capacity and financial viability to optimize renewable funding through cost effective programming, enhanced service delivery and sustainability planning.

Based on the above criteria and resulting from a call for proposals, Regional Council approved 11 projects for renewable funding. An important condition for receiving

renewable funding is that funded projects must meet their targets in each year to receive funding for the following year.

To ensure that expected service delivery levels were met, in addition to reporting requirements, each renewable project was reviewed by Regional staff prior to being approved for second year funding. The reviews found that:

- All agencies saw positive benefits resulting from renewable funding. Since there was greater certainty of funding beyond one year, agencies could focus resources on program delivery over an extended period. This increased the potential for better integration of services. Renewable funding reduced the uncertainty associated with staff retention and utilization. This all had a positive effect on service delivery.
- All projects were delivering services as contracted.

In addition to the findings of the reviews, December 2009 reports from these projects indicate that all projects had met their service delivery targets for 2009.

All renewable projects were approved for 2010. A list of renewable projects is also included in Attachment 1 of this report.

CDIF funding allowed agencies to deliver services that quickly responded to emerging community needs

The economic and financial crisis that began in the fall of 2008 worsened in 2009. This became increasingly evident in the growth in demands for community services. Using the authority delegated by Regional Council (Clause 6 of Report No. 8 of the Community Services and Housing Committee, December 18, 2008) the Commissioner approved funding for projects that directly addressed the increased needs of vulnerable residents as funding became available. These projects are also listed in Attachment 1 of this report. For example:

- A pilot project in System Navigation provided services to residents who fell between the cracks in the service system. Increasingly our agencies were seeing residents who needed referral to many services. Not only were their needs multiple, they had no means of navigating the system without supports. This pilot project provided funding for one staff person, a database, advertising and other incidental costs. The project, started in the third quarter of 2009, efficiently provided a range of support and referral services to more than 196 residents who otherwise may not have been able to obtain or find much needed supports on their own.
- CDIF provided supports to many agencies to enhance their service delivery capabilities. Regional Council's 2008 expansion of CDIF resulted in additional crucial supports to five food banks as well as other food and clothing depots and support

networks. This funding addressed the increasing urgent needs of residents as well as the infrastructure needs of these service providers in a timely manner.

- Services were provided for Ontario Works clients who were able to apply for Ontario Disability Support Program supports with the help of a professionally trained social worker familiar with the Ontario Disability Support Program application process. The complexity and length of the application process places many clients living with disabilities at a great disadvantage.

The CDIF strategy targets mandated community service areas

As reaffirmed by Regional Council in 2008, CDIF funding is directed to three established priority areas which are linked to the Region's mandate for community services, namely:

1. Child and family supports. This includes the Region's Family Strengthening Program which offers a range of programs and services for low-income families in York Region.

These programs are delivered at no cost to low income and vulnerable families and are designed to support and strengthen family and child development. Family Strengthening Programs are responsive to the needs of low-income families and provide access to:

- Parenting supports and community resources
- Community based programs and services
- School readiness programs

Families are given access to community based activities by removing barriers such as user fees and transportation costs, and by helping agencies establish programs in low-income and immigrant communities.

The programs which are delivered through a service delivery network which includes local municipalities, Ontario Early Years Centres and community service providers, help to promote:

- Increased employment supports and opportunities for parents.
- Improved social, emotional and educational outcomes for the children.
- Stable, healthy lifestyles for families and improved ability to achieve independence.
- Opportunities for families to engage in their communities.

The number of residents that benefited from CDIF's family and children's funding totalled approximately 45,300. Of this number, the children and youth accessing services, specifically under the Family Strengthening program, was 5,597.

2. Outreach services to the homeless, programs to prevent homelessness, and emergency supports for those at risk of homelessness.

In 2009 CDIF funding for homeless services complemented federal and provincial initiatives by addressing needs identified in *York Region's 2008 Community Plan to Address Homelessness 2nd Update* (the Plan). Following the Plan, funding was directed to proposals that fit within the Continuum of Services Approach that addressed immediate service needs, and provided for capacity building in the community coordination of planning and service delivery in York Region.

The York Region Street Outreach Program, in addition to expanding its service delivery to the homeless by adding two days and becoming a full week service, also added an East-West route to ensure enhanced coverage.

Community Housing Support programs operated out of two shelters to assist shelter residents find affordable housing. Supports provided by these programs were tailored to meet the needs of the clientele. At the Salvation Army run Sutton Youth Shelter, services included the development of important life skills, while at Blue Door Shelters, which experienced an increase in the diversity of residents, services were provided in a variety of languages.

Homelessness and homelessness prevention services addressed the needs of an estimated 24,600 York Region residents.

3. Employment skill development through training and return-to-work opportunities for Ontario Works participants, the unemployed and recent immigrants to York Region.

Under CDIF both traditional and innovative services were funded in keeping with the priorities identified for this area. Projects addressed the employment needs of residents through the provision of training and related supports that directly promote employment or increase employment chances. One such project – Employment and Empowerment implemented by the Literacy Council York-Simcoe – reported that 50 clients gained employment as a result of the training received.

Innovative approaches were taken through a Grocery Store project operated by the Rehabilitation Foundation for the Disabled (Ontario March of Dimes) that addressed the employment needs of youth who are not being employed due to a lack of work experience, education, training and marketable skill sets; 90 participants were trained and 22 were placed in employment.

Employment Supports projects provided services that enhanced the skills of approximately 600 residents; 149 residents gained employment through these programs.

CDIF projects are actively monitored

Each CDIF funding contract requires project reports at regular intervals during the term of the contract. Agency reports include specific information on the delivery of services and numbers of residents that access and benefit from these services. Agencies also report on project expenditures by approved budget line. Regional staff also visit most projects. These visits allow the Region to address issues that may arise in the implementation of the project and provide appropriate support to the agencies.

In addition to regular monitoring, ten projects were selected for on-site reviews. These included projects that met one or more of the following criteria:

- New or innovative projects
- Projects that received Regional funding for the first time
- Projects that were particularly complex

Project visits explore service achievements

The review visits are intended to explore the achievement of project goals and objectives, identify issues/lessons learned in the implementation of the project, to discuss with the agency unplanned benefits or community development successes yielded by the projects, and to verify contractual compliance. The project reviews use a standard questionnaire designed to gather information about the agency's implementation of the project. These reviews are an opportunity for Regional staff to gain a better insight into the projects' implementation and accountability, learn from agencies and improve processes for future years.

CDIF promotes and facilitates community development

In 2009 implementing the CDIF Strategy has continued to provide additional benefits to the York Region community by:

- Providing resources to the service system providers to enhance their responsiveness to urgent and regular client needs.
- Supporting the development of innovative approaches to delivering services in the community.
- Leveraging funds to reduce duplication, support economies of scale and increase agency efficiency by encouraging community agencies to collaborate when it makes sense to do so to serve residents.
- Allowing York Region to play a significant role with other regional funders in funding coordination to reduce gaps and duplication of services.

- Encouraging the use of community volunteers resulting in more cost effective services. A good example is The Mosaic Out of the Cold project which provided emergency shelter to the homeless for four days each week during the winter months. This project is volunteer driven and provided food, shelter, access to warm clothing and medical advice, through a network of volunteers at five locations in the southern part of York Region. The project also implemented a 'train the trainer' model to equip the pool of 250 volunteers who deliver the services with the knowledge, skills and processes for effectively delivering services to the homeless.

5. FINANCIAL IMPLICATIONS

The CDIF Strategy is managed within the current budget allocations set aside for each fund included within the Strategy. In 2009, the total expenditure on CDIF contracts was \$5.0 million, including total funding for one-year projects of \$3.6 million and \$1.4 million in renewable funding. Approximately 86% of this funding is from the Region's tax levy budget.

6. LOCAL MUNICIPAL IMPACT

In 2009, CDIF continued to fund services that are delivered to residents of all nine local municipalities. Many of the agencies use facilities in local communities to deliver services. This strategy supports access to services for all York Region residents. Through the CDIF Strategy families have been supported and strengthened, others have been helped to find or keep housing, and many residents have been helped to prepare for the job market and find employment. CDIF has successfully allowed many residents to remain or become active contributors to our community and economy.

7. CONCLUSION

CDIF funding in 2009 totalled \$5.0 million. These funds enabled the community to serve approximately 70,500 vulnerable residents. The flexibility and responsiveness inherent in CDIF has proven to be especially valuable at a time of economic decline and hardship, providing timely support to our community service providers and through them to our vulnerable residents.

The fact that York Region is the fastest growing region in Ontario provides an additional challenge to the social service system, as trends indicate an increased need for strategic, timely supports to our vulnerable residents. This signals the need for continued investment in our community's social services.

For more information on this report, please contact Cordelia Abankwa-Harris, Managing Director, Strategic Service Integration and Policy Branch at Extension 2150.

The Senior Management Group has reviewed this report.

(The attachment referred to in this clause is attached to this report.)

Summary of 2009 CDIF Projects

Ref No.	Project	Services Delivered	Agency(ies)	Service Delivery Area(s)
One Year Projects				
	Child and Family Supports			
1	After School Program	Provided an afterschool program at Bethany Co-op and neighbouring communities for 26, 6-12 year olds of 19 families. The program provided a safe and positive environment which promoted positive social, emotional and healthy physical development.	Jericho Youth Services	Georgina
2	All Our Kids Early Child Development & Parenting Programs (AOK)	Over 3800 children of 2796 families attended 23 AOK programs delivered by eight community agencies and one municipality. Programs are designed to: increase parent awareness of the importance of the early years, model positive parenting skills and encourage daily, quality interaction between caregiver and child, provide resources and referrals and build awareness of existing parent and family supports available in the community.	Eight Municipal Parks Recreational and Culture Department and community service providers	All of York Region
3	Boys and Girls Club of York Region (BGCYR) Maple Out of Schools Supports Initiative	The project provided a reliable before and after school program and extra curricular activities for marginalized children in Vaughan, aged 6 to 12 years. The program promoted personal confidence, leadership, self esteem and community engagement.	Social Enterprise Canada	Vaughan
4	Child and Youth Worker Pilot project	Child and Youth Workers serving clients at the new Leeder Family Shelter assisted 22 children birth to six, 18 children 7 to 12 years and 9 youth 13-16 years by delivering activities and therapeutic programs ensuring safety and security of children and youth living at the shelter. This allowed parents time to seek employment and housing.	Blue Door Shelters	East Gwillimbury
5	Communication Enhancement	An organizational development project that allowed the agency to develop internet and email capabilities to enhance communication internally, with the nine York Region child care centres and with client families.	York Professional Care & Education	Richmond Hill, Markham, East Gwillimbury, Aurora
6	Coordinating Early Learning and Parenting Supports	An Early Learning Specialist provided 9 professional learning opportunities for 240 staff from agencies delivering programs for young children. 70 site visits were conducted supporting 974 children and 825 parents/caregivers at AOK Early Child Development and Parenting Programs and early learning and care hubs.	CAYRE	All of York Region
7	Expansion of YMCA After School program	An after school program for 100 children between 6 and 12 years from 53 families, delivered at three social housing sites. The program provided a safe and positive environment which promoted positive social, emotional and healthy physical development. In 2009 this program was expanded from three to five days.	YMCA of Greater Toronto	Newmarket, Richmond Hill
8	Families and Schools Together	A project to connect low income and immigrant families with the school and community by providing six, eight-week sessions of fun, research-based activities, aimed at strengthening families, empowering parents and building supportive communities. The project reported participation of 73 families with a total of 288 participants. The intended outcome is to help children succeed at home, school and in the community.	Family Services York Region	Georgina, Vaughan, Richmond Hill, Markham, Aurora
9	Family Resource Centre	A project that provided 529 participants and 1243 children from low income or newcomer families access to culturally appropriate programs that facilitated settlement, reduced isolation, created linkages to the community, supported parenting/caregiving and provided accessible social, learning and recreational activities for children.	Jewish Family & Child Service	Vaughan

Ref No.	Project	Services Delivered	Agency(ies)	Service Delivery Area(s)
10	Family Strengthening Programs (PLAY)	A program offering recreation and sport programs through the nine local municipalities to 1044 children and youth (4 to 18 years) of families receiving Ontario Works, Child Care Fee Assistance or paying rent geared to income.	Nine Municipal Parks Recreational and Culture Departments	All of York Region
11	Making Our BIG Family BIGGER	Created an electronic database and developed a communication strategy that reconnected the agency with 833 past participants. This increased the agency's capacity to generate revenue, enlarge its volunteer base and extend its service.	Big Brothers Big Sisters of York Region	Newmarket
12	Nin Os Kom Tin	This project funded traditional outreach and family activities for off-reserve aboriginal people in York Region to promote family strengthening. This project received supportive cooperation from other York Region agencies, including the Krasman Centre, the Housing Help Centre the York Region District School Board and the Identification Clinic.	Krasman Centre	Richmond Hill
13	Operation SMART	This project provided programs for 67 school girls from elementary schools in low socio-economic environments. The program focused on non traditional female roles, building confidence, and preparing the girls for careers that most would otherwise never consider.	Girls Incorporated of York Region	East Gwillimbury, Markham, Georgina, Newmarket
14	Overnight Youth Camp	Provided 76 youth 11 to 17 years residing in social housing or receiving Ontario Works with a one week overnight camp experience focusing on leadership and personal development.	Salvation Army/York Professional Care and Education	All of York Region
15	PlayOn	Provided 227 children and youth (6 to 16 years), living in low income cooperative housing communities with the opportunity to participate in an afterschool program, a recreational drop-in program, "Try It You May Like It" skill sessions, Character Development and YMCA Play It Forward program.	YMCA of Greater Toronto	Richmond Hill, Aurora, Markham
16	Ready, Set, Goal	Delivered life skills and leadership development programs to nearly 200 York Region children & youth ages 8 to 14 from low income families attending Performance Plus or identified schools. Future Possibilities for Kids (FPK) "KIDS" encouraged kids to each set and accomplish unique "Goals of Contribution" of benefit to themselves and their community, guided by 136 adult volunteers. Overall 3784 children benefitted from the efforts of the participants.	Future Possibilities Canada	Markham, Vaughan, Richmond Hill,
17	SLAPSHOT	Provided 24, 4-week hockey programs to 204 low income, newcomer children 8 to 12 years old aimed at improving leadership skills, socialization, nutrition and health. On and off-ice activities in school gyms and arenas gave a unique experience and helped link them and their families with the community.	CAYRE	Markham and Vaughan
18	South Asian Case Management Project	This project connected over 388 low income South Asian families in Vaughan to existing individual and family services, which included the Vaughan Community Services, the Vaughan Food Bank, Community Living York South and York Region Police. This reduces social isolation and helps support integration into the community.	Elspeth Heyworth Centre for Women	Vaughan
19	Student Success in York Region	This project delivered Junior Achievement programs Grade 7 "Dollars with Sense" and Grade 8 "Economics of Staying in School" to a total of 3,300 students of schools in low income York Region communities to help them develop critical business and life skills. The project mobilized 211 volunteers from 23 private sector businesses in delivering the program.	Junior Achievement of Central Ontario York Region	All of York Region
20	Summer Camp for Children of families receiving Ontario Works	Provided 364 children 6 to 12 years of all abilities with access to summer camps offered by local municipal recreation departments. Funding for one-on-one support for children with special needs was available.	Nine Municipal Parks Recreational and Culture Departments	All of York Region
21	Summer Recreational Program for Children residing in Social Housing	Provided 62 children 6 to 12 years of all abilities with access to summer recreational program offered by local municipal recreation departments. Funding for one-on-one support for children with special needs was available.	Nine Municipal Parks Recreational and Culture Departments	All of York Region

Ref No.	Project	Services Delivered	Agency(ies)	Service Delivery Area(s)
22	Supports to Informal Childcare Providers	Provided three 12-week training programs for 492 regulated and unregulated child care providers residing in York Region, to enhance the quality of care received by families and their children. The program consisted of networking opportunities, classroom delivery with hands-on activities, newsletters and a graduation ceremony with 470 graduates.	York Professional Care & Education	Richmond Hill, Markham, Aurora, Vaughan,
23	Youth Volunteer for Youth	Educational and recreation program that engaged 30 high school and university newcomer students in supporting, leading and mentoring 251 children and youth of newcomer and economically-challenged families. The program also supported 60 Counsellors & Counsellors in Training.	Jewish Family & Child Service	Vaughan
	Homelessness Support Services			
24	Agency Organizational Development	(1) Crisis Prevention and Intervention course taken by staff members for CPI Instructor Certification in order to train and update training of staff at shelter. CPI training will also be offered to other organizations and volunteers working with youth in the shelter. (2) Replaced three computers with current technology to maintain client information and statistics and prevent downtime and loss of information. (3) Upgraded essential furnishings in resident lounges.	Salvation Army Sutton Youth Shelter	Georgina
25	Application Support Worker	This program assisted 63 homeless or at risk individuals who are on the long-term Ontario Disability Support Program (ODSP) waiting list due to ODSP decision delays. The worker provided practical and emotional support, service referral and system navigation to 63 clients, completing and submitting 34 ODSP applications, of which 15 were granted. The project also assisted in completing and submitting 13 Canada Pension Plan (CPP) applications.	Krasman Centre	All York Region
26	Bridging the Gap	This project identifies and gives practical supports that bridge the gaps in support between the community services and programs for women at risk of homelessness. The services provided by the project included access to clothing, food, transit tickets, referral services, counselling, and the "Last Week of the Month Food Program" which had 971 visits that benefitted nearly 3,000 residents.	Women's Centre of York Region	Newmarket
27	Community Development Project	Using a community development model the project facilitated both inter- and intra-community activities in Housing York Inc. (HYI) to enhance residents' abilities to support each other and their communities, creating an environment for positive change. This project serves three HYI communities with an estimated 765 residents.	Canadian Mental Health Association	Newmarket, Georgina
28	Co-ordinated Food Access	This project provided funding to the York Region Food Network to coordinate food procurement to and secure and distribute increased food supplies to community food banks and food depots as well as to implement Community Kitchens. The project reported assistance to almost 2,500 clients of the Women's Centre and conducting 31 community kitchen sessions.	York Region Food Network	Newmarket, Georgina
29	Development Co-ordination for Homeless Women's Shelter	Development of a model and preferred site/property on which to establish an emergency homeless shelter to serve single women in York Region and embark on the necessary steps to secure the chosen site.	Blue Door Shelters	All York Region
30	Enhancement for the York Region Youth Shelter	Created a functional and ergonomically efficient work environment providing privacy for homeless clients and improve the health and safety of staff. The Shelter served approximately 200 homeless and at risk youth annually.	Blue Door Shelters	Newmarket
31	Enterprising Careers - Assessment	A project that helped the Women's Centre acquire and develop appropriate vocational assessment tools, and conduct vocational assessments to 18 of its clients in the Enterprising careers program. The agency also developed a short promotional video about the work of the Women's Centre and the relevance of its programs to increase community awareness.	Women's Centre of York Region	Newmarket

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32	Home Base	Continued vital drop-in support service for youth aged 13-24, who are homeless or at risk of homelessness. Counselling, case management, life skills, employment resources, recreation programs, sexual health resources and basic needs are some of the services provided. The project reports 4807 visits to the centre for service during 2009.	Pathways	All York Region
33	HPP Program Support	To establish a records management system for the Homelessness Prevention Program, Rent Bank Program and Emergency Energy Fund to allow quick access to service information, which will assist in service delivery as well as maintain the service integrity of the project.	Salvation Army - Northridge	Richmond Hill
34	Inn from the Cold	An emergency overnight shelter program, providing food and clothing. They continue to work with other housing support groups offering transitional housing and expand the program to include employment search support. The temporary shelter is open from November to March, four to five nights a week, plus nights when the temperature drops to -15 degrees or lower. The Inn also implemented a community meal on Friday nights starting in December 2009 serving 80 to 100 meals per opening. This agency provided approximately 1046 overnight stays to the homeless and served them approximately 3538 meals in the 2009 operating season.	Inn From The Cold Inc	Newmarket
35	Out of the Cold	A project that alleviated the effects of homelessness amongst York Region residents and relieved the demand for shelter beds by providing emergency overnight shelter, meals, clothing, basic health care and harm reduction services to the homeless and those at risk of homelessness during the winter season, four nights per week. The project co-ordinated the efforts of seven York Region Faith-Based Communities with 308 volunteers. Approximately 1,033 homeless people benefited from overnight stays and 2,488 meals were served. Four hundred and eighty-one individuals received basic health care.	Mosaic Interfaith Out of the Cold	Richmond Hill, Markham, Vaughan
36	Prevention/Drop-in Worker	A project that provided practical, preventative support to York Region residents who are homeless or at-risk of homelessness who access the Krasman drop-in centre. Services were provided to 203 persons by a worker who has had personal experience with homelessness or immediate risk.	Krasman Centre	Richmond Hill
37	Service Delivery Improvement	Funding was directed to improve service delivery to clients of the shelters through enhancing the skills of shelter staff to more capably address the increasingly complex needs of clients. The project also developed a standardized performance management system to assist in the recruitment and retention of qualified staff. The agency serves over 1,000 clients annually.	Blue Door Shelters	All of York Region
38	Shelter Support	This project maintained critical emergency shelter services for homeless individuals at Blue Door Shelters for the first quarter of 2009. Operators explored viable measures to alleviate daily operating pressures resulting from inadequate per diems, ongoing staffing requirements and continual inflationary pressures. Blue Door Shelters served nearly 2,000 residents in 2009.	Blue Door Shelters	East Gwillimbury
39	System Navigation	A pilot project that provided referral and support services to over 190 clients of the Identification Clinic and the Housing Help Centre who did not meet the intake criteria of other social service providers, and who otherwise may have been unable to gain access to services.	Citizens for Affordable Housing/Housing Help Centre	Richmond Hill
40	York Region Group Mentoring Project	This project allowed 448 at-risk and newcomer children on Youth Assisting Youth's (YAY) waiting list prompt entry into a comprehensive, group-mentored recreation program with the aim of preventing involvement in gangs, drugs and violence and help them to stay out of the youth justice system. activities included martial arts, boxing, photography and cooking.	Youth Assisting Youth	All York Region
41	York Region Street Outreach Program	Additional funding for health and safety improvements to the Street Outreach Van.	Loft Crosslinks Housing & Support Service	All York Region
42	Youth Reach	This project assisted 104 youth with multiple barriers and those in conflict with the law to overcome barriers and achieve employment and/or educational success. The project provided counselling, job search skills and referrals to clients.	JVS Toronto	All of York Region

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43	Youth Reach	This project expanded the agency's Drop in Centre services to homeless and at-risk youth by offering workshops, training, life skills, access to a computer lab and greater access to housing and employment support services. The Drop-in Centre provides a safe, supervised environment for social interactions with community members and peers.	Salvation Army Sutton Youth Shelter	Georgina
44	Youth Shelter Supports	To cover the costs of operating and accountability supports for the Sutton Youth Shelter	Salvation Army	Georgina
	Employment Supports			
45	Coffee and Vending Employment	Provided pre-employment and skills training to prepare 15 Ontario Works candidates for careers as Coffee and Vending Services Workers. Through a partnership with YR Community and Health Services, Alta Cappuccino Imports, the Coffee and Vending Service Association and the Canadian Automatic Merchandising Association, qualified unemployed OW recipients will receive pre-employment preparation, theoretical and hands-on skills training, work experience placements and employment.	The Training Renewal Foundation	Vaughan, Richmond Hill, Newmarket, Keswick
46	Culinary Operations and Management Training	Job-specific skills training, as well as employment support, was provided to 80 York Region residents to enable them to find employment in the restaurant industry within four months of their completion of the training. Members of the Ontario Chinese Restaurants Association were associated with the project and 41 qualified graduates were hired.	The Cross-Cultural Community Services Association	Richmond Hill, Vaughan
47	Employment and Empowerment	Almost 200 under- and unemployed adult residents of York received essential skills upgrading, computer training and soft skills enhancement to improve the opportunity for employment. Of this number 50 found employment.	Literacy Council York-Simcoe	Newmarket
48	Employment Preparation for Foreign Trained Accountants and Bookkeepers	Twenty two (22) Internationally trained accountants and bookkeepers were assisted in upgrading their technical and interpersonal skills, learning about the Canadian work culture, labour market and job search strategies, certification and licensing processes of their professions in Ontario, gaining Canadian work experience and obtaining meaningful employment. The project reports nine clients placed in employment.	Skills for Change	Richmond Hill, Vaughan, Newmarket
49	Grocery Store Project	The project delivered an Employment Services program to 90 participants from marginalized client groups in York Region (i.e. Ontario Works recipients, persons with disabilities, new immigrants), while addressing the retention need of the Retail Grocery sector employers. Participants received skills training, knowledge and on-the-job work experience, and job placement assistance. Twenty two participants were placed in employment.	Rehabilitation for the Disabled/Ontario March of Dimes	Newmarket, Richmond Hill, Keswick
50	New Beginnings for Newcomers	A project that assisted 38 unemployed or low income residents of York Region who are foreign-educated individuals to develop the skills and abilities they need to compete for employment within the Canadian labour market. The project helped clients develop a return-to-work action plan, Essential Skills Assessment and training in job-specific English, Canadian Workplace Expectations and Norms, as well as a job placement and follow-up. Of the 34 clients who completed the workshops, 13 were placed in employment.	Job Skills	Richmond Hill, Vaughan, Newmarket, Keswick
51	Sector Specific Credentials to Gain Employment	A pilot project that provided an integrated systemic approach to employment credentials for 20 people entering occupations in the motive power, construction and service sectors. This program combined literacy/numeracy assessment and upgrading, developing employability skills, acquiring job-related certifications, developing basic computer skills and building awareness of the job market. Participants were also linked with Employment Resource Centres, job fairs and Health Information Forums.	Georgina Trades Training Inc.	Georgina
52	SOAR/JobFit	This project delivered three (3) ten-week SOAR/JOBFIT programs for children and youth with learning disabilities. Approximately 38 children and youth have been trained to know how to make academic and career choices which have a greater potential for academic and vocational success.	Learning Disabilities Association	All York Region

Ref No.	Project	Services Delivered	Agency(ies)	Service Delivery Area(s)
	MISCELLANEOUS			
53	Community Enhancement Program (formerly Winter Needs) - 24 projects	Community Enhancement funding is intended to enhance an agency's ability to deliver service in York Region to vulnerable residents. A maximum of \$10,000 per project is available for items that address urgent client needs, agency operational expenses and small capital items. Twenty four projects were funded, and these included five directed to the food banks in York Region.	Multiple Agencies	All York Region
54	Security System	Installed Security Cameras throughout Sutton Youth Shelter in corridors and exterior for safety and security of youth residents and staff.	Salvation Army Sutton Youth Shelter	Georgina
55	York Region Alliance to End Homelessness (YRAEH) Infrastructure Development	This project provided assistance to enhance organizational infrastructure and sustainability of the York Region Alliance to End Homelessness (YRAEH) to support a coordinated community response to homelessness in York Region. The YRAEH strategic planning process, a communications strategy, a redesigned website and a formal membership strategy were produced.	York Region Alliance to End Homelessness/Tides Canada	The Alliance draws membership from all of York Region

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	RENEWABLE PROJECTS			
1	Community Housing Support Worker	Funding assisted the provision of housing support services to homeless individuals who were living in the 3 Blue Door shelters. Approximately 435 Residents were assisted in obtaining and maintaining housing. In addition, clients were referred to other community providers for mental health, legal and interpretive services.	Blue Door Shelters	East Gwillimbury
2	Employment and Educational Support Project	The provision of educational supports, job specific training, pre-employment and support services, to youth residing at the shelter. 147 youth participated in the program, 50 of which were able to gain some form of employment. Of the 30 that received tuition towards the Grade 12 Equivalency Diploma (GED), six either obtained GED or accreditation.	Salvation Army Sutton Youth Shelter	Georgina
3	Food for Learning	Provided 29,606 children with nutritious snacks and breakfasts in an inclusive non stigmatizing school environment.	York Region Food For Learning/Family Day Care Centre	All of York Region
4	Housing & Community Supports	Provided housing & community supports to the youth residing at the shelter, assisted them with life skills and support services to help them obtain and maintain housing. Due to the services of the Housing Supports Worker, 165 youth were served, 50 of which secured housing, and 25 remained housed after three months.	Salvation Army Sutton Youth Shelter	Georgina
5	Housing Help Centre	The project provides a housing registry listing available units in the private rental market, and assists individuals to find affordable housing in York Region. In 2009 the Centre served more than 9,700 clients.	Citizens for Affordable Housing/Housing Help Centre	Richmond Hill
6	Housing Support	Helping young parents secure housing, the Housing Support Program referred 285 young parents to housing supports. 115 obtained housing and 86 maintained housing after 3 months. 133 referrals were made to additional community supports.	Rose of Sharon Services for Young Mothers	All of York Region
7	Identification (ID) Clinic	The ID clinic worked with individuals and families who are homeless, or at risk of homelessness, to obtain identification necessary to access services. Referrals were made to other support services in York Region. The project reports 3,140 clients served through 148 clinics held across York Region. Over 1,600 pieces of identification was replaced for clients the majority of which were receiving Ontario Works (OW) or ODSP incomes.	Citizens for Affordable Housing/Housing Help Centre	All York Region
8	Mentoring across Ages and Cultures	120 children of recent immigrants were assisted in adapting to a new environment using mentors who can relate culturally and speak the same language.	Big Brothers Big Sisters of York	Southern York Region Municipalities
9	Multi-cultural Family Support Project	Culturally appropriate, brief, issue specific, multi-model parenting supports to 566 parents of low income and immigrant families. The programs were delivered through existing community networks to help meet children's needs while parents worked or attended school.	Catholic Community Services of York Region	All of York Region
10	York Region Street Outreach Program	In 2009 this project expanded the operations of a mobile van, to seven days per week, to provide additional street outreach services that deliver basic interventions to homeless or at risk street involved people of York Region. Van services included mental health support, harm reduction and health supports, referrals to other services such as housing, employment, and income, and the provision of basic needs. Over 3,600 service contacts were reported, of which 847 were new.	Loft Crosslinks Housing & Support Service	All York Region
11	Young Parent Program	This project helped 269 young parents who attended four parenting programs, designed specifically to the requirements of young parents and to teach them of the importance of the early years. There were 291 individual counselling contacts with parents.	Rose of Sharon Services for Young Mothers	Newmarket, Vaughan, Richmond Hill Markham