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COMMUNITY DEVELOPMENT AND INVESTMENT FUND 2010 ANNUAL ACTIVITY REPORT

The Community and Health Services Committee recommends the adoption of the recommendation contained in the following report dated February 17, 2011, from the Commissioner of Community and Health Services.

1. RECOMMENDATION

It is recommended that Council receive this report for information.

2. PURPOSE

This report provides an update on the activities and results of the 2010 Community Development and Investment Fund (CDIF), which in 2010 provided supports to over 76,000 York Region residents.

3. BACKGROUND

On April 18, 2002, Regional Council approved the CDIF Strategy through the adoption of Clause No. 1 of Report No. 4 of the Community Services and Housing Committee. Under the CDIF Strategy, the Community and Health Services Department purchases community services and programs for vulnerable and low income residents of York Region using provincial and municipal funds. These funds are intended to provide community services to residents that help them get jobs, housing and family strengthening supports.

4. ANALYSIS AND OPTIONS

CDIF projects provided key services to residents

In 2010 over 76,000 residents benefited from CDIF. This helped them to participate economically and socially in our communities during challenging economic times. Through CDIF, supports were provided to children, youth, families and individuals through local community-based programs and services.

Project selection began in August 2009 with the issue of the annual Purchase of Service Request

The 2010 CDIF funding cycle began in August 2009 when the Region issued its annual Purchase of Service Request inviting submissions from eligible community agencies. Funding proposals were evaluated by a Selection Committee comprised of York Region staff, representatives from the United Way of York Region, Ontario Trillium Foundation and the Ministry of Community and Social Services. On October 14, 2009, the recommendations of the Selection Committee were approved by Regional Council, through the adoption of Clause No. 9 of Report No. 2 of the Community and Health Services Committee.

In all, 86 projects received funding through CDIF in 2010. This resulted in a total investment of almost \$5.2 million. A list of funded projects is included in *Council Attachment 1* to this Report.

CDIF strategy targets mandated community service areas

As per the CDIF strategy, funding was directed to three established priority areas which are linked to the Region's mandate for community services:

1. Child and family supports

These programs are delivered at no cost to low income and vulnerable families and are designed to support and strengthen family and child development. Family Strengthening Programs are responsive to the needs of low income families and provide access to:

- Parenting supports and community resources
- Community based programs and services
- School readiness programs

The programs, delivered through a service delivery network which includes local municipalities, Ontario Early Years Centres and community service providers, help to promote:

- Increased employment supports and opportunities for parents
- Improved social, emotional and educational outcomes for the children
- Stable, healthy lifestyles for families and improved ability to achieve independence
- Opportunities for families to engage in their communities

Child and Family supports addressed the needs of about 44,000 York Region residents.

2. Homelessness Programs

In 2010, CDIF funding for homelessness services included outreach services to the homeless, programs to prevent homelessness and emergency supports for those at risk of homelessness. For example:

- The ID Clinic provided by Citizens for Affordable Housing assisted over 3,000 residents to obtain essential personal identification. Regular clinics and mobile services were offered throughout York Region. The Clinics provided service to those who are homeless or at risk of homelessness and those who have low or no income. These pieces of identification are necessary for applying for employment, accessing services and to facilitate referrals for urgent needs.
- Inn from the Cold provided emergency shelter, five nights a week through the winter season. Those who are homeless were provided with 1,036 overnight stays. Inn from the Cold also provided over 5,000 community meals to individuals in need.

Homelessness services addressed the needs of approximately 31,000 York Region residents.

3. Employment Supports

Employment support projects provide employment skill development through training and return-to-work opportunities for Ontario Works participants and low income residents of York Region.

In 2010, the Ontario Works caseload continued to increase and searching for employment was challenging. The Get S.E.T (Skills, Education, Training) for Employment Program provided by Georgina Trades Training Inc. assisted 24 low income and Ontario Works participants to get the skills and/or certifications they need to become employed. The Program provided skills assessment, employability training and job-related certifications that assisted ten participants to obtain employment.

Employment Supports projects provided services that enhanced the skills of over 970 residents; over 170 residents gained employment through these projects.

CDIF projects are actively monitored

Each CDIF funding contract requires project reports at regular intervals. Reports include specific information on the delivery of services and numbers of residents that access and benefit from funded services. Agencies also report on project expenditures by approved budget line. Regional staff visit projects throughout the year, which allows the Region to address any issues that may arise in the implementation of a project. It also provides appropriate support to agencies when necessary.

Renewable funding projects completed their second year

On April 24, 2008 Regional Council approved, through the adoption of Clause No. 1 of Report No. 3 of the Community Services and Housing Committee, additional funding of \$1.4 million annually for the establishment of a Renewable Funding stream directed to support vital community services for up to three consecutive years (2009 to 2011 inclusive). The following criteria were established for the Renewable Funding stream:

- Services must be a vital and core component of the community service system in York Region and directly benefit vulnerable York Region residents.
- Services must have a proven track record of success in the community and must have received funding under CDIF for a continuous period of at least three years.
- Agencies delivering the core services must have the organizational capacity and financial viability to optimize renewable funding through cost effective programming, enhanced service delivery and sustainability planning.

Through the adoption of Clause No. 2 of Report No. 6 of the Community Services and Housing Committee on September 18, 2008, Regional Council delegated authority for approval of projects to receive renewable funding to the Commissioner of Community and Health Services.

Eleven projects were approved for renewable funding beginning in 2009. All projects were subsequently approved for continued funding in 2010 and again in 2011.

An important condition for receiving renewable funding is that funded projects must meet their annual targets to receive funding for the following year. The monitoring process includes a detailed site visit by Regional staff prior to being recommended for funding for the following year. The site visits and year-end reports from these projects show that all projects met their service delivery targets. The reviews also found that all agencies saw positive benefits resulting from renewable funding, since there was greater certainty for funding beyond one year, enabling the agency to focus its resources on program delivery over an extended period. This increased the potential for better integration of services. Renewable funding also reduced the uncertainty associated with staff retention and utilization. This all has had a positive effect on service delivery.

A list of renewable projects is included in *Council Attachment 1* to this Report.

In late summer of 2011, a Call for Proposals will be issued to provide renewable funding to eligible community agencies for 2012-2015.

CDIF funding allowed agencies to deliver services that quickly responded to emerging community needs

The economic and financial crisis that began in the fall of 2008 had deepening effects throughout 2009 and into 2010. In addition, recent changes to funding programs at the federal and provincial levels have led to decreased funding opportunities for community-based agencies in the region. In August 2010, the provincial Ministry of Training, Colleges & Universities implemented a new employment service delivery model which impacted agencies. In September 2010, the federal government announced an end to certain enhanced EI benefits and supports for long-tenured workers that had previously played a key role in supporting the needs of displaced workers during the economic downturn. As these changes took place, increased community needs were identified by community agencies across York Region.

Using the authority delegated by Regional Council (Clause 9 of Report No. 2 of the Community and Health Services Committee, October 22, 2009) the Commissioner of Community and Health Services approved funding for projects that directly addressed the increased need of vulnerable residents.

These projects are listed in *Council Attachment 1* as Community Needs projects and in all 21 such projects received funding in 2010.

For example, the Women's Centre of York Region received funding for their Family Supports Project. The funding provided essential back to school supplies including backpacks and lunch boxes for 25 low income women and 175 children returning to school. The provision of these supplies allowed the women to focus on providing for their families as they transitioned back to school. Mosaic Interfaith Out of the Cold also received funding to provide winter clothing and supplies to 474 individuals who were homeless or at risk of homelessness. As a result, these individuals now have warm winter clothing which they may not otherwise have had.

Year end project visits explore service achievements

Year end review visits are conducted at selected agencies to explore the achievement of project goals and objectives, identify issues/lessons learned in the implementation of the project, to discuss with the agency unplanned benefits or community development successes yielded by the projects and to verify contractual compliance. These reviews are an opportunity for regional staff to gain insight into the projects' implementation and accountability, learn from agencies about what works, and gather suggestions to improve processes.

CDIF promotes and facilitates community development and volunteerism

In 2010, implementing the CDIF Strategy has continued to provide additional benefits to the York Region community by:

- Providing resources to service system providers to enhance their responsiveness to urgent and regular client needs.
- Supporting the development of innovative approaches to delivering services in the community.
- Leveraging funds to reduce duplication, support economies of scale and increase agency efficiency by encouraging agencies to collaborate when it makes sense for service provision.
- Allowing York Region to play a significant role with other regional funders in the coordination of funding to reduce gaps and duplication of service.
- Encouraging the use of community volunteers resulting in more cost effective services. In 2010, over 2,000 community volunteers contributed over 32,000 hours of service to CDIF-funded projects.

5. FINANCIAL IMPLICATIONS

The CDIF Strategy is managed within the current budget allocations set aside for each fund included within the Strategy. In 2010, the total expenditure was almost \$5.2 million, including total funding for one-year projects of almost \$3.8 million and \$1.4 million in renewable funding. Approximately 85% of this funding is from the Region's tax levy. These funds enabled the community to serve over 76,000 vulnerable residents at a cost of \$68.24 per resident assisted.

Requests for CDIF funding continue to exceed the amount available. A request for an additional \$500,000 for renewable funding is included in the 2011 budget. Although this additional funding will not meet the full need in the community, it will increase the stability of important programs for vulnerable residents.

6. LOCAL MUNICIPAL IMPACT

In 2010, CDIF continued to fund services that are delivered to residents of all nine local municipalities. Many of the agencies use facilities in local communities to deliver services. This strategy supports access to services for all York Region residents. Through the CDIF Strategy families have been supported and strengthened, individuals have been helped to find or keep housing and residents have enhanced their skills to prepare for the job market and find employment. CDIF has successfully allowed many residents to remain or become active contributors to our community and economy.

7. CONCLUSION

CDIF funding in 2010 totalled almost \$5.2 million. The flexibility and responsiveness inherent in CDIF has proven to be extremely valuable at a time of economic decline and hardship, providing timely support to vulnerable residents through community service providers.

For more information on this report, please contact Cordelia Abankwa-Harris, Managing Director, Strategic Service Integration and Policy Branch at Ext. 2150.

The Senior Management Group has reviewed this report.

(The attachment referred to in this clause is attached to this report.)

Ref. No	Project	Services Delivered	Agency(ies)	Service Delivery Area(s)
One Year Projects				
Child and Family Supports				
1	All Our Kids Early Child Development and Parenting Programs (AOK)	Three-thousand six hundred and eighty-two children from 2,665 families attended 23 AOK programs delivered by eight community agencies and one municipality. Programs are designed to: increase awareness of the importance of the early years, model positive parenting skills and encourage daily, quality interaction between caregiver and child, provide resources and referrals and build awareness of existing parent and family supports available in the community.	Eight Community Agencies (Prosserman Centre, Blue Hills Child and Family Centre, Family Day Care Services, Kinark, Pathways for Children, Youth and Families, Social Enterprise of Canada, YMCA, York Professional Care and Education) and one Local Municipality (City of Vaughan)	York Region
2	Bethany After School Program	Provided an after school recreation program at Bethany Co-op (and neighbouring communities) for 32, children and youth (6 to 12 years) from 24 families. The program provided a safe and positive environment which promoted positive social, emotional and healthy physical development.	Jencho Youth Services	Georgina
3	Child and Youth Support for New Leader Family Shelter	Provided families at the Family Shelter with supports they needed to deal with serious upheavals in the lives of their children and youth. Child and Youth Workers assisted 94 children birth to six, 52 children 7 to 12 years and 23 youth 13-16 years by delivering activities and therapeutic programs ensuring safety and security of children and youth living at the shelter.	Blue Door Shelters	York Region
4	Early Learning and Parenting Supports	An Early Learning Specialist provided 9 professional learning opportunities for 144 professionals from agencies delivering programs and services for young children. 36 site visits were conducted supporting 426 children and 318 parents/caregivers at Early Learning and Care Hubs. 291 educators attended an York Region Early Learning Symposium.	Community Alliance For York Region Education (CAYRE)	York Region
5	Families and Schools Together	Provided 6, eight-week sessions of fun, research-based activities, aimed at strengthening families, empowering parents and building supportive communities. A total of 70 families (253 participants) participated. The intended outcome is to strengthen families, enhance parent-child interactions, empower parents and build supportive communities.	Family Services York Region	Georgina, Newmarket, Aurora, Markham, Vaughan
6	Family Resource Centre	Three hundred and five families and 663 children from low income families participated in a variety of activities that promoted healthy growth and development of children by supporting and empowering their parents and caregivers in a culturally sensitive and inclusive manner	Jewish Family and Child Service	Vaughan
7	Family Strengthening Programs (PLAY)	Access to recreation and sport programs offered by nine local municipalities to 1,105 children and youth (4 to 18 years) of all abilities from families receiving Ontario Works, Child Care Fee Assistance or paying rent geared to income.	Nine Local Municipal Recreation and Culture Departments	York Region

Ref. No	Project	Services Delivered	Agency(ies)	Service Delivery Area(s)
8	FPK Growing Leaders For Today and Beyond	Delivered life skills and leadership development programs to 220 York Region children and youth (8 to 14 years) from low income families. Participants set and accomplish unique "Goals of Contribution" of benefit to themselves and their community, guided by 189 adult volunteers. Overall more than 4000 children benefitted from the efforts of the participants. In addition, 240 children participated in an Activity Day.	Future Possibilities for Kids	Markham, Richmond Hill, Aurora, Vaughan, Newmarket
9	Focus on Family Literacy	Provided a Family Literacy project (including a Participatory Action Research project) with the participation of 138 parents and grandparents from York Region's multicultural community. Members of this community were involved in the planning and delivery of the family life education program which will improve the family's learning, social development, and parenting skills.	Social Services Network	York Region
10	Group Mentoring Program	Provided group mentoring for children and youth (6 to 15 years) who are waiting for an individual mentor. This allowed prompt entry into a comprehensive, group-mentored recreation program with the aim of preventing involvement in gangs, drugs and the youth justice system. Activities included martial arts, boxing, photography and cooking. Activities were facilitated by 105 community and York Regional Police volunteers.	Youth Assisting Youth	York Region
11	New Parenting and Personal Development Program	Provided parenting education specific to young mothers with child welfare involvement. 12 young mothers participated in the program. This project also provided personal development, support and counselling to 63 young mothers whose children had been apprehended or were at risk apprehension. 93 home visits were conducted.	Rose of Sharon Services for Young Mothers	York Region
12	Overnight Youth Camp for Children of families receiving Ontario Works and/or residing in Social Housing	Provided 58 youth (11 to 17 years) residing in social housing or receiving Ontario Works with a one week overnight camp experience focusing on leadership and personal development.	Salvation Army, YMCA and York Professional Care and Education	York Region
13	Peersuasion	Provided 210 girls (9 to 16 years) with strategies that helped them recognize and respond to stress, deal with the influences of peers and media messages. Topics such as substance abuse were discussed.	Girls Incorporated of York Region	Georgina, Newmarket, Richmond Hill, Vaughan, Whitchurch-Stouffville
14	PlayOn and Play IT Forward	Provided two programs to children and youth, living in social housing communities with the opportunity to participate in recreation programs. 1) PlayON after school recreation program offered 266 children (6 to 12 years) in 5 social housing sites an opportunity to participate in a safe and positive environment which promoted positive social, emotional and healthy physical development. 2) The "Play IT Forward" program provided in 4 social housing locations empowered 118 youth (13 to 18 years) with leadership opportunities and sports skill training. The young people then planned and delivered sports and recreational events for children in the community.	YMCA of Greater Toronto	Aurora, Richmond Hill, Markham, Newmarket
15	Slapshot	Provided 8, 6-week hockey programs to 208 low income and newcomer children (8 to 12 years) aimed at improving leadership skills, socialization, nutrition and health. On and off-ice activities in school gyms and arenas gave a unique experience and helped link them and their families with the community.	Community Alliance For York Region Education (CAYRE)	Markham and Vaughan

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16	Student Success in York Region	Delivered 98 "Dollars with Sense" and "Economics of Staying in School" programs to a total of 2,940 Grade 7 and 8 students in low income York Region communities. The programs were delivered by 166 business community volunteers and helped participants to develop critical business and life skills.	Junior Achievement of Central Ontario	Markham, Vaughan, Aurora, Newmarket, Georgina, Whitchurch-Stouffville
17	Summer Camp for Children of families receiving Ontario Works	Provided 412 children (6 to 13 years) of all abilities with access to summer camps offered by local municipal recreation departments. Funding for one-on-one support for children with special needs was also available.	Nine Local Municipal Recreation and Culture Departments	York Region
18	Summer Recreational Program for Children residing in Subsidized Housing	Provided 63 children (6 to 13 years) of all abilities with access to summer camp offered by local municipal recreation departments. Funding for one-on-one support for children with special needs was also available.	Nine Local Municipal Recreation and Culture Departments	York Region
19	Supports and Training to Informal Child Care Workers	Provided three 12-week training programs to 445 child care providers residing in York Region, to enhance the quality of care received by families and their children.	York Professional Care and Education	Richmond Hill, Markham, Aurora, Vaughan.
20	Youth Volunteer for Youth	Eighty-two children 8-13 years of economically challenged families participated in a homework club and were assisted by 41 volunteer tutors. Both students and tutors increased self confidence and understanding regarding educational and social issues.	Jewish Family and Child Service	Vaughan, Richmond Hill
Employment Supports				
21	Action Towards Self Sufficiency and Employment	Provided psychological and vocational assessments and action planning towards employment for 18 individuals.	JVS Toronto	Vaughan, Markham, Richmond Hill, Whitchurch-Stouffville
22	Get S. E. T. for Employment	Provided a integrated systematic approach to develop employment credentials and certifications for 24 participants who were recently laid off, unemployed, or underemployed. Provided literacy and numeracy assessment and upgrading, employability skills, job related certifications, basic computer skills and awareness-building about the job market through job site visits, tours, and job shadowing. Ten participants found employment.	Georgina Trades Training Inc.	Georgina and East Gwillimbury
23	Learning Life Skills	Provided life skills to 80 low income clients with a significant history of barriers to employment. Participants were provided with an opportunity to work on obstructive behaviours, set attainable goals in relation to job searching and/or training and set objectives regarding other psycho-social activities.	JVS Toronto	York Region
24	ODSP Application Support Worker Program	Assisted 61 individuals who are on the long term waiting list to receive a decision concerning their application for the Ontario Disability Support Program (ODSP). Eighteen individuals completed applications. Ten participants were approved to receive ODSP.	Krasman Centre	York Region
25	Skills for Employment	Provided employment and computer skills programs to 189 under or unemployed adult residents of York Region so that they could become employed. 44 participants found employment.	Literacy Council York-Simcoe	York Region
26	Smart Start	Assisted 80 unemployed, low income residents of York Region to develop industry-specific skills and obtain certifications necessary to compete for employment in the food and drink or customer service sector. 26 participants found employment.	Job Skills	York Region

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27	SOAR/Transitions	Provided opportunities for 195 at risk youth (16 to 20 years) to learn about learning disabilities, develop transitional skills, learning styles, strategies to use in everyday life, and how to advocate for themselves.	Learning Disabilities Association of York Region	York Region
28	S.T.E.P.S. (Steps Training, Employment and Preparation Service)	This project assisted 44 low income York Region residents who have dealt with an addiction to drugs and/or alcohol to overcome personal and emotional barriers and maintain their recovery. Participants were assisted to work towards being able to choose a career and/or find employment. 7 participants found employment.	Steps Society for Permanent Recovery	Richmond Hill
29	The Grocery Store Project	Provided an Employment Services program to 106 participants from marginalized client groups in York Region, (i.e. Ontario Works recipients and other income support recipients, persons with disabilities and new immigrants), while addressing the retention need of Retail Grocery Sector employers. Participants received skills training, knowledge and on-the-job work experience and job placement assistance. 45 participants found employment.	Rehabilitation Foundation for the Disabled (Ontario March of Dimes)	York Region
30	York Food Service Employment Training (YFET)	Provided team building, customer service, and skills training to prepare 14 low income candidates for employment in the roadhouse cuisine and catering sectors of the foodservices industry. Participants were prepared for jobs such as line / preparation cook, kitchen helper, food server and future managerial positions. 3 participants found employment.	Training Renewal Foundation	York Region
31	Youth Reach II	Provided 160 youth with a history of conflict with the law, employment training through one-to-one employment counselling and job development services. Youth set goals, connect to services, searched for employment, and received job maintenance support (where applicable) to help them establish a connection to school and/or employment. 33 participants found employment.	JVS Toronto	York Region
Homelessness Support Services				
32	Bridging the Gap	Identified and gave practical supports that bridge the gap in support between community services and programs for women at risk of homelessness. Services provided to 322 women and families included access to clothing, food, transit tickets, referral services, training and counselling.	Women's Centre of York Region	York Region
33	Community Development Project	Using a community development model the project facilitated both inter- and intra-community activities in Housing York Inc. (HYI) communities to enhance residents' abilities to support each other and their communities, creating an environment for positive change. Five hundred and eighty-two households benefited from this project.	Canadian Mental Health Association of York Region	Georgina and Newmarket
34	Drop-In Support Worker	Provided practical, preventative support to 73 York Region residents who are homeless or at-risk of homelessness who access the Krasman Drop-In Centre.	Krasman Centre	York Region
35	Home Base Youth Drop-in Centre	Provided drop-in support service for 2,052 youth (13 to 24 years) who are homeless or at risk of homelessness. Counselling, case management, life skills, employment resources, recreation programs, sexual health resources and basic needs are some of the services provided.	Pathways for Children, Youth and Families of York Region	York Region
36	Housing Support Services	Provided 208 homeless or at-risk youth (13 to 24 years) within York Region with access to Housing Supports that assisted them in securing housing.	Pathways for Children, Youth and Families of York Region	York Region

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37	Out of the Cold Program	Provided emergency overnight shelter 4 nights per week through the winter season to 830 homeless individuals. The project co-ordinated the efforts of seven York Region Faith-Based Communities with 430 volunteers. Meals, clothing, basic health care and harm reduction services were also provided to the homeless and those at risk of homelessness.	Mosaic Interfaith Out of the Cold	Markham, Vaughan, Thornhill
38	System Navigation	Provided referral and support services to 915 clients of the Identification Clinic and the Housing Help Centre who did not meet the intake criteria of other social service providers, and who otherwise may have been unable to gain access to services	Citizens for Affordable Housing	York Region
39	Winter Emergency	Provided emergency overnight shelter 5 nights a week during winter months for a total of 1,036 overnight stays. The shelter also provided clothing, food and referrals to essential services. Over 5,000 Community Meals were provided to those who are homeless, at risk of homelessness or those in need. The shelter is supported by the contributions of 184 volunteers.	Inn From the Cold Inc.	York Region
Miscellaneous				
40	Community Needs Program (formerly Winter Needs)	Twenty-one Community Needs projects were funded. Community Needs funding is intended to enhance the funded agencies' ability to deliver service in York Region to vulnerable residents. A maximum of \$10,000 per project was available for items that addressed urgent client needs, agency operational expenses and small capital items. Over 10,000 residents have benefited from these projects.	Multiple Agencies	York Region
Renewable Projects				
1	Community Housing Support Worker	Funding assisted the provision of housing support services to homeless individuals who were living in the 3 Blue Door shelters. 417 residents were assisted in obtaining and maintaining housing. In addition, clients were referred to other community providers for mental health, legal and interpretive services.	Blue Door Shelters	East Gwillimbury
2	Employment and Educational Support Project	Provided 136 youth residing at the shelter with educational supports, job specific training, pre-employment and support services	Salvation Army Sutton Youth Shelter	Georgina
3	Food for Learning	Provided 26,533 children with nutritious snacks and/or breakfasts in an inclusive non-stigmatizing school environment.	York Region Food For Learning/Family Day Care Centre	York Region
4	Housing and Community Supports	Provided housing and community supports to 102 youth residing at the shelter. Sixty-six youth were housed.	Salvation Army Sutton Youth Shelter	Georgina
5	Housing Help Centre	Provided a housing registry listing available units in the private rental market. Assisted 8,548 individuals to find affordable housing in York Region.	Citizens for Affordable Housing	Richmond Hill
6	Housing Support	Through this project, 141 young parents obtained housing and 79 maintained housing after 3 months. 39 clients were assisted with housing applications and 345 referrals were made to additional community supports.	Rose of Sharon Services for Young Mothers	York Region
7	Identification (ID) Clinic	Provided 220 clinics for 3,309 individuals and families who are homeless, or at risk of homelessness, with supports to obtain identification necessary to access services. Over 2,000 pieces of identification were replaced for clients, the majority of whose were in receipt of Ontario Works or Ontario Disability Support payments. Referrals were made to other support services in York Region.	Citizens for Affordable Housing	York Region

Ref. No	Project	Services Delivered	Agency(ies)	Service Delivery Area(s)
8	Mentoring across Ages and Cultures	183 children were mentored and supported to in adapt to a new environment. Mentors were able to relate culturally and spoke the same language.	Big Brothers Big Sisters of York	Southern York Region Municipalities
9	Multi-cultural Family Support Project	Provided culturally appropriate, brief, issue specific, multi-model parenting supports to 562 parents of low income and immigrant families. Programs were delivered through existing community networks to help families meet their children's needs while maintaining work and school attendance.	Catholic Community Services of York Region	York Region
10	York Region Street Outreach Program	Provided street outreach services, 7 days per week to 861 homeless or at risk individuals in York Region. Services provided include: mental health support, harm reduction and health supports, referrals to other services such as housing, employment, and income, and the provision of basic needs.	Loft Crosslinks Housing and Support Service	York Region
11	Young Parent Program	109 young parents (under 25) attended parenting programs in four areas of the region. Of these, 42 were receiving Ontario Works and 17 were participating in LEAP. Programs were designed to address barriers that limit access to services. They addressed issues such as: the importance of attachment in the early years, education on child development and mom's peer groups. 213 parents received counselling.	Rose of Sharon Services for Young Mothers	Newmarket, Vaughan, Richmond Hill, Markham