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2010 BUSINESS PLAN AND BUDGET

The Community and Health Services Committee recommends:

- 1. Receipt of the presentation by Joann Simmons, Commissioner of Community and Health Services; and**
- 2. Adoption of the recommendations contained in the following report dated October 19, 2009, from the Commissioner of Finance.**

1. RECOMMENDATIONS

It is recommended that:

1. The Community and Health Services Committee consider and approve the draft 2010 Capital and Operating Business Plans and Budgets for Employment & Financial Support, Family & Children's Services, Program Support Services, Housing Services, Strategic Service Integration & Policy (SSIP), Emergency Medical Services (EMS), Long Term Care (LTC), and Public Health as submitted.
2. The Committee's recommendations be forwarded to the Commissioner of Finance for consolidation into a report to the Finance and Administration Committee meeting on December 3, 2009.

2. PURPOSE

The purpose of the report is to provide a summary of the 2010 Capital and Operating Business Plans and Budgets for Community and Health Services for consideration and recommendation to Finance and Administration Committee and adoption by Regional Council on December 16, 2009.

3. BACKGROUND

The consolidated 2010 Capital and Operating Business Plan and Budget was tabled with Regional Council on October 22, 2009. It was received and referred to Standing Committees for their consideration and recommendation.

The Committee's recommendations on the Capital and Operating Business Plans and Budgets will form part of a comprehensive report to Finance and Administration Committee meeting of December 3, 2009. The Finance and Administration Committee's

recommendations will then be submitted to Regional Council with final budget approval scheduled for December 16, 2009.

4. ANALYSIS AND OPTIONS

4.1 Capital Business Plan and Budget

The capital budget includes projects for new infrastructure, replacement or rehabilitation in support of growth and development within York Region.

The Total Project Budget Authority concept was implemented this year to add greater clarity regarding multi-year commitments for capital budgets. Spending authority is requested for the following:

- 1) All projects with 2010 budget requirements; and
- 2) Budget requirements beyond 2010 for those projects which require a commitment to expenditures in future years.

Table 1 below lists all budget amounts for which Total Project Budget Authority is being requested for 2010. This table includes a list of departments, their associated 10-year budget requirements and page references to the Capital Business Plan & Budget document.

Table 1
2010 Total Project Budget Authority

Department	Page No.	2010 Budget (\$000s)	2011-2019 Budget (\$000s)
Housing	254*	30,645	40,499
Emergency Medical Services (EMS)	228-229	5,627	2,125
Long Term Care (LTC)	242-243	673	-

* See Attachment 1 for complete project listing.

4.2 Operating Business Plan and Budget

The 2010 Operating Business Plan and Budget includes the cost of providing base service, mandatory or legislated requirements, and those in support of growth and or service enhancements to York Region.

The operating budgets for the noted departments are found in the 2010 Operating Business Plan and Budget document as outlined in Table 2 below.

Table 2
2010 Operating Budget

Department	Page No.	2010 Gross Operating Expenditures (incl. Contribution to Capital) (\$000s)	2010 Net Operating Expenditures (incl. Contribution to Capital) (\$000s)
Employment & Financial Support	158	78,110	20,852
Family & Children's Services	169	56,993	12,165
Program Support Services *	174	11,232	0
Housing Services	182	86,883	39,710
SSIP	195	11,083	8,553
EMS	203	46,650	24,809
LTC	214	34,219	11,690
Public Health	226	49,505	10,315

* Program Support Services is fully allocated to C&HS Operating Departments and included in the noted Gross Operating expenditures of those departments.

5. FINANCIAL IMPLICATIONS

2010 Total Project Budget Authority for the departments noted in Table 1 necessitates commitment of \$79.6 million in 2010 and future years. Expenditures not identified for consideration but contained within the ten year capital plan are provided for planning purposes and will be formally approved in subsequent years.

The above noted net Operating Budgets in Table 2 total \$128,094,000 or 17% of the Region's total 2010 proposed net operating budget.

6. LOCAL MUNICIPAL IMPACT

The Region provides essential services to the residents and businesses in York Region. The challenge of meeting growing demands for service and improving service delivery is addressed through the Region's business planning process. The review of resource needs and ongoing search for options to address and mitigate budget pressures are important elements in the budget process.

7. CONCLUSION

This report sets out the proposed 2010 Capital and Operating budget for Community and Health Services, as summarized in Tables 1 and 2 above. To facilitate the completion of the budget process, it is recommended that the Committee's recommendations be forwarded to the December 3, 2009 Finance and Administration Committee for consolidation and recommendation to Regional Council on December 16, 2009.

For more information on this report, please contact Kelly Strueby, Director Business Planning and Budgets at Ext. 1611.

(The attachment referred to in this clause was included in the agenda for the November 11, 2009 Committee meeting).



2010 Proposed Operating and Capital Budgets

A Presentation to the
Community and Health Services Committee
November 11, 2009

Agenda

1. 2010 Proposed Operating Budget

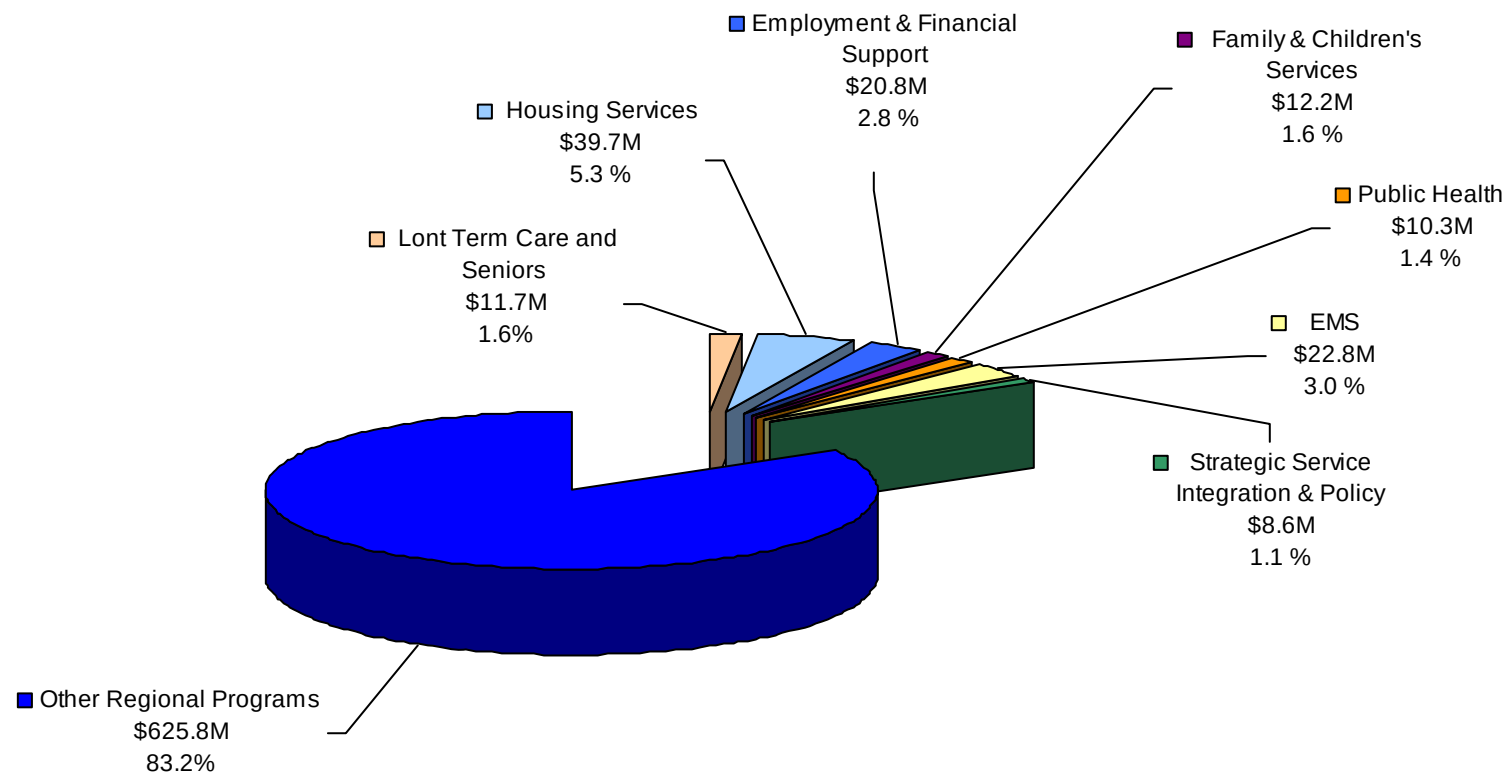
- Employment and Financial Support
- Family and Children's Services
- Housing Services
- Long Term Care and Seniors
- Public Health
- Emergency Medical Services
- Strategic Service Integration and Policy

2. 2010 Proposed Capital Budget

2010 Proposed Operating Budget



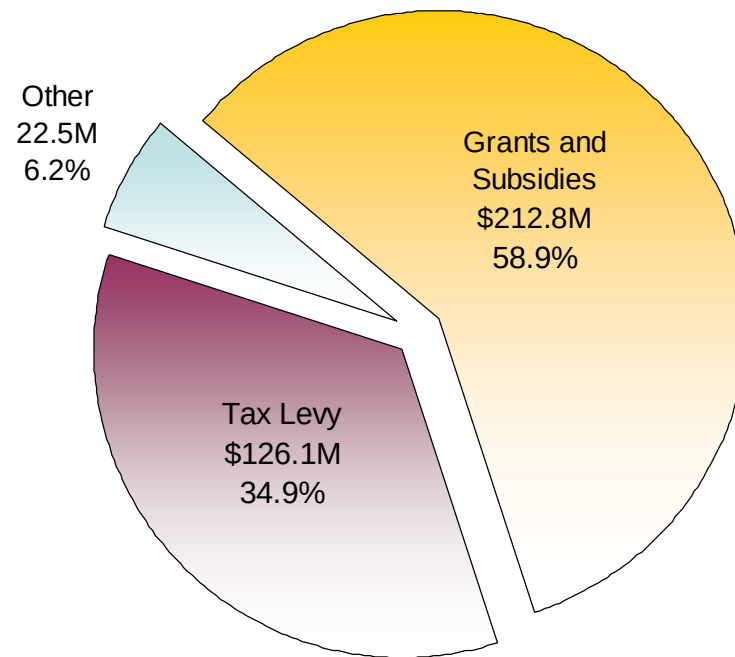
Comparison of Region's Net Operating Budgets



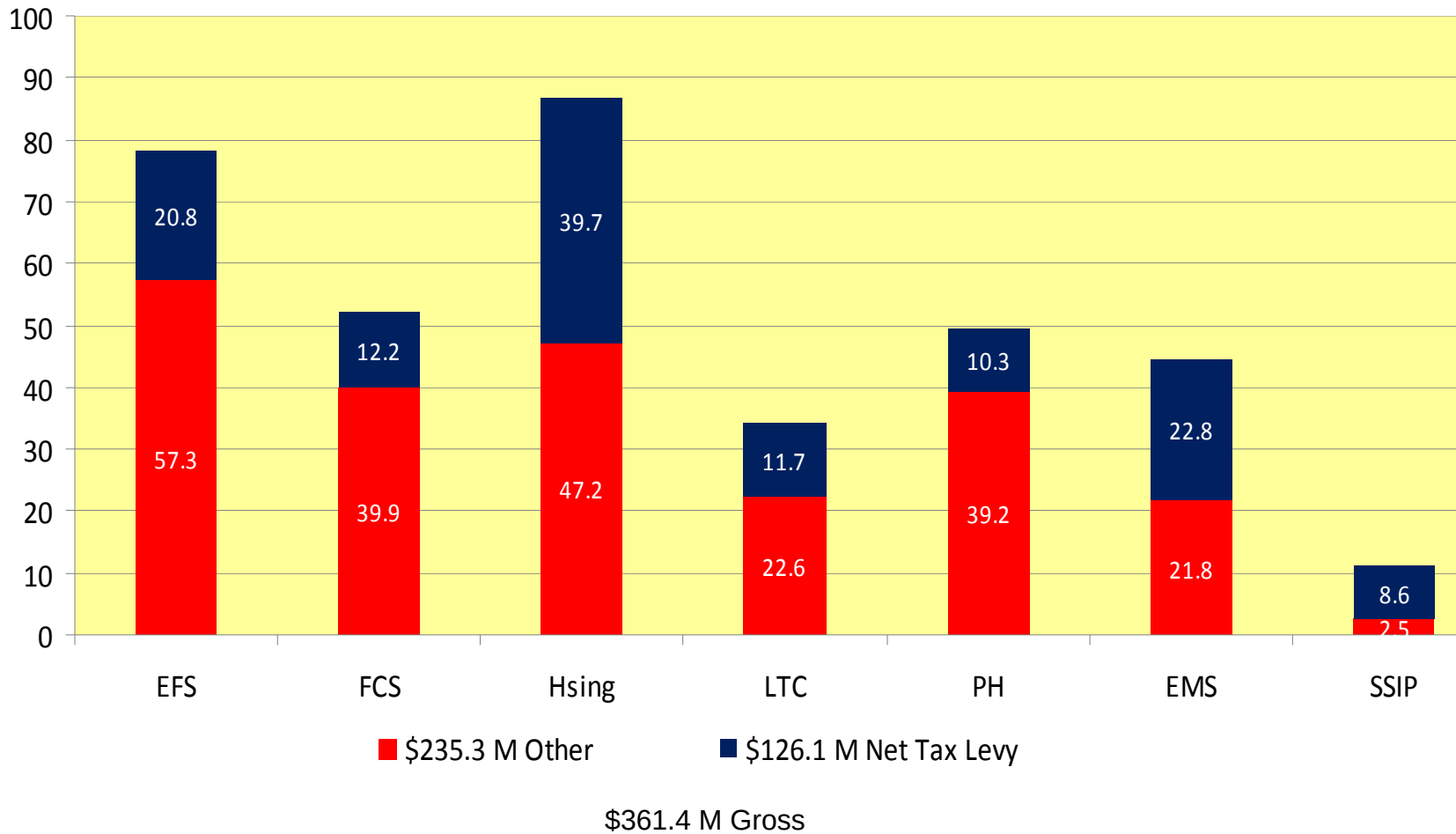
Net Operating Budget (\$126.1M) relative to Region's Total Net Operating Budget Request (\$751.9M)

2010 Source of Funds

Total \$361.4M



2010 Operating Budget – Impact of Cost Sharing



Proposed 2010 Net Expenditure Increase

	<u>\$ M</u>	<u>%</u>
2009 Net Operating Budget	\$122.9	
Enhancements	\$ 1.0	0.8%
Growth	\$ 0.0	0.0%
Annualization	\$ 0.6	0.5%
Mandatory/Legislative	\$ 1.2	0.9%
Reductions/Efficiencies	\$ (0.8)	(0.6)%
Base	\$ 1.2	1.0%
Total	\$ 3.2	2.6%
2010 Net Operating Budget	\$126.1	

Proposed Staff Change Summary

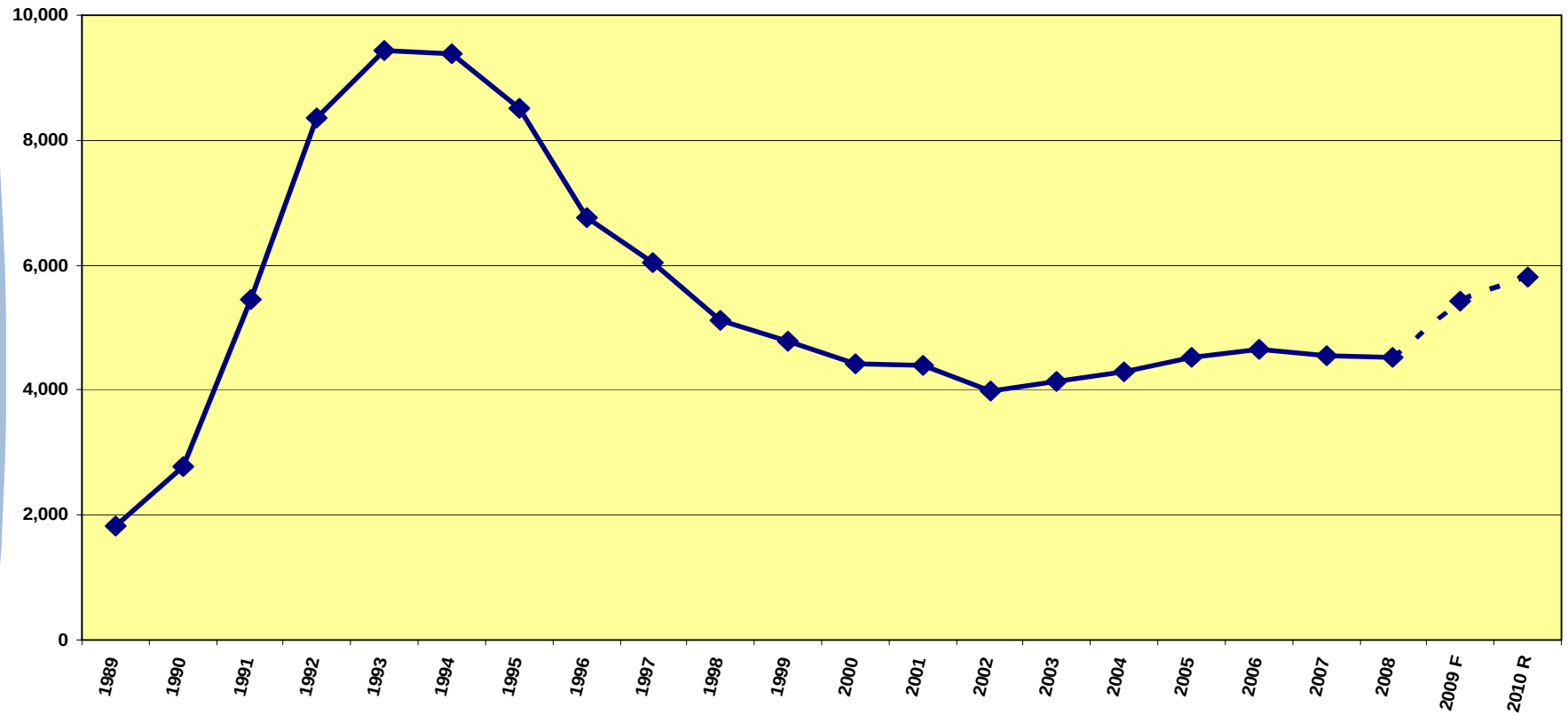
	FTE's	Gross 000's	Net 000's
Public Health			
❑ Health Educator	(1.0)	(\$89)	0
❑ Tobacco Control Officer	(0.5)	(\$44)	0
❑ Community Program Co-ordinator	(1.0)	(\$88)	0
Total	(2.5)	(\$221)	0

Employment and Financial Support

Drivers	Net (\$000's)	%
2009 Budget	20,679	
Base		
❑ Benefits	30	0.1%
Mandatory		
❑ 2010 Case growth including temporary staff – offset by Social Assistance Reserve	1,027 (1,027)	
❑ 2% rate increase for OW and Emergency Shelter allowances and per diems	178	0.9%
❑ Provincial OW upload (80 to 80.6%)	(262)	(1.3)%
Annualization		
❑ 2009 Case growth - offset by Social Assistance Reserve	1,287 (1,287)	
❑ Eliminate 2009 one time reserve funding	227	1.1%
Total Increase	174	0.8%
2010 BUDGET	20,852	

Ontario Works Caseload from 1989 to 2010

Average Monthly Caseload Trend



Family and Children's Services

Drivers	Net Expenditures (\$000's)	%
2009 Budget	9,543	
Base		
❑ Benefits increase	46	0.5%
Mandatory/Legislative		
❑ Investment to maintain Best Start service levels due to anticipated funding reductions	2,572	27.0%
Annualization		
❑ 2% rate increase for Domiciliary Hostels	4	
Total Increase	2,622	27.5%
2010 BUDGET	12,165	

Housing Services

Drivers	Net Expenditures (\$000's)	%
2009 Budget	40,030	
Base		
❑ Shelter cost pressures	300	0.8%
❑ Benefits, and administrative efficiencies	(236)	(0.6%)
Mandatory		
❑ Reduced payments to housing providers – lower mortgage rates	(1,729)	(4.3%)
❑ Rent increases for rent supplement program	57	0.1%
Annualization		
❑ Eviction Prevention Program and Priority Applicant Housing – approved by Council March '09	288	0.7%
Enhancements		
❑ Contribution to Non-Profit Housing Capital Repair Reserve	1,000	2.5%
Total Increase	(320)	(0.8%)
2010 BUDGET	39,710	

Long Term Care and Seniors Programs

Drivers	Net Expenditures (\$000's)	%
2009 Budget	11,308	
Base		
□ Salary, benefit, general administration, reorganization	300	2.7%
□ Cost pressures (inflation), food, transportation, supplies	193	1.6%
□ Furniture replacement	79	0.7%
□ Resident Contribution and provincial funding increases	(219)	(1.9%)
Annualization		
□ Nursing Recruitment Strategy	29	0.3%
Total Increase	382	3.4%
2010 BUDGET	11,690	

Public Health Services

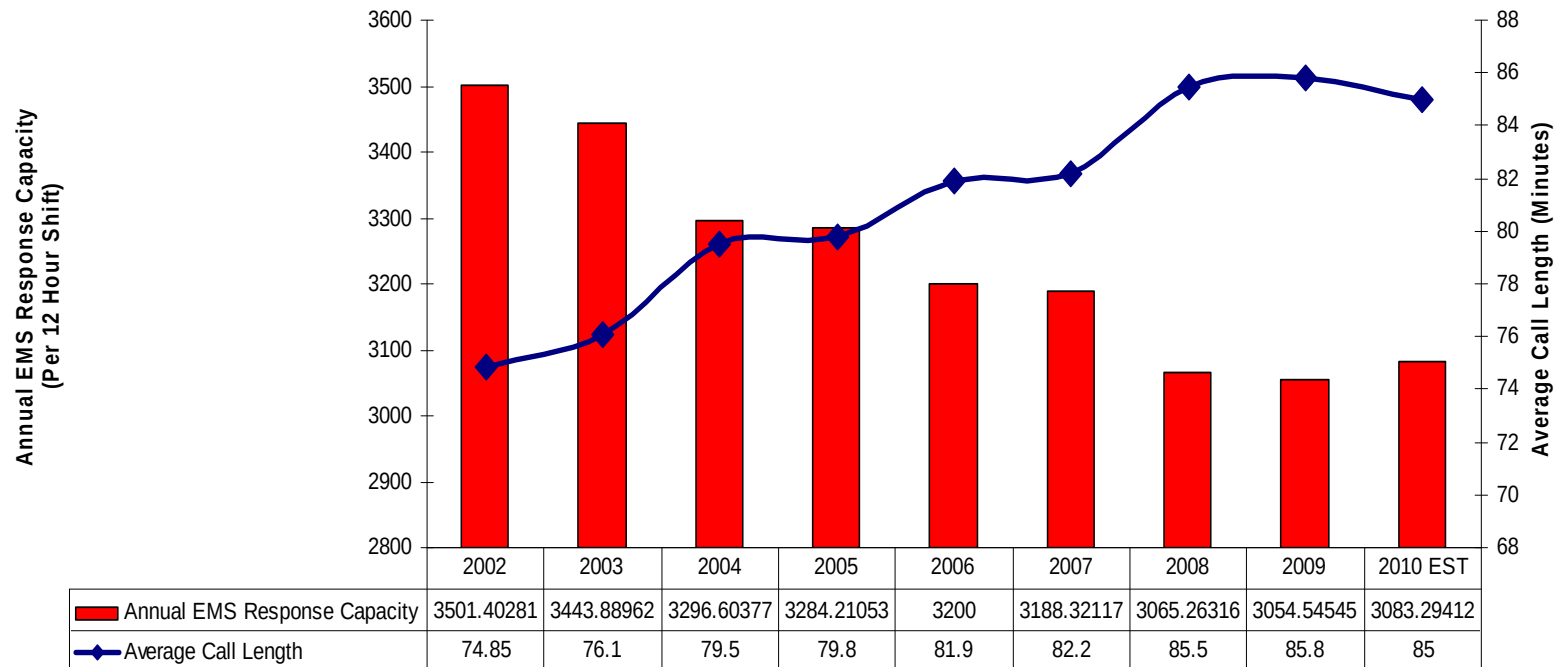
Drivers	Net Expenditures (\$000's)	%
2009 Budget	9,933	
Base		
□ Salary, benefit and administration increases	209	2.0%
□ Program Reduction (Vector Borne Disease)	(172)	(1.7%)
Mandatory/Legislated		
□ CINOT funding moves to 75/25 cost share	345	3.5%
Total Increase	382	3.8%
2010 BUDGET	10,315	

Emergency Medical Services

Drivers	Net Expenditures (\$000's)	%
2009 Budget	22,878	
Base		
❑ Benefits, administration operating cost (uniform) increases	130	0.6%
❑ Building rental replaced by Bales	(80)	(0.3%)
❑ Equipment replacement moved to capital	(185)	(0.8%)
Annualization		
❑ Software licenses, reductions in debt financing and development charges	18	0%
Total Increase	(117)	(0.5%)
2010 BUDGET	22,761	

Ambulance Call Length Measure

**Relationship Between Ambulance Capacity per Year
based on the Average Length of an Ambulance Call**



Strategic Service Integration & Policy

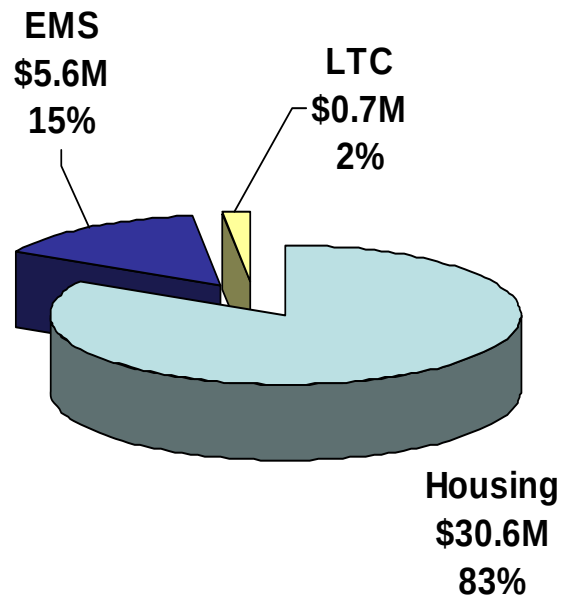
Drivers	Net Expenditures (\$000's)	%
2009 Budget	8,489	
Base		
□ Benefit increase, general administration, funding reduction	55	0%
Total Increase	55	0.6%
2010 BUDGET	8,553	

2010 Proposed Capital Budget



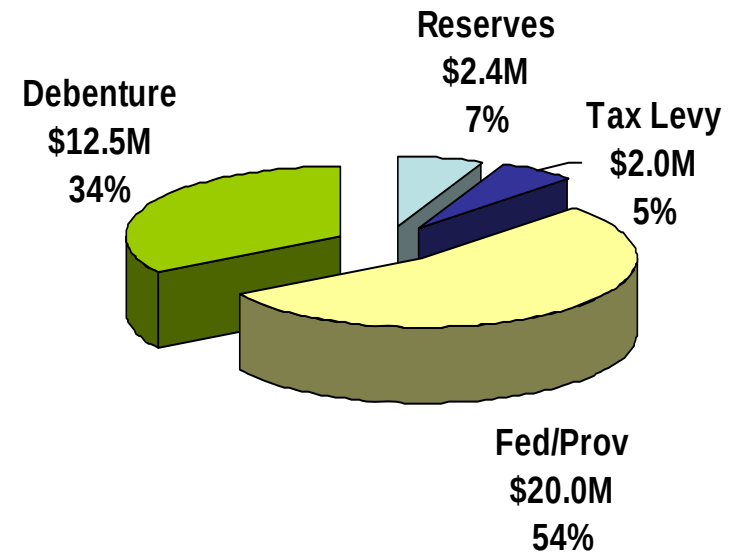
2010 Capital Funding Summary

2010 Capital Expenditures

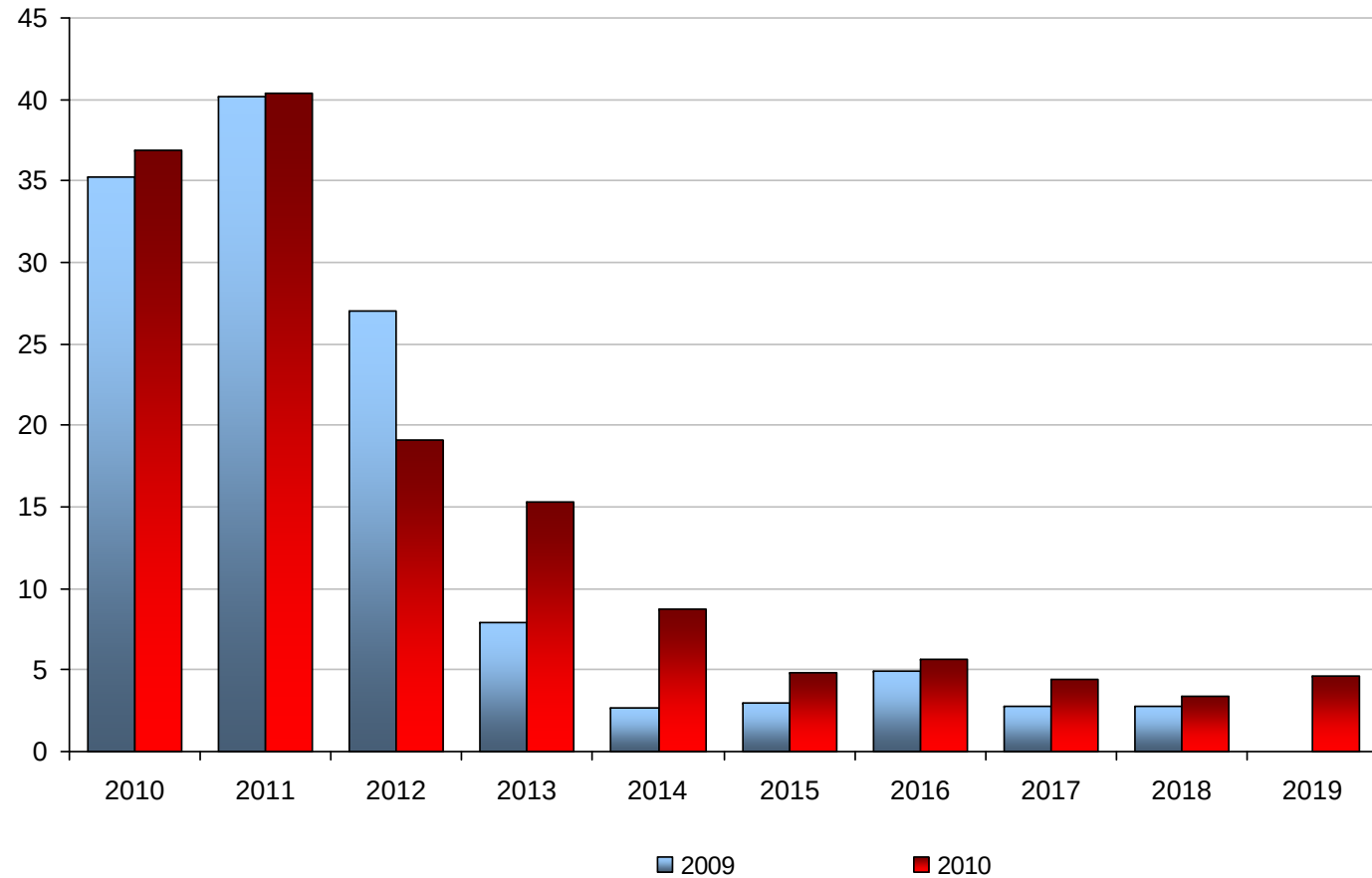


Total \$36.9M

2010 Source of Funds



Comparison of the CHS 2009 and 2010 Ten Year Capital Plans



Long Term Care and Seniors Capital Summary



	2010 (000's)	Total Project (000's)
Residential beds, lifts and operational equipment	368	1,104
Point-of-Care Documentation computer hardware	165	165
Time and Attendance Smartcard System	140	140
Total Expenditure	\$673	\$1,409
Funding Sources		
General Capital Reserve	\$673	\$1,409

Housing Capital Summary

	2010 (000's)	Total Project (000's)
Mapleglen (Vaughan Civic Centre)	6,887	19,902
D.O.O.R. Initiatives	14,745	22,394
Dew Street – Kingsview Court	6,543	10,020
Woodbridge	2,390	36,002
Pre Development Costs	80	0
Total Expenditure	\$30,645	\$88,318
Funding Sources		
Social Housing Reserve	1,625	20,637
Federal Funding	7,880	16,062
Provincial Funding	11,421	22,593
Debenture Requirements	9,719	29,026
Total Funding	\$30,645	\$88,318

Housing Services Project Summary

- ❑ **Mapleglen**
 - ❑ 84 unit low rise for Seniors on Vaughan Civic Centre campus
 - ❑ Design in 2007, construction began in 2009, completion in 2010
 - ❑ Funding approved under the Rental & Supportive Housing Program
- ❑ **Kingsview Court**
 - ❑ 39 unit addition to building in King City
 - ❑ Accommodate seniors, persons with disabilities, and requiring additional supports
- ❑ **Woodbridge**
 - ❑ Intensify HYI social housing site
 - ❑ 130 units
- ❑ **Developing Opportunities for Ontario Renters (DOOR)**
 - ❑ \$9.7M received from province
 - ❑ Projects under construction

EMS Capital Summary

	(000's) 2010	Total Project
□ Georgina (Keswick) - R	100	1,275
□ East Gwillimbury (Queensville) - R	250	1,400
□ Georgina (Pefferlaw) - R	175	1,175
□ Markham - P	800	1,200
□ Vaughan West - N	250	1,075
□ King North - N	1,075	1,075
□ EMS Vehicles	2,241	12,442
□ Multi-Patient Ambulance	100	1,000
□ Medical Equipment	166	166
□ Traffic Signal Pre-emption	170	170
□ Real Time Driver Feedback	300	300
Total Expenditure	\$5,627	\$21,278
Tax Levy	2,048	7,684
Debenture Requirements	2,750	8,200
Provincial Funding	661	4,572
General Capital Reserve	100	100
Other Revenues	68	722
Total Funding	\$5,627	\$21,278

R-replacement, P-purchase, N-new

EMS Project Summary

❑ **Response Stations**

- ❑ Continue Capital Strategy to replace high maintenance stations
- ❑ 6 stations will be designed, or construction begun, in 2010

❑ **Multi-Patient Ambulance**

- ❑ To respond to incidents with high numbers of patients
- ❑ In 2009 – 150 incidents that called for 6 or more EMS vehicles
- ❑ MP Ambulance releases fleet ambulances during these incidents

❑ **Traffic Signal Pre-emption**

- ❑ Signal Control technology
- ❑ More effective response

❑ **Real Time Driver Feedback**

- ❑ Driver safety technology
- ❑ Reports driving metrics



Thank you



 2010 Business Plan and Budget Community and Health Services Housing Services Branch 2010 Total Project Budget Authority										
Project Number	Project Name	Approved to Dec 31/ 2008	Approved 2009	2010	2011	(in \$000's) 2012	2013	2014	Balance to Complete	Total Project Budget Authority
GROSS EXPENDITURES										
Tangible Capital Assets										
Growth/Expansion										
67912	Vaughan Civic Centre (84 units)	6,498	6,517	6,887	-	-	-	-	-	19,902
67913	Delivering Opportunities for Ontario Renters (DOOR) Projects	395	2,545	14,745	4,708	-	-	-	-	22,394
67915	Dew Street - DOOR	108	1,190	6,543	2,179	-	-	-	-	10,020
NEW01	Woodbridge	-	-	2,390	24,636	8,976	-	-	-	36,002
Sub Total	Growth/Expansion	7,001	10,252	30,565	31,523	8,976	-	-	-	88,318
Total	Tangible Capital Assets	7,001	10,252	30,565	31,523	8,976	-	-	-	88,318
Non-Tangible Capital Assets										
Growth/Expansion										
67510	Pre-Development Costs	514	80	80	-	-	-	-	-	674
Sub Total	Growth/Expansion	514	80	80	-	-	-	-	-	674
Total	Non-Tangible Capital Assets	514	80	80	-	-	-	-	-	674
TOTAL GROSS EXPENDITURES										
		7,515	10,332	30,645	31,523	8,976	-	-	-	88,992

* This information was inadvertently omitted from the Table on Page 254 of the 2010 Capital book as submitted to Regional Council on October 22, 2009.