

THE REGIONAL MUNICIPALITY OF YORK

**REPORT NO. 1
OF THE REGIONAL
9-1-1 OPERATING COMMITTEE
MEETING HELD ON APRIL 10, 2002**

**For Consideration by
The Council of The Regional Municipality of York
on April 18, 2002**

PRESENT:

Members: Regional Councillor G. Landon, Chair
 Mayor T. Jones, Vice-Chair
 Regional Councillor J. Frustaglio
 Mayor T. Taylor
 Mayor J. Young
 Regional Chair B. Fisch (ex-officio)
 Superintendent J. Girvan, York Regional Police
 G. McEachen (for B. Meekin), Emergency Medical Services
 J. Molyneaux, Regional Fire Co-ordinator
 R. Smye, Manager, Emergency Measures
 A. Wells
 Committee Resource:
 T. Mansfield, Manager, 9-1-1 Emergency Services, Bell Canada
 D. Cook, Telecommunications Analyst, I.T. Services

Staff: P. Carlyle, S. Cartwright, J. Hulton, J. Prentice, M. West and J. Williams

The 9-1-1 Operating Committee began its meeting at 11.02 a.m. on April 10, 2002.

1
9-1-1 PUBLIC EDUCATION UPDATE

The 9-1-1 Operating Committee recommends that the following Recommendations be endorsed:

RECOMMENDATIONS

1. That the presentation by Joan Prentice, Communications Account Specialist, Corporate Communications, regarding the Classroom Kit, be received.
2. That Ms. Prentice send a letter to all area councillors in order to co-ordinate arrangements for the launching of the Classroom Kit with municipalities and schools.

2
UPDATE – COMMITTEE PROCEEDINGS

The 9-1-1 Operating Committee advises Council of the following matters having been considered by the Committee with the following action:

1. The 9-1-1 Operating Committee elected Regional Councillor G. Landon as Chair and Mayor T. Jones as Vice-Chair for the year 2002.

VERBAL UPDATES

2. 9-1-1 Takeover From Bell – April 2, 2002

Superintendent John Girvan, York Regional Police, stated that the situation is working well, thanks to Bell and regional staff. With the addition of twelve new staff, space will be adequate for the next 24-30 months. Mr. Wells offered a brief tour of the communications centre at the end of the meeting for those members interested.

Received.

**3. Status Report –
9-1-1 Back-up Centre at 50 High Tech Road, Richmond Hill**

Superintendent Girvan informed the Committee that the centre is ninety percent complete and capable of 911 and police dispatching service.

Received.

**4. Status Report –
NENA Conference/Confirmation of Attendance**

Superintendent Girvan and Mr. Wells verified that the Conference is to be held June 14, 15 and 16, 2002 in Indianapolis, Indiana and that Regional representatives from Fire and Police Services, I.T., and E.M.S. will be attending. An invitation to attend was also extended to any interested Committee member. The Committee also discussed items of interest that will be covered at the Conference.

Received.

5. Communication Room – Development of Tenth Position

Superintendent Girvan reported that staff are in the process of getting a tenth console up and running in the Police communications centre. This is in the event of a breakdown of one of the other consoles.

Received.

6. Completion of Training, April 30, 2002 - Twelve Persons Hired for 911

Superintendent Girvan verified that there will be a full complement of trained staff by April 30, 2002.

Received.

**7. Tri-Service Emergency Communicators Appreciation Week –
April 15 – 20, 2002**

Superintendent Girvan introduced Sheryl MacPhail, Communications Trainer, York Regional Police, who distributed a package containing background information and activities for the week.

Received.

8. Property Update – Bales Site (Not on the Agenda)

Mr. Wells brought the Committee up-to-date on the Bales site, Town of East Gwillimbury, including the designation of space for a total communications, emergency operations and training centre. He also stated that he and Superintendent Girvan have spoken regarding a project manager for this undertaking who will work with representatives from the other emergency services. Mr. Wells will be bringing a report to the Finance and Administration Committee to deal with this issue.

Received.

9. Next Committee Meeting – September, 2002

At the next meeting of the Committee, a number of issues will be discussed, including the need, structure and functions of the Committee and an outline of the formal process for complaints.

The 9-1-1 Operating Committee adjourned at 11.37 a.m.

Respectfully submitted,

**April 10, 2002
Newmarket, Ontario**

**G. Landon
Chair**

(Report No. 1 of the 9-1-1 Operating Committee was adopted, without amendment, by Regional Council at its meeting on April 18, 2002.)