

NEWMARKET HEALTH CENTRE – MOH COMPLIANCE REVIEW – MARCH 2005

RECOMMENDATIONS	PLAN OF ACTION (April 25, 2005)
1. Dietary services shall be organized to provide nutritional care according to the residents' needs, consistent with their plans of care (P1.27). It was observed that not all high dietary risk residents were monitored and assessed by the registered dietitian according to the residents' needs and plans of care.	Conduct an audit of all high risk residents to identify residents who were not monitored and assessed by the dietitian according to the residents' needs and plans of care. An ongoing review will be conducted on a monthly basis by dietitian following completion of audit to ensure all high risk clients are identified. To be completed on or before <u>May 31, 2005</u>. Follow-up T. Veluz
2. The care and services provided to each resident shall be documented in the resident's record according to facility policies and procedures (B5.2). It was observed there was a lack of documentation related to nourishment intake and nail care.	The Nursing Daily Record will be changed to reflect the documentation of nail care. To be completed on or before <u>May 18, 2005</u>. Documentation of nourishment intake will be reviewed/revised as standards are finalized. Follow-up DON's on or before May 31, 2005
3. All staff does not always participate in the facility wide infection control program. Also, staff does not always practice measures to prevent the spread of infection (M3.23). It was observed that many resident's washing basins labels were difficult to read and/or the residents' name was scratched out and another residents' name written.	New wash basins have been purchased for all residents and will be properly identified/labelled. To be completed on or before <u>May 31, 2005</u>. Follow-up DON's

NEWMARKET HEALTH CENTRE – MOH COMPLIANCE REVIEW – MARCH 2005

RECOMMENDATIONS	PLAN OF ACTION (April 25, 2005)
4. The plans of care should give clear directions to staff providing care (B2.4). It was observed that plans of care did not always state resident preferences related to the number of baths desired per week. Preference related to the number of baths per week should be reviewed quarterly.	Staff will review the number of baths each resident wishes and the care plan will reflect their choice. To be completed on or before <u>June 30, 2005</u> and will be reviewed on a quarterly basis. Follow-up by DON's
5. The maintenance program develop and implement a remedial painting plan (O2.1). It is acknowledged that Home has been repainted in the last several months.	Developed a remedial painting plan for 2005. <u>Completed on April 29, 2005.</u> Follow-up T. Veluz

NEWMARKET HEALTH CENTRE – MOH COMPLIANCE REVIEW – MARCH 2005

SUGGESTIONS	PLAN OF ACTION (April 25, 2005)
1. One resident was noted to have open food in her room	Review policy at nursing staff meeting <u>May 2005</u> . Follow-up DON's
2. In general wheelchairs need better cleaning	Review/revise procedure with staff at staff meetings to ensure thorough cleaning is done at regular intervals. To be completed on or before <u>May 31, 2005</u> . Follow-up T. Veluz, DON's
3. Floor One the closets are neat and tidy. Continue to work families to take home unnecessary items.	Continue to work with families to identify items not required and encourage to take home unnecessary items. <u>To be completed on or before June 30, 2005.</u> Follow-up by D. Dundas
4. Some of the dirty linen bags are overfilled by nursing	To discuss/review at nursing staff meeting <u>To be completed on or before May 31, 2005 – DON's</u>
5. Need to identify dietary risk on the care plan	Completed by Dietician on <u>April 27, 2005</u> .
6. Need to review the lists of resident with risks indicators and ensure that there is monthly follow-up by the clinical dietitian for all high and moderate risk residents.	Review lists of residents with risk indicators to ensure that there is a follow-up on a monthly basis by the dietitian. Completed on <u>May 5, 2005</u> . On-going review by T. Veluz
7. Resident on 2 NW (NS) and resident on Fl 1 require follow on weight loss	All residents have been assessed for their risk levels and strategies to minimize risk will be implemented according to the Centre's policy To be followed up <u>May 31, 2005</u> by T. Veluz.

NEWMARKET HEALTH CENTRE – MOH COMPLIANCE REVIEW – MARCH 2005

SUGGESTIONS	PLAN OF ACTION (April 25, 2005)
8. Dietary temperature check forms should indicate what the normals are and what to do if above/below normal	Current temperature check forms were revised to include normals and action on <u>March 30, 2005</u> by Dietary Services.
9. Ensure the care conference documentation is signed by the dietary staff attending the conference	Audit conducted of all care conference documentation for January – April 2005 and signatures of those completing the documentation were noted. <u>Completed May 3, 2005 by Dietary Services</u>
10. Two high functioning residents on Fl 1 indicated that at times the food was too cool	Communicated with production staff. To discuss at next Food Advisory Council meeting. On or before <u>May 31, 2005</u> Follow-up by T. Veluz
11. Develop a preventative painting schedule	Completed <u>April 29, 2005</u> by T. Veluz
12. Look to strategies in the future for documentation of amount of the residents fluid intake. Felt that this will be a requirement by next year.	Task force for development of nutrition and hydration documentation guidelines (NHC and MHC) will commence <u>June 30, 2005</u> . Follow-up by T. Veluz
13. Fall assessments are completed but should be dated, then reviewed when the resident has an increase in falls	Audit will be done to include date the assessment was completed. A new fall assessment will be reviewed when the resident has an increase in falls. Follow-up by DON's on or before <u>June 30, 2005</u> .

NEWMARKET HEALTH CENTRE – MOH COMPLIANCE REVIEW – MARCH 2005

SUGGESTIONS	PLAN OF ACTION (April 25, 2005)
14. Must document two baths or document reason and strategies taken when client refuses. Nail care must be documented separately from the bath. These are two separate standards. In future the Centres may be audited to ensure two baths are provided or funding may be reduced. Two baths and other strategies must be documented on the care plan	Document on care plan will be reviewed to reflect residents' wishes regarding bathing on or before <u>June 30,2005</u>. Follow-up by DON's Nursing Daily Record changed to indicate Nails as a separate procedure from the bath. Completed on May 3, 2005 by M. Parsons.
15. If family members are providing the bath or checking restraints, the staff must develop strategies to document same	Care plan will be reviewed and completed to reflect/ companion participation/assistance with care. To be completed on or before <u>June 30, 2005</u>. Follow-up by DON's
16. Narcotic sheet should be signed as the narcotic is given making the once a day check of narcotics would be easier for the staff.	Task force including MHC to review process of signing narcotics commencing To be completed on or before <u>June 30, 2005</u>. Follow-up by DON's
17. Initial assessments should be printed and placed in the first section of the Health Care Record with the CCAC forms.	All Departments and Health Care Records to revise placement of initial assessments in the first section of the Health Care Record. <u>To be completed on or before June 30, 2005</u> <u>Follow-up by all departments</u>