

Mandatory Portal Requirements

Following is a summary of the most prominent mandatory required functions or services which the Portal must provide:

- Registered User Authentication (Single Sign-On)
 - Payment Engine
 - Directories
 - E-Mail Newsletters/Notifications
 - Online Surveys
 - Information/Service Requests, Feedback and Complaint Processing
 - Systems Management and Reporting (Utilization Statistics)
 - Alerts to new information or events
 - License Services (Business)
 - License Services (Animal)
 - Parking Ticket Payment
 - Provincial Offences Act Ticket Payment
 - Resource/Facility Booking and Payment
 - Program Registration and Payment
 - Event Ticket Ordering and Payment
 - Property Tax Calculator
 - Document Management
 - Access to Other Systems
 - Third Party Application Integration
 - Procurement
 - Emergency Management Application
 - Project Status Dashboards
 - Department/Unit Performance Dashboards
 - Portal Personalization
 - Content Management System
 - Search Capabilities
 - Event Calendar
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