



SOUTHLAKE
REGIONAL HEALTH CENTRE

Formerly York County Hospital

596 Davis Drive
Newmarket, Ontario
L3Y 2P9

T: 905-895-4521
F: 905-830-5972
Website: www.southlakeregional.org

August 25, 2003

Mr. Brad Meekin
General Manager
York Region EMS
17250 Yonge Street
Newmarket, ON L3Y 6Z1

Dear Brad:

On behalf of Southlake Regional Health Centre I wish to highlight our sincere appreciation for the assistance you and your staff have offered the hospital in the last few days.

I think you will agree that the hospital sector as a whole and specifically Southlake Regional Health Centre has found itself in some rather unique situations over the last several months. SARS remains the most notable of these challenges however, as you can appreciate, any systemic problem is enhanced dramatically when one considers the massive amount of change and development taking place at Southlake through its redevelopment program and the initiation of new regional services. It certainly has taken a toll on our staff and to know that we have supports such as York Region EMS that both understand and assist in anyway possible is certainly reassuring and greatly appreciated.

Please pass along our thanks to all staff who were involved in working with the hospital on the hydro situation and the complications that developed when our emergency generators could not be utilized to their fullest capacity. A special note of thanks goes to Sue Wood, who took extra time to assist and deliberate with the hospital during some difficult moments. She was tremendously helpful and all staff who was involved in the emergency situation appreciated her presence.

Yours truly,

Daniel P. Carriere
President & CEO

cc. Mr. Michael Garrett, CAO, Region of York
Mr. Robin Tidd, Chair, Board of Directors, SRHC
Mr. Ralph Morley, Chair, Property Committee, SRHC
Administrative Management Committee