

Appendix III – GO Shuttle Services

Route: 201 Markham GO Shuttle

Type: Shuttle

Description: Peak hour shuttle linking the east Markham community and Cornell to the Markham GO Station.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30-38 min	N/A	30-38 min	N/A	N/A	N/A

Major Trip Generators: Markham GO Station, Viva services

Boardings (2007):

Annual	25,792
Avg Weekday	104
Rev/Cost (%)	25.3
Boardings/Hr	14.5

Service Requests:

- › Connect to the first AM trip at Markham GO Station

Discussion/Issues:

- › To provide connections with all GO Trains, implement a new trip to connect to the first AM trip (to be evaluated as part of the 2010 Service Plan)

Recommendation:

- › N/A

Estimated Additional Costs:

- › N/A

Route: 202 Unionville GO Shuttle

Type: Shuttle

Description: A peak hour shuttle linking the Unionville community in Markham to the Unionville GO Station.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30-38 min	N/A	30-40 min	N/A	N/A	N/A

Major Trip Generators: Unionville GO Station, Viva services

Boardings (2007):

Annual	31,114
Avg Weekday	111
Rev/Cost (%)	39.0
Boardings/Hr	22.4

Service Requests:

- › Connect to the first AM trip at Markham GO Station

Discussion/Issues:

- › To provide connections with all GO Trains, implement a new trip to connect to the first AM trip (to be evaluated as part of the 2010 Service Plan)

Recommendation:

- › N/A

Estimated Additional Costs:

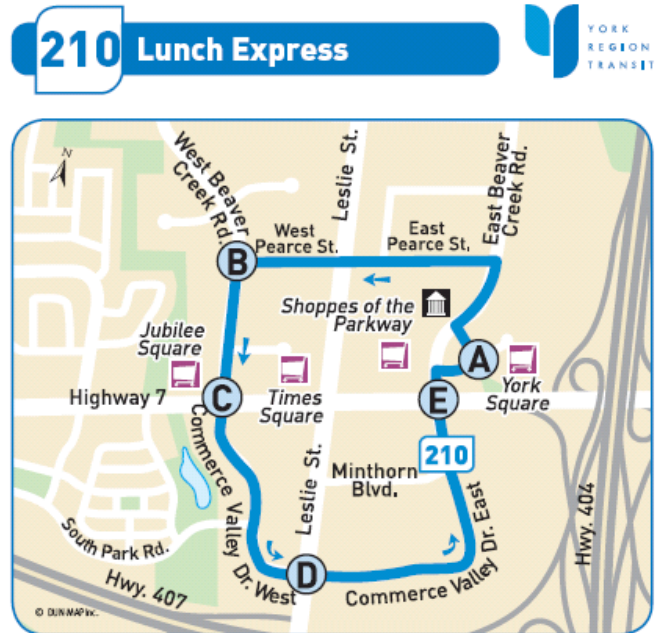
- › N/A

Route: 210 Lunch Express

Type: Shuttle – Charter service supported by Smart Commute

Description: A lunch time shuttle on Fridays only, operating in the Beaver Creek and Commerce Valley business parks.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
	✓				
N/A	15 min	N/A	N/A	N/A	N/A

Major Trip Generators: Restaurant area, Beaver Creek Business Park, Commerce Valley Business Park

Boardings (July 2008):

Annual	711 (in 2007)
Avg Weekday	6
Rev/Cost (%)	4
Rev Pass/Hr	1.8

Service Requests:

- › Have the bus operate in both directions

- › Operate on more days
- › More frequent service, i.e. 5 minute frequency
- › Pick up/Drop off at front door of large employer's offices
- › Drop off between stops, especially during inclement weather
- › Expand route to Woodbine Ave/Hwy 7
- › Expand route north to 16th Ave

Discussion/Issues:

- › The Lunch Express sponsored by Smart Commute until the end of June 2008. Starting in July 2008, the Lunch Express began an YRT/ VIVA route with a partnership with Smart Commute.
- › YRT will continue to evaluate the ridership and if it does not meet our shuttle standards, we will discontinue effective January 2009.

Recommendation:

- › By the end of 2008, if the ridership does not meet our shuttle standards, YRT will discontinue route in January 2009.

Estimated Additional Costs:

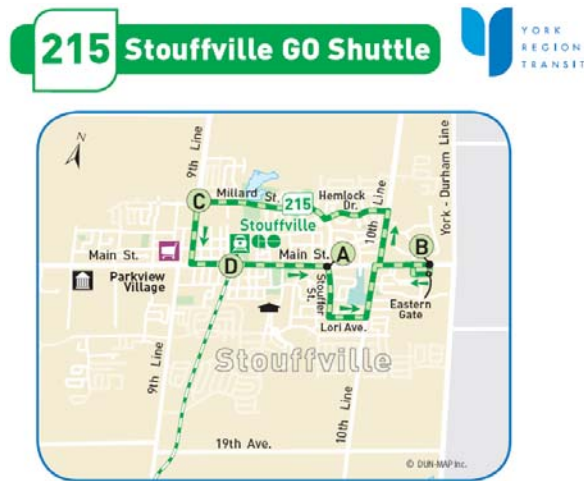
- › N/A

Route: 215 Stouffville GO Shuttle

Type: Shuttle

Description: A peak hour shuttle linking the Stouffville community to the Stouffville GO Station.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30 min	N/A	35 min	N/A	N/A	N/A

Major Trip Generators: Stouffville GO Station

Boardings (2007):

Annual	533
Avg Weekday	7
Rev/Cost (%)	4.3
Rev Pass/Hr	2.5

Service Requests:

- › Provide GO Shuttle service along Hoover Park Drive.

Discussion/Issues:

- › Due to low ridership, Route 215 – Stouffville GO Shuttle was discontinued effective June 29th, 2008.
- › Route 15 – Stouffville operates along Hoover Park Dr. Effective June 29 2008, Route 15 was improved to operate during weekday peak periods and to make GO Train connections.

- › 2009, New Route 15A – Stouffville will provide service north of Main St and will make GO Train connections.

Recommendation:

- › N/A

Estimated Additional Costs:

- › N/A

Route: 222 Aurora – Newmarket GO Shuttle

Type: Shuttle

Description: A peak hour shuttle linking Newmarket and Aurora that operates between the 404 Town Centre and Aurora GO Train Station.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30-35 min	N/A	30-35 min	N/A	N/A	N/A

Major Trip Generators: 404 Town Centre, Aurora GO Train Station.

Boardings (2007):

Annual	10,462
Avg Weekday	60
Rev/Cost (%)	20.1
Boardings/Hr	10.2

Service Requests:

- › N/A

Discussion/Issues:

- › GO Transit possible service improvements

Recommendation:

- › April 2009, additional trips to service new train service on the Bradford line (4 additional trips)

Estimated Additional Costs:

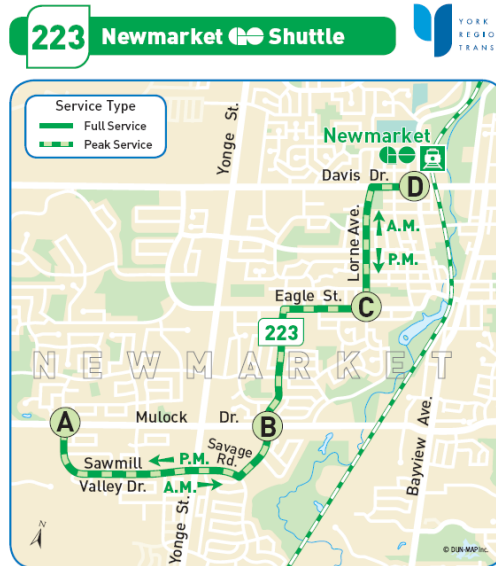
- › \$101,200 annual gross costing for additional trips

Route: 223 Newmarket GO Shuttle

Type: Shuttle

Description: A peak hour shuttle linking South-western Newmarket to the Newmarket GO Train Station.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30-35 min	N/A	30-35 min	N/A	N/A	N/A

Major Trip Generators: Newmarket GO Train Station

Boardings (2007):

Annual	6,265
Avg Weekday	30
Rev/Cost (%)	17.4
Boardings/Hr	8.9

Service Requests:

- › N/A

Discussion/Issues:

- › This route has been in operation for two and a half years and has been not achieving minimum financial and ridership performance standards. It ranks lowest in performance in its peer group of routes. The option of cancellation due to poor performance should be considered for September 2009 after the results of a target marketing campaign are evaluated. The marketing campaign should be conducted late 2008 or early 2009 in order to provide a minimum 6 months evaluation period
- › GO service improvements, schedules would require adjusting

Recommendation:

- › April 2009, additional trips to service new train service on the Bradford line (4 additional trips)
- › September 2009, Route 223 to be discontinued if targeted marketing campaign does not result in improved financial and ridership performance

Estimated Additional Costs:

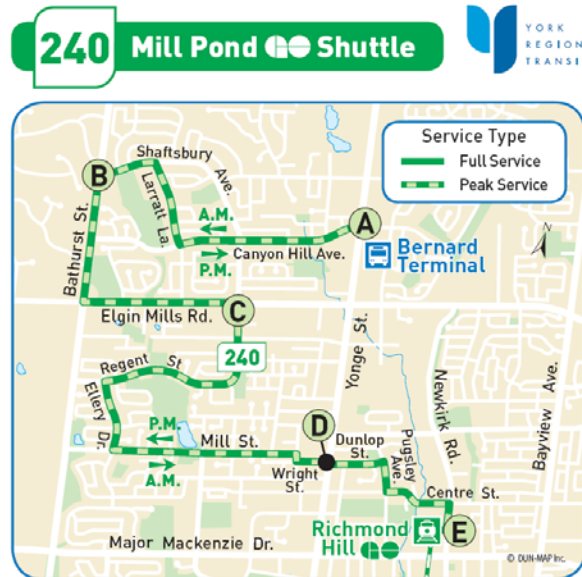
- › \$101, 200 annual gross costing for additional trips

Route: 240 Mill Pond GO Shuttle

Type: Shuttle

Description: A peak hour GO shuttle serving the Mill Pond, Heritage Estates and Shaftsbury subdivision

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30 min	N/A	30 min	N/A	N/A	N/A

Major Trip Generators: Bernard Terminal, Westbrook, Richmond Hill GO Station, Heritage Estates and Mill Pond subdivisions

Boardings (2007):

Annual	30,983
Avg Weekday	138
Rev/Cost (%)	32.3
Boardings/Hr	19.3

Service Requests:

- › No service requests at this time

Discussion/Issues:

- › No changes to current service levels are required for 2009

Recommendation:

- › N/A

Estimated Additional Costs:

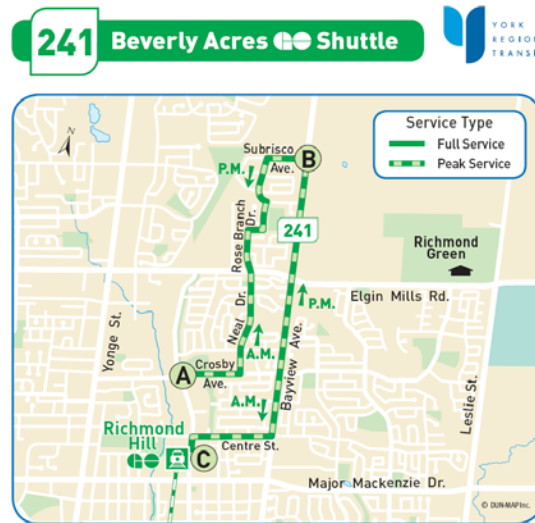
- › N/A

Route: 241 Beverley Acres GO Shuttle

Type: Shuttle

Description: A peak hour shuttle serving the Subrisco and Beverly Acres subdivisions.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30 min	N/A	30 min	N/A	N/A	N/A

Major Trip Generators: Subrisco and Beverly Acres Subdivisions

Boardings (2007):

Annual	18,300
Avg Weekday	84
Rev/Cost (%)	26.6
Boardings/Hr	15.9

Service Requests:

- › No service requests at this time

Discussion/Issues:

- › No changes to current service levels are required for 2009

Recommendation:

- › N/A

Estimated Additional Costs:

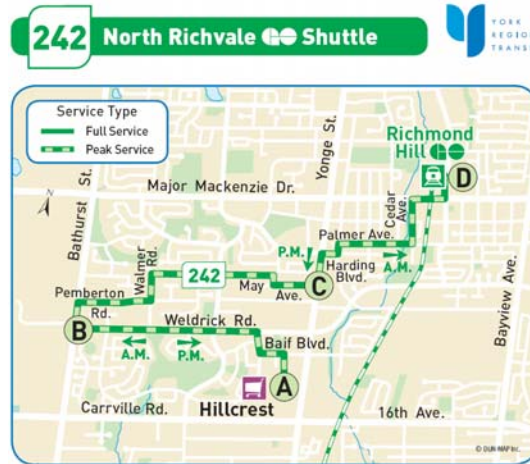
- › N/A

Route: 242 North Richvale GO Shuttle

Type: GO Shuttle

Description: A peak hour GO shuttle serving the North Richvale Community of Richmond Hill.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30 min	N/A	30 min	N/A	N/A	N/A

Major Trip Generators: Richvale subdivision, Hillcrest Mall, Richmond Hill GO Station

Boardings (2007):

Annual	9,108
Avg Weekday	49
Rev/Cost (%)	14.5
Boardings/Hr	49

Service Requests:

- › No service requests at this time

Discussion/Issues:

- › Currently there is a minor duplication of service between Route 86 and Route 242 North Richvale GO Shuttle along Weldrick Drive. Consideration in spring 2008 to restructure Route 242 to operate within Upper Thornhill Village (see Route 86) Otherwise no changes to current service levels are required for 2009

Recommendation:

- › January 2009, restructure Route 242 to operate within Upper Thornhill Village

Estimated Additional Costs:

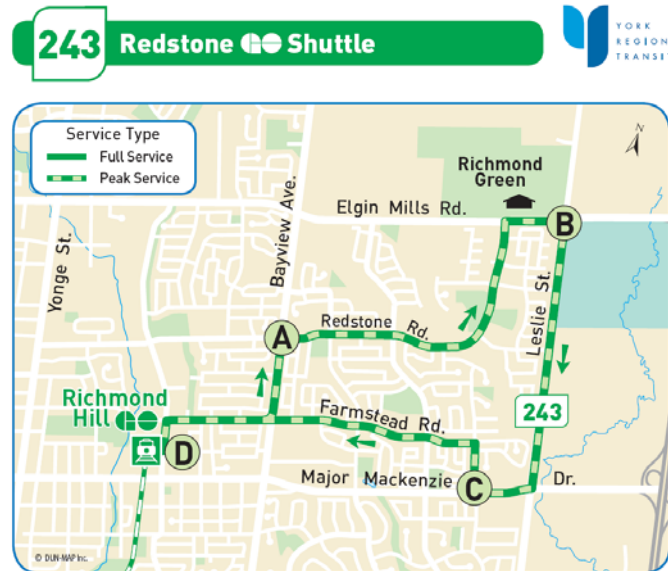
- › Additional annual operating cost for restructuring Route 242 to service the Upper Thornhill Village subdivision can be accommodated within the current Route 242 operating budget

Route: 243 Redstone GO Shuttle

Type: GO Shuttle

Description: A peak hour GO shuttle serving the Bayview North community.

Current Routing:



OPERATING HOURS AND FREQUENCY:

AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓		✓			
30 min	N/A	30 min	N/A	N/A	N/A

Major Trip Generators: Bayview North Subdivision

Boardings (2007):

Annual	38,932
Avg Weekday	211
Rev/Cost (%)	51.1
Boardings/Hr	30.5

Service Requests:

- › Will be monitoring this route for capacity issues.

Discussion/Issues:

- › No changes to current service levels are required for 2009

Recommendation:

- › N/A

Estimated Additional Costs:

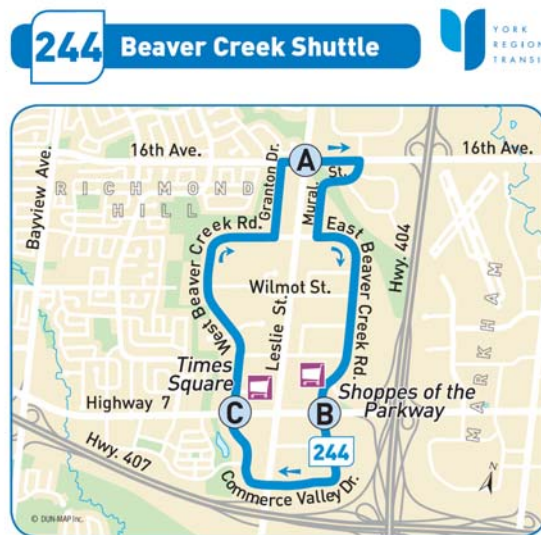
- › N/A

Route: 244 Beaver Creek-Commerce Valley Local

Type: Shuttle

Description: A local route accommodating the residents and employees of the Beaver Creek and Commerce Valley Business Parks

Current Routing:



AM Peak	Midday	PM Peak	Evening	Saturday	Sunday/Holiday
✓	✓	✓	✓	✓	
30 min	20 min	30 min	30 min	30 min	N/A

Major Trip Generators: Bayview North Subdivision, Beaver Creek & Commerce Valley Business Parks, Shoppes of the Parkway, Times Square

Boardings (2007): N/A (New Route)

Annual	N/A
Avg Weekday	N/A
Rev/Cost (%)	N/A
Boardings/Hr	N/A

Service Requests:

- › N/A – new route introduced in June 2008

Discussion/Issues:

- › N/A – new route introduced in June 2008

- › This was formally a branch of the Route 85, a desire to provide frequent shuttle service to the business area connecting both Hwy 7 and 16th Ave was explained in the 2008 Service Plan. Peak hour 10 minute frequency within the business parks was recommended.

Recommendation:

- › N/A – new route introduced in June 2008

Estimated Additional Costs:

- › N/A – new route introduced in June 2008