



MEMORANDUM

TO: Members of Environmental Services Committee

FROM: Erin Mahoney, Commissioner of Environmental Services

DATE: October 10, 2012

RE: **Underground Infrastructure Locate Request Program
Ontario One Call Membership**

The *Ontario Underground Infrastructure Notification System Act, 2012*, is now in effect. This Act requires that all owners of underground assets participate in a province-wide Ontario One Call (ON1Call) system. The intent of this Act is to reduce damages to underground infrastructure and provide a single point of contact for all locate requests in Ontario.

Ontario One Call is a Not-For-Profit corporation established with the purpose of reducing damage to underground facilities through the promotion of safe excavation practices for facility owners in Ontario. ON1Call's state-of-the-art call centre is open to facility owners in Ontario 365 days a year, 24 hours a day to process excavator locate requests.

Prior to excavating, anyone planning "to disturb the ground" should have owners of underground infrastructure in the vicinity of the excavation identify their buried facilities. Due to the large number of potential owners of underground infrastructure, excavators may occasionally not contact all owners, which may result in damage to infrastructure once excavation begins.

Effective on July 9, 2012, the Environmental Services Department became a registered member of ON1Call. Operations, Maintenance and Monitoring staff will continue to identify the locations of underground water and wastewater infrastructure. All locate requests are now received directly by ON1Call. ON1Call reviews, filters and logs all relevant requests into a Centralized Work Management System (Maximo) and operations staff are then deployed to identify the underground infrastructure in the vicinity of the digging.

Since joining ON1Call, the most significant impact to the Operations, Maintenance and Monitoring Branch is that all locate requests are now being tracked electronically and the number of locate requests have substantially increased. This increase in locate requests shows

that excavators are now more aware of the underground infrastructure, which is expected to reduce the potential for damage to the Regions buried infrastructure as result of this process.

The Regional Municipality of York has entered into an agreement with Ontario ON1Call and the Environmental Services Department has been identified as a “Member” in the agreement and is currently participating in the service as described above. Information Technology (IT), through the York Telecom Network is also participating. Environmental Services and IT have provided Ontario ON1Call with the necessary mapping and data regarding the Region's infrastructure in order to provide the service effectively. Transportation and Community Planning is targeting January 1, 2014 to become a registered member of ON1Call. At this time none of the local municipalities in York Region are participating in ON1Call. All local municipalities will be required to be members by 2014.

If you require additional information, please contact Mike Iampietro, Manager, Assets Inspections and OMM Support in Operations, Maintenance, and Monitoring Branch at (905) 895-9291, ext. 5198.

Erin Mahoney, M. Eng.
Commissioner of Environmental Services

BP/SP

Copy to: Brett Bloxam
 Mike Iampietro