

MEMORANDUM

TO: Transportation Services Committee
FROM: Kathleen Llewellyn-Thomas, Commissioner of Transportation Services
DATE: November 22, 2011
RE: October 2011 York Region Transit Ridership Statistics

This memo provides an overview of the monthly York Region Transit/Viva (YRT/Viva) ridership statistics for October 2011. YRT/Viva revenue ridership for October reached 1.76 million, representing a decrease of approximately 57,000 revenue riders, or 3.1 per cent less, compared with October 2010.

The decrease in ridership this month can be attributed to the labour disruption beginning Monday October 24th involving Miller Transit, First Canada, York BRT (Veolia) and their operators and maintenance staff. **Table 1** provides insight to the routes currently not operating in York Region. The routes have been sorted by Municipality for reference.

Veolia Southwest is the only contractor currently providing conventional transit service in the Region. This contractor primarily services the southwest portion of York Region with a few exceptions in Richmond Hill, Markham, and Newmarket. As a result of the labour disruption, ridership on routes currently operating are experiencing higher than normal ridership.

Other factors affecting ridership are as follows:

Employment

The national unemployment rate decreased from 7.9 percent to 7.3 percent^[1] in October 2011 compared to October 2010. At a local level, York Region is located within the Employment Insurance Economic Region of Toronto, and is recording an unemployment rate of 7.9 per cent, down from 9.2 per cent from October 2010^[2].

Gas Prices

Gas prices in October 2011 averaged at \$1.24 per litre^[3], including Harmonized Sales Tax (HST). In October 2010, gas prices averaged \$1.06 per litre^[4], including HST.

In October 2011, Mobility Plus carried approximately 700 additional passengers, an increase of 2.5 per cent over October 2010. During the labour disruption, Mobility Plus has temporarily suspended the Family of Service program which connects Mobility Plus trips to Viva BRT service. Customers who were using Family of Services are now being taken directly to their destination.

Table 1 - Routes affected by labour dispute by municipality:

Markham		Richmond Hill		Vaughan	
Viva	blue/blue 'A'	Viva	blue/blue 'A'	Viva	blue/blue 'A'
Viva	purple	Viva	purple	Viva	purple
Viva	pink	Viva	pink	Viva	pink
Viva	green	1	Highway 7	Viva	orange
1	Highway 7	81	Inspiration	22/22A	King City
2	Milliken	82	Valleymede-Spadina	85/85A/85B	Rutherford/16th Ave.
2A	14th Avenue	83/83A	Trench	87	Langstaff-Maple
8	Kennedy	84A/84C	Oak Ridges		
9	9 th Line	85/85A/85B	Rutherford/16th Ave.		
18	Bur Oak	86	Weldrick-Newkirk		
40	Unionville Local	87	Langstaff-Maple		
41	Markham Local	90/90B	Leslie		
42	Berczy South Unionville	98	Yonge		
45	Mingay	240	Mill Pond GO Shuttle		
85/85A/85B	Rutherford/16th Ave.	241	Beverly Acres GO Shuttle		
90/90B	Leslie	242	North Richvale GO Shuttle		
201	Markham GO Shuttle	243	Redstone GO Shuttle		
202	Unionville GO Shuttle	300	Business Express		
203	Milliken GO Shuttle	400s	11 School Specials		
224B	Woodbine Ave.				
300	Business Express				
301	Markham Express				
302	Unionville Express				
303	Bur Oak Express				
400s	9 School Specials				

Newmarket		Aurora		East Gwillimbury	
Viva	blue/blue 'A'	Viva	blue/blue 'A'	52	Holland Landing
44	Bristol-London	31	Aurora North	58/58A	Leslie North/Leslie North via Mt. Albert
52	Holland Landing	32	Aurora South	220	Keswick GO Shuttle
53	Woodspring-Clearmeadow	33/33A	Wellington	400s	1 School Special
54	Bayview	34	Industrial Parkway		
55/55B	Davis Dr.	98	Yonge		
56	Gorham-Eagle	222	Aurora-Newmarket GO Shuttle		
57/57A	Mulock Dr.	400s	3 School Specials		
58/58A	Leslie North/Leslie North via Mt. Albert				
98	Yonge				
222	Aurora-Newmarket GO Shuttle				
223	Newmarket GO Shuttle				
400s	6 School Specials				

Georgina		King		Whitchurch-Stouffville	
51	Keswick Local	22/22A	King City	9	9th Line
69	Sutton GO Bus	32	Aurora South	15	Stouffville Local
220	Keswick GO Shuttle			400s	2 School Specials
400s	1 School Special				

Kathleen Llewellyn-Thomas, P.Eng.
Commissioner of Transportation Services

Notes:

[1] November 4, 2011. Latest Release from the Labour Force Survey. *Statistics Canada*. Retrieved from <http://www.statcan.gc.ca/subjects-sujets/labour-travail/lfs-epa/lfs-epa-eng.htm>. Retrieved date October 13, 2011.

[2] EI Economic Region of Toronto – Unemployment Rates for the EI Economic Regions . *Human Resources and Skills Development Canada*. Retrieved from <http://srv129.services.gc.ca/rbin/eng/rates.aspx?id=2011#data>. Retrieved date November 14, 2011.

[3] Fuel Price Data. (2011). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/gasoline-and-fuel-prices/>. Retrieved date November 14, 2011.

[4] Fuel Price Data. (2010). *Ministry of Energy*. <http://www.energy.gov.on.ca/en/gasoline-and-fuel-prices/>. Retrieved date November 14, 2011.

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YORK REGION TRANSIT / VIVA - MONTHLY RIDERSHIP SUMMARY
October 2011

rev. 17nov2011		2010 ^[3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2011 ^{[3][4]}			
YRT Route #	Route Name	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2010	2011	Percentage ('11 vs '10)	2010	2011	Percentage ('11 vs '10)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	Notes
1 ^[1]	Highway 7	1,679	806	353	40,054	34,653	-13.5%	373,292	388,336	4.0%	2,081	764	458	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Sunday/Holiday service level improvements (April 2011)
2 ^[1]	Milliken	2,245	803	445	52,289	36,791	-29.6%	494,216	476,816	-3.5%	2,209	890	397	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Weekend service level reductions (April 2011)
2A	14th Ave	1,035	0	0	20,876	14,109	-32.4%	163,374	170,624	4.4%	1,001	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
3 ^[1]	Thornhill - York U.	1,582	266	379	35,807	48,454	35.3%	324,724	372,012	14.6%	1,833	454	358	Increased boardings due to contractor labour disruption, alternative to Viva purple
8	Kennedy Rd	1,370	496	339	32,232	27,630	-14.3%	284,608	321,526	13.0%	1,637	538	456	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
9 ^[1]	Ninth Line	174	0	0	3,533	2,277	-35.6%	32,176	34,640	7.7%	161	0	0	Ridership impact due to contractor labour disruption; Peak period service level reduction (Sept 2011)
15	Stouffville Local	79	0	0	1,619	1,972	21.8%	16,772	19,279	14.9%	139	0	0	Ridership impact due to contractor labour disruption; Peak period service level reduction (Sept 2011); Improved connectivity with Route 9 - 9th Line
18	Bur Oak	992	136	0	20,686	15,366	-25.7%	188,276	188,546	0.1%	1,058	120	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
40	Unionville Local	629	171	89	14,104	9,604	-31.9%	126,643	115,410	-8.9%	607	132	100	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
41	Markham Local	413	120	83	9,470	5,556	-41.3%	75,050	76,609	2.1%	339	101	70	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Rush hour period service level reductions (Feb 2011)
42	Berczy South Unionville	151	0	0	3,037	2,144	-29.4%	27,347	34,366	25.7%	152	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Peak period service level reduction (Sept 2011)
45	Mingay	53	0	0	1,070	1,223	14.3%	10,051	14,322	42.5%	87	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); General growth due to new riders
201	Markham GO Shuttle	106	0	0	2,128	1,251	-41.2%	20,510	19,161	-6.6%	89	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
202	Unionville GO Shuttle	130	0	0	2,627	1,644	-37.4%	29,477	29,284	-0.7%	117	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
203	Milliken GO Shuttle	66	0	0	1,336	1,045	-21.8%	12,788	14,906	16.6%	74	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
300 ^[1]	Business Express	233	0	0	4,775	3,839	-19.6%	48,170	52,611	9.2%	272	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
301 ^[1]	Markham Express	363	0	0	7,381	4,631	-37.3%	75,639	71,254	-5.8%	328	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
302 ^[1]	Unionville Express	191	0	0	3,913	2,189	-44.1%	35,759	37,689	5.4%	155	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
303 ^[1]	Bur Oak Express	239	0	0	4,865	3,514	-27.8%	45,643	55,056	20.6%	248	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); 1 additional AM trip implemented (March 2011); Route extension to Kennedy Road (April 2011)
522	Markham Community Bus	62	58	0	1,530	2,178	42.4%	16,137	19,425	20.4%	80	84	0	Rider migration from Mobility Plus to conventional services
TTC	Markham Total	11,792	2,856	1,688	263,332	220,070	-16.4%	2,400,652	2,511,872	4.6%	12,667	3,083	1,839	
TTC 17A ^[1]	Birchmount	232	0	0	4,640	3,950	-14.9%	44,520	46,383	4.2%	198	0	0	Decreased in employment travel
TTC 24D, 224B/C/D ^[1]	Vic Park North (Woodbine)	949	90	59	19,774	22,077	11.6%	198,522	192,462	-3.1%	1,059	99	67	Peak period service level reduction (Oct 2011)
TTC 68B ^[1]	Warden North	864	463	250	21,095	22,828	8.2%	209,781	219,705	4.7%	952	454	253	Peak period service level reduction (Oct 2011)
TTC 102D ^[1]	Markham Rd	967	358	242	22,582	23,113	2.4%	192,236	216,847	12.8%	995	345	248	Decreased transfers due to contractor labour disruption
TTC 129A ^[1]	McCowan North	2,813	1,314	931	68,406	63,879	-6.6%	617,608	634,186	2.7%	2,543	1,465	949	Decreased transfers due to contractor labour disruption
	TTC (Markham) Total	5,824	2,225	1,482	136,497	135,847	-0.5%	1,262,666	1,309,582	3.7%	5,747	2,363	1,517	
	Markham & TTC Total	17,616	5,081	3,170	399,829	355,917	-11.0%	3,663,318	3,821,454	4.3%	18,414	5,446	3,356	
4/4A ^[1]	Major Mackenzie	3,172	1,514	1,203	79,717	92,696	16.3%	700,694	839,235	19.8%	3,896	1,880	1,365	Increased boardings due to contractor labour disruption; alternative east-west route in Markham area
5 ^[1]	Clark	1,494	559	0	33,164	30,921	-6.8%	316,820	319,994	1.0%	1,408	476	0	Decreased transfers due to contractor labour disruption
7 ^[1]	Martin Grove	984	92	0	20,797	20,161	-3.1%	167,670	179,484	7.0%	1,017	170	0	Decreased transfers due to contractor labour disruption
10 ^[1]	York U. (Woodbridge)	383	67	53	8,538	9,122	6.8%	66,703	81,388	22.0%	377	66	68	Increased boardings due to contractor labour disruption; alternative route for Viva orange
11	Woodbridge	71	0	0	1,449	1,816	25.3%	17,631	14,624	-17.1%	89	0	0	Decreased transfers due to contractor labour disruption
12	Pine Valley	309	145	0	7,293	8,102	11.1%	74,046	83,042	12.1%	394	169	0	Decreased transfers due to contractor labour disruption
13	Islington Ave	404	105	0	8,943	9,430	5.4%	79,772	81,200	1.8%	446	152	0	Decreased transfers due to contractor labour disruption
20 ^[1]	Jane	2,434	1,928	982	66,463	73,519	10.6%	588,345	698,539	18.7%	2,811	2,035	1,322	Increased boardings due to contractor labour disruption; alternative route to Viva orange
22/22A ^[1]	King City	661	55	0	13,589	11,761	-13.5%	72,482	123,766	70.8%	819	50	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
23 ^[1]	Thornhill Woods	955	0	0	19,460	16,485	-15.3%	189,134	186,616	-1.3%	789	0	0	Decreased transfers due to contractor labour disruption
27	Highway 27	75	4	9	1,597	0	-100.0%	13,192	12,678	-3.9%	0	0	0	Route discontinued (Sept 2011); Route 28 service available
28	Zenway-Hwy.27	32	0	0	665	658	-1.1%	7,378	6,551	-11.2%	31	0	0	Decreased transfers due to contractor labour disruption
77 ^[1]	Hwy 7 - Centre St	3,641	1,601	971	88,920	102,297	15.0%	702,910	912,992	29.9%	4,255	1,802	974	Increased boardings due to contractor labour disruption; alternative to Viva orange
99 ^[1]	Yonge South	3,020	1,284	1,104	74,554	122,473	64.3%	735,612	907,056	23.3%	3,239	1,480	2,597	Increased boardings due to contractor labour disruption; only service available on Yonge corridor
360 ^[1]	Maple Express	381	0	0	8,168	7,268	-11.0%	67,758	75,923	12.1%	379	0	0	Decreased transfers due to contractor labour disruption; peak frequency reduction (Sept 2011)
TTC	Vaughan Total	18,016	7,354	4,322	433,317	506,709	16.9%	3,800,147	4,523,088	19.0%	19,950	8,280	6,326	
TTC 35-D ^[1]	Jane	1,234	252	0	25,930	26,455	2.0%	281,960	268,293	-4.8%	1,242	325	0	Possible rider migration to alternate north-south routes (e.g. Route 20)
TTC 37-D ^[1]	Islington	99	0	0	1,980	2,490	25.8%	23,606	24,032	1.8%	125	0	0	Stable ridership
TTC 105/105-B ^[1]	Dufferin North	1,810	802	556	43,546	43,068	-1.1%	378,106	432,164	14.3%	1,829	606	578	Increase in employment travel; general corridor growth
TTC 107-C/D/B/F ^[1]	Keele North	2,844	786	476	63,666	56,382	-11.4%	579,427	639,367	10.3%	2,524	662	432	Increase in employment travel; general corridor growth
TTC 160 ^[1]	Bathurst North	719	594	493	20,308	21,394	5.3%	194,494	213,864	10.0%	789	554	474	Increase in employment travel; general corridor growth
TTC 165-D/F ^[1]	Weston Road North	1,576	1,105	732	41,437	45,536	9.9%	382,771	397,217	3.8%	1,527	1,746	1,046	Stable ridership
	TTC (Vaughan) Total	8,282	3,539	2,257	196,867	195,325	-0.8%	1,840,364	1,974,936	7.3%	8,034	3,893	2,530	
	Vaughan & TTC Total	26,298	10,893	6,579	630,184	702,034	11.4%	5,640,511	6,498,024	15.2%	27,984	12,173	8,856	

* Route crosses municipal boundaries.

			2010 [3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2011 [3][4]			
			Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2010	2011	Percentage ('11 vs '10)	2010	2011	Percentage ('11 vs '10)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	
Richmond Hill	YRT Route #	Route Name													
	81	Inspiration	183	0	0	3,674	2,678	-27.1%	24,850	35,797	44.1%	191	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	82	Valleymede-Spadina	611	61	0	12,571	7,797	-38.0%	103,175	104,770	1.5%	555	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Saturday service discontinued due to low performance and weekday schedule and routing adjusted to improve on-time performance (Sept 6, 2011)
	83	Trench	1,208	113	0	24,883	18,292	-26.5%	196,673	220,472	12.1%	1,266	126	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	84A/84C	Oak Ridges	243	27	0	5,581	3,565	-36.1%	40,554	45,176	11.4%	240	27	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	85/85A/85B ^[1]	16th Ave/Rutherford	4,722	2,397	1,193	115,446	87,423	-24.3%	1,069,298	1,098,346	2.7%	4,922	2,378	1,619	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	86	Weldrick-Newkirk	719	131	0	15,169	11,579	-23.7%	139,328	150,580	8.1%	782	146	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	87 ^[1]	Langstaff Local	1,071	131	0	22,284	16,220	-27.2%	210,839	204,532	-3.0%	1,110	143	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	88/88A/88E ^[1]	Bathurst/Bathurst Express	3,673	1,995	1,197	92,369	99,362	7.6%	782,608	918,389	17.3%	4,182	2,202	1,450	Decreased transfer due to contractor labour disruption; Seneca reading week (Oct 24-28)
	589	RH Community Bus	107	120	77	3,202	3,723	16.3%	33,247	37,550	12.9%	129	108	82	Rider migration from Mobility Plus to conventional services
	90/90B ^[1]	Leslie	3,409	909	428	76,306	61,980	-18.8%	664,347	737,207	11.0%	3,928	1,051	473	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Route 90 rush hour frequency improved from 28 minutes to 20 minutes to match with demand (Sept 6, 2011)
	91/91A/91B/91E ^[1]	Bayview South/Express	3,522	1,708	1,136	87,073	99,438	14.2%	816,071	906,647	11.1%	4,032	2,066	1,319	Increased boardings due to contractor labour disruption; Bayview Avenue watermain construction (October 2011)
	240	Mill Pond GO Shuttle	120	0	0	2,436	1,710	-29.8%	26,450	29,656	12.1%	121	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	241	Bev Acres GO Shuttle	86	0	0	1,731	1,251	-27.7%	14,773	19,765	33.8%	89	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	242	N Richvale GO Shuttle	33	0	0	674	481	-28.6%	9,032	10,089	11.7%	34	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	243	Redstone GO Shuttle	123	0	0	2,477	2,234	-9.8%	32,428	33,927	4.6%	159	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
Richmond Hill Total			19,830	7,592	4,031	465,876	417,733	-10.3%	4,163,673	4,552,903	9.3%	21,740	8,247	4,943	
Aurora	31 ^[1]	Aurora North	83	0	0	1,668	1,272	-23.7%	13,764	15,449	12.2%	90	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	32	Aurora South	576	38	0	11,999	7,615	-36.5%	89,602	92,659	3.4%	532	27	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Schedule adjusted to meet selected GO Trains (Sept 2011)
	33/33A	Wellington	506	118	0	10,800	8,940	-17.2%	100,699	104,662	3.9%	596	128	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	34	Industrial Parkway	32	0	0	641	506	-21.1%	6,986	6,563	-6.1%	36	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	Aurora Total		1,197	156	0	25,108	18,333	-27.0%	211,051	219,333	3.9%	1,254	155	0	
Newmarket, East Gwill., Georgina	44	Bristol - London	220	81	0	5,031	3,899	-22.5%	39,359	44,200	12.3%	255	76	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	51	Keswick Local	254	51	0	5,399	3,894	-27.9%	51,747	46,108	-10.9%	258	61	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	52 ^[1]	Holland Landing Local	298	138	0	6,713	4,927	-26.6%	63,392	64,014	1.0%	316	113	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	53	Woodspring-Clearmeadow	319	98	78	7,431	5,594	-24.7%	66,161	70,484	6.5%	344	92	73	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	54 ^[1]	Bayview North	368	125	0	8,063	5,904	-26.8%	53,473	77,813	45.5%	379	125	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	55/55B	Davis Dr.	1,347	712	400	33,216	22,491	-32.3%	309,243	309,548	0.1%	1,294	568	386	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Impact to ridership due to closing and/or relocation of businesses on Davis Drive
	56	Gorham-Eagle	524	192	136	12,353	8,117	-34.3%	106,915	109,050	2.0%	482	178	114	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	57/57A	Mulock Dr.	878	222	72	19,219	12,156	-36.8%	154,996	147,613	-4.8%	768	234	77	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	58/58A	Leslie North	73	0	0	1,473	1,229	-16.6%	15,633	16,366	4.7%	87	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	GO Rte 69 ^[1]	Sutton GO Bus	215	100	78	5,268	5,749	9.1%	50,988	55,719	9.3%	254	144	92	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	98 (incl. 98E & 98/99)	Yonge North	913	762	450	24,956	15,851	-36.5%	229,986	226,802	-1.4%	767	547	447	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	220	Keswick GO	11	0	0	222	226	1.8%	1,933	2,835	46.7%	16	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	222	Aurora-Nmkt GO Shuttle	72	0	0	1,456	694	-52.3%	14,100	13,083	-7.2%	49	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Schedule adjusted to meet selected GO Trains in the morning (Sept 2011)
	223	Newmarket GO Shuttle	19	0	0	382	368	-3.7%	3,749	4,293	14.5%	26	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	520/521	Newmarket Community Bus	60	19	13	1,373	1,387	1.0%	15,089	14,607	-3.2%	58	18	11	Rider migration from Mobility Plus to conventional services
Newmarket Total			5,571	2,500	1,227	132,555	92,486	-30.2%	1,176,764	1,202,535	2.2%	5,353	2,156	1,200	
YRT SUB-TOTAL			70,512	26,222	15,007	1,653,552	1,586,503	-4.1%	14,855,317	16,294,249	9.7%	74,745	28,177	18,355	
Viva	blue (incl. blue'A') ^[1]	Yonge Corridor	16,859	10,248	7,818	490,090	407,115	-16.9%	4,249,144	4,608,443	8.5%	21,160	12,399	7,243	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Adjustment applied to Oct 2011 to offset APC issues ^[2]
	purple ^[1]	Highway 7 Corridor	9,063	4,643	3,374	237,389	165,558	-30.3%	1,907,525	2,064,502	8.2%	8,982	5,018	2,999	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Adjustment applied to Oct 2011 to offset APC issues ^[2]
	green ^[1]	Markham North-South Link	768	0	0	15,623	11,680	-25.2%	140,540	160,518	14.2%	822	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Adjustment applied to Oct 2011 data to offset APC issues ^[2]
	orange (incl. Züm) ^[1]	Vaughan North-South Link	3,444	1,852	1,108	87,228	69,032	-20.9%	662,795	745,695	12.5%	3,456	1,837	1,149	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); APC adjustment to Oct 2011 data ^[2]
	pink ^[1]	Finch - Unionville	2,457	0	0	50,284	34,797	-30.8%	453,046	539,102	19.0%	2,471	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Adjustment applied to Oct 2011 data to offset APC issues ^[2]
Viva SUB-TOTAL			32,591	16,743	12,300	880,614	688,182	-21.9%	7,413,050	8,118,260	9.5%	36,891	19,254	11,391	

[1] Route crosses municipal boundaries.

[2] Viva ridership data adjustment is derived on a monthly basis, and compensates for temporary malfunctions of on-board automatic passenger counter (APC) equipment, and/or for drivers not logging onto Init APC system

[3] A "0" ridership value indicates that service is not operated by the route on the day type shown

[4] Average boardings only reflect prior to October 24th transit labour dispute

"Total Boardings" do not include PRESTO values.

Total Boardings	YRT/VIVA SYSTEM TOTAL	103,103	42,965	27,307	2,534,166	2,274,685	-10.2%	22,268,367	24,412,509	9.6%	111,636	47,431	29,746
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Rev. Boardings	YRT/VIVA SYSTEM TOTAL				1,814,785	1,757,737	-3.1%	16,009,449	17,689,654	10.5%	86,265
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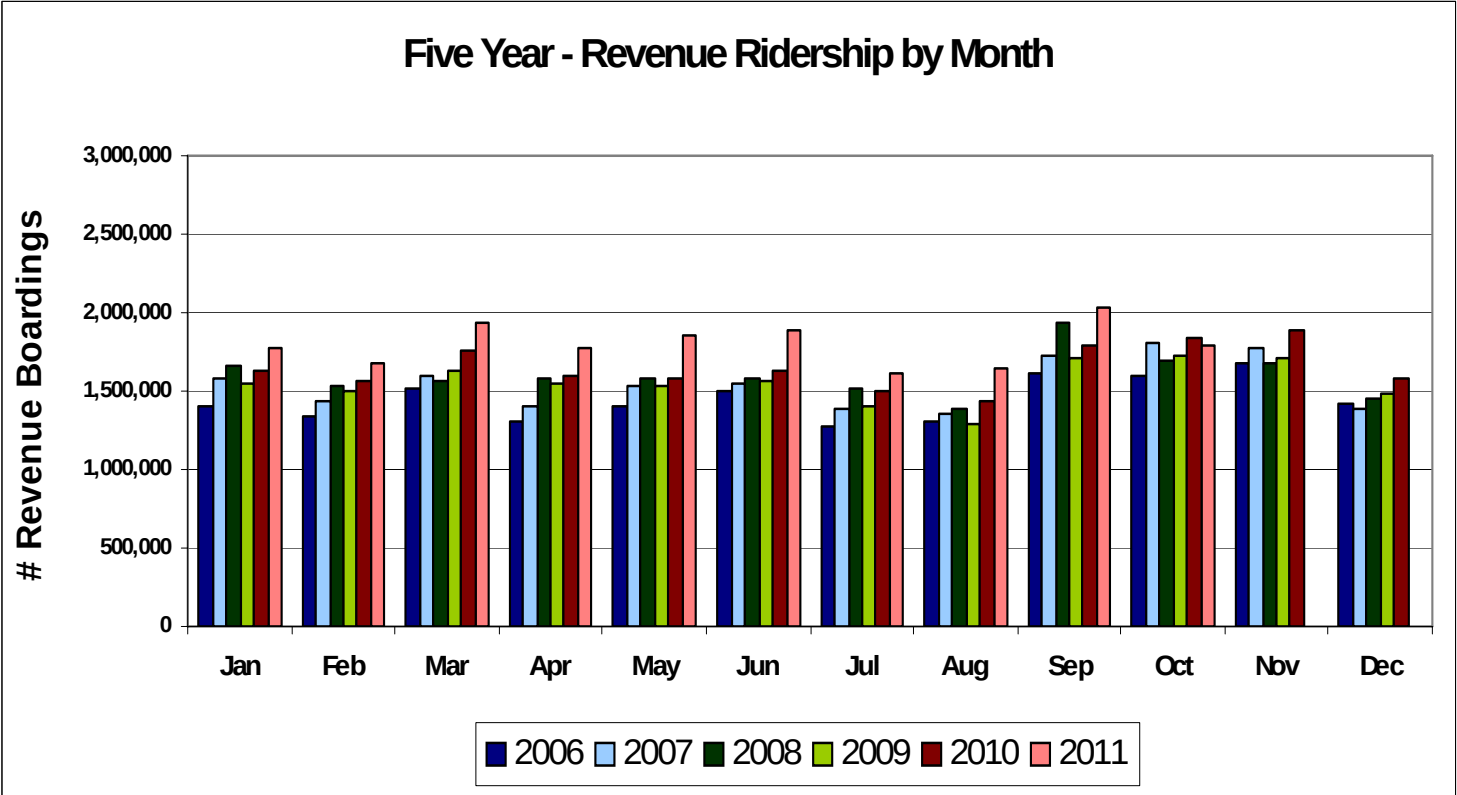
Notes: 1. System-wide transfer rate = Revenue Boardings / Total Boardings = 22.7 %

By Route Class	Base Routes (incl. Viva)	85,793	40,651	26,390	2,164,724	1,969,246	-9.0%	19,025,302	20,942,983	10.1%	93,842	44,970	28,870
	Local Routes	14,908	2,117	827	318,766	265,806	-16.6%	2,740,383	2,928,412	6.9%	15,371	2,251	783
	Express Routes	1,407	0	0	29,102	21,441	-26.3%	272,969	292,533	7.2%	1,382	0	0
	Community Bus Routes	229	197	90	6,105	7,288	19.4%	64,473	71,582	11.0%	267	210	93
	GO Shuttle Routes	766	0	0	15,469	10,904	-29.5%	165,240	176,999	7.1%	774	0	0
	TOTAL, by Route Class	103,103	42,965	27,307	2,534,166	2,274,685	-10.2%	22,268,367	24,412,509	9.6%	111,636	47,431	29,746

YRT/Viva

2011 Revenue Ridership Summary

Conventional Services including Contracted TTC Services North of Steeles



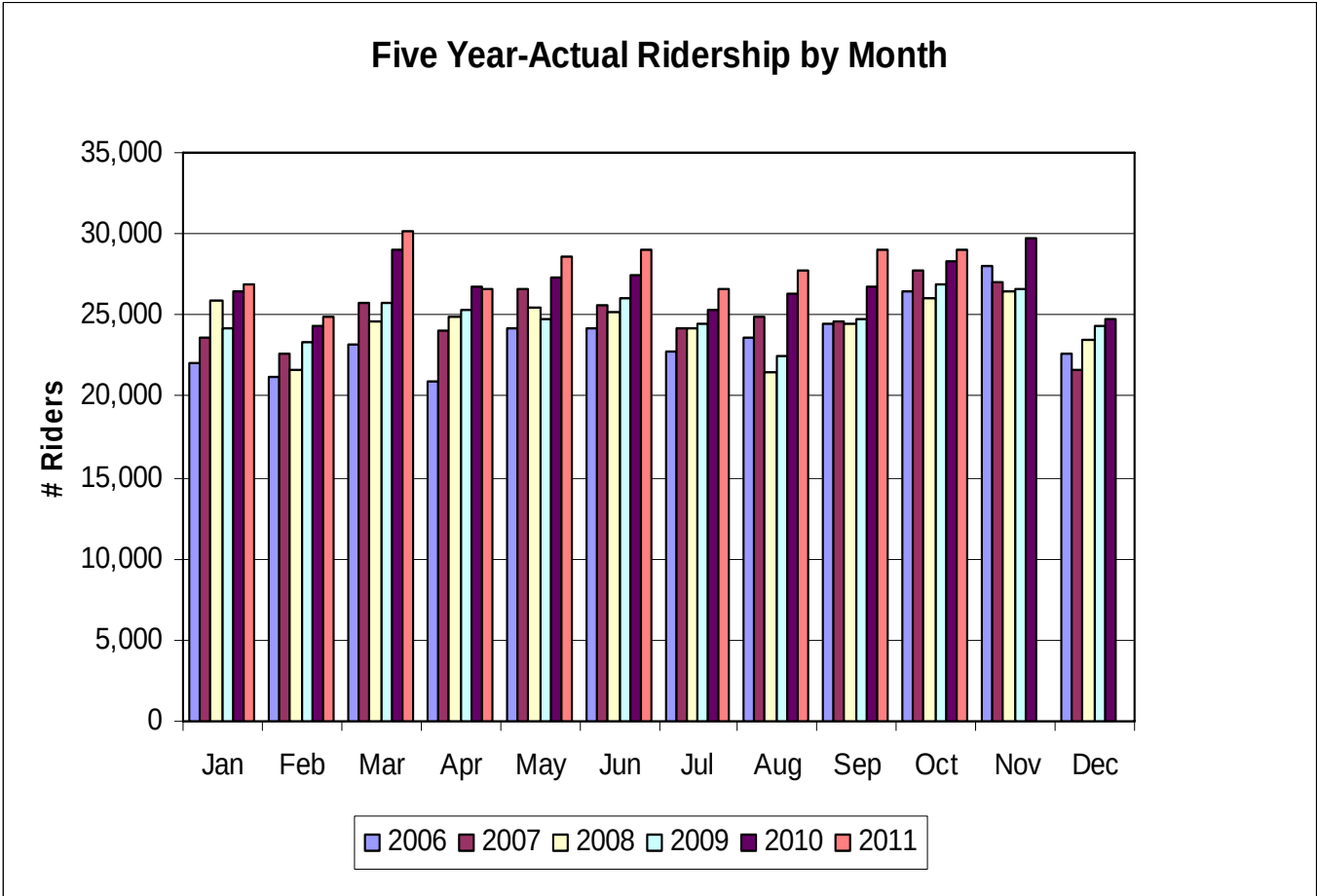
2006 2007 2008 2009 2010 2011

Month	2010	2011	Month Change ['11 vs '10]	YTD Change	Avg Wkday Rev. Ridership 2011
January	1,599,353	1,740,807	8.8%	8.8%	70,078
February	1,532,249	1,658,141	8.2%	8.5%	73,187
March	1,726,714	1,909,452	10.6%	9.3%	71,362
April	1,524,252	1,740,968	14.2%	10.4%	73,359
May	1,588,080	1,821,296	14.7%	11.3%	72,880
June	1,603,156	1,850,961	15.5%	12.0%	72,801
July	1,432,934	1,584,877	10.6%	11.8%	64,180
August	1,411,172	1,616,538	14.6%	12.1%	59,570
September	1,776,754	2,008,877	13.1%	12.2%	80,201
October	1,814,785	1,757,737	-3.1%	10.5%	86,265 ^[1]
November	1,862,985				
December	1,550,744				
YTD	19,423,178	17,689,654			

YRT/Viva

2011 Ridership Summary

Specialized Services – Mobility Plus



Month	2010 Ridership	2011 Ridership	Month Change ('11 vs. '10)	Year to Date Change	Avg Wkday Rev Ridership 2011
January	26,407	26,948	2.0%	2.0%	1,142
February	24,400	24,957	2.3%	2.2%	1,155
March	29,035	30,169	3.9%	2.8%	1,193
April	26,810	26,614	-0.7%	1.9%	1,184
May	27,365	28,663	4.7%	2.5%	1,203
June	27,521	29,002	5.4%	3.0%	1,188
July	25,381	26,580	4.7%	3.2%	1,134
August	26,391	27,784	5.3%	3.5%	1,117
September	26,788	29,024	8.3%	4.0%	1,228
October	28,301	28,996	2.5%	3.9%	1,246
November	29,692				
December	24,697				
YTD	322,788	278,737			

Updated: November 17, 2011