

Environmental Services

Environmental Scan

In the fall of 2007, the Transportation Services Department and the Environmental Services Department were formed from the existing Transportation and Works Department. The Environmental Services Department was created from the existing Solid Waste Management and Water and Wastewater branches. The Environmental Services Department provides its customers with waste diversion and disposal services and water and wastewater systems. The long-term vision of the department is to provide environmentally sustainable services to an ever-growing population by pursuing new technologies in running its programs and continuously improving its existing systems and infrastructure.

Our Customers

The Environmental Services Department includes a customer base of regional residents, businesses, area municipalities and visitors affected by waste management and water and wastewater service needs.

Accessibility Statement

To plan and provide accessible, safe, quality, cost-effective waste management and water and wastewater services that grants universal access for pedestrians at the department's public depots, public events and through its communication efforts.

DRAFT – 2008 DEPARTMENTAL ACCESSIBILITY PLAN

Environmental Services - 2008

Barrier Identification for 2008

By-laws, policies and practices to be reviewed	Methods to be used to identify the barrier	Timing (When will this be completed?)
Making Regional Services More Accessible		
Waste Management Promotion and education printed material.	Review font and colour contrast of printed materials to ensure it is accessible for persons who have low vision.	2008
Water and Wastewater Water for Tomorrow promotional material.	Review font and colour contrast used in Water for Tomorrow promotional material to ensure it is accessible for persons who have low vision.	2008
Waste Management Communication materials.	Review communication materials for plain language use.	2008
Waste Management Waste Management web pages.	Review web pages to identify any barriers to accessibility.	2008
Water and Wastewater Water and Wastewater web pages.	Review web pages to identify any barriers to accessibility.	2008
Waste Management Emergency Plan.	Review Emergency Plans at all facilities to ensure they address the needs of persons with disabilities.	2008
Making it Easier to Participate in Regional Government		
Waste Management Public consultation facilities.	Accessibility audit of public consultation facilities will be conducted.	2008
Water and Wastewater Public seminar locations.	Accessibility audit of public seminar locations will be conducted.	2008

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Barriers That Will Be Addressed for 2008

Barrier Identified	Barrier Type	Disability Type	What will be gained by removing or preventing the barrier	Means to prevent/remove the barrier	Indicators of success	Timing <i>(When will this be completed?)</i>
Making Regional Services More Accessible						
Architectural plans for the proposed Community Environmental Centre in Vaughan	Physical, Architectural, Communicational.	Physical, Sensory, Cognitive.	Improved access to solid waste management services.	Engineering design for the proposed facility will include review and incorporation of accessibility measures.	Increased community participation in solid waste management programs. Success to be evaluated based on customer feedback.	2008