



York Regional Police 2009 Draft Department Accessibility Plan

Presentation to
York Region Accessibility Advisory
Committee

Deputy Chief Eric Jolliffe
November 26, 2008

York Regional Police

Mandate

- ❑ Provide services that reflect awareness of the needs of York Region residents with disabilities who require the assistance of York Regional Police.
- ❑ Development of strategies and programs that facilitate access to policing.
- ❑ Improve partnerships with other service providers that serve people with disabilities.



York Regional Police

Core Business



- ❑ The Police Services Board and York Regional Police are committed to providing quality policing for the citizens of York Region.
- ❑ **Our core services are:**
 - Crime Prevention
 - Law Enforcement
 - Assistance to Victims of Crime
 - Public Order Maintenance
 - Emergency Response

Achievement Highlights - 2008



- ❑ Conducted research on software that might provide a better option than the current TTY.



- ❑ Relocated three accessible parking spaces at 2 District to increase accessibility.



- ❑ Communication Tip notification cards from the Canadian Hearing Society will be distributed to all front-line and supervisory members in December 2008.



Achievement Highlights – 2008 (Cont'd)



- ❑ Canadian Hearing Society is a participating agency in our Recruit Community Insight Program on an annual basis.
- ❑ Included a York Regional Police member who is representative of the deaf, deafened and hard of hearing community to the Equity Advisory Committee.
- ❑ Draft Interpreter Procedure developed.

Accessibility Achievements – 2008 (Cont'd)



- ❑ Sign language interpreters participated at special events hosted by York Regional Police including:
 - ❑ International Day for the Elimination of Racial Discrimination
 - ❑ Citizenship Ceremony
 - ❑ Peace Tree Celebration
- ❑ Plans in place to invite the Canadian Hearing Society to participate in the Diversity Speakers component of requalification training.

Accessibility Achievements – 2008 (Cont'd)



- ❑ On-line training curriculum on hearing conservation made available for specialized police units where hearing loss may be an issue.
- ❑ 10 York Regional Police Members have completed the “Just Ask” Inclusivity Training.

Achievement Highlights – 2008 (Cont'd)

Accessibility Achievements not included in the plan:

- ❑ Revisions currently underway to relocate accessible parking spaces at 1, 4 & 5 Districts.
- ❑ Language Skills & Diversity Survey underway to identify member skill sets including proficiency and certification in sign language.



Barrier Identification for 2009



- ❑ Accessibility Consultant will be contracted to review accessibility designs and best practices to ensure accessibility measures are included in identified facilities.
- ❑ Will conduct an accessibility review of web, telecommunications and other technologies to identify barriers.
- ❑ Review of YRP emergency planning procedure in consultation with persons with disabilities to identify any specific needs within this process.

Barrier Identification for 2009 (cont'd)



- ❑ Review of our hiring and volunteer selection practices to identify any barriers to inclusion of people with cognitive and/or other disabilities.
- ❑ Review the current composition of the Equity Advisory Committee to identify additional opportunities for inclusion.
- ❑ Review department's internal policies, practices & procedures to ensure incorporation of the AODA Customer Service Regulation's core principles of independence, integration, and equal opportunity.

Barriers That Will Be Addressed for 2009



- ❑ Development of a Mental Health Support Team in conjunction with the York Support Services Network (YSSN) to meet the needs of children.
- ❑ AODA staff resource person will be included in the 2009 staffing and deployment plan.

Barriers That Will Be Addressed for 2009



- ❑ Promotion of email/web-based (CopLogic) option to persons with disabilities for the reporting of minor incidents.



- ❑ All YRP staff will receive training on the provision of goods and services to persons with disabilities in compliance with the Customer Service Regulation (AODA).



- ❑ Invitation will be extended to broader agency base serving people with various types of disabilities to actively participate in the Recruit Community Insight Program.





Thank you.

Questions?