

Planning and Development

Environmental Scan

The Planning and Development Services Department provides accessible public meetings by identifying and removing where possible, physical, architectural, informational, and communicational barriers at their meeting sites. In addition, the Department ensures information and communication barriers are minimized through the wide array of publications and web application services that we provide.

Our Customers

Planning and Development Services Department customers and partnerships include Regional Council, the residents of York Region, regional and area municipal politicians, other Regional departments, area municipalities, development industry, businesses of York Region and public agencies (such as schools boards, health and safety organizations, and conservation authorities).

Accessibility Statement

The Planning and Development Services Department will commit to serving all of our customers, taking into consideration their accessibility needs and our ability to address those needs. When a barrier is identified that requires the co-operation of resources of another corporate department we will work in partnership to minimize and/or eliminate barriers to access.

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Progress Report on Accessibility Achievements – 2008

Barrier Identified (Gives a description of the barrier and indicates where the barrier was found. For example, was the barrier in a program, service, by-law, policy, practice or facility?)	Barrier Type (Indicates the type(s) of barrier (physical, architectural, informational, communicational, attitudinal, technological, policy/practice)	Disability Type (Indicates the type(s) of disability affected by the barrier (physical, sensory, cognitive, mental illness or other)	How the barrier was addressed (Describes the action taken to identify, remove or prevent the barrier)
Helping People Live Independently			
Inclusion of accessibility planning in new community developments.	Policy/Practice, Physical	All	Ongoing in all Official Plan Reviews and Secondary Plans – policies to be included at time of adoption.
Making Regional Services More Accessible			
Accessibility to Geomatic maps and products.	Informational, Physical, Technological, Communicational	Sensory	People with sensory disabilities can more easily view and access maps and products published online. Online access to regional information, increases accessibility and reduces travel requirements. Ongoing incorporation of the practices are used in the development of all new products.
Making It Easier to Participate in Regional Government			
Accessibility Audit of Public Consultation Centres.	Physical, Architectural, Informational, Communicational	Sensory, Physical	All current venues are accessible and sound amplification is used at meetings. All Printed materials are printed in accessible font colours. Meeting transcripts, brochures and all display and presentation materials are available on the Region's website. There have been no requests from participants for additional assistance.
Changing Attitudes and Raising Awareness			
Increase awareness of staff to the needs of persons with disabilities through staff participation in inclusivity training.	Attitudinal	All	7 staff from the Planning and Development Services Department have completed the 'Just Ask' Inclusivity Training.

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Barrier Identification for 2009

By-laws, policies and practices to be reviewed	Methods to be used to identify the barrier	Timing (When will this be completed? The timing for addressing a barrier does not necessarily have to be set within 2009. The nature of the action may be phased in over a number on months or years depending on the resources and priorities of the Department)
Making Regional Services More Accessible		
Accessibility review of Public Consultation Centres and stakeholder engagement forums.	Accessibility review of Public Consultation Centres and stakeholder engagement forums.	2009
Changing Attitudes and Raising Awareness		
Review department's internal policies, practices and procedures to ensure incorporation of the AODA Customer Service Regulation's core principles of independence, integration and equal opportunity.	A comprehensive review of all internal departmental policies, practices and procedures to identify gaps in the core principles of independence, integration, and equal opportunity.	2009

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Barriers That Will Be Addressed for 2009

Barrier Identified (Indicated where the barrier was found)	Barrier Type (Indicate the type of barrier-physical, architectural, informational, attitudinal, technological, policy/practice)	Disability Type (Indicate the type of disability affected by the barrier – physical, sensory, cognitive, mental illness or other)	What will be gained by removing or preventing the barrier (Indicate how accessibility will be enhanced by removing or preventing this barrier)	Means to prevent/remove the barrier (Describe what action will be taken to remove and/or prevent the barrier)	Indicators of success (Indicate how customer service will be improved by removing or preventing this barrier. Also indicate any other measure(s) that will be used to determine whether or not the Department was successful in removing and/or preventing this barrier)	Timing (The timing for addressing a barrier does not necessarily have to be set in 2009; the nature of the action may be phased in over a number of months or years depending on the resources and priorities of the Department)
Helping People Live Independently						
Inclusion of accessibility planning in new developments.	Policy/Practice, Physical	All	Reasonable access to all places and services in new community developments.	Accessibility and mobility measures with respect to public transit and Regional streets will be incorporated in the development of new community design criteria in collaboration with local municipalities.	Increased accessibility in new community developments.	2009
Making Regional Services More Accessible						
Accessibility to Public Consultation Centres and stakeholder engagement forums.	Physical, Architectural, Informational, Communicational, Technological	All	Access to Public Consultation Centres and stakeholder engagement forums will be enhanced for people with disabilities.	All venues will be accessible and sound amplification will be used at meetings. All printed materials to use accessible font colours. Meeting transcripts, brochures and all display and presentation materials will be available on the Region's website. Additional assistance will be available on request.	Increased participation of people with disabilities in Public Consultation Centres and stakeholder engagement forums.	2009 – Ongoing

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Barriers That Will Be Addressed for 2009

Barrier Identified (Indicated where the barrier was found)	Barrier Type (Indicate the type of barrier-physical, architectural, informational, attitudinal, technological, policy/practice)	Disability Type (Indicate the type of disability affected by the barrier – physical, sensory, cognitive, mental illness or other)	What will be gained by removing or preventing the barrier (Indicate how accessibility will be enhanced by removing or preventing this barrier)	Means to prevent/remove the barrier (Describe what action will be taken to remove and/or prevent the barrier)	Indicators of success (Indicate how customer service will be improved by removing or preventing this barrier. Also indicate any other measure(s) that will be used to determine whether or not the Department was successful in removing and/or preventing this barrier)	Timing (The timing for addressing a barrier does not necessarily have to be set in 2009; the nature of the action may be phased in over a number of months or years depending on the resources and priorities of the Department)
Making Regional Services More Accessible						
Accessibility to Geomatic maps and products.	Informational, Physical, Technological, Communicational	Sensory	Geomatic products that are more easily accessible by people with sensory disabilities.	Continue to incorporate practices using the most legible and largest fonts possible on maps. Avoiding combination of colours (red and green) on maps. Alternate scroll-over option to allow text-to-speech functionality on York Atlas icons, buttons, and links. Maps created in Adobe Acrobat 6.0 that can be downloaded with features such as intelligent navigation, text-to-speech, and mouseless keyboards.	Geomatic maps and products are accessible for use by persons with sensory disabilities.	2009 - Ongoing