



Finance

DRAFT 2006 Accessibility Plan

Environmental Scan

In 2006 our focus will be on widening staff awareness of the ODA legislation.

Our Customers

- Council
- Residents of York Region
- Direct Service departments in York Region
- Regional Staff
- Development Industry
- Vendors, suppliers and bidders in public procurement processes
- Area municipalities

Accessibility Statement

We will continue to educate our staff, look at the services we deliver, and the processes we manage, with a view to continually improving service quality and accessibility.

Finance
DRAFT 2006 Accessibility Plan
Progress Report on Accessibility Achievements - 2005

Barrier Identified ¹	Barrier Type ²	Disability Type ³	How the barrier was addressed ⁴
Making it Easier to Participate in Regional Government			
Technological Barrier - Investigate the possibility of implementing corporate TTY technology (software and hardware) to allow staff to communicate directly with citizens who use TTY equipment.	Technological	Sensory	Consultations are underway with the Canadian Hearing Society, HP Canada and Microsoft Canada.
SUPPLIES AND SERVICES: Accessibility of the procurement process to all York Region residents.	Informational	Sensory	If requested, guide will be printed in Braille for use by people who are visually impaired.
Changing Attitudes and Raising Awareness			
SUPPLIES AND SERVICES: No formal mechanism to factor in compliance with ODA legislation when evaluating responses to York Region RFPs and tenders.	Potentially all types of barriers	All.	Development of evaluation methodology process currently in progress.

1 Gives a description of the barrier and indicates where the barrier was found. For example was the barrier in a program, service, by-law, policy, practice or facility

2 Indicates the type(s) of barrier (physical, architectural, informational, communicational, attitudinal, technological, policy/practice)

3 Indicates the type(s) of disability affected by the barrier (physical, sensory, cognitive or other)

4 Describes the action taken to identify, remove or prevent the barrier

Finance
DRAFT 2006 Accessibility Plan

Barriers That Will Be Addressed for 2006

Barrier Identified ⁶	Barrier Type ⁷	What will be gained by removing or preventing this barrier? ⁸	Means to prevent/remove the barrier ⁹	Indicators of success ¹⁰	Timing ¹¹ (When will this be completed)
Changing Attitudes and Raising Awareness					
Increase awareness of staff to the needs of persons with disabilities through staff participation in inclusivity training.	Attitudinal	Will provide staff with an introduction to the the information and tools to effectively and respectfully serve persons with disabilities.	5 employees in the Finance Department – one per branch – will participate in the inclusivity and accessibility training course being offered corporately.	Staff awareness is raised and staff report having a better understanding of the needs of people with disabilities.	2006

⁶ Indicate where the barrier was found. For example: was it in a program, service, by-law, policy, practice, or facility?

⁷ Indicate the type(s) of barrier (physical, architectural, informational, communicational, attitudinal, technological, policy/practice).

⁸ Indicate how accessibility will be enhanced by removing or preventing this barrier.

⁹ Describe what action will be taken to remove and/or prevent the barrier.

¹⁰ Indicate how customer service will be improved by removing or preventing this barrier. Also indicate any other measure(s) that will be used to determine whether or not the department was successful in removing and/or preventing this barrier.

¹¹ The timing for addressing a barrier does not necessarily have to be set within 2006; the nature of the action may be phased in over a number of months or years depending on the resources and priorities of the Department.