



Corporate Services 2009 Draft Department Accessibility Plan

Presentation to
York Region Accessibility Advisory Committee
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Corporate Services Department

Mandate

The Corporate Services Department will continue to improve customer service by focusing on:

- Improving our work environment, with a vision of barrier free facilities and services for our citizens, customers and staff.



Corporate Services Department

Core Businesses

- ❑ Human Resource Services
- ❑ Legal Services
- ❑ Property Services
- ❑ Office of the Regional Clerk
- ❑ Court Services



Achievement Highlights - 2008



The Corporate Services Department had a number of accessibility achievements in 2008:

- ❑ A review of the ramp at the Ceremonial entrance of the Administrative Centre is in progress.
- ❑ A review of the salad bar area in the cafeteria at the Administrative Centre is currently in progress.
- ❑ Information gathered from a survey will assist in employee workplace modification or accommodation supports.
- ❑ Ballasts replaced, light levels tested and proven to be sufficient in the public washrooms of the Administrative Centre.

Achievement Highlights – 2008 (Cont'd)



- ❑ Changes to the internal spaces signage at the Administrative Centre are in progress.
- ❑ Upgrades to the elevators of the Administrative Centre are in progress.
- ❑ Wheelchair is now available at the main entrance of the Administrative Centre.
- ❑ Insulation application to the exposed hot water pipes under the sinks in the washrooms and first aid room at the Administrative Centre are in progress.
- ❑ 2 power door operators were installed at the Corporate Learning Centre at the South Services Centre.

Achievement Highlights – 2008 (Cont'd)



- ❑ Training to increase awareness of employer to needs of employees experiencing mental illness disabilities in the workplace is in progress.
- ❑ 3 staff from Corporate Services have completed the 'Just Ask' Inclusivity Training.

Achievement Highlights – 2008 (Cont'd)



Achievements not in the plan include:

- ❑ An accessible witness box was built in the new courtroom at 465 Davis Drive.
- ❑ A ramp is currently being installed between the Gates of York and the Administrative Centre.
- ❑ 3 automatic door operators were temporarily installed to accommodate a summer student.
- ❑ No touch faucets, automatic flush sensors and brighter lighting were installed in the Corporate Learning Centre washrooms of the South Service Centre.
- ❑ Main entrance sliding doors were installed at 90 Bales Drive East.

Barrier Identification for 2009



The Corporate Services Department is planning to undertake the following barrier identification initiatives in 2009:

- ❑ Investigate the possibility of converting the two washrooms in the Great Hall at the Administrative Centre to a unisex accessible washroom.
- ❑ Review department's internal policies, practices and procedures to ensure incorporation of the Customer Service Regulation's (AODA) core principles of independence, integration and equal opportunity.

Barriers That Will Be Addressed for 2009



The Corporate Services Department is planning to undertake the following barrier removal projects in 2009:

- ❑ Ramp at the Ceremonial entrance of the Administrative Centre will be redesigned for easier access for persons with a physical disability .
- ❑ The salad bar area in the cafeteria at the Administrative Centre will be redesigned to remove barriers for people with disabilities.
- ❑ The parking lot at 22 Prospect Street will be redesigned to incorporate a ramp and an accessible parking spot.
- ❑ New internal office signage at the Administrative Centre will be installed with colour contrasting and letter sizing, making it easier for people with sensory disabilities.

Corporate Services Department



Thank you.

Questions?