

MEMORANDUM

TO: Community and Health Services Committee Members

FROM: Joann Simmons, Commissioner of Community and Health Services

DATE: November 11, 2009

RE: **Service Indicators for Social Assistance and Housing**

Attached are the most current statistics for social assistance and housing that show the service pressures on these program areas and reflect the changing needs of our residents as they experience the effects of the current economic situation.

For October, 2009:

- The Ontario Works caseload has decreased by (1.2%) in October over the previous month; this is the first reduction since September 2008. Overall, however, the caseload has increased by 23.3% since November 2008.
- Net Ontario Works Allowance and Benefit expenditures exceed the 2009 year-to-date budget by approximately \$536,000. This will be closely monitored as the year progresses. October expenditures are estimated.
- The number of households on the rent-geared-to-income waiting list decreased 0.4% from September but still 10.4% higher than October 2008.



Joann Simmons
Commissioner of Community and Health Services

JS/mcr

Attachment - 1

Chart 1

Ontario Works Monthly Average Caseload

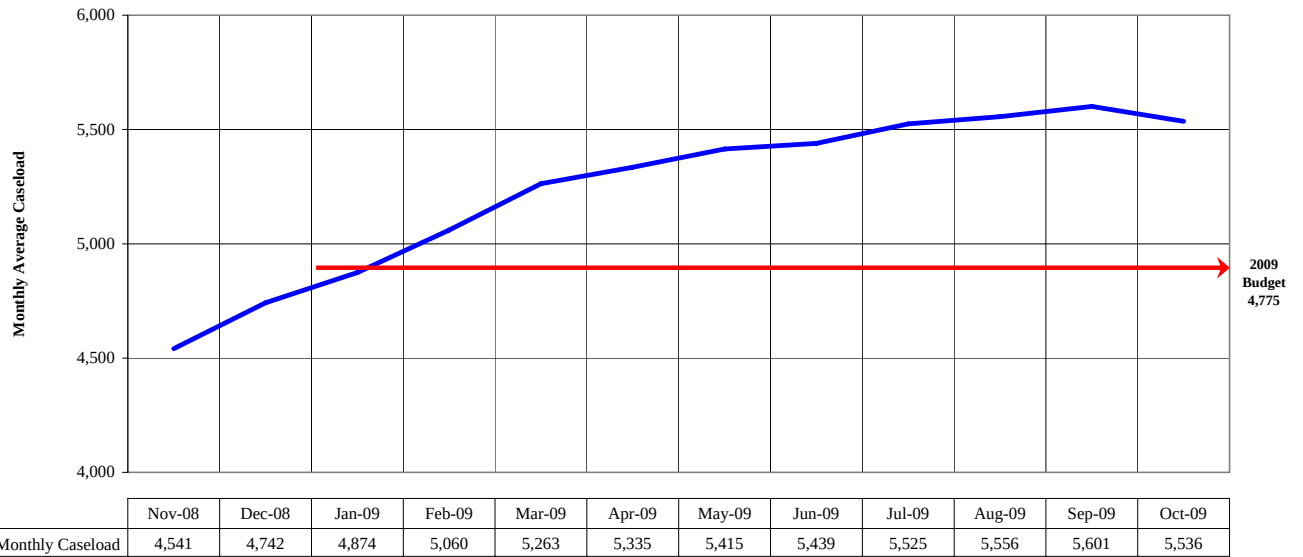


Chart 2

Net Monthly Cost - Ontario Works Allowances and Benefits

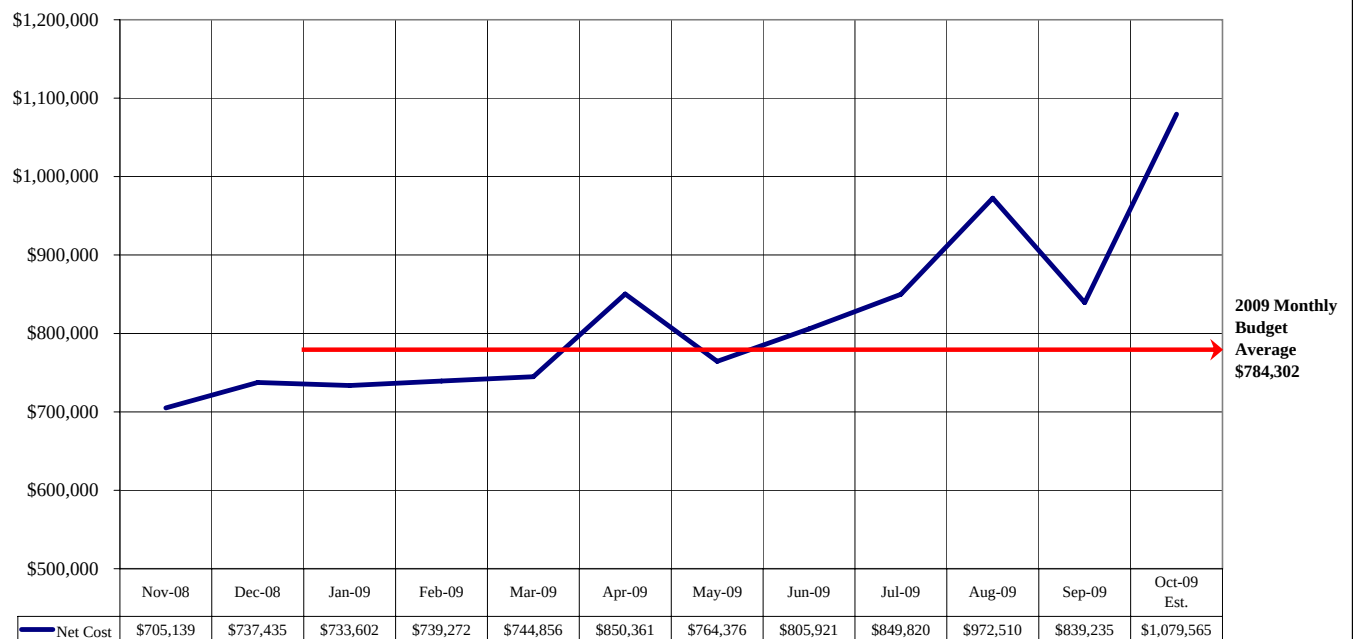
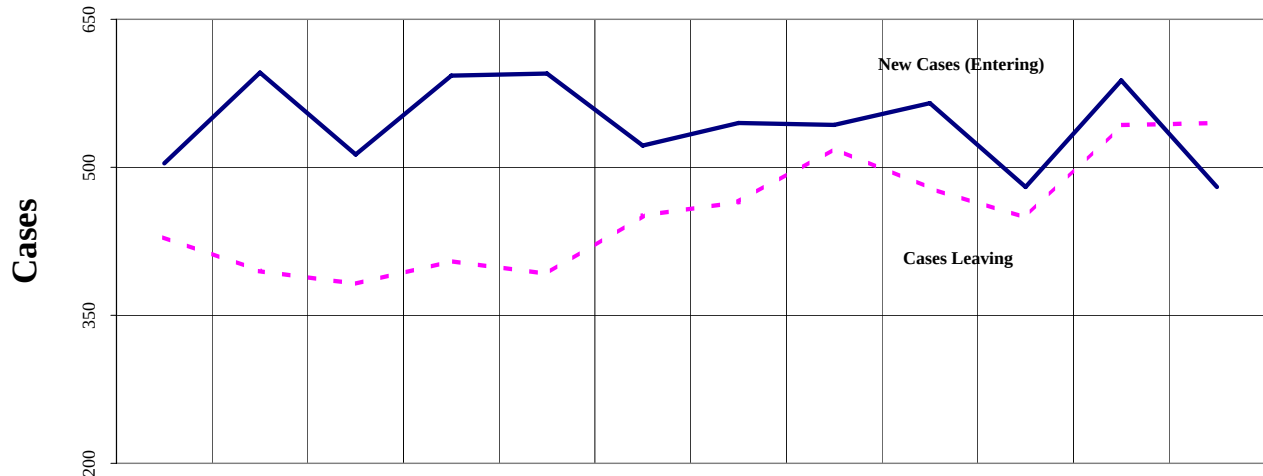


Chart 3

Cases Entering and Leaving Ontario Works



	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09
— New Cases	504	596	513	593	595	522	545	543	565	480	588	480
— Leaving	429	395	382	405	392	451	465	519	479	449	543	545

Chart 4

**Ontario Works Caseload
Monthly and Year-over-Year Comparisons**

	2007			2008			2009		
	Caseload	Change over previous month	% change over previous month	Caseload	Change over previous month	% change over previous month	Caseload	Change over previous month	% change over previous month
January	4,693	160	3.5%	4,651	180	4.0%	4,874	132	2.8%
February	4,683	(10)	(0.2%)	4,639	(12)	(0.3%)	5,060	186	3.8%
March	4,691	8	0.2%	4,536	(103)	(2.2%)	5,263	203	4.0%
April	4,616	(75)	(1.6%)	4,560	24	0.5%	5,335	72	1.4%
May	4,582	(34)	(0.7%)	4,496	(64)	(1.4%)	5,415	80	1.5%
June	4,482	(100)	(2.2%)	4,407	(89)	(2.0%)	5,439	24	0.4%
July	4,472	(10)	(0.2%)	4,432	25	0.6%	5,525	86	1.6%
August	4,475	3	0.1%	4,514	82	1.9%	5,556	31	0.6%
September	4,454	(21)	(0.5%)	4,433	(81)	(1.8%)	5,601	45	0.8%
October	4,409	(45)	(1.0%)	4,467	34	0.8%	5,536	(65)	-1.2%
November	4,461	52	1.2%	4,541	74	1.7%			
December	4,471	10	0.2%	4,742	201	4.4%			
2008 Average Monthly Caseload	4,541			4,535			5,360	Budget Variance Over/(Under)	
						2009 Monthly Budget Caseload	4,775	585	12.26%

Chart 5

Total Eligible Households on Housing Services Waiting List

