



Integrated Management System Policy

The Regional Municipality of York's Environmental Services Department is comprised of dedicated people providing water, wastewater, and waste management services that protect public health and the environment while meeting the needs of our thriving communities. We do this by demonstrating leadership and through our commitment to:

- Ongoing review and evaluation of our quality and environmental objectives;
- Providing safe drinking water to our nine local municipalities;
- Preventing pollution relating to our activities in conducting our day-to-day business;
- Promoting and educating our residents, businesses and industries on the practices of conservation as well as waste reduction and diversion;
- Complying with applicable legislation, regulations, and other requirements to which we subscribe, as they relate to the provision of our environmental services;
- Maintaining and continually improving our various Management Systems;
- Providing effective, efficient and fiscally responsible services in an environmentally sustainable and accountable manner;
- Ensuring that existing infrastructure required to provide our services, is maintained and monitored; and
- Supporting responsible expansion of our services to meet the future needs of our local municipalities.

The Environmental Services Department recognizes that our staff is our most important resource in achieving continued success. We strive to create a culture of awareness of our management systems while recognizing the contributions and strengths of our employees in meeting our commitments.

This Policy complies with the requirements outlined in ISO 9001:2000, ISO 14001:2004, and the Drinking Water Quality Management Standard (DWQMS).

Erin Mahoney, M.Eng.
Commissioner, Environmental Services Department
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