



MEMORANDUM

TO: Community and Health Services Committee Members

FROM: Adelina Urbanski, Commissioner of Community and Health Services

DATE: March 10, 2010

RE: **Service Indicators for Social Assistance and Housing**

Attached are the most current statistics for social assistance and housing that show the service pressures on these program areas and reflect the changing needs of our residents as they experience the effects of the current economic situation.

For February, 2010:

- The Ontario Works caseload of 5,904 for February is a 1.7% increase over the previous month and a 16.7% increase over the February, 2009 caseload of 5,060. The 2010 monthly average caseload of 5,856 is 0.8% over the 2010 budgeted monthly caseload average of 5,810.
- Net Ontario Works Allowance and Benefit expenditures for 2010 are tracking below the monthly average budget of \$944,647. February expenses are estimated.
- There are 6,643 households on the rent-geared-to-income waiting list, a decrease of 0.3% over the previous month and 13.2% higher than February, 2009.


Adelina Urbanski
Commissioner of Community and Health Services

AU/mcr

Attachment – 1

Edocs #1682790

Chart 1

Ontario Works Monthly Average Caseload

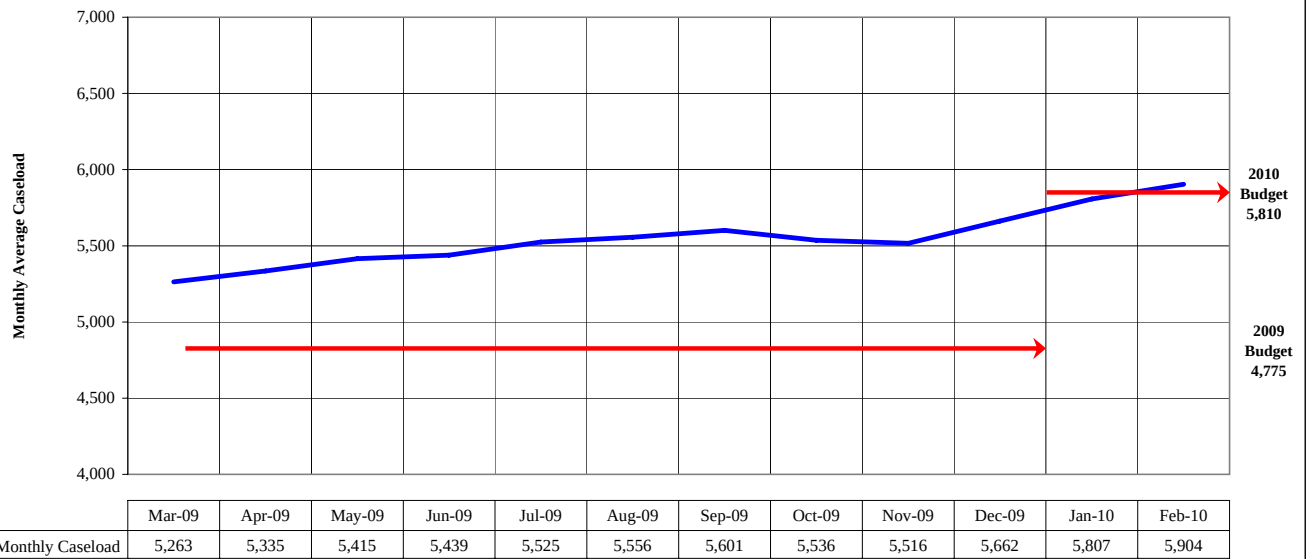


Chart 2

Net Monthly Cost - Ontario Works Allowances and Benefits

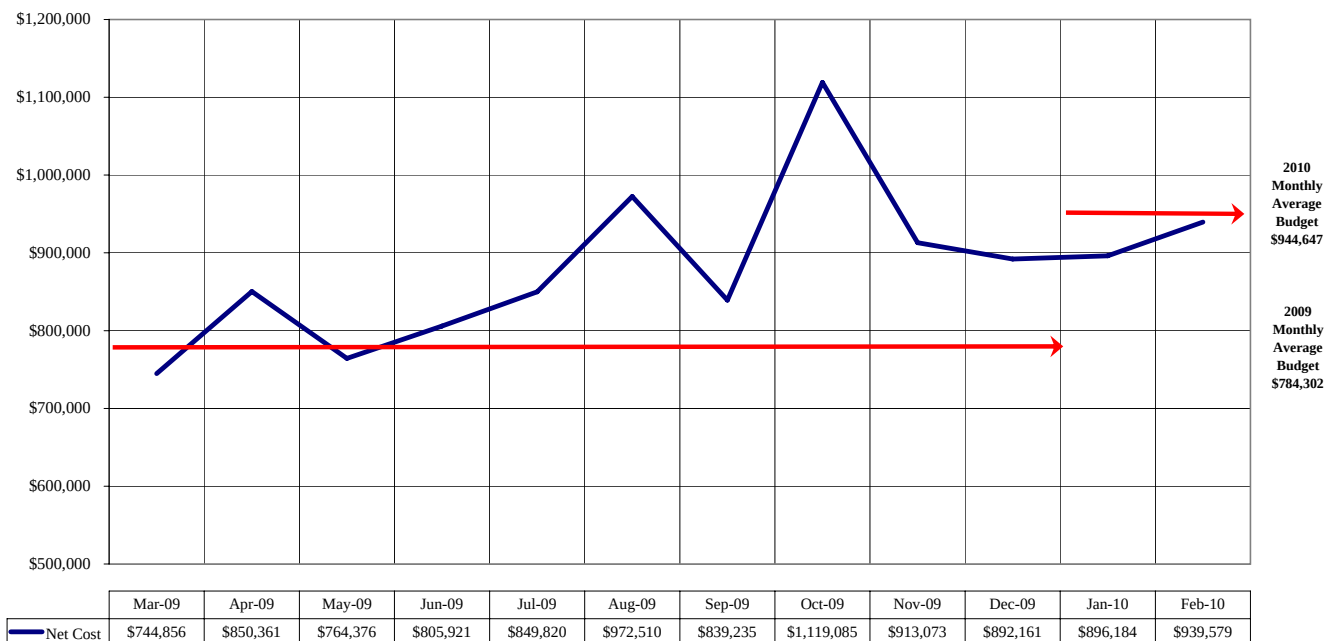
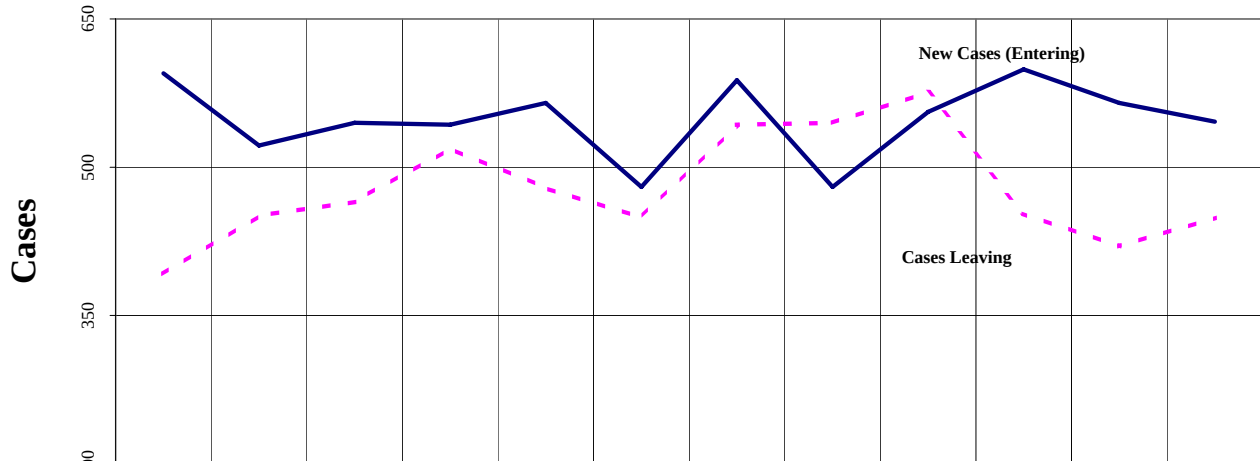


Chart 3

Cases Entering and Leaving Ontario Works



	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10
— New Cases	595	522	545	543	565	480	588	480	556	599	565	546
- Cases Leaving	392	451	465	519	479	449	543	545	576	453	420	449

Chart 4

**Ontario Works Caseload
Monthly and Year-over-Year Comparisons**

	2008			2009			2010		
	Caseload	Change over previous month	% change over previous month	Caseload	Change over previous month	% change over previous month	Caseload	Change over previous month	% change over previous month
January	4,651	180	4.0%	4,874	132	2.8%	5,807	145	2.6%
February	4,639	(12)	(0.3%)	5,060	186	3.8%	5,904	97	1.7%
March	4,536	(103)	(2.2%)	5,263	203	4.0%			
April	4,560	24	0.5%	5,335	72	1.4%			
May	4,496	(64)	(1.4%)	5,415	80	1.5%			
June	4,407	(89)	(2.0%)	5,439	24	0.4%			
July	4,432	25	0.6%	5,525	86	1.6%			
August	4,514	82	1.9%	5,556	31	0.6%			
September	4,433	(81)	(1.8%)	5,601	45	0.8%			
October	4,467	34	0.8%	5,536	(65)	(1.2%)			
November	4,541	74	1.7%	5,516	(20)	(0.4%)			
December	4,742	201	4.4%	5,662	146	2.6%			
Average Monthly Caseload	4,535			5,399			5,856	Budget Variance Over/(Under)	
						2010 Monthly Budget Caseload	5,810	46	0.8%

Chart 5

Total Eligible Households on Housing Services Waiting List

