



Home: M534 /Visit: 1

Home	Name And Address	Type of Review	Discipline	Inspection Date	Page #
M534	YORK REGION NEWMARKET HEALTH CENTRE 194 EAGLE STREET NEWMARKET ON L3Y 1J6	Annual February 23, March 1, 2, 3, 4, 5, 8, 2004	Nursing	2004/02/23 Number of Days 7	1 of 3
Act/Reg Standards And Criteria	Ministry Inspection Results	Required Date of Correction	LTC Facility Plan of Corrective Action	Planned Date of Correction	Ministry Response

M3.23

All staff does not always participate in the facility-wide infection control program. Also, staff does not always practice measures to prevent or minimize the spread of infection.

It was observed residents' soiled personal laundry was on the laundry room floor, several laundry rooms did not have disposable gowns and gloves available, several laundry rooms are arranged to impede facility infection control policies and procedures, facility furniture was not always clean and one geri-chair was worn and torn.

It was also observed several residents have personal possessions stored in bathrooms, i.e., shoes, coolers, boxes and several residents rooms have excessive furniture making it difficult to clean the room.

1. Immediate steps were taken to sort and store soiled personal laundry in accordance with applicable infection control standards and facility policy. The laundry procedures for sorting and storage linen were also reviewed with the staff at staff meetings on February 26, 2004 and will be reinforced on March 25, 2004.

2. The laundry rooms have been restocked and equipped with a supply of gloves and gowns. Completed February 23, 2004.

3. To address the concern regarding the management of laundry rooms which were identified as impeding infection control, the equipment in three of the laundry rooms have been rearranged to reduce cross-contamination. Completed February 24, 2004. Quotes are being secured for rearranging the laundry equipment in the fourth laundry room. Target date for completion is April 30, 2004.

4. The facility lounge chair identified as not being clean was immediately cleaned and the worn geri-chair was removed from service. Completed February 23, 2004.

2004/03/25 Accepted.



Home: M534 /Visit: 1

Home	Name And Address	Type of Review	Discipline	Inspection Date	Page #
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Act/Reg Standards And Criteria	Ministry Inspection Results	Required Date of Correction	LTC Facility Plan of Corrective Action	Planned Date of Correction	Ministry Response

5. All identified resident rooms have been rearranged and the excess personal belongings have been stored and/or placed in such a way as to make the areas easier to clean. Completed February 27, 2004.

To ensure that environmental standards are consistently complied with, a policy has been drafted which requires the Nursing Unit Managers to complete a weekly environmental audit on each unit denoting areas of concern and follow up action taken. Completed March 5, 2004.

B3.16 Each resident's environment is not always maintained to minimize safety and security risks. Action shall be taken to protect each resident from identified potentially hazardous substances, conditions and equipment.

It was observed that several housekeeping cart doors are unable to be locked, solutions inside the unlocked housekeeping cart door left unattended, several bathrooms have stored wheel chairs and walkers, several residents have personal possessions stored in bathrooms, i.e., shoes, coolers, boxes and several resident rooms have excessive furniture.

1. All housekeeping cart door locks have been repaired. Completed March 4, 2004.

2. Extra resident possessions, including wheel chairs and walkers, and residents' personal possessions have been placed in on-unit storage rooms. Completed February 27, 2004.

2004/03/04 Accepted.



Home: M534 /Visit: 1

Home	Name And Address	Type of Review	Discipline	Inspection Date	Page #
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O2.1

The maintenance program does not always provide for routine, preventative and remedial maintenance.

It was observed residents' room walls and bathroom walls were damaged, one resident room floor was torn and one bathroom door was off the track.

1. Painting of the resident rooms and bathrooms is scheduled for the month of March. Completion date March 31, 2004.

2. The torn floor has been taped to prevent tripping and is part of the schedule of flooring to be replaced during July and August, 2004. Completion date September 14, 2004.

3. The bathroom door has been re-hung. Completed February 23, 2004.

2004/09/14

Accepted.

N/A

An Environmental Referral will be made.