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**From:** Taylor, Audrey  
**Sent:** June 13, 2007 10:15 AM  
**To:** Herder, Michelle  
**Subject:** ODA - compliment

Good Morning Michelle,

I was told by Lisa that you had something to do with arranging for the ODA Accessibility Sessions so I wanted you to know this:

I have often had the opportunity to use the skills I have learned from the ODA Accessibility Session. This morning I received a wonderful compliment from a lady, she has a loss of her eyesight, who won something from the YRT/VIVA.

I asked her if she would like me to escort her up and she said "well, o.k." and I asked her if she would like to take my arm. Her face lit up and she said "Oh my gosh, you are the first person I have ever met that actually knew how to escort a blind person." She said that she was from Hamilton and had recently moved to York Region.

The compliment, although it was given to me, really goes to the ODA Accessibility Session and the wonderful knowledge I gained from that. I really appreciated the opportunity to learn more and to be aware.

Sincerely,  
Audrey