



Opening Doors

York Region's 2008 Accessibility Plan

Presentation to York Region's Accessibility Advisory Committee

YRAAC Meeting June 18, 2008



How the Plans are Organized

The departmental plans consist of three sections:

- Progress Report
- Barrier Identification
- Barriers That Will be Addressed

How the Plans are Organized

- Initiatives included in the plan have been organized around five themes.



Opening Doors - Overview



- Includes **91** accessibility planning initiatives from all departments across York Region.
- **34** Barriers Identified and **57** Barriers to be Addressed.

Departmental Accessibility Highlights - 2008

Community and Health Services

Barrier Identification

- Review training materials to identify gaps.
- Research the self declared disabilities of tenants reported in Housing York Incorporated tenant survey.
- Review feedback process relating to Accessibility Planning in York Region.

Barriers That Will Be Addressed

- Accessibility audits of Health Fact Sheets, Dental and Nutrition services printed materials and Breastfeeding clinics.
- Increase access to Community Services web information for persons with disabilities.
- Access to new affordable housing units for people who are deaf, deafened or hard of hearing.



Departmental Accessibility Highlights - 2008



Corporate Communications



Barrier Identification

- Research to determine if technology used to provide information directly to a user's computer is compatible with screen reading software.



Barriers That Will be Addressed

- Implement a Google search function to retrieve information quickly.



Departmental Accessibility Highlights - 2008



Corporate Services



Barrier Identification

- Study and redesign the ceremonial ramp at the Administrative Centre.



Barriers That Will Be Addressed

- A power door operator will be installed on the door to the Corporate Learning Centre at the South Services Centre.
- Human Resources will launch the Mental Health Works program.



Departmental Accessibility Highlights - 2008



Environmental Services



Barrier Identification

- Review of promotional and educational printed material.



Barriers That Will be Addressed

- Review and incorporate accessibility measures into the architectural plans for the proposed Community Environmental Centre in Vaughan.



Departmental Accessibility Highlights - 2008



Finance



Barrier Identification

- Study and document how municipalities use technology solutions to overcome barriers.



Barriers That Will be Addressed

- TTY devices will be migrated to TextNet.



Departmental Accessibility Highlights - 2008



Planning and Development Services



Barrier Identification

- Accessibility Audit of Public Consultation Centres.



Barriers That Will Be Addressed

- Incorporate accessibility and mobility measures in the development of the new communities design criteria.



Departmental Accessibility Highlights - 2008



Transportation Services



Barrier Identification

- Ongoing review of font/contrast in printed materials.



Barriers That Will Be Addressed

- Develop and implement an interactive voice response software and interface to improve customer service.
- Relocate pedestrian push buttons on traffic signal poles.
- Make trails accessible at some Regional Forest Trails.



Departmental Accessibility Highlights - 2008



York Regional Police



Barrier Identification

- Internal technology review of communication devices currently used by York Regional Police.



Barriers That Will Be Addressed

- Develop communication aids to enhance effective communication with citizens who are deaf, deafened or hard of hearing.
- Invite CHS membership on the YRP Recruitment Community Insights Program.
- Appoint member who is deaf, deafened or hard of hearing to the YRP Equity Advisory Committee.



YRAAC Involvement



The YRAAC has requested report backs or updates regarding:

- the new design criteria under the sustainability strategy.
- the Region's website content compatibility with technological advancements.
- the impact of 'Just Ask' inclusivity training on staff performance.

YRAAC Involvement

- Identify specific initiatives where you would like to see YRAAC involvement.

Any Questions?

