

The following charts report the responses of those who participated in the on-line survey.

As noted in the report:

Two surveys were developed (for external and internal stakeholders), based on questions identified in the terms of reference, with additional questions created by the consultants based on their program evaluation experience. The surveys were essentially identical except that external stakeholders were asked one additional question – to assess familiarity with HSPC. The surveys were available on line (through SurveyMonkey.com) from mid-August to mid-September. Also, copies of the survey were distributed to two group meetings and the consultants entered the answers on line for those participants.

Internal Stakeholders included all the partners of the Coalition itself, alternates and those who have sat on Task Groups and Action Groups. Several of these individuals who were interviewed said that they chose not to fill out the questionnaire, as they knew they were being interviewed. As a result, the response rate is less than 100%.

Internal Surveys sent: 46

Internal Surveys received: 27

Response Rate: 59%

External Stakeholders were defined as representing the communities of interest, but not active on the Coalition itself. This included human service providers, York Region staff and Regional and Area Municipal Councillors. Some have been involved in an Action or Task Group. The distribution and response rate for the external stakeholders was:

External Surveys sent or distributed: 121

External Surveys received: 46

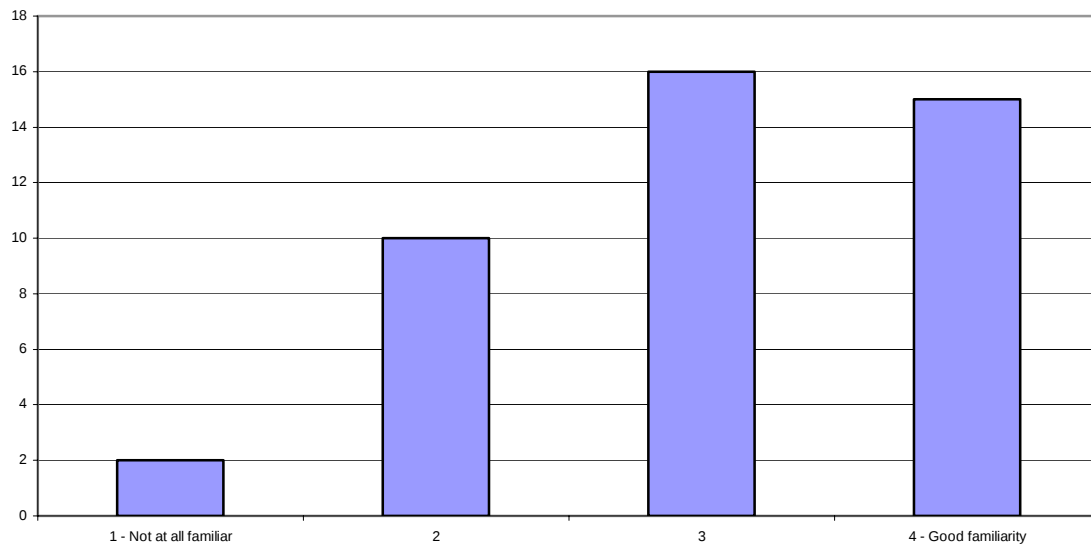
Response Rate: 38%

1 What is your familiarity with the HSPC?

Internal

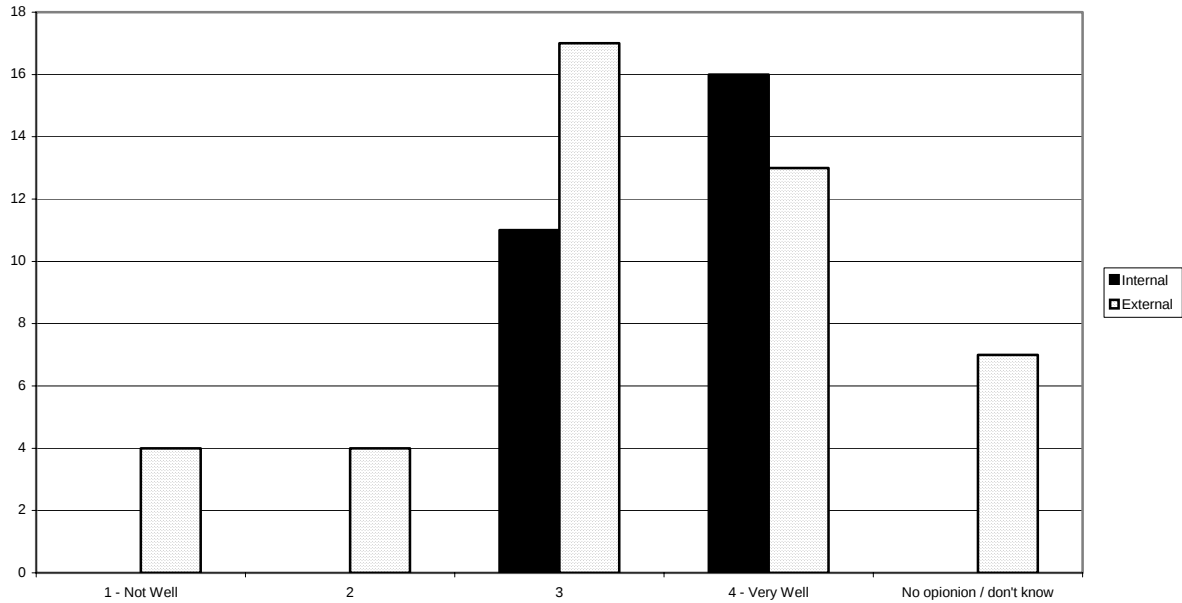
Question was not asked of those internal

External

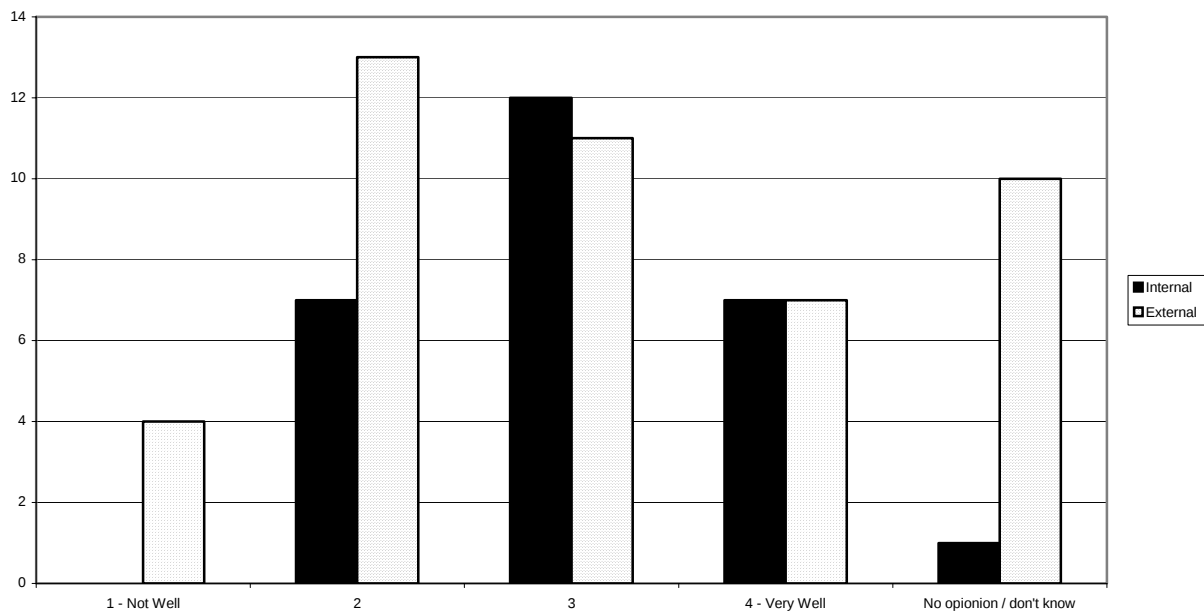


2 How well do you think HSPC has:

a) Identified on-going needs and long-term solutions?

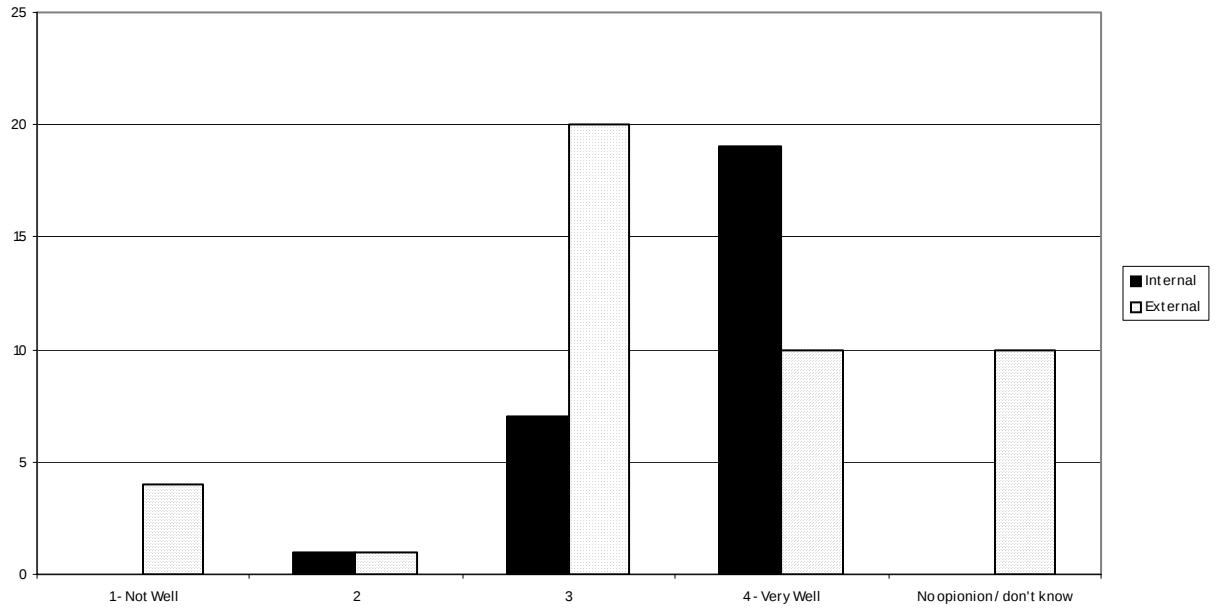


b. Coordinated funding and planning efforts?

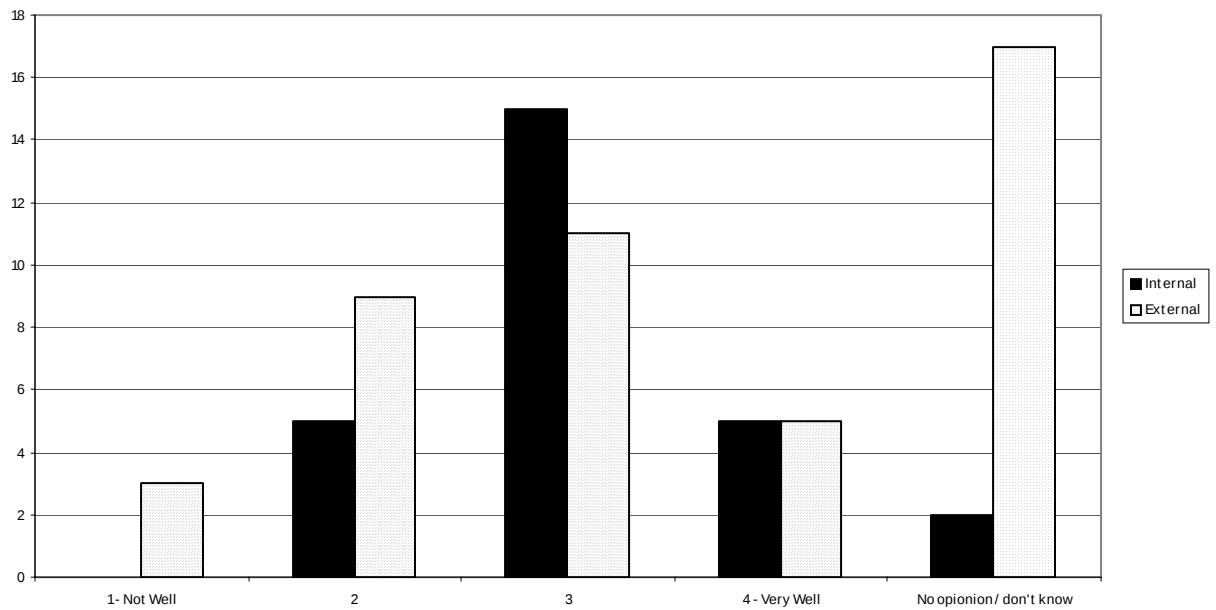


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c. Acted as a conduit of information?



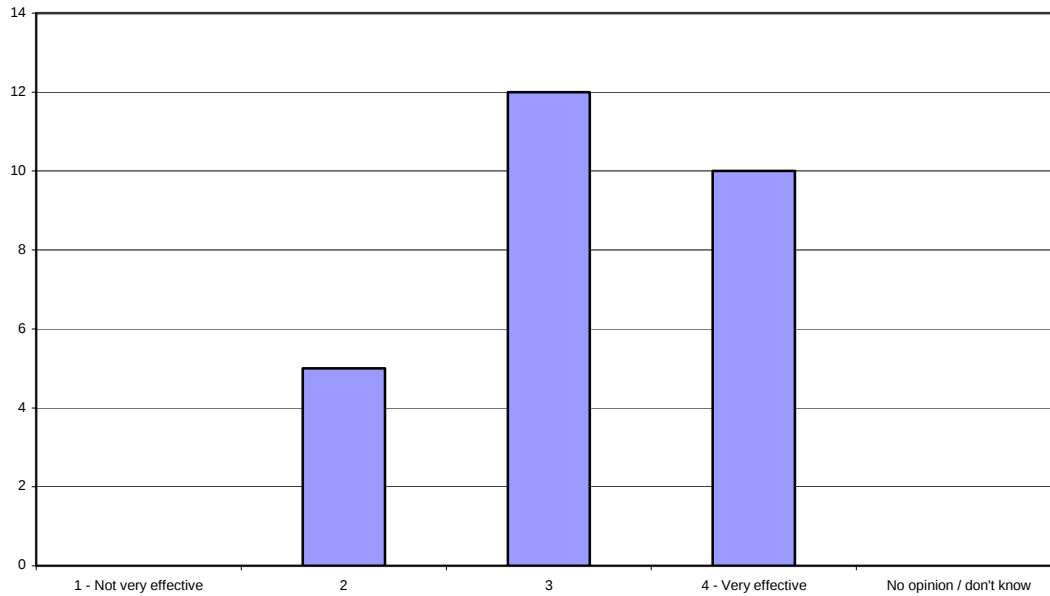
d. Marshalled resources?



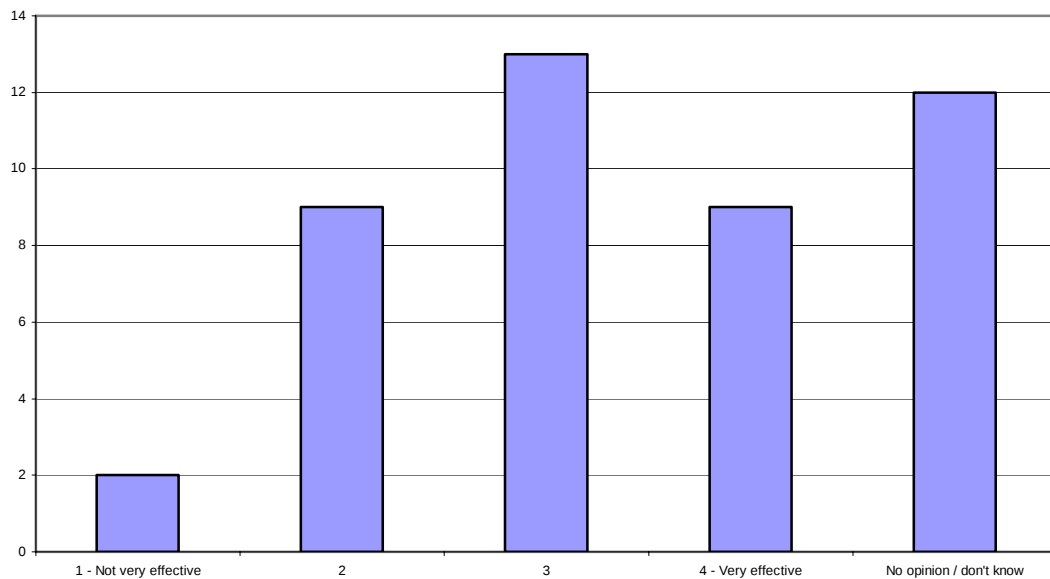
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3 How effective has the HSPC been at communicating to all levels of government the message that it advocates for adequate and timely funding of human services in York Region?

Internal



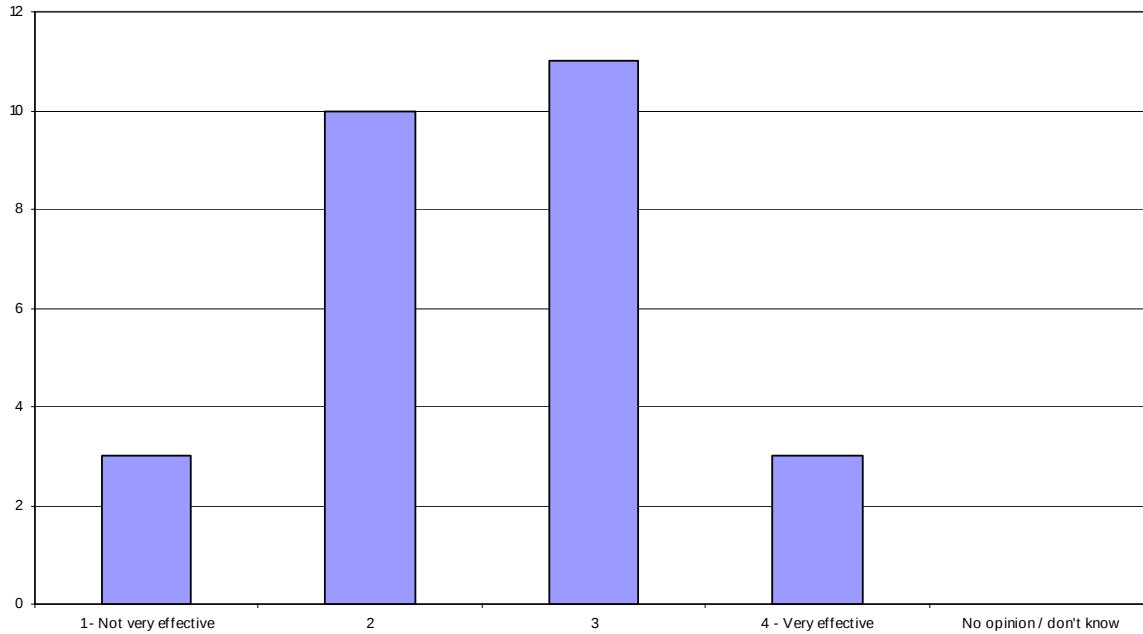
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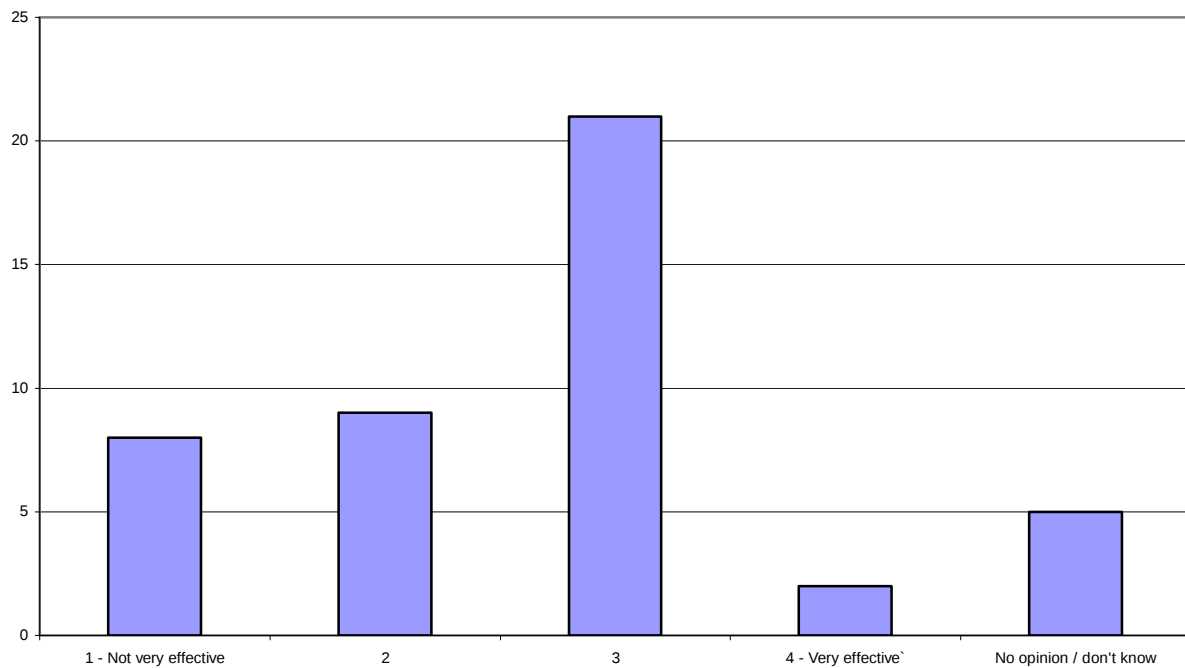
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4 How effective has the HSPC been at communicating to the community the message that it advocates for adequate and timely funding of human services in York Region?

Internal



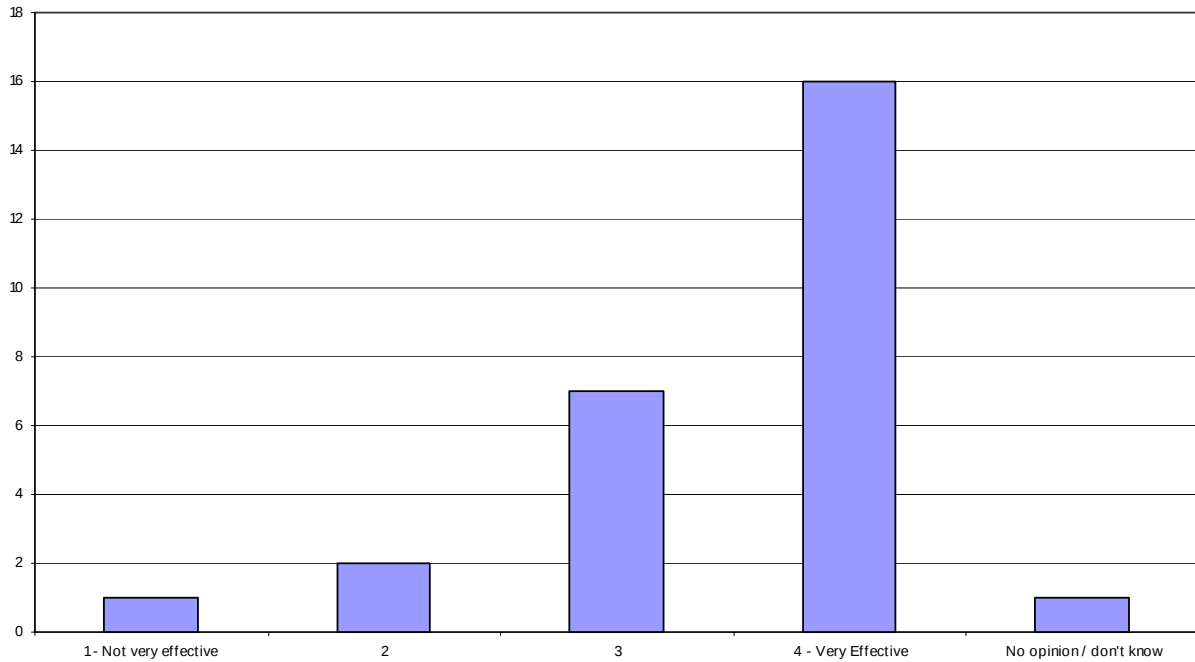
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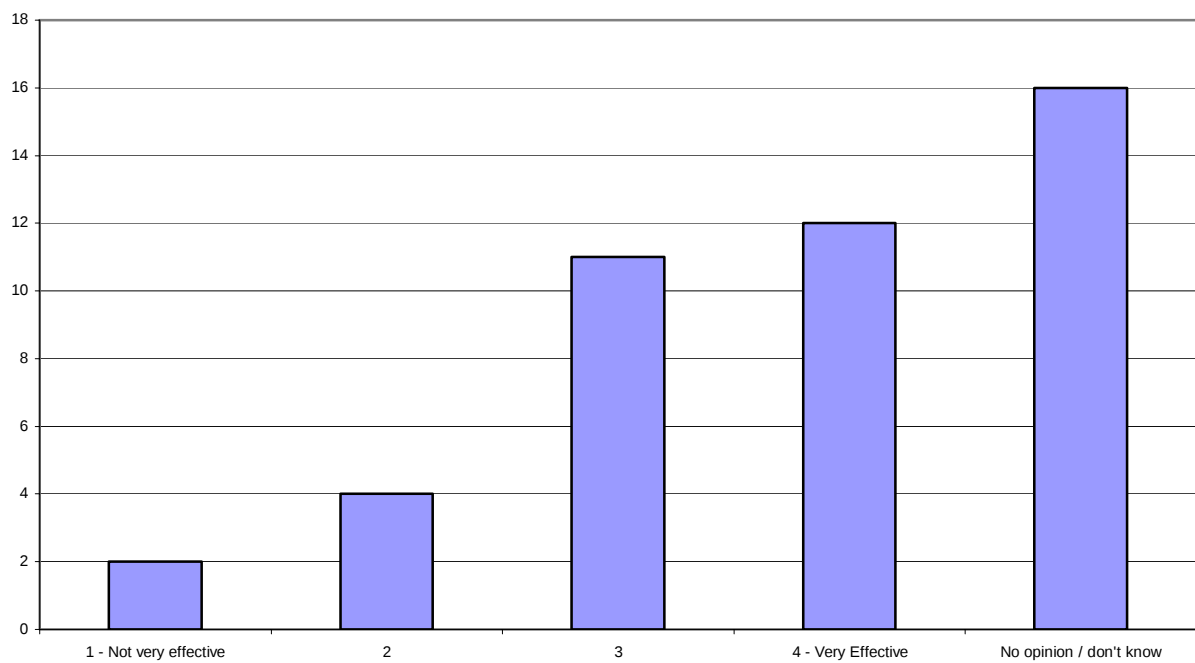
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5 How effective has the HSPC been at building networks and fostering partnerships with internal stakeholders (HSPC representatives regional staff and senior management at the Regional Municipality of York)?

Internal

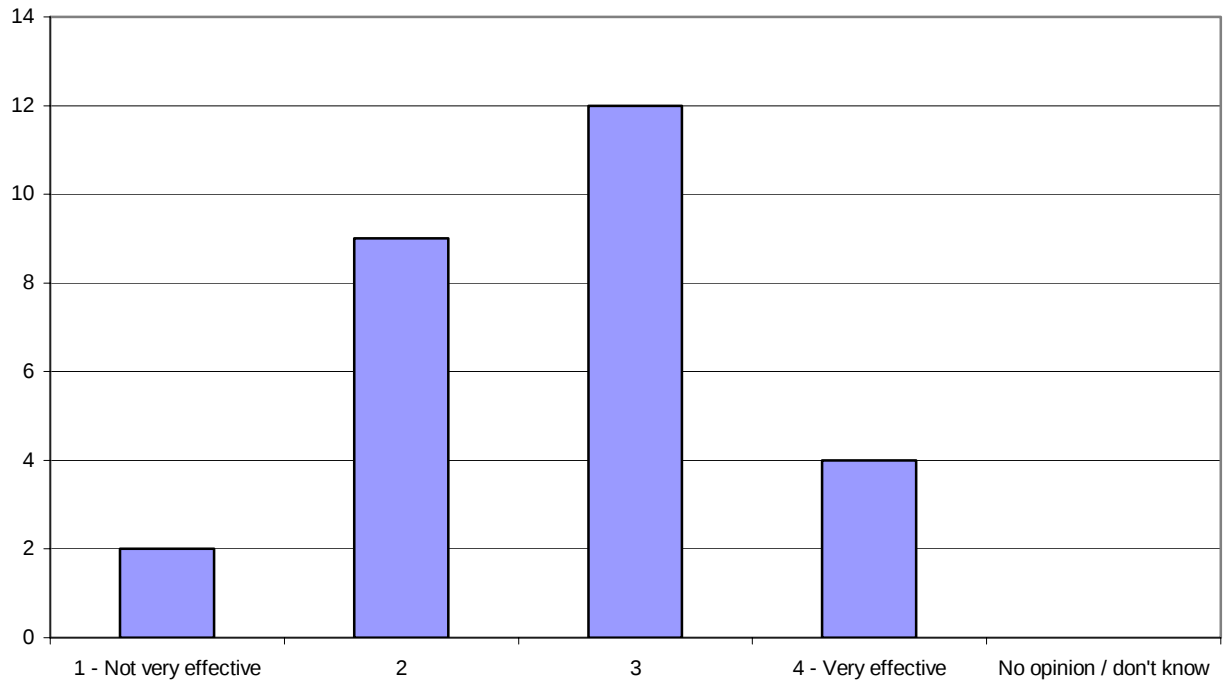


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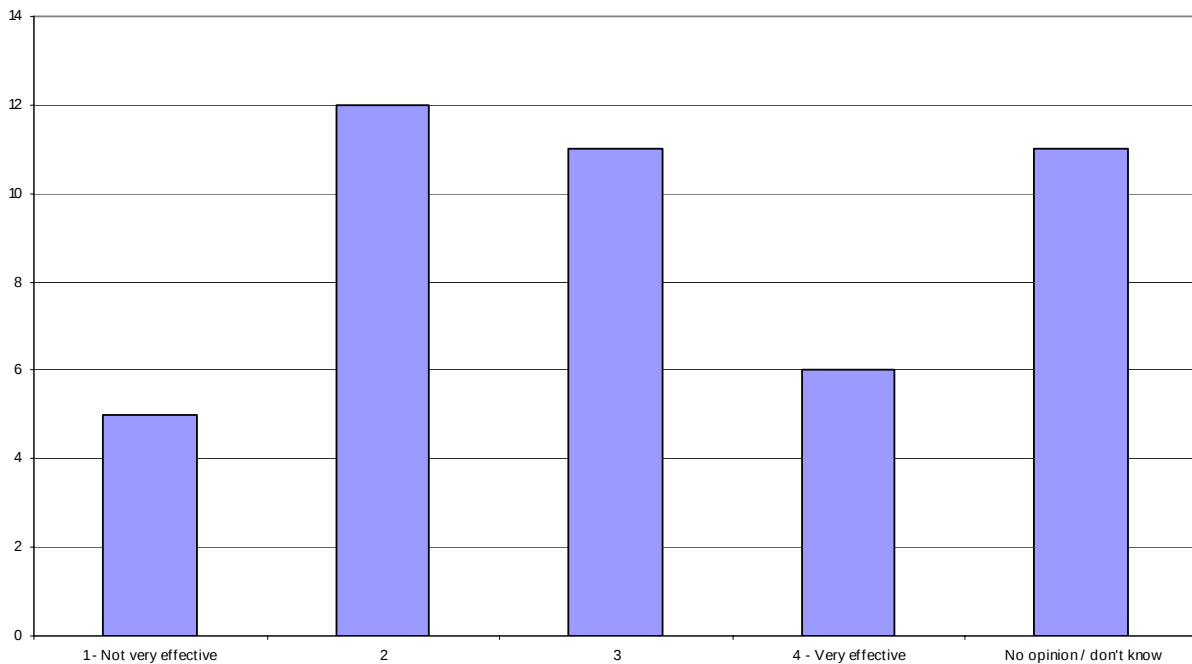


6 How effective has the HSPC been at building networks and fostering partnerships with external stakeholders (local regional and provincial governments MPPs human service providers residents of York Region)?

Internal



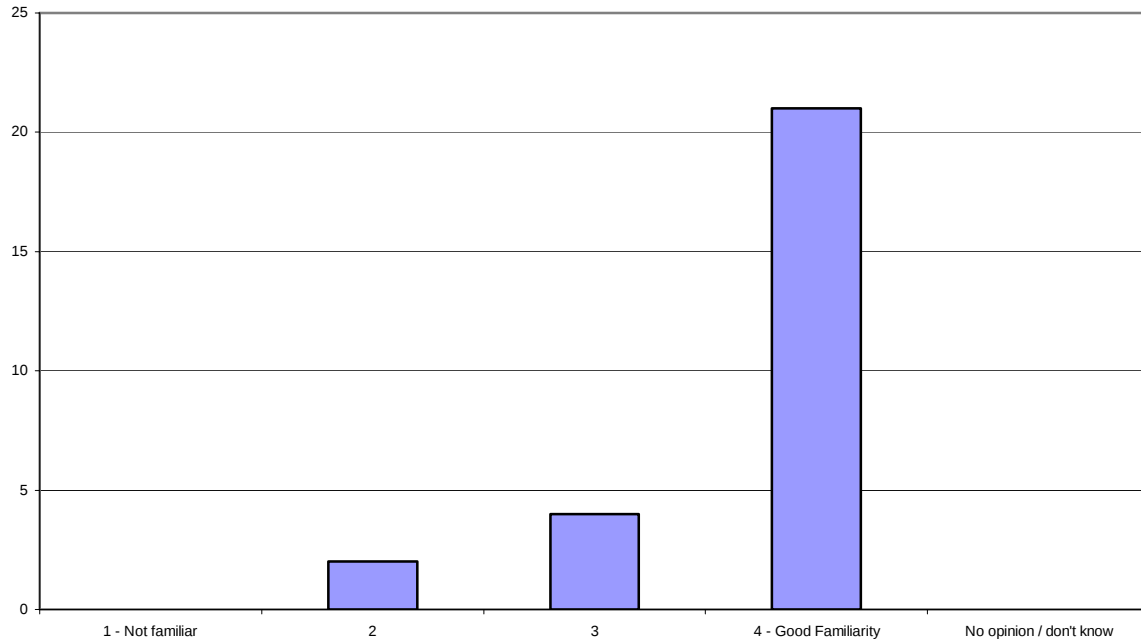
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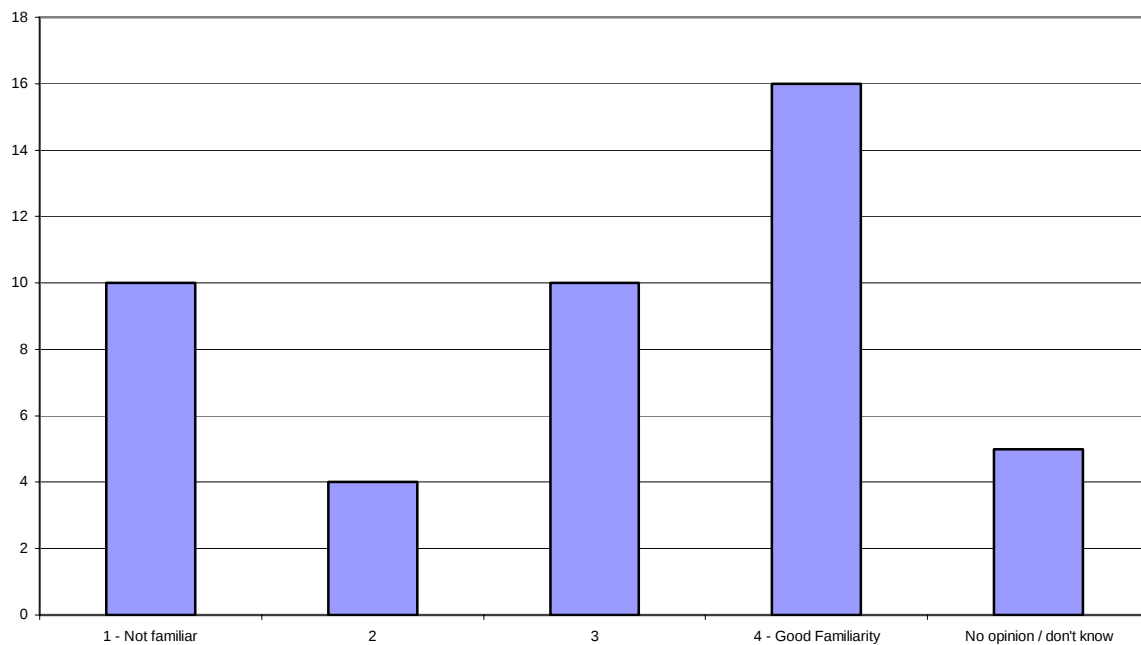
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7 The HSPC has released two funding papers – one for health care and the other for social service funding. What is your familiarity with either of these papers?

Internal



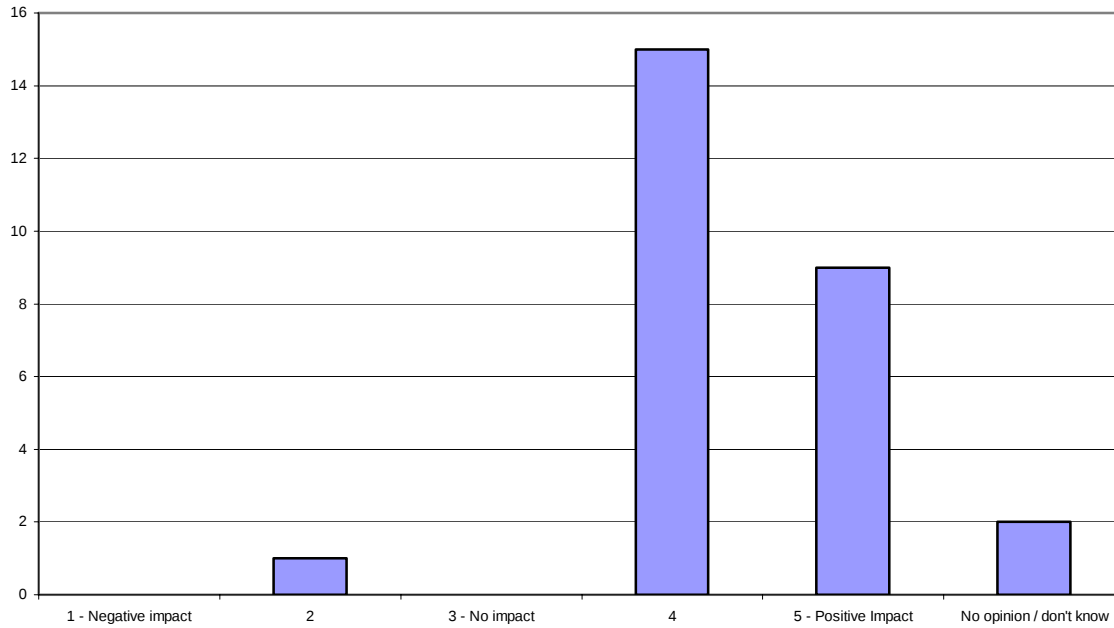
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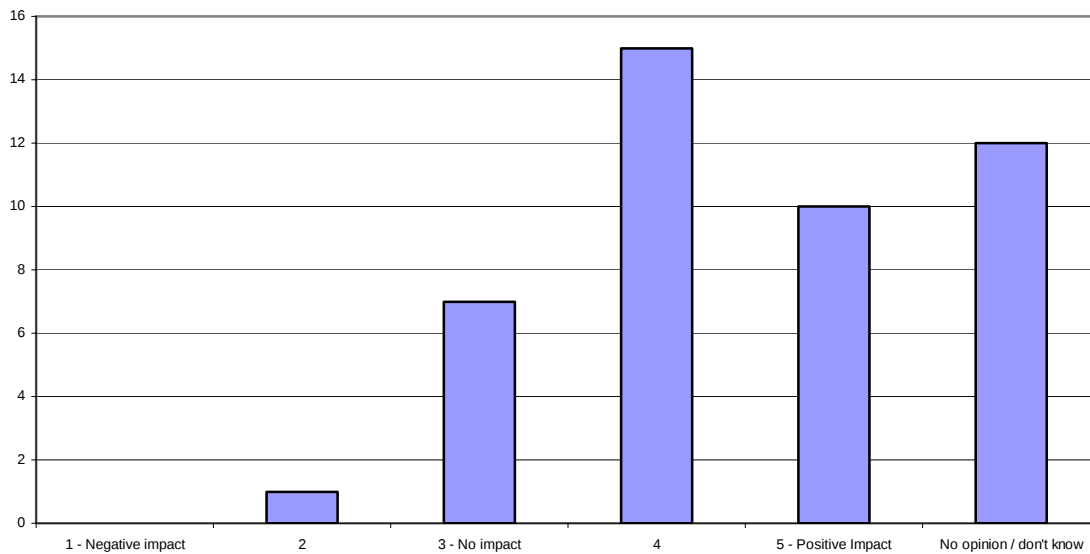
8 What impact do you believe these types of papers will have on how human services are delivered in York Region?

Internal



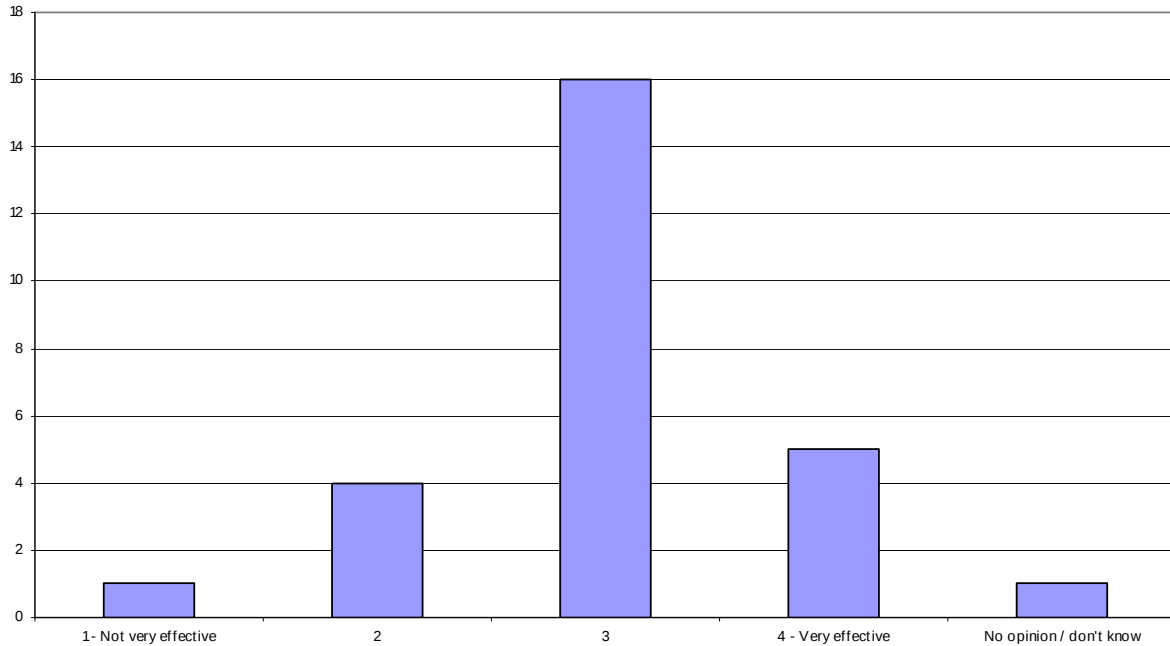
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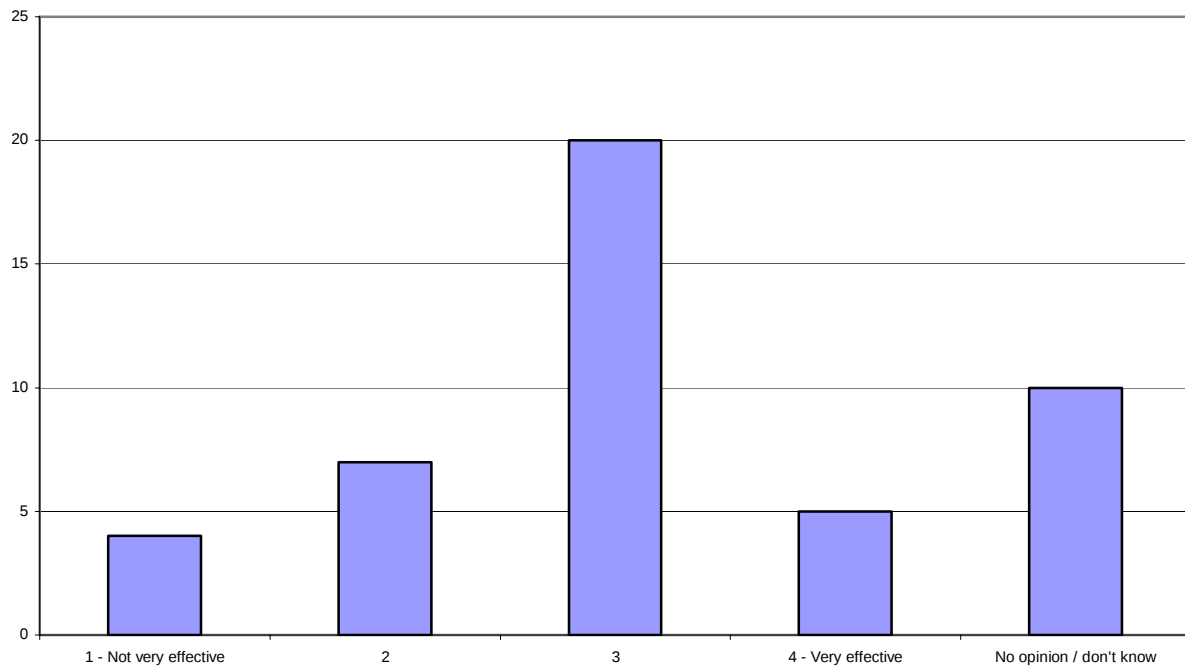


9 The HSPC is a coalition of partners representing government service provider agencies and corporations the non-profit sector and consumers who have joined together in response to a broad community initiative. How effective is the current structure?

Internal

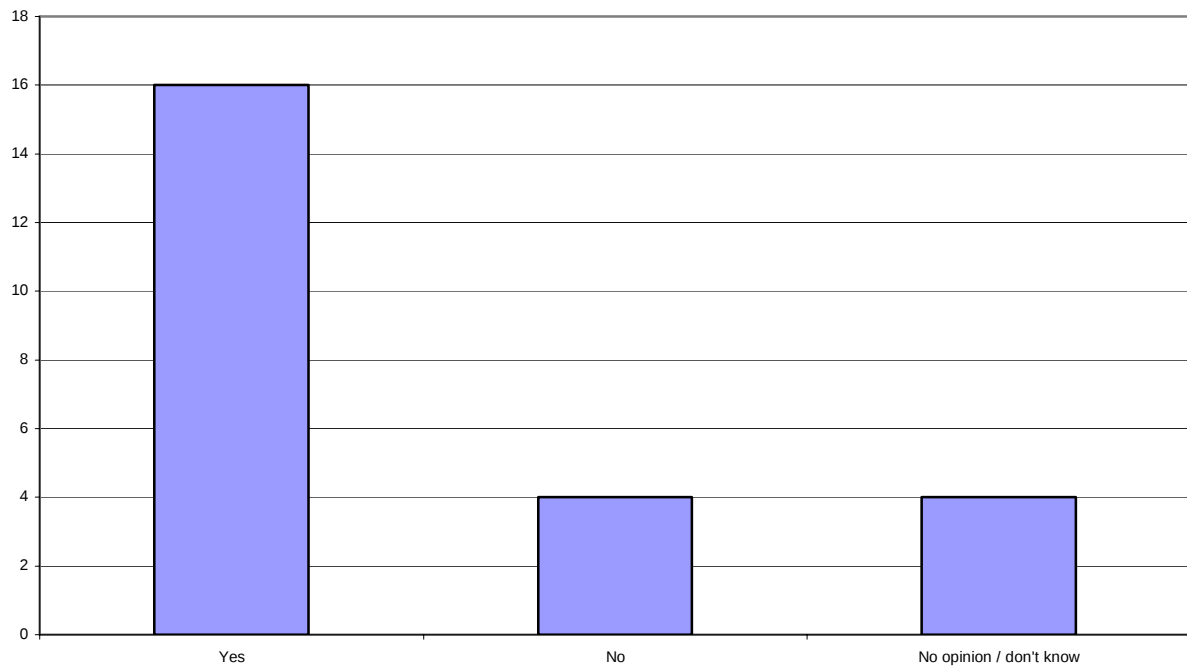


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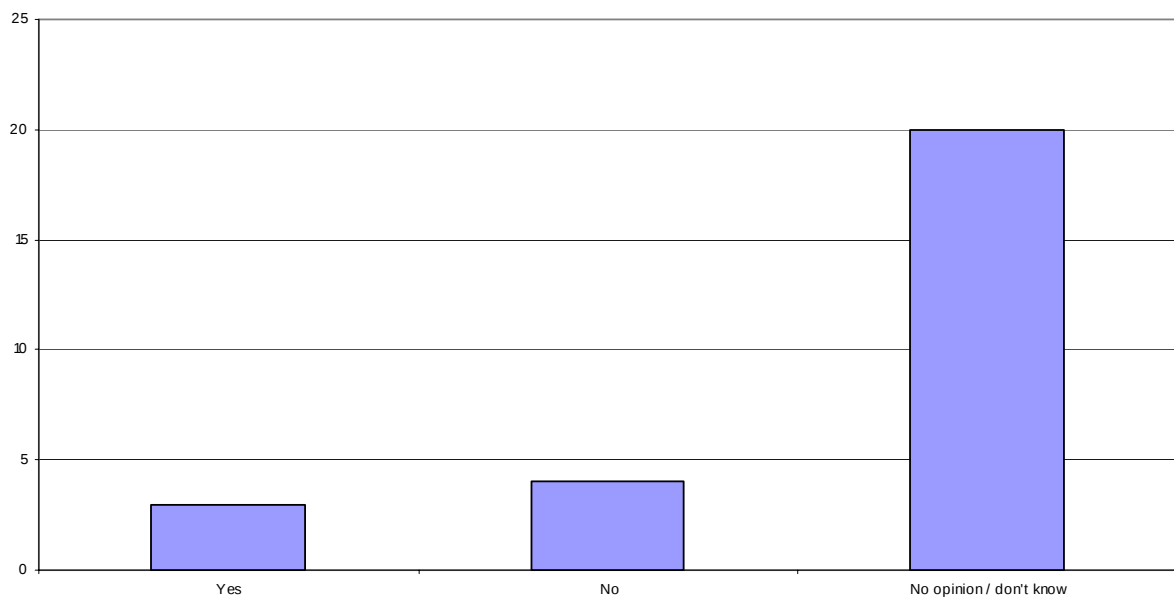


10 Do you believe improvements could be made to the structure?

Internal

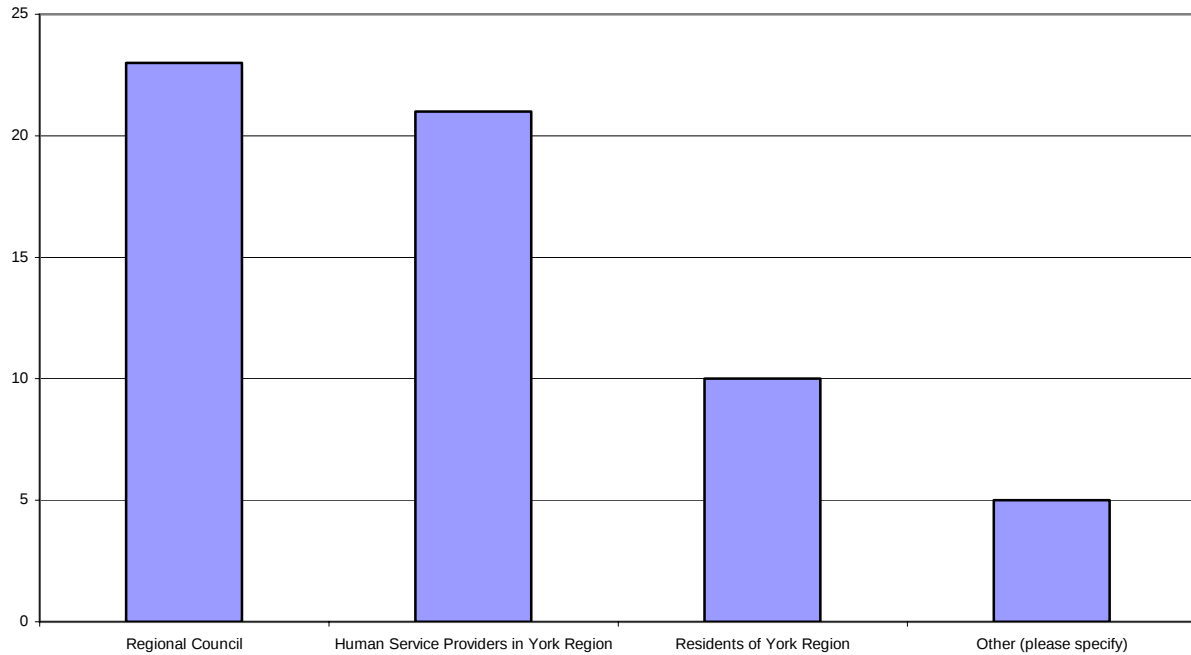


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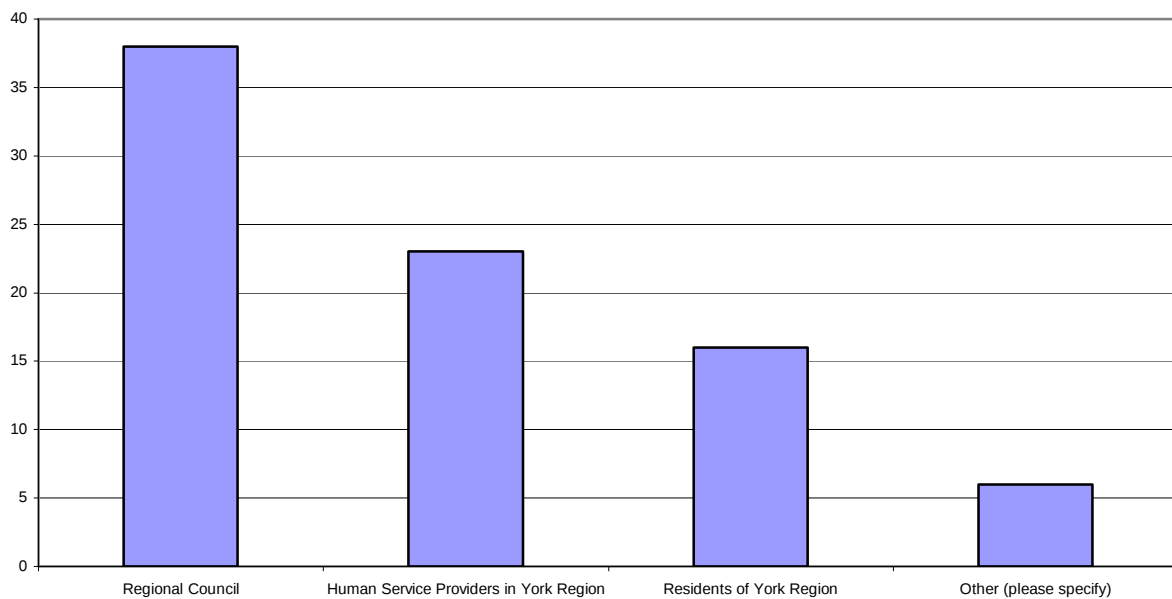


11 To whom in your mind has the HSPC been accountable? Check all that you believe apply.

Internal

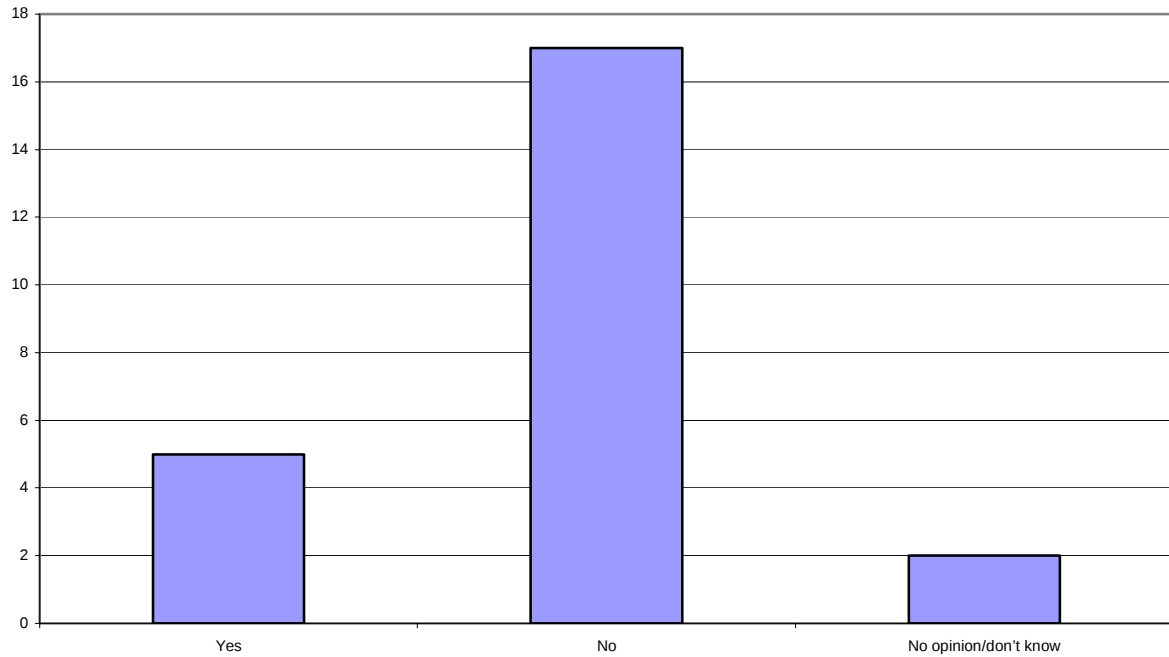


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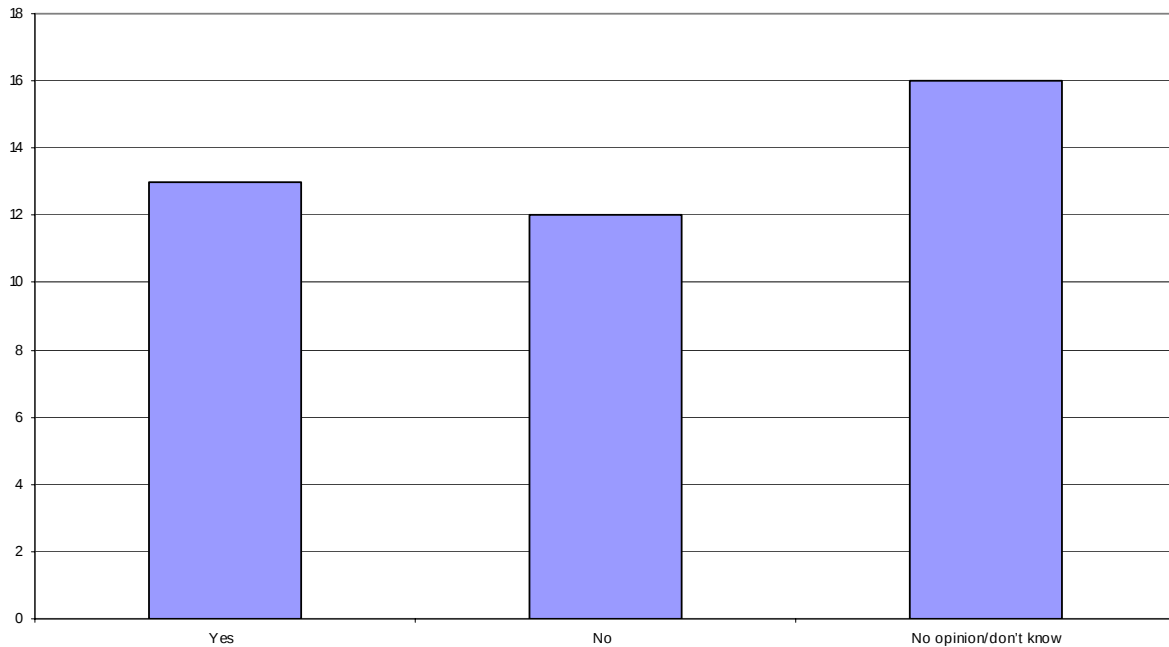


12 Is there any reason to change the accountability relationships of the Coalition?

Internal

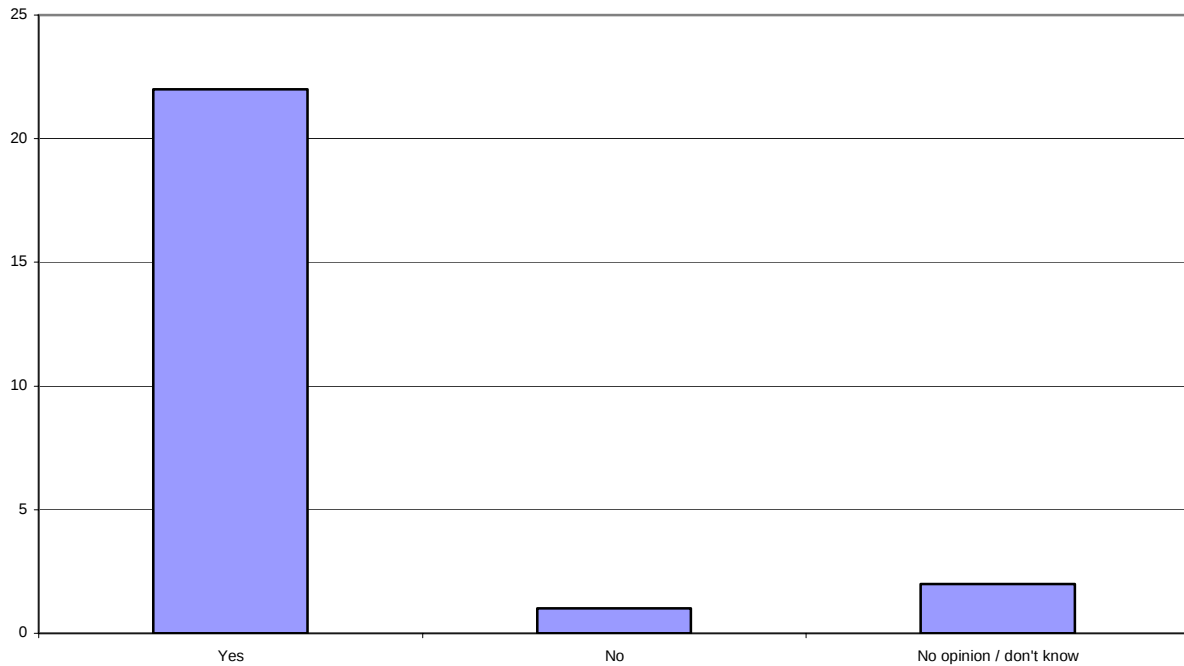


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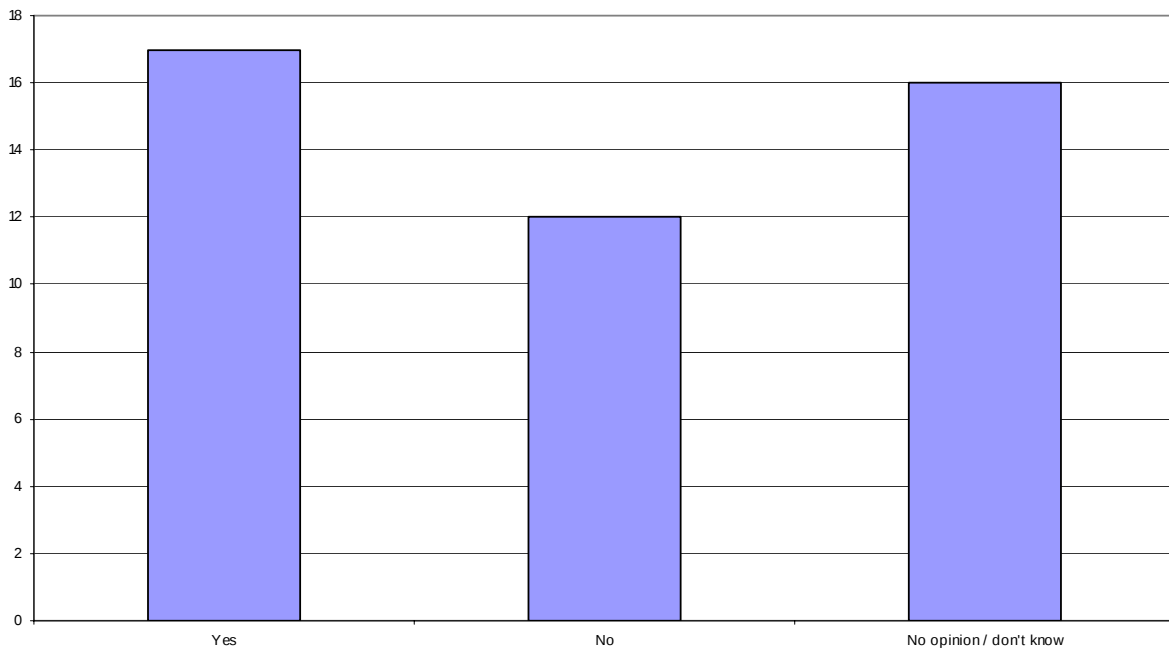


13 The HSPC Charter states that administrative and financial support for the core activities will be provided by the Regional Municipality of York. In your opinion are York Region's taxpayers getting value for their money from the HSPC?

Internal

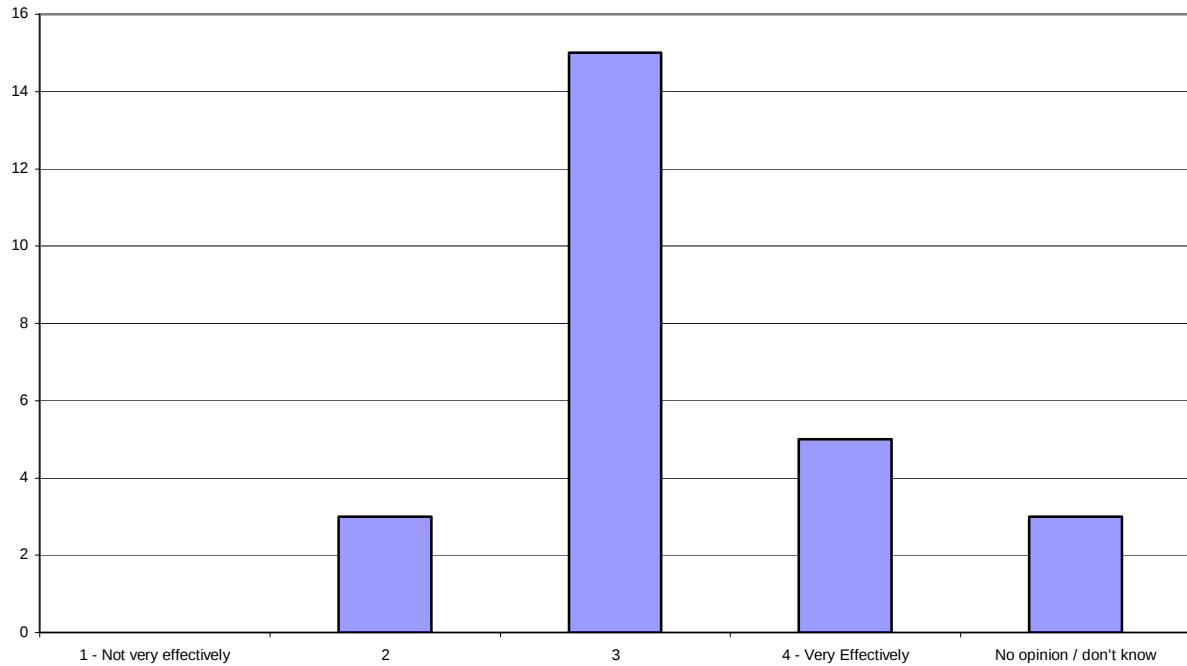


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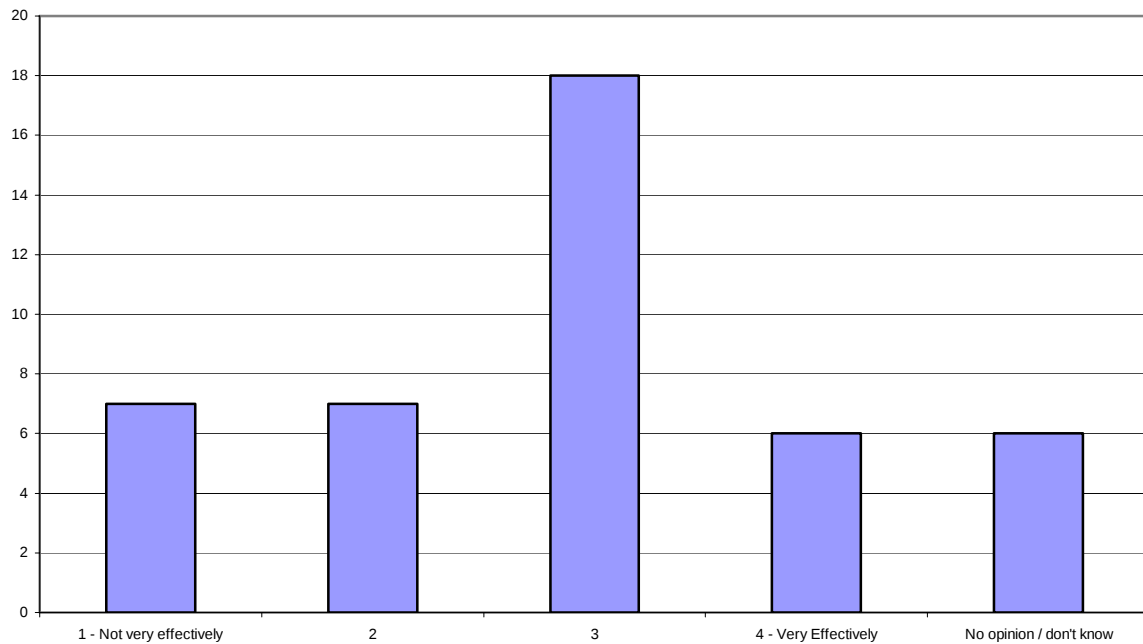


14 Members of the HSPC are responsible for representing the interests and issues of their sector. How effectively are your interests represented at HSPC?

Internal

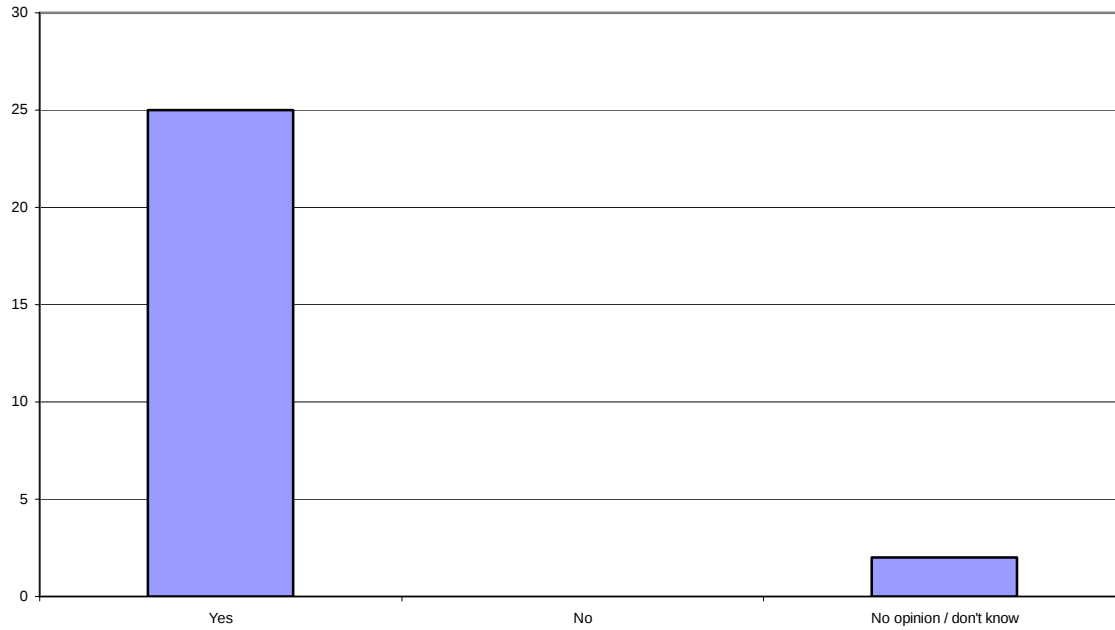


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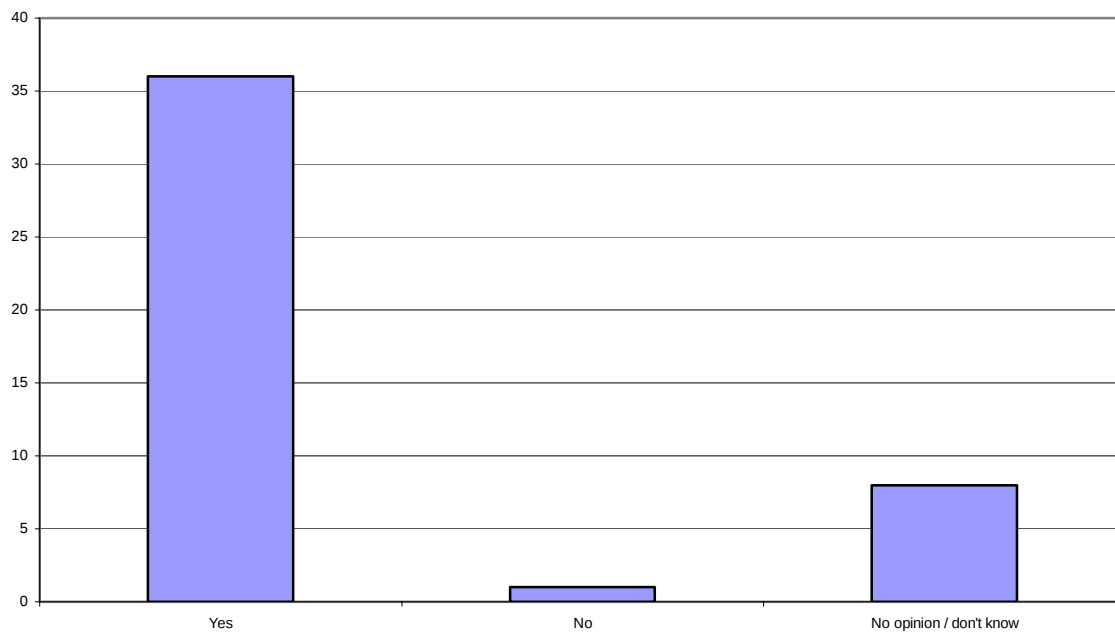


15 Members of the HSPC are also expected to contribute to the efforts of relevant Task or Action Groups. Is this an appropriate expectation?

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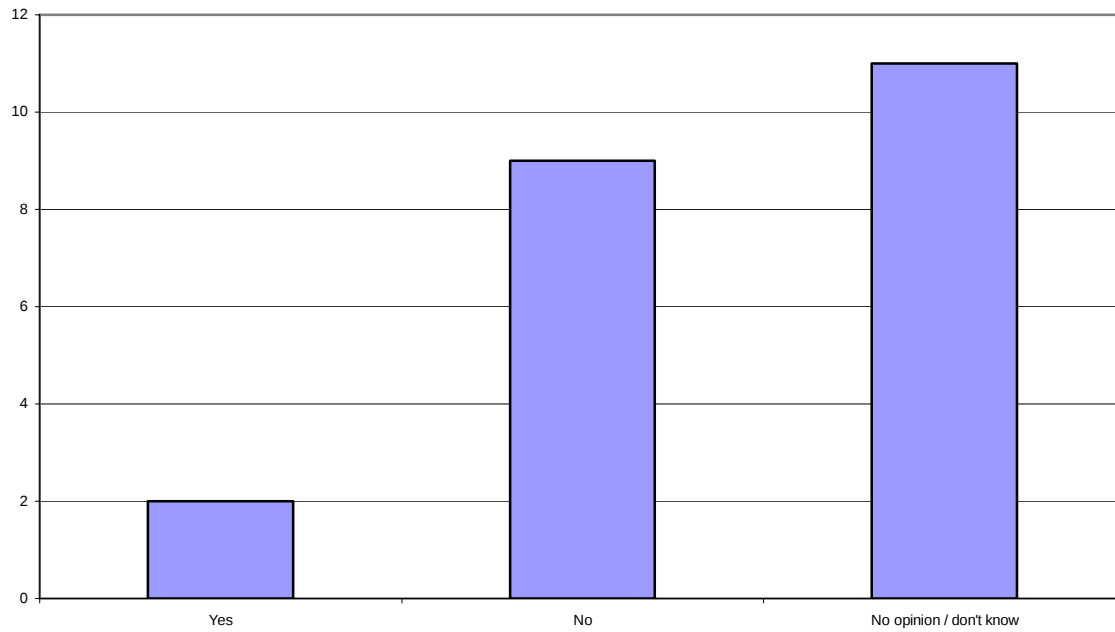


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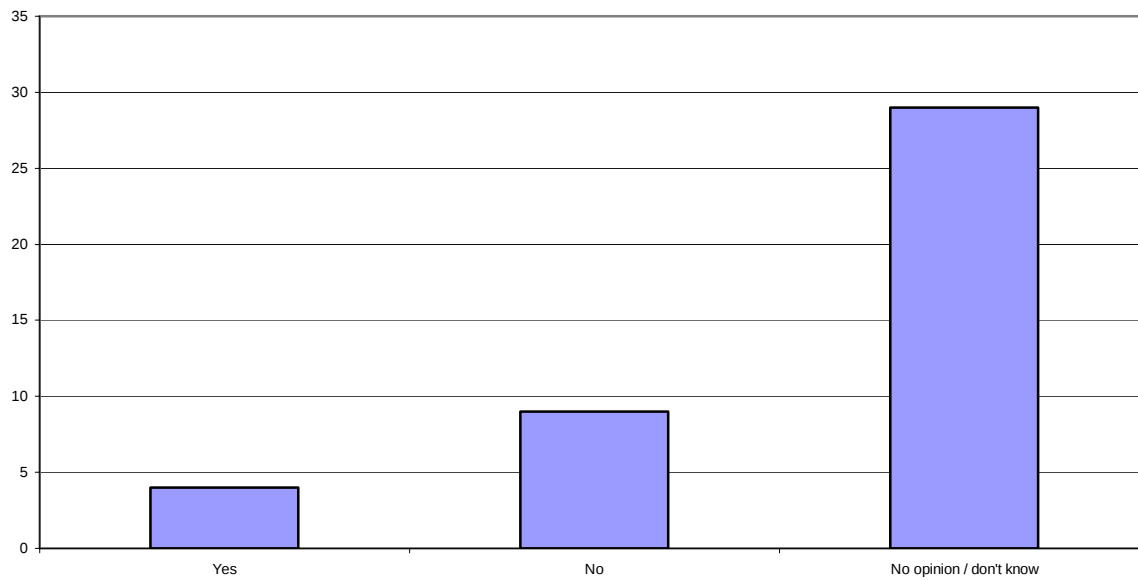


16 Should the roles and responsibilities of members be changed?

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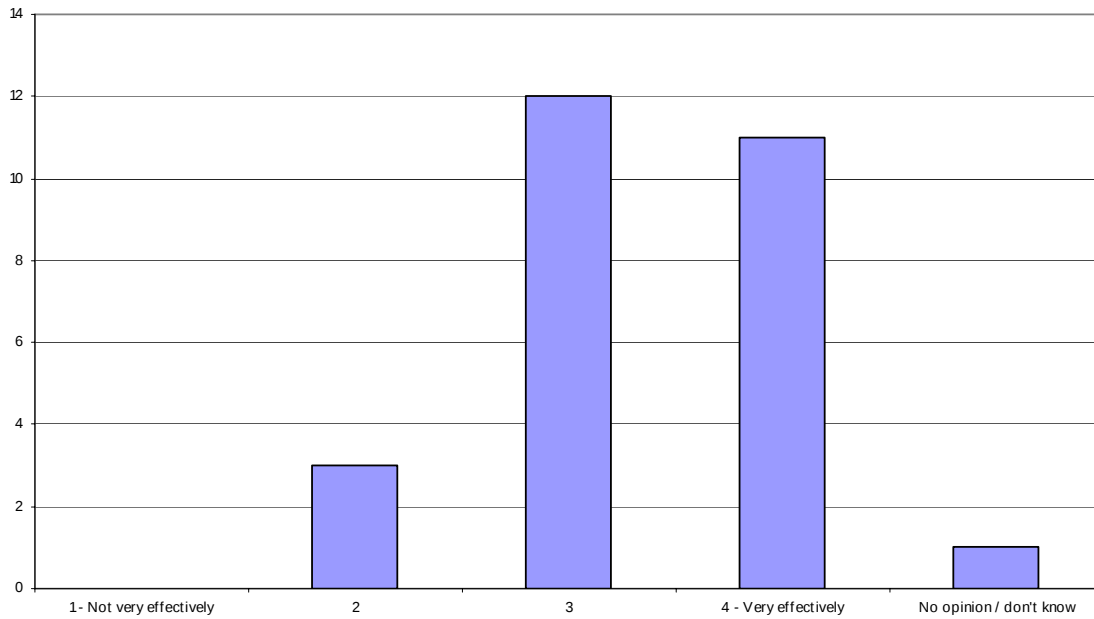


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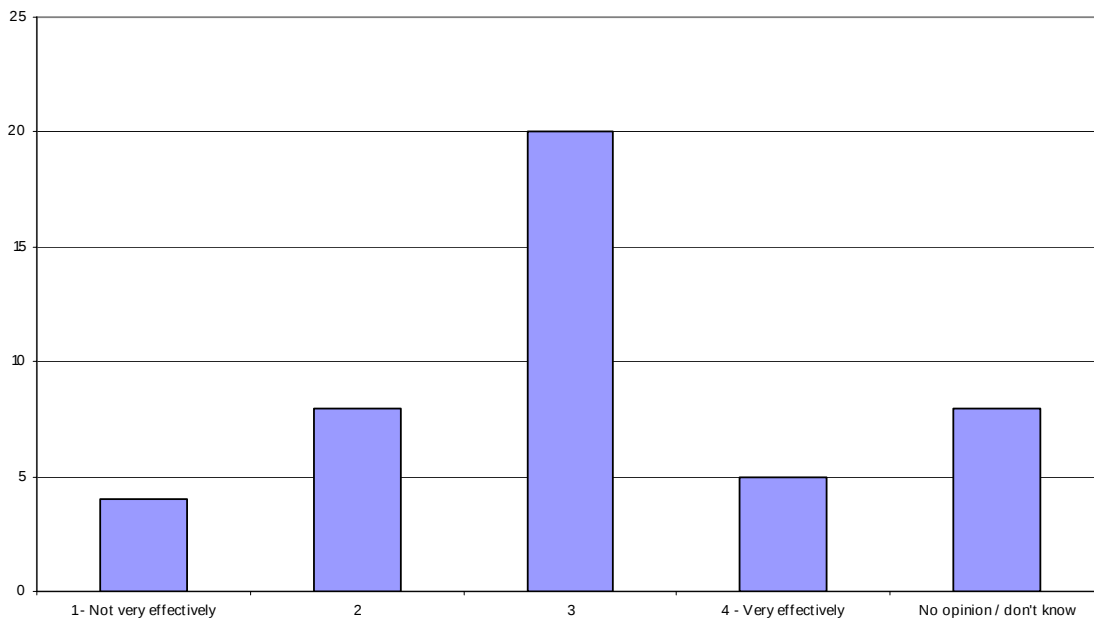


17 Overall in your opinion how effectively has the HSPC fulfilled its role as stated in the Region’s Human Services Strategy “to serve as a permanent advisory resource and planning forum for human resource providers in York Region”?

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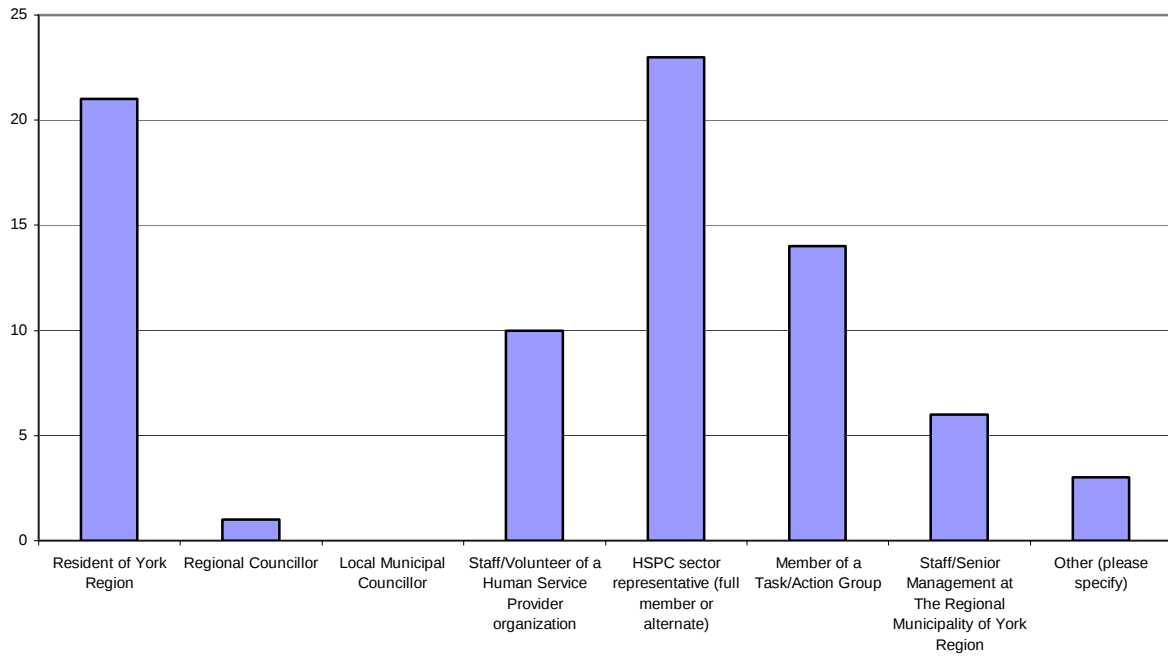
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18 18 Now please tell us a bit about yourself so that we may appropriately group your responses with others like you. Check all that apply. I am a:

Internal



External

