

HSPC REVIEW
External Stakeholders Questionnaire

1. What is your familiarity with the HSPC?

1	2	3	4
<i>Not at all familiar</i>			<i>Good familiarity</i>

Article 2.1 of the HSPC charter states the four purposes of the Coalition. We would like your assessment of how well each of these four has been achieved.

2. How well do you think the HSPC has:

a) Identified on-going needs and long-term solutions?

1	2	3	4	0
<i>Not well</i>			<i>Very well</i>	<i>no opinion/don't know</i>

b) Coordinated funding and planning efforts?

1	2	3	4	0
<i>Not well</i>			<i>Very well</i>	<i>no opinion/don't know</i>

c) Acted as a conduit of information?

1	2	3	4	0
<i>Not well</i>			<i>Very well</i>	<i>no opinion/don't know</i>

d) Marshalled resources?

1	2	3	4	0
<i>Not well</i>			<i>Very well</i>	<i>no opinion/don't know</i>

3. How effective has the HSPC been at communicating to **all levels of government** the message that it advocates for adequate and timely funding of human services in York Region?

1	2	3	4	0
<i>Not very effective</i>			<i>Very effective</i>	<i>no opinion/don't know</i>

4. How effective has the HSPC been at communicating to **the community** the message that it advocates for adequate and timely funding of human services in York Region?

1	2	3	4	0
<i>Not very effective</i>			<i>Very effective</i>	<i>no opinion/don't know</i>

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5. How effective has the HSPC been at building networks and fostering partnerships with **internal stakeholders** (HSPC representatives, regional staff and senior management at the Regional Municipality of York)?

1	2	3	4	0
<i>Not very effective</i>		<i>Very effective</i>		<i>no opinion/don't know</i>

6. How effective has the HSPC been at building networks and fostering partnerships with **external stakeholders** (local, regional and provincial governments, MPPs, human service providers, residents of York Region)?

1	2	3	4	0
<i>Not very effective</i>		<i>Very effective</i>		<i>no opinion/don't know</i>

7. The HSPC has released two funding papers – one for health care and the other for social service funding. What is your familiarity with either of these papers?

1	2	3	4	0
<i>Not familiar</i>		<i>Good familiarity</i>		<i>no opinion/don't know</i>

8. What impact do you believe these types of papers will have on how human services are delivered in York Region?

1	2	3	4	5	0
<i>Negative impact</i>		<i>No impact</i>		<i>Positive impact</i>	<i>no opinion/don't know</i>

9. The HSPC is a coalition of partners representing government, service provider agencies and corporations, the non-profit sector and consumers who have joined together in response to a broad community initiative. How effective is the current structure?

1	2	3	4	0
<i>Not very effective</i>		<i>Very effective</i>		<i>no opinion/don't know</i>

10. Do you believe improvements could be made to the structure?

Yes	No	<i>no opinion/don't know</i>
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If yes, please briefly describe what those improvements could be:

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11. The activities of the HSPC are governed by a Management Committee of Sector, Youth and Community representatives plus four ex-officio members. To whom, in your mind, has the HSPC been accountable? Check all that you believe apply.

- ☐ Regional Council
☐ Human Service Providers in York Region
☐ Residents of York Region
☐ Other, please specify: _____

12. Is there any reason to change the accountability relationships of the Coalition?
YesNo*no opinion/don't know*

If Yes, why and in what way?

13. The HSPC Charter states that administrative and financial support for the core activities will be provided by the Regional Municipality of York. In your opinion, are York Region's taxpayers getting value for their money from the HSPC?
YesNo*no opinion/don't know*

14. Members of the HSPC are responsible for representing the interests and issues of their sector. How effectively are your interests represented at the HSPC?
12340
*Not very effectively**Very effectively**no opinion/don't know*

15. Members of the HSPC are also expected to contribute to the efforts of relevant Task or Action Groups. Is this an appropriate expectation?
YesNo*no opinion/don't know*

16. Should the roles and responsibilities of members be changed?
YesNo*no opinion/don't know*

If yes, what are your suggestions for change?

17. Overall, in your opinion, how effectively has the HSPC fulfilled its role, as stated in the Region's Human Services Strategy, "to serve as a permanent advisory, resource and planning forum for human resource providers in York Region."?
12340
*Not very effectively**Very effectively**no opinion/don't know*

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18. Please feel free to give us any other comments or suggestions that will make the HSPC more effective:

19. Now, please tell us a bit about yourself so that we may appropriately group your responses with others like you. Check all that apply.

I am a:

- ☐ Resident of York Region
- ☐ Regional Councillor
- ☐ Local Municipal Councillor
- ☐ Staff/Volunteer of a Human Service Provider organization
- ☐ HSPC sector representative (full member or alternate)
- ☐ Member of an HSPC Task Group, Action Group or Advisory Committee
- ☐ Staff/Senior Management at The Regional Municipality of York Region
- ☐ Other

THANK YOU FOR COMPLETING THIS SURVEY