

HSPC REVIEW
Internal Stakeholders Questionnaire

The Human Services Strategy (HSS) recommended the establishment of the HSPC to “serve as a permanent advisory, resource and planning forum for human resource providers in York Region.” The HSPC has four stated goals. We would like your assessment of the degree to which these four have been achieved.

[note to reader of Appendix 2 – Question 1 of External survey not asked of Internal – so we have changed the numbering to match the charts reporting out the data]

2. How well do you think the HSPC has:

a) Identified on-going needs and long-term solutions?					
	1	2	3	4	0
Not well				Very well	no opinion/don't know

b) Coordinated funding and planning efforts?					
	1	2	3	4	0
Not well				Very well	no opinion/don't know

c) Acted as a conduit of information?					
	1	2	3	4	0
Not well				Very well	no opinion/don't know

d) Marshalled resources?					
	1	2	3	4	0
Not well				Very well	no opinion/don't know

3. How effective has the HSPC been at communicating to **all levels of government** the message that it advocates for adequate and timely funding of human services in York Region?

	1	2	3	4	0
Not very effective				Very effective	no opinion/don't know

4. How effective has the HSPC been at communicating to **the community** the message that it advocates for adequate and timely funding of human services in York Region?

	1	2	3	4	0
Not very effective				Very effective	no opinion/don't know

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5. How effective has the HSPC been at building networks and fostering partnerships with **internal stakeholders** (HSPC representatives, regional staff and senior management at the Regional Municipality of York)?

1	2	3	4	0
<i>Not very effective</i>		<i>Very effective</i>		<i>no opinion/don't know</i>

6. How effective has the HSPC been at building networks and fostering partnerships with **external stakeholders** (local, regional and provincial governments, MPPs, human service providers, residents of York Region)?

1	2	3	4	0
<i>Not very effective</i>		<i>Very effective</i>		<i>no opinion/don't know</i>

7. The HSPC has released two funding papers – one for health care and the other for social service funding. What is your familiarity with either of these papers?

1	2	3	4	0
<i>Not familiar</i>		<i>Good familiarity</i>		<i>no opinion/don't know</i>

8. What impact do you believe these types of papers will have on how human services are delivered in York Region?

1	2	3	4	5	0
<i>Negative impact</i>		<i>No impact</i>		<i>Positive impact</i>	<i>no opinion/don't know</i>

9. The HSPC is a coalition of partners representing government, service provider agencies and corporations, the non-profit sector and consumers who have joined together in response to a broad community initiative. How effective is the current structure?

1	2	3	4	0
<i>Not very effective</i>		<i>Very effective</i>		<i>no opinion/don't know</i>

10. Do you believe improvements could be made to the structure?

<i>Yes</i>	<i>No</i>	<i>no opinion/don't know</i>
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If yes, please briefly describe what those improvements could be:

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11. The activities of the HSPC are governed by a Management Committee of Sector, Youth and Community representatives plus four ex-officio members. To whom, in your mind, has the HSPC been accountable? Check all that you believe apply.

- ☐ Regional Council
☐ Human Service Providers in York Region
☐ Residents of York Region
☐ Other, please specify: _____

12. Is there any reason to change the accountability relationships of the Coalition?
Yes No *no opinion/don't know*

If Yes, why and in what way?

13. The HSPC Charter states that administrative and financial support for the core activities will be provided by the Regional Municipality of York. In your opinion, are York Region's taxpayers getting value for their money from the HSPC?
Yes No *no opinion/don't know*

14. Members of the HSPC are responsible for representing the interests and issues of their sector. How effectively is your sector represented by your HSPC member?
1 2 3 4 0
Not very effectively Very effectively no opinion/don't know

15. Members of the HSPC are also expected to contribute to the efforts of relevant Task or Action Groups. Is this an appropriate expectation?
Yes No *no opinion/don't know*

16. Should the roles and responsibilities of members be changed?
Yes No *no opinion/don't know*

If yes, what are your suggestions for change?

17. Overall, in your opinion, how effectively has the HSPC fulfilled its role, as stated in the Region's Human Services Strategy, "to serve as a permanent advisory, resource and planning forum for human resource providers in York Region."?
1 2 3 4 0
Not very effectively Very effectively no opinion/don't know

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18. Please feel free to give us any other comments or suggestions that will make the HSPC more effective:

19. Now, please tell us a bit about yourself so that we may appropriately group your responses with others like you. Check all that apply.

I am a:

- ☐ Resident of York Region
- ☐ Regional Councillor
- ☐ Local Municipal Councillor
- ☐ Staff/Volunteer of a Human Service Provider organization
- ☐ HSPC sector representative (full member or alternate)
- ☐ Member of an HSPC Task Group, Action Group or Advisory Committee
- ☐ Staff/Senior Management at The Regional Municipality of York Region
- ☐ Other

THANK YOU FOR COMPLETING THIS SURVEY