

22 Beckett Avenue
Holland Landing ON L9N 1E6

October 6, 2003

Mr. Brian Drew
Manager
Mobility Plus
50 High Tech Road
5th Floor
Richmond Hill, ON L4B 4N7

COPY

Re: York Region Transit Mobility Bus

Dear Mr. Drew:

I just wanted to thank you and your company for providing such a great service to people with disabilities. I live in Holland Landing, and without the mobility bus I would be marooned in my home!

Whenever I telephone your office, I am always greeted by very polite and courteous staff, who are very efficient in handling my calls. The taxi drivers and companies you use are also very accommodating, polite and very helpful. Please pass my comments on to your staff and contract personnel.

I look forward to my trips thanks to you..

Sincerely

Gillian A. Daborn
ID # 8730