

MEMORANDUM

TO: Transportation Services Committee

FROM: Kathleen Llewellyn-Thomas, Commissioner of Transportation and Community Planning

DATE: December 20, 2011

RE: November 2011 York Region Transit/Viva Ridership Statistics

This memo provides an overview of the monthly York Region Transit/Viva (YRT/Viva) ridership statistics for November 2011. YRT/Viva revenue ridership in November reached 1.14 million, representing a decrease of approximately 720,000 revenue riders, or 38.7 per cent less, compared with November 2010.

The decrease in ridership can be attributed to the continuation of labour disruption throughout the month of November involving Miller Transit, First Canada, York BRT (Veolia) and their operators and maintenance staff. **Table 1** provides insight to the routes currently not operating in York Region. The routes have been sorted by Municipality for reference.

Veolia Southwest, Contracted TTC services and Dial-a-Ride services are still providing conventional services in the Region. Veolia Southwest primarily services the southwest portion of York Region (Vaughan) with a few exceptions in Richmond Hill, Markham, and Newmarket. All TTC routes operating north of Steeles Avenue in Markham and Vaughan continue to operate. Dial-a-Ride services are available in Richmond Hill, Markham, Aurora and Newmarket during midday (Route 84 A/C – Oak Ridges), evenings and Saturdays (Route 32 – Aurora South, 40 – Unionville Local, 41 – Markham Local, 44 – Bristol-London and 84 A/C – Oak Ridges).

As a result of the labour disruption, some routes currently operating (such as Routes 99 – Yonge Street, 91A/B/E – Bayview, Route 4/4A Major Mackenzie, Route 88/A/E – Bathurst, and 3 – Thornhill-York University) are experiencing higher than normal ridership.

Employment

The national unemployment rate decreased from 7.6 per cent to 7.4 per cent^[1] in November 2011 compared to November 2010. At a local level, York Region is located within the Employment Insurance Economic Region of Toronto, and recorded an unemployment rate of 8.3 per cent, down from 9.3 per cent from November 2010^[2].

Gas Prices

Gas prices in November 2011 averaged at \$1.20 per litre^[3], including Harmonized Sales Tax (HST). In November 2010, gas prices averaged \$1.08 per litre^[4], including HST.

Mobility Plus

In November 2011, Mobility Plus carried approximately 1,200 additional passengers, an increase of 4.0 per cent over November 2010. During the labour disruption, Mobility Plus has temporarily suspended the Family of Service program which connects Mobility Plus trips to Viva (BRT) service. Customers who were using Family of Services are now being taken directly to their destination.

Table 1 - Routes affected by labour dispute by municipality:

Markham		Richmond Hill		Vaughan	
Viva	blue/blue 'A'	Viva	blue/blue 'A'	Viva	blue/blue 'A'
Viva	purple	Viva	purple	Viva	purple
Viva	pink	Viva	pink	Viva	pink
Viva	green	1	Highway 7	Viva	orange
1	Highway 7	81	Inspiration	22/22A	King City
2	Milliken	82	Valleymede-Spadina	85/85A/85B	Rutherford/16th Ave.
2A	14th Avenue	83/83A	Trench	87	Langstaff-Maple
8	Kennedy	84A/84C	Oak Ridges		
9	9 th Line	85/85A/85B	Rutherford/16th Ave.		
18	Bur Oak	86	Weldrick-Newkirk		
40	Unionville Local	87	Langstaff-Maple		
41	Markham Local	90/90B	Leslie		
42	Berczy South Unionville	98	Yonge		
45	Mingay	240	Mill Pond GO Shuttle		
85/85A/85B	Rutherford/16th Ave.	241	Beverley Acres GO Shuttle		
90/90B	Leslie	242	North Richvale GO Shuttle		
201	Markham GO Shuttle	243	Redstone GO Shuttle		
202	Unionville GO Shuttle	300	Business Express		
203	Milliken GO Shuttle	400s	11 School Specials		
224B	Woodbine Ave.				
300	Business Express				
301	Markham Express				
302	Unionville Express				
303	Bur Oak Express				
400s	9 School Specials				

Newmarket		Aurora		East Gwillimbury	
Viva	blue/blue 'A'	Viva	blue/blue 'A'	52	Holland Landing
44	Bristol-London	31	Aurora North	58/58A	Leslie North/Leslie North via Mt. Albert
52	Holland Landing	32	Aurora South	220	Keswick GO Shuttle
53	Woodspring-Clearmeadow	33/33A	Wellington	400s	1 School Special
54	Bayview	34	Industrial Parkway		
55/55B	Davis Dr.	98	Yonge		
56	Gorham-Eagle	222	Aurora-Newmarket GO Shuttle		
57/57A	Mulock Dr.	400s	3 School Specials		
58/58A	Leslie North/Leslie North via Mt. Albert				
98	Yonge				
222	Aurora-Newmarket GO Shuttle				
223	Newmarket GO Shuttle				
400s	6 School Specials				

Georgina		King		Whitchurch-Stouffville	
51	Keswick Local	22/22A	King City	9	9th Line
220	Keswick GO Shuttle	32	Aurora South	15	Stouffville Local
400s	1 School Special			400s	2 School Specials

Kathleen Llewellyn-Thomas, P.Eng.
Commissioner of Transportation and Community Planning

Notes:

[1] December 2, 2011. Latest Release from the Labour Force Survey. *Statistics Canada*. Retrieved from <http://www.statcan.gc.ca/subjects-sujets/labour-travail/lfs-epa/lfs-epa-eng.htm>. Retrieved date December 7, 2011

[2] EI Economic Region of Toronto – Unemployment Rates for the EI Economic Regions . *Human Resources and Skills Development Canada*. Retrieved from <http://srv129.services.gc.ca/rbin/eng/rates.aspx?id=2011#data>. Retrieved date December 7, 2011.

[3] Fuel Price Data. (2011). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/gasoline-and-fuel-prices/>. Retrieved date December 7, 2011.

[4] Fuel Price Data. (2010). *Ministry of Energy*. <http://www.energy.gov.on.ca/en/gasoline-and-fuel-prices/>. Retrieved date December 7, 2011.

YORK REGION TRANSIT / VIVA - MONTHLY RIDERSHIP SUMMARY
NOVEMBER 2011

Nov-11	22 weekdays, 4 Saturdays, 4 Sunday/Holidays
Nov-10	22 weekdays, 4 Saturdays, 4 Sunday/Holidays

rev. 14dec2011		2010 ^[3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2011 ^{[3],[4]}			
YRT Route #	Route Name	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2010	2011	Percentage ('11 vs '10)	2010	2011	Percentage ('11 vs '10)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	Notes
1 ^[1]	Highway 7	1,694	913	331	42,581	0	-100.0%	415,873	388,336	-6.6%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
2 ^[1]	Milliken	2,175	717	424	53,150	0	-100.0%	547,366	476,816	-12.9%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
2A	14th Ave	1,079	0	0	23,926	0	-100.0%	187,300	170,624	-8.9%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
3 ^[1]	Thornhill - York U.	1,719	303	438	41,265	82,117	99.0%	365,989	454,129	24.1%	3,482	770	495	Increased boardings due to contractor labour disruption, alternative to Viva purple
8	Kennedy Rd	1,308	489	255	32,067	0	-100.0%	316,675	321,526	1.5%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
9 ^[1]	Ninth Line	207	0	0	4,633	0	-100.0%	36,809	34,640	-5.9%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
15	Stouffville Local	117	0	0	2,624	0	-100.0%	19,396	19,279	-0.6%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
18	Bur Oak	1,008	129	0	22,851	0	-100.0%	211,127	188,546	-10.7%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
40	Unionville Local	634	158	69	14,999	74	-99.5%	141,642	115,484	-18.5%	3	2	0	Dial-A-Ride service after 8:15 p.m. (Monday to Saturday); Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
41	Markham Local	435	106	72	10,416	70	-99.3%	85,466	76,679	-10.3%	3	1	0	Dial-A-Ride service after 7:40 p.m. (Monday to Saturday); Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
42	Berczy South Unionville	164	0	0	3,637	0	-100.0%	30,984	34,366	10.9%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
45	Mingay	51	0	0	1,131	0	-100.0%	11,182	14,322	28.1%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
201	Markham GO Shuttle	104	0	0	2,307	0	-100.0%	22,817	19,161	-16.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
202	Unionville GO Shuttle	152	0	0	3,372	0	-100.0%	32,849	29,284	-10.9%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
203	Milliken GO Shuttle	64	0	0	1,432	0	-100.0%	14,220	14,906	4.8%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
300 ^[1]	Business Express	234	0	0	5,285	0	-100.0%	53,455	52,611	-1.6%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
301 ^[1]	Markham Express	344	0	0	7,848	0	-100.0%	83,487	71,254	-14.7%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
302 ^[1]	Unionville Express	174	0	0	3,967	0	-100.0%	39,726	37,689	-5.1%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
303 ^[1]	Bur Oak Express	234	0	0	5,272	0	-100.0%	50,915	55,056	8.1%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
522	Markham Community Bus	70	69	0	1,816	3,286	80.9%	17,953	22,711	26.5%	135	79	0	Rider migration from conventional service to community bus service
TTC	Markham Total	11,967	2,884	1,589	284,579	85,547	-69.9%	2,685,231	2,597,419	-3.3%	3,623	852	495	
TTC 17A ^[1]	Birchmount	232	0	0	5,104	4,345	-14.9%	49,624	50,728	2.2%	198	0	0	Decreased in employment travel
TTC 24D, 224B/C/D ^[1]	Vic Park North (Woodbine)	949	102	88	21,658	23,298	7.6%	220,180	215,760	-2.0%	1,059	0	0	Rush hour service level reduction (Oct 2011)
TTC 68B ^[1]	Warden North	864	463	250	21,860	23,772	8.7%	231,641	243,477	5.1%	952	454	253	Rush hour service level reduction (Oct 2011)
TTC 102D ^[1]	Markham Rd	967	358	242	23,674	24,262	2.5%	215,910	241,109	11.7%	995	345	248	Stable ridership
TTC 129A ^[1]	McCowan North	2,813	1,314	931	70,855	65,602	-7.4%	688,463	699,788	1.6%	2,543	1,465	949	Decreased in employment travel
	TTC (Markham) Total	5,824	2,237	1,511	143,151	141,279	-1.3%	1,405,817	1,450,861	3.2%	5,747	2,264	1,450	
	Markham & TTC Total	17,791	5,121	3,100	427,730	226,826	-47.0%	4,091,048	4,048,280	-1.0%	9,370	3,116	1,945	
4/4A ^[1]	Major Mackenzie	3,162	1,513	787	79,973	105,501	31.9%	780,667	944,736	21.0%	4,255	1,704	1,017	Increased boardings due to contractor labour disruption; alternative east-west route in Markham area
5 ^[1]	Clark	1,525	507	0	35,989	36,651	1.8%	352,809	356,645	1.1%	1,567	479	0	Stable ridership
7 ^[1]	Martin Grove	920	173	0	21,633	21,241	-1.8%	189,303	200,725	6.0%	917	146	0	Stable ridership
10 ^[1]	York U. (Woodbridge)	462	71	54	10,949	12,331	12.6%	77,652	93,719	20.7%	527	75	78	Increased boardings due to contractor labour disruption; ridership migration from Viva orange
11	Woodbridge	72	0	0	1,632	2,045	25.3%	19,263	16,669	-13.5%	91	0	0	Decreased transfers due to contractor labour disruption
12	Pine Valley	381	170	0	9,387	7,797	-16.9%	83,433	90,839	8.9%	314	171	0	Decreased transfers due to contractor labour disruption
13	Islington Ave	347	93	0	8,319	10,063	21.0%	88,091	91,263	3.6%	420	145	0	Increased boardings due to contractor labour disruption (effective Oct 24, 2011)
20 ^[1]	Jane	1,982	1,116	652	52,560	78,412	49.2%	640,905	776,951	21.2%	3,002	1,698	1,063	Increased boardings due to contractor labour disruption; ridership migration from Viva orange
22/22A ^[1]	King City	671	45	0	15,058	0	-100.0%	87,540	123,766	41.4%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
23 ^[1]	Thornhill Woods	966	0	0	21,642	19,906	-8.0%	210,776	206,522	-2.0%	896	0	0	Decreased transfer activity
27	Highway 27	72	19	20	1,778	0	-100.0%	14,970	12,678	-15.3%	0	0	0	Route discontinued (Sept 2011); Route 28 service available
28	Zenway-Hwy.27	23	0	0	535	853	59.4%	7,913	7,404	-6.4%	38	0	0	Ridership migration from Route 27
77 ^[1]	Hwy 7 - Centre St	3,684	1,490	1,118	93,602	127,433	36.1%	796,512	1,040,425	30.6%	5,081	2,258	1,342	Increased boardings due to contractor labour disruption; ridership migration from Viva orange
99 (incl. 98E) ^[1]	Yonge South	3,431	1,575	1,267	87,809	231,896	164.1%	823,421	1,138,952	38.3%	8,537	5,262	5,302	Increased boardings due to contractor labour disruption; only service available on Yonge corridor
360 ^[1]	Maple Express	393	0	0	9,154	8,109	-11.4%	76,912	84,032	9.3%	350	0	0	Decreased transfers due to contractor labour disruption; rush hour frequency reduction (Sept 2011)
TTC	Vaughan Total	18,091	6,772	3,898	450,020	662,238	47.2%	4,250,167	5,185,326	22.0%	25,995	11,938	8,802	
TTC 35-D ^[1]	Jane	1,234	252	0	28,145	33,704	19.8%	310,105	301,997	-2.6%	1,480	286	0	Possible rider migration to alternate north-south routes (e.g. Route 20)
TTC 37-D ^[1]	Islington	99	0	0	2,178	2,717	24.7%	25,784	26,749	3.7%	124	0	0	Increase in employment travel; general corridor growth
TTC 105/105-B ^[1]	Dufferin North	1,810	802	556	45,252	46,269	2.2%	423,358	478,433	13.0%	1,848	829	577	Increase in employment travel; general corridor growth
TTC 107-C/D/B/F ^[1]	Keele North	2,844	786	476	67,616	70,413	4.1%	647,043	709,780	9.7%	2,986	760	423	Increase in employment travel; general corridor growth
TTC 160 ^[1]	Bathurst North	719	594	493	20,166	21,283	5.5%	214,660	235,147	9.5%	745	700	526	Increase in employment travel; general corridor growth
TTC 165-D/F ^[1]	Weston Road North	1,576	1,105	732	42,020	48,374	15.1%	424,791	445,591	4.9%	1,825	1,199	857	Increase in employment travel; general corridor growth
	TTC (Vaughan) Total	8,282	3,539	2,257	205,377	222,760	8.5%	2,045,741	2,197,696	7.4%	9,006	3,774	2,383	
	Vaughan & TTC Total	26,373	10,311	6,155	655,397	884,998	35.0%	6,295,908	7,383,022	17.3%	35,001	15,712	11,185	

* Route crosses municipal boundaries.

			2010 [3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2011 [3][4]			
			Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2010	2011	Percentage ('11 vs '10)	2010	2011	Percentage ('11 vs '10)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	
Richmond Hill	81	Inspiration	175	0	0	3,870	0	-100.0%	28,720	35,797	24.6%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	82	Valleymede-Spadina	689	67	0	15,492	0	-100.0%	118,667	104,770	-11.7%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	83	Trench	1,218	96	0	27,333	0	-100.0%	224,006	220,472	-1.6%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	84A/84C	Oak Ridges	258	45	0	5,876	370	-93.7%	46,430	45,546	-1.9%	15	10	0	Dial-A-Ride service available during weekday mid-day (between 9 a.m. to 2:30 p.m.) and evening (after 7 p.m.) and all day on Saturday; Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	85/85A/85B ^[1]	16th Ave/Rutherford	4,943	2,349	1,264	124,730	4,932	-96.0%	1,194,028	1,103,278	-7.6%	222	0	0	Ridership attributed to Route 463 - Vellore School Special; Ridership impact due to contractor labour disruption (effective Oct 24, 2011);
	86	Weldrick-Newkirk	795	164	0	18,302	0	-100.0%	157,630	150,580	-4.5%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	87 ^[1]	Langstaff Local	1,231	190	0	27,860	0	-100.0%	238,699	204,532	-14.3%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	88/88A/88E ^[1]	Bathurst/Bathurst Express	3,978	2,096	1,252	102,612	110,980	8.2%	885,220	1,029,369	16.3%	4,333	1,830	1,752	Increased boardings due to contractor labour disruption (effective Oct 24, 2011)'
	589/590	RH Community Bus	124	142	67	3,564	3,746	5.1%	36,811	41,296	12.2%	141	106	55	Rider migration from conventional service to community bus service; Route restructured to provide new service locations (effective Nov 14, 2011)
	90/90B ^[1]	Leslie	3,976	809	332	92,949	0	-100.0%	757,296	737,207	-2.7%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	91/91A/91B/91E ^[1]	Bayview South/Express	3,696	1,990	1,112	94,966	122,879	29.4%	911,037	1,029,526	13.0%	4,807	2,436	1,573	Increased boardings due to contractor labour disruption
	240	Mill Pond GO Shuttle	137	0	0	3,060	0	-100.0%	29,510	29,656	0.5%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	241	Bev Acres GO Shuttle	108	0	0	2,388	0	-100.0%	17,161	19,765	15.2%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	242	N Richvale GO Shuttle	43	0	0	952	0	-100.0%	9,984	10,089	1.1%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	243	Redstone GO Shuttle	87	0	0	1,972	0	-100.0%	34,400	33,927	-1.4%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
Richmond Hill Total			21,458	7,948	4,027	525,926	242,907	-53.8%	4,689,599	4,795,810	2.3%	9,518	4,382	3,380	
Aurora	31 ^[1]	Aurora North	90	0	0	1,987	0	-100.0%	15,751	15,449	-1.9%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	32	Aurora South	548	30	0	12,261	148	-98.8%	101,863	92,807	-8.9%	4	15	0	Dial-A-Ride service available after 7 p.m. on weekdays and all day on Saturday; Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	33/33A	Wellington	581	128	0	13,515	0	-100.0%	114,214	104,662	-8.4%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	34	Industrial Parkway	32	0	0	708	0	-100.0%	7,694	6,563	-14.7%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
Aurora Total			1,251	158	0	28,471	148	-99.5%	239,522	219,481	-8.4%	4	15	0	
Newmarket, East Gwill., Georgina	44	Bristol - London	224	71	0	5,236	26	-99.5%	44,595	44,226	-0.8%	1	1	0	Dial-A-Ride service available after 7 p.m. (Monday to Saturday); Ridership impact due to contractor labour disruption (effective Oct 24, 2011)'
	51	Keswick Local	269	44	0	6,183	0	-100.0%	57,930	46,108	-20.4%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	52 ^[1]	Holland Landing Local	272	138	0	6,606	0	-100.0%	69,998	64,014	-8.5%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	53	Woodspring-Clearmeadow	326	101	82	8,011	0	-100.0%	74,172	70,484	-5.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	54 ^[1]	Bayview North	370	119	0	8,680	0	-100.0%	62,153	77,813	25.2%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	55/55B	Davis Dr.	1,339	490	413	33,353	0	-100.0%	342,596	309,548	-9.6%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	56	Gorham-Eagle	495	188	131	12,279	0	-100.0%	119,194	109,050	-8.5%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	57/57A	Mulock Dr.	738	233	55	17,543	0	-100.0%	172,539	147,613	-14.4%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	58/58A	Leslie North	75	0	0	1,667	0	-100.0%	17,300	16,366	-5.4%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	GO Rte 69 ^[1]	Sutton GO Bus	224	95	106	5,732	5,378	-6.2%	56,720	61,097	7.7%	211	115	69	Decreased transfers due to contractor labour disruption
	98 (incl. 98/99) ^[1]	Yonge North	958	615	415	25,384	284	-98.9%	255,370	227,086	-11.1%	7	16	15	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	220	Keswick GO	9	0	0	199	0	-100.0%	2,132	2,835	33.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	222	Aurora-Nmkt GO Shuttle	68	0	0	1,516	0	-100.0%	15,616	13,083	-16.2%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	223	Newmarket GO Shuttle	18	0	0	399	0	-100.0%	4,148	4,293	3.5%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	520/521	Newmarket Community Bus	67	21	8	1,590	2,274	43.0%	16,679	16,881	1.2%	89	35	44	Rider migration from conventional service to community bus service
Newmarket Total			5,452	2,115	1,210	134,378	7,962	-94.1%	1,311,142	1,210,497	-7.7%	308	167	128	
YRT SUB-TOTAL			72,325	25,653	14,492	1,771,902	1,362,841	-23.1%	16,627,219	17,657,090	6.2%	54,201	23,392	16,638	
Viva	blue (incl. blue'A') ^[1]	Yonge Corridor	16,380	10,521	6,686	487,610	0	-100.0%	4,736,754	4,608,443	-2.7%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	purple ^[1]	Highway 7 Corridor	9,088	4,509	3,115	245,000	0	-100.0%	2,152,525	2,064,502	-4.1%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	green ^[1]	Markham North-South Link	795	0	0	18,310	0	-100.0%	158,850	160,518	1.1%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	orange (incl. Züm) ^[1]	Vaughan North-South Link	3,389	1,554	1,102	88,868	26,384	-70.3%	751,663	772,079	2.7%	1,088	385	227	Daily average values for this month reflect Brampton Transit Züm only; Ridership impact due to contractor labour disruption (effective Oct 24, 2011)'
	pink ^[1]	Finch - Unionville	2,430	0	0	56,114	0	-100.0%	509,160	539,102	5.9%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	Viva SUB-TOTAL		32,082	16,584	10,903	895,902	26,384	-97.1%	8,308,952	8,144,644	-2.0%	1,088	385	227	

[1] Route crosses municipal boundaries.

[2] Viva ridership data adjustment is derived on a monthly basis, and compensates for temporary malfunctions of on-board automatic passenger counter (APC) equipment, and/or for drivers not logging onto Init APC system

[3] A "0" ridership value indicates that service is not operated by the route on the day type shown

[4] Average boardings only reflect prior to October 24th transit labour dispute

"Total Boardings" do not include PRESTO values.

Total Boardings	YRT/VIVA SYSTEM TOTAL	104,407	42,237	25,395	2,667,804	1,389,225	-47.9%	24,936,171	25,801,734	3.5%	55,289	23,777	16,865
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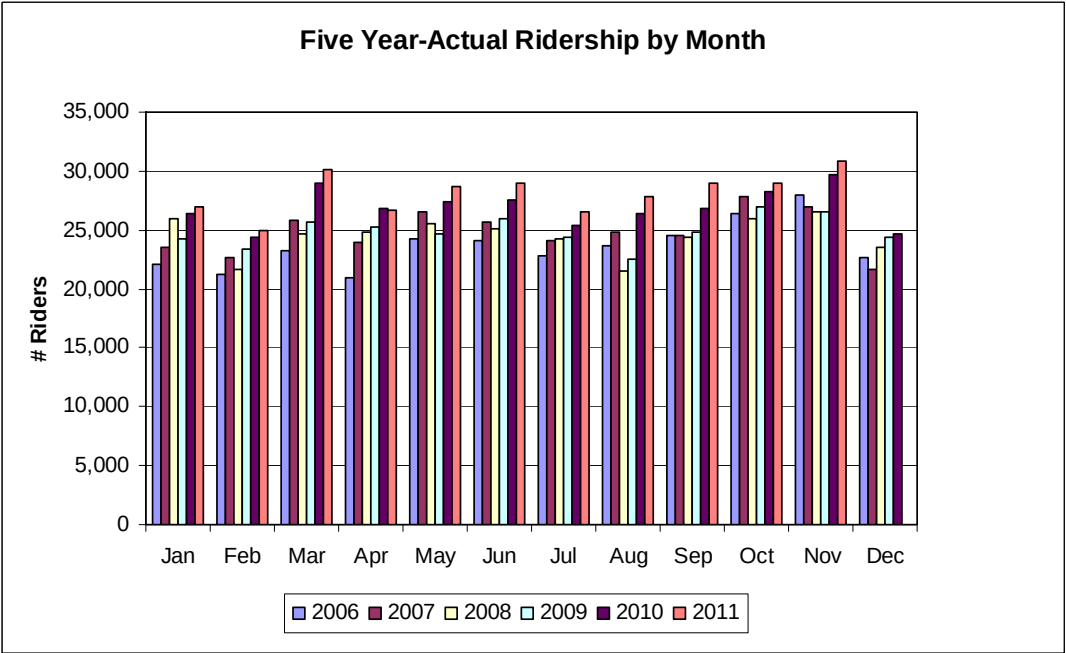
Rev. Boardings	YRT/VIVA SYSTEM TOTAL				1,862,985	1,142,577	-38.7%	17,872,434	18,832,231	5.4%	45,472		
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Notes: 1. System-wide transfer rate = Revenue Boardings / Total Boardings = **17.8 %**

YRT/Viva

2011 Ridership Summary

Specialized Services – Mobility Plus



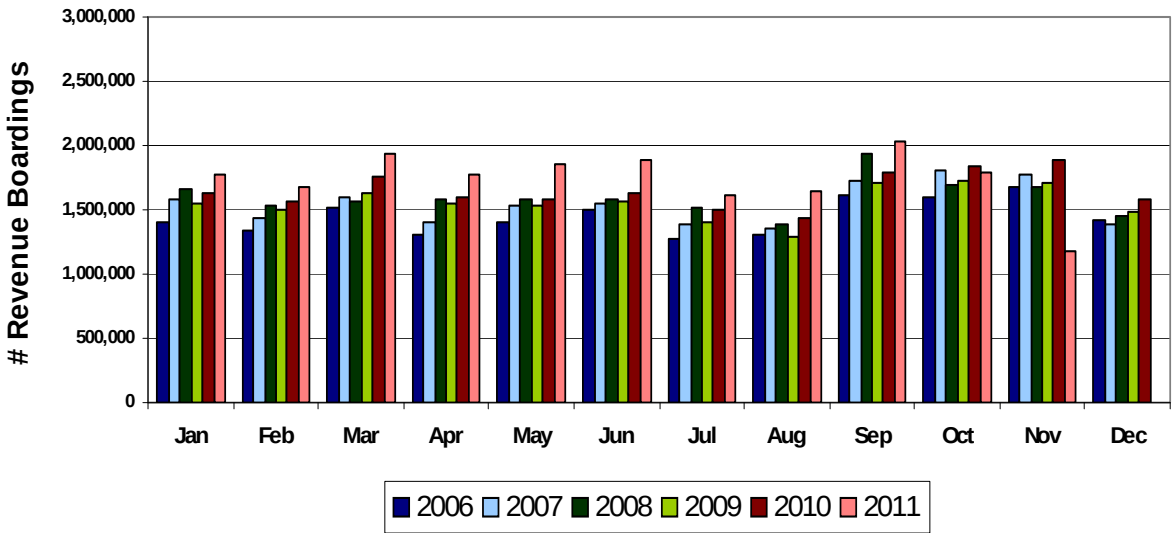
Month	2010 Ridership	2011 Ridership	Month Change (‘11 vs. ‘10)	Year to Date Change	Avg Wkday Rev Ridership 2011
January	26,407	26,948	2.0%	2.0%	1,142
February	24,400	24,957	2.3%	2.2%	1,155
March	29,035	30,169	3.9%	2.8%	1,193
April	26,810	26,614	-0.7%	1.9%	1,184
May	27,365	28,663	4.7%	2.5%	1,203
June	27,521	29,002	5.4%	3.0%	1,188
July	25,381	26,580	4.7%	3.2%	1,134
August	26,391	27,784	5.3%	3.5%	1,117
September	26,788	29,024	8.3%	4.0%	1,228
October	28,301	28,996	2.5%	3.9%	1,246
November	29,692	30,874	4.0%	3.9%	1,274
December	24,697				
YTD	322,788	309,611			

YRT/Viva

2011 Revenue Ridership Summary

Conventional Services including Contracted TTC Services North of Steeles

Five Year - Revenue Ridership by Month



Month	2010	2011	Month Change ['11 vs '10]	YTD Change	Avg Wkday Rev. Ridership 2011
January	1,599,353	1,740,807	8.8%	8.8%	70,078
February	1,532,249	1,658,141	8.2%	8.5%	73,187
March	1,726,714	1,909,452	10.6%	9.3%	71,362
April	1,524,252	1,740,968	14.2%	10.4%	73,359
May	1,588,080	1,821,296	14.7%	11.3%	72,880
June	1,603,156	1,850,961	15.5%	12.0%	72,801
July	1,432,934	1,584,877	10.6%	11.8%	64,180
August	1,411,172	1,616,538	14.6%	12.1%	59,570
September	1,776,754	2,008,877	13.1%	12.2%	80,201
October	1,814,785	1,757,737	-3.1%	10.5%	86,265 ^[1]
November	1,862,985	1,142,577	-38.7%	5.4%	45,472 ^[2]
December	1,550,744				
YTD	19,423,178	18,832,231			

^[1] Average weekday revenue ridership only reflect prior to October 24th transit labour dispute

^[2] Average weekday revenue ridership only reflects routes that are in service during the transit strike