

Once again, we extend our congratulations. By participating in the accreditation process, your organization has demonstrated its commitment to providing quality care and service in the community. The recommendation contained in your report aim to support your continued improvement efforts.

The next full survey of your organization will be planned for the year 2010.

For any questions regarding the enclosed report, we invite you to contact Ms. Ronaye Gilsenan, Accreditation Specialist, at (800) 814-7769 x296. Should you have any concerns, it is important that you communicate quickly with CCHSA so that we can provide guidance on options that are available to you.

Sincerely,

A handwritten signature in cursive script, appearing to read "Wendy Nicklin".

Wendy Nicklin
President and Chief Executive Officer

Enclosures

c.c.: Ms. J. Simmons, Commissioner of Community Services Housing and Health.