York Region

Community and Health Services Department
Office of the Commissioner

MEMORANDUM

TO:	Community and Health Services Committee Members
FROM:	Adelina Urbanski, Commissioner of Community and Health Services
DATE:	February 9, 2011
RE:	**Community and Health Services Statistical Information January – December 2010**

I am pleased to provide a data snapshot on the services our department provides.

The data contained in the attached package details activity from January to December 2010 in each of our service areas and compares activity levels from current year to previous years in order to illustrate service levels and needs.

Our next report will be in September 2011 where we will be able to provide information for the first half of 2011.

I hope you find this information helpful.

A. Urbanski

Adelina Urbanski
Commissioner of Community and Health Services

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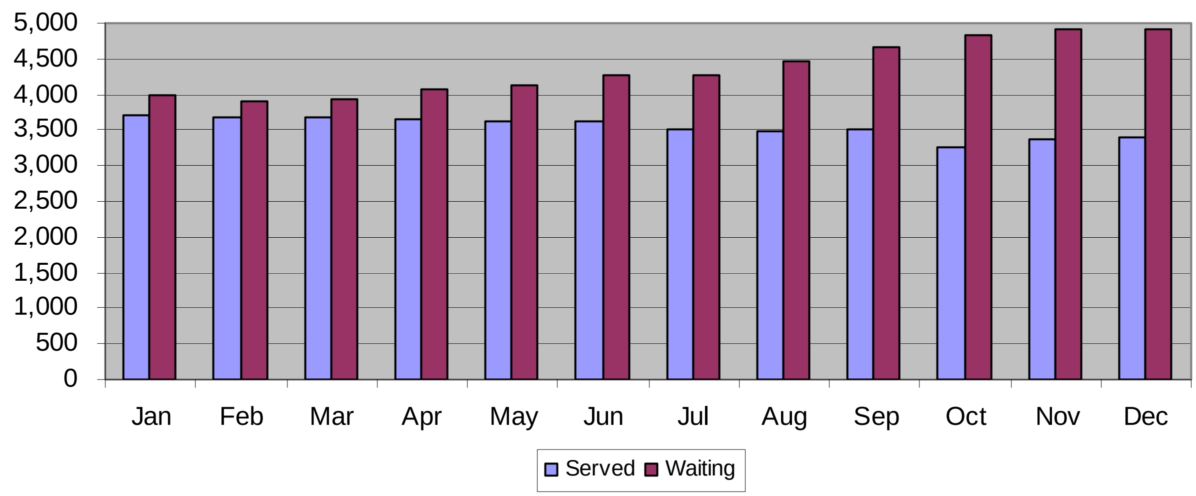
Attachment - 1

Children's Services

Child Care Fee Subsidy: Served vs. Waiting 2010



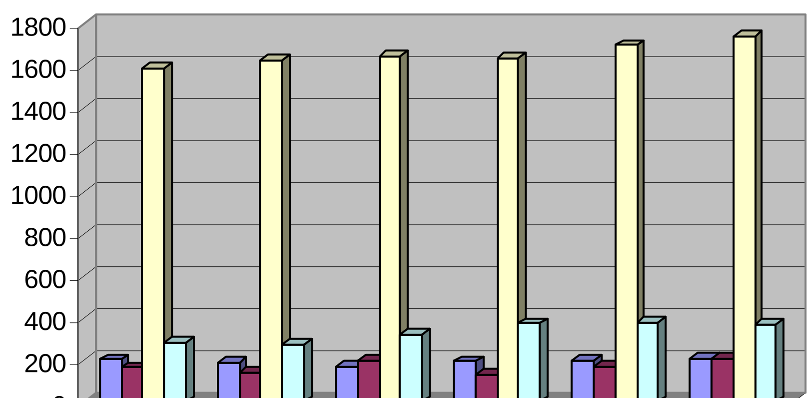
2010 Comparison	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Served *	3,710	3,682	3,678	3,660	3,623	3,622	3,502	3,484	3,502	3,264	3,357	3,391
Waiting**	3,980	3,906	3,941	4,076	4,139	4,275	4,280	4,474	4,655	4,820	4,917	4,902

* Average Monthly Number of Children Served

** Monthly Number of Families with Children Waitlisted

- Children requiring subsidy continue to exceed the number of children receiving subsidy as a result of a rapidly growing child population and inadequate levels of provincial funding. As a result the department has placed an emphasis in the multi-year plan on increases to child care subsidy through the year as well as summer care.

Early Intervention Services Activity - by Quarter



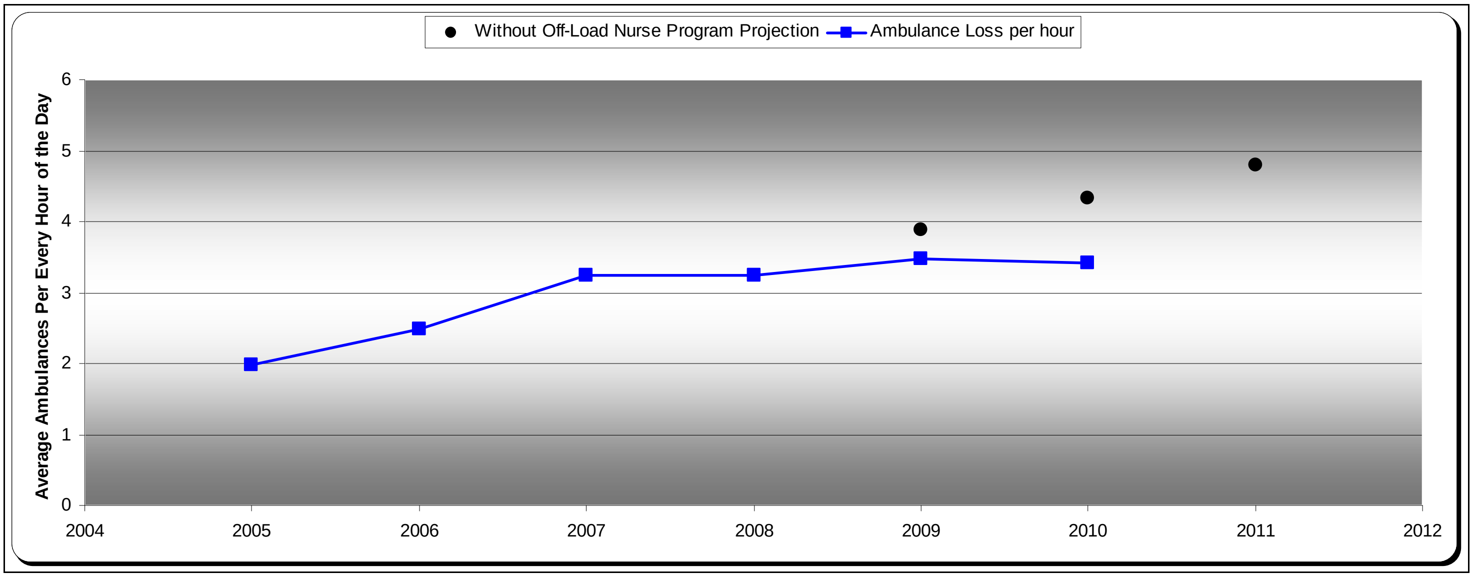
	Q3-09	Q4-09	Q1-10	Q2-10	Q3-10	Q4-10
Newly Enrolled	202	190	165	192	198	203
Discharged	162	138	194	133	170	208
Total Active	1592	1631	1649	1644	1705	1749
On Wait List	283	270	324	374	382	368

- Early Intervention Services continues to streamline intake and other practices to maintain service levels. Service demands vary based on the needs of the child so enrolment, the total active in the program and discharge activity can fluctuate. Demand for service continues to be high as reflected in the overall activity and the waitlist.

Emergency Medical Services

EMS Statistical Measures – 2010

Ambulances Reduced Per Hour from Off-Load Delays

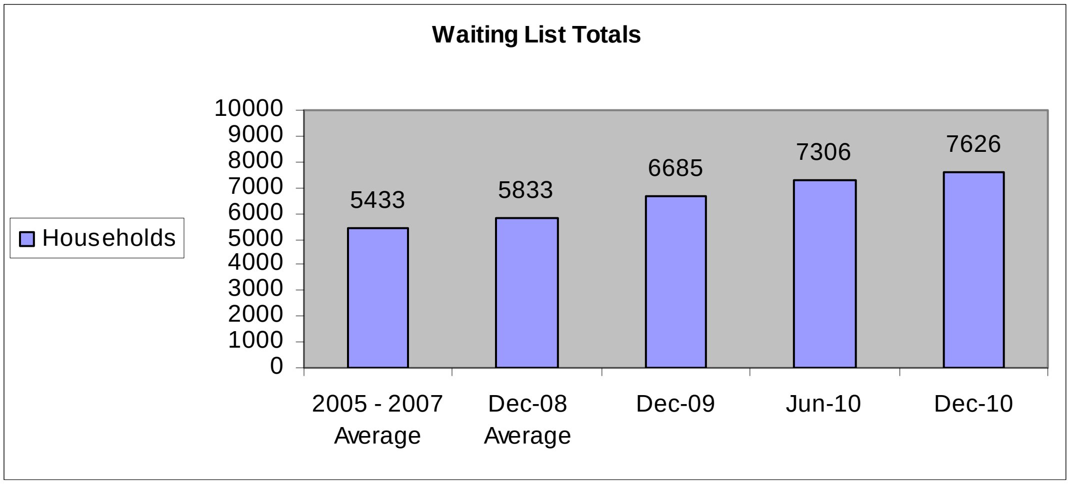


Year	2005	2006	2007	2008	2009	2010	2011
Without Off-Load Nurse Program - Projection					3.88	4.33	4.79
Ambulance Loss Per Hour	1.98	2.48	3.23	3.25	3.47	3.42	
Total Hours of Off-Load Delay Per Year	17,310	21,734	28,336	28,440	30,408	29,959	

Off-Load Delays:

- Off-Load Delays refer to the length of time between Paramedics arriving at a hospital with a patient up to the time the hospital assumes care of the patient and Paramedics are able to respond to another EMS call.
- Growing off-load delays have reduced the number of Ambulance resources available to respond to incidents in the Region.
- This graph depicts the number of Ambulances every hour of every day that are not available to respond due to off-load delay. The projection indicates the number of Ambulances that would be unable to respond if the Off-Load project were not in place.
- In 2008, with provincial funding, York Region EMS commenced a project placing dedicated nurses in York Region hospitals to receive EMS patients. This project has been able to slow down the growth of the off-load delay crisis.

Housing Services



Inventory of Social Housing Units

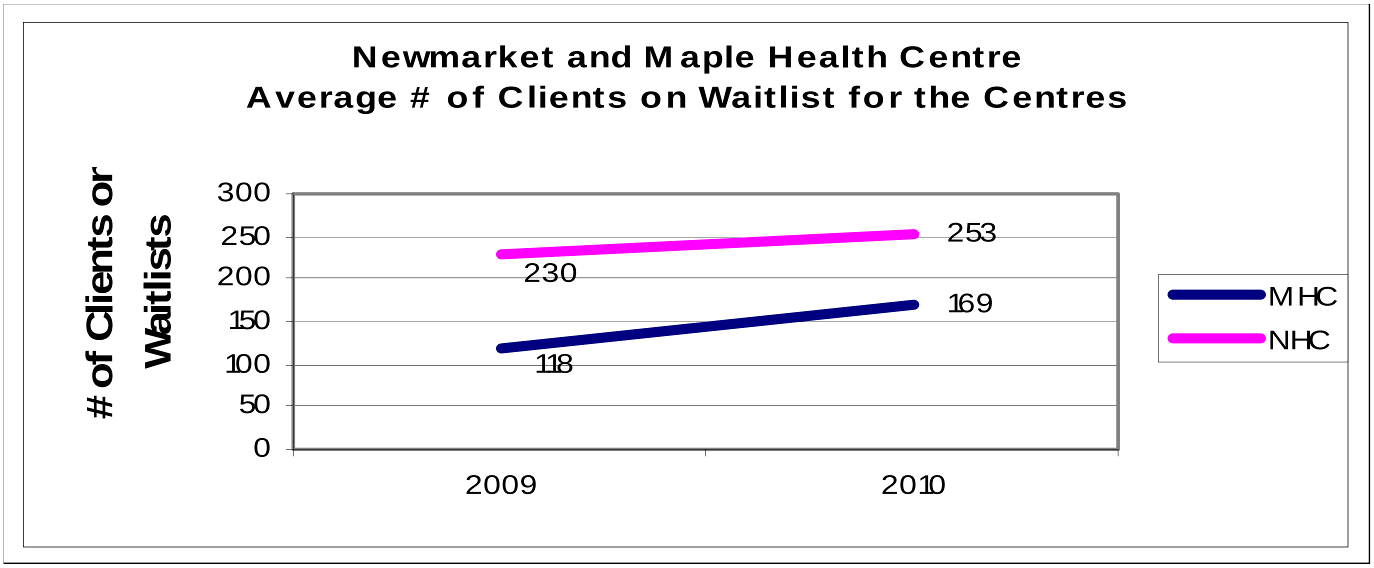
	# Social Housing Units	# Applicants	# Applicants per unit
Non-Senior Units	3,295	3,950	1.2
Senior Units	2,524	3,676	1.5
Combined Total	**5,819**	**7,626**	**1.3**

Inventory of Social Housing Units

Notes:

- Social housing units include market rent units in social housing communities. Housing providers have overall rent-geared-to-income (RGI) targets rather than unit size specific requirements. The distribution of RGI units by unit size varies as units turn-over.
- Social housing unit totals include Affordable Housing Program (AHP) projects with *Social Housing Reform Act* (SHRA) rent supplements, exclude all other AHP projects.
- Unit size applicant counts reflect the largest eligible unit size the applicant has selected.

Long Term Care Services



- Total beds available at Maple Health Centre = 85
- Total beds available at Newmarket Health Centre = 113
- Convalescent Care beds available = 34

Public Health Services

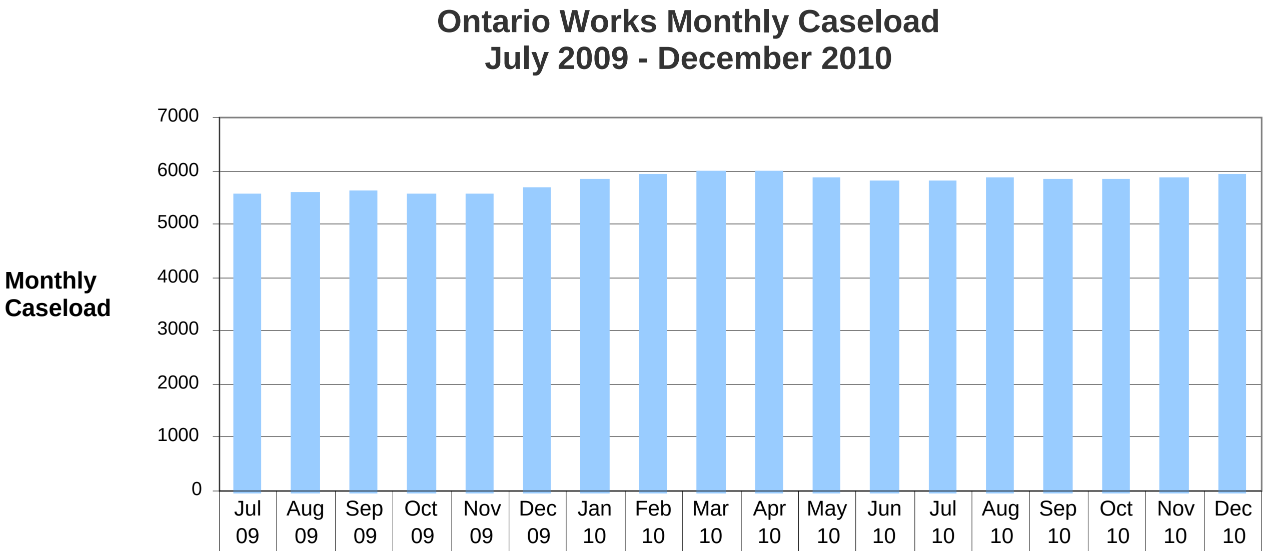
Dental Screening in York Region - 2008-2010

	2008	2009	2010
	Children 0-13 years	**Children 0-17 years**	**Children 0-17 years**
Number of children eligible for dental screening	171,535	230,957	n/a
Number of children screened	54,022	49,361	48,028
Proportion of children screened	32%	22%	n/a

Highlights:
The Public Health Branch conducts dental screening in elementary schools to identify children who require urgent treatment or preventive oral health services. This is done in accordance with provincial protocols, which mandate the level of screening in each school based on grade-two screening results from the previous year. In 2009, a new provincial protocol resulted in decreased intensity of screening. That same year, the population eligible for screening increased with the provincial expansion of the Children in Need of Treatment program to include youth up to their 18th birthday. Expansion dollars were allocated for treatment costs only, however, and could not be used by health units to increase screening resources.

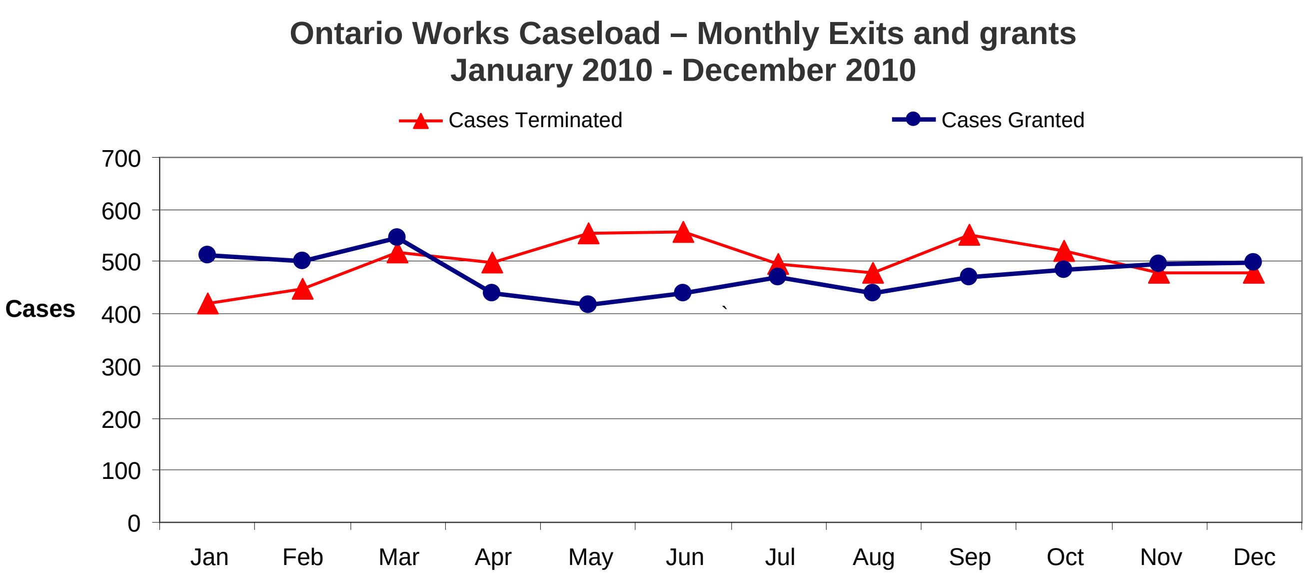
In October 2010, a Low-Income Dental Program was implemented with 100% provincial funding. Within-clinic screening resources have been expanded as part of this program. Given that it has only just been put into operation, however, the program’s contribution to screening figures is still minimal. With further promotion, the Public Health Branch expects the number of youth screened to go up, though clinical appointments make up only a small proportion of overall dental screens. Figures largely reflect elementary school screenings.

Future Directions:
The Public Health Branch will continue to monitor figures to assess the impact of the Low-Income Dental Program, especially on the screening of 14- to 17-year-olds.

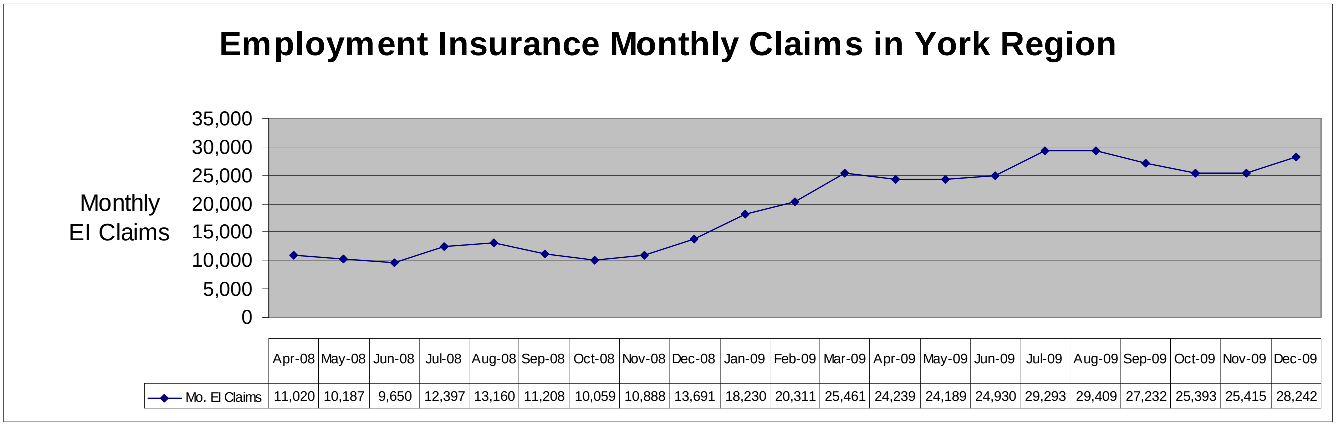


	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10	Apr 10	May 10	Jun 10	Jul 10	Aug 10	Sep 10	Oct 10	Nov 10	Dec 10
Mo. Caseload	5525	5556	5601	5536	5516	5662	5807	5904	5970	5968	5841	5780	5784	5822	5795	5810	5836	5903

- The Ontario Works caseload saw an increase of approximately 1.7% between January 2010 to December 2010 after an increase of 19% the previous year as a result of the recession. The caseload (which is expected to average 6,000 in 2011) will be carefully monitored through the year as the economic recovery continues with a continued emphasis on assisting clients to return to work through effective employment interventions.



- Despite the impacts of the recession, a high number of clients have continued to exit Ontario Works. Approximately, 1,300 have exited due to jobs between January 2010 and December 2010 assisted by effective case management and access to employment programming and opportunities. The Department will continue to seek additional opportunities for clients through enhanced employment contacts with Provincial Ministry of Training Colleges and Universities and Employment Ontario providers in 2011.



	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Mo. EI Claims	11,020	10,187	9,650	12,397	13,160	11,208	10,059	10,888	13,691	18,230	20,311	25,461	24,239	24,189	24,930	29,293	29,409	27,232	25,393	25,415	28,242

- Most recent data available