

CITY OF SARNIA

City Clerk's Department

Telephone: (519) 332-0330

Fax: (519) 332-3995

E-mail: clerks@city.sarnia.on.ca

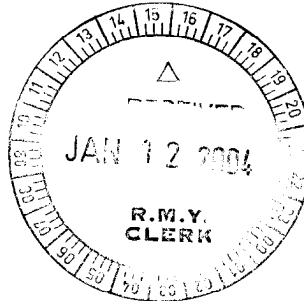


255 North Christina Street

P.O. Box 3018

Sarnia, ON

N7T 7N2



January 8, 2004

REGION OF YORK
CLERK'S OFFICE

FILE No. - P104

→ chair ✓
CFO
S. Cartwright
01/12/04
MS

ALL MUNICIPALITIES IN ONTARIO:

Re: Resolution on Municipal Property Assessment Corporation (MPAC)

Sarnia City Council at its meeting held December 15th, 2003, considered the attached communication from Mayor Mike Bradley on the above matter. The following resolution was adopted:

THAT Sarnia City Council request the Minister of Finance to undertake a review of MPAC's role and responsibility with a view, in particular, to improve the quality of assessment service delivered and to improve customer service, and that Caroline Di Cocco, the City's MPP, be provided with a copy of this correspondence with a request for her support, and

THAT this resolution be sent to the Association of Municipalities of Ontario, MPAC, the Institute of Municipal Assessors and all Ontario municipalities for endorsement and support.

We would appreciate your favourable consideration of Council's resolution.

Yours truly,

Brian W. Knott
City Solicitor/Clerk

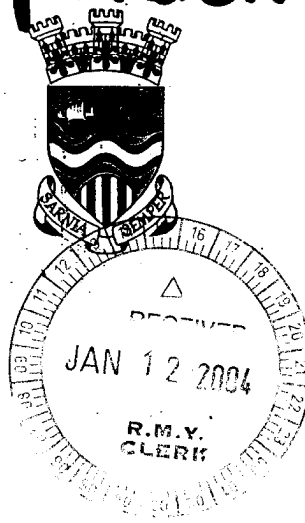
/jk

c.c. A. Tuplin

Correspondence 17

Mike Bradley
Mayor
City of Sarnia

255 N. Christina Street
Sarnia, Ontario, Canada N7T 7N2
Tel: (519) 332-0330 Ext. 312
Fax: (519) 332-3995
mayor@city.sarnia.on.ca



December 3rd, 2003

Sarnia City Council
City Hall
SARNIA, ON

REGION OF YORK
CLERK'S OFFICE
FILE No. - P18

Dear Council Members:

RE: MUNICIPAL PROPERTY ASSESSMENT CORPORATION (MPAC)

I have received numerous complaints about the operation of MPAC which is funded by municipal governments across the Province to provide assessment information. While the legislation is Provincially driven and controlled, the performance of MPAC in the past couple of years has left a lot to be desired.

Complaints range from the obvious ones of faulty assessments based on computer models to incredibly long waits through the call centre to receive information (if one can get through and if one's call is eventually answered.) There is also a substantial decrease in the number of employees which has led to poor service and centralized service which does not appear to be serving those who are paying the bills.

I would respectfully ask Council to pass the following motion:

THAT Sarnia City Council request the Minister of Finance to undertake a review of MPAC's role and responsibility with a view, in particular, to improve the quality of assessment service delivered and to improve customer service, and that Caroline Di Cocco, the City's MPP, be provided with a copy of this correspondence with a request for her support.

THAT this resolution be sent to the Association of Municipalities of Ontario, MPAC, the Institute of Municipal Assessors and all Ontario municipalities for endorsement and support.

Yours sincerely,

Mike Bradley
Mayor of Sarnia

/g
copy: Citizens