

MEMORANDUM

TO: Transportation Services Committee

FROM: Kathleen Llewellyn-Thomas, Commissioner of Transportation and Community Planning

DATE: February 22, 2012

RE: January 2012 York Region Transit/Viva Ridership Statistics

This memorandum provides an overview of York Region Transit/Viva (YRT/Viva) ridership statistics for January 2012. YRT/Viva revenue ridership in January reached 973,927, representing a decrease of approximately 767,000 revenue riders, or 44.1 per cent less, compared to January 2011.

The decrease in ridership can be attributed to the continuation of the labour disruption throughout January involving Miller Transit, First Canada, York BRT (Veolia) and their operators and maintenance staff. With the recent resolution of the labour dispute, most YRT/Viva services resumed operating on Saturday, February 4, 2012. However, **Table 1** provides insight into the routes which were not operating in York Region during the month of January. The routes are sorted by municipality for reference.

During January, Veolia Southwest, contracted TTC services and Dial-a-Ride services continued providing conventional services in the Region. Veolia Southwest provides services in the southwest portion of York Region (Vaughan) with a few exceptions in Richmond Hill, Markham, and Newmarket. All TTC routes operating north of Steeles Avenue in Markham and Vaughan continued to operate. Dial-a-Ride services continued in Richmond Hill, Markham, Aurora and Newmarket during midday (Route 84 A/C – Oak Ridges), evenings and Saturdays (Route 32 – Aurora South, 40 – Unionville Local, 41 – Markham Local, 44 – Bristol-London and 84 A/C – Oak Ridges).

Throughout January, ongoing picket activity of striking workers occasionally disrupted service primarily during weekday morning rush hours at locations such as Richmond Hill Centre Terminal, Finch GO Bus Terminal, Bernard Terminal and Promenade Terminal. However, a court injunction granted to York Region in late December can be credited with reducing the severity of picket-related delays experienced during the month of January.

As a result of the labour disruption, some routes which continued to operate (such as Routes 99 – Yonge Street, 91A/B/E – Bayview, Route 4/4A Major Mackenzie, Route 77 – Hwy 7/Centre, and 3 – Thornhill-York University) experienced higher than normal ridership. It should also be noted, beginning Friday, January 13, weekday rush hour service on Route 99 was operated using 60-foot articulated buses to increase capacity and accommodate more customers along the route.

Employment

The national unemployment rate increased from 7.5 per cent in December 2011 to 7.6 per cent ^[1] in January 2012. At a local level, York Region is located within the Employment Insurance Economic Region of Toronto, and recorded an unemployment rate of 8.6 per cent, up from 8.4 per cent in January 2011 ^[2].

Gas Prices

Gas prices in January 2012 averaged \$1.22 per litre ^[3], including Harmonized Sales Tax (HST). In January 2011, gas prices averaged \$1.14 per litre ^[4], including HST.

Mobility Plus

In January 2012, Mobility Plus carried approximately 2,500 additional passengers – an increase of 9.3 per cent over January 2011 – which can be attributed to milder weather experienced this year.

Also, during the labour disruption, Mobility Plus temporarily suspended the Family of Service program which connects Mobility Plus trips to Viva (BRT) service. Customers who were using Family of Services were taken directly to their destinations.

Table 1 - Routes affected by labour dispute by municipality:

Markham		Richmond Hill		Vaughan	
Viva	blue/blue 'A'	Viva	blue/blue 'A'	Viva	blue/blue 'A'
Viva	purple	Viva	purple	Viva	purple
Viva	pink	Viva	pink	Viva	pink
Viva	green	1	Highway 7	Viva	orange
1	Highway 7	81	Inspiration	22/22A	King City
2	Milliken	82	Valleymede-Spadina	85/85A/85B	Rutherford/16th Ave.
2A	14th Avenue	83/83A	Trench	87	Langstaff-Maple
8	Kennedy	84A/84C	Oak Ridges		
9	9 th Line	85/85A/85B	Rutherford/16th Ave.		
18	Bur Oak	86	Weldrick-Newkirk		
40	Unionville Local	87	Langstaff-Maple		
41	Markham Local	90/90B	Leslie		
42	Berczy South Unionville	98	Yonge		
45	Mingay	240	Mill Pond GO Shuttle		
85/85A/85B	Rutherford/16th Ave.	241	Beverly Acres GO Shuttle		
90/90B	Leslie	242	North Richvale GO Shuttle		
201	Markham GO Shuttle	243	Redstone GO Shuttle		
202	Unionville GO Shuttle	300	Business Express		
203	Milliken GO Shuttle	400s	11 School Specials		
224B	Woodbine Ave.				
300	Business Express				
301	Markham Express				
302	Unionville Express				
303	Bur Oak Express				
400s	9 School Specials				

Newmarket		Aurora		East Gwillimbury	
Viva	blue/blue 'A'	Viva	blue/blue 'A'	52	Holland Landing
44	Bristol-London	31	Aurora North	58/58A	Leslie North/Leslie North via Mt. Albert
52	Holland Landing	32	Aurora South	220	Keswick GO Shuttle
53	Woodspring-Clearmeadow	33/33A	Wellington	400s	1 School Special
54	Bayview	34	Industrial Parkway		
55/55B	Davis Dr.	98	Yonge		
56	Gorham-Eagle	222	Aurora-Newmarket GO Shuttle		
57/57A	Mulock Dr.	400s	3 School Specials		
58/58A	Leslie North/Leslie North via Mt. Albert				
98	Yonge				
222	Aurora-Newmarket GO Shuttle				
223	Newmarket GO Shuttle				
400s	6 School Specials				

Georgina		King		Whitchurch-Stouffville	
51	Keswick Local	22/22A	King City	9	9th Line
220	Keswick GO Shuttle	32	Aurora South	15	Stouffville Local
400s	1 School Special			400s	2 School Specials

Kathleen Llewellyn-Thomas, P.Eng.
Commissioner of Transportation and Community Planning

Notes:

[1] February 3, 2012. Latest Release from the Labour Force Survey. *Statistics Canada*. Retrieved from <http://www.statcan.gc.ca/subjects-sujets/labour-travail/lfs-epa/lfs-epa-eng.htm>. Retrieved date February 7, 2012.

[2] EI Economic Region of Toronto – Unemployment Rates for the EI Economic Regions. *Human Resources and Skills Development Canada*. Retrieved from <http://srv129.services.gc.ca/rbin/eng/rates.aspx?id=2012#data>. Retrieved date February 7, 2012.

[3] Fuel Price Data. (2012). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/fuel-prices/fuel-price-data/?fuel=reg&yr=2012>. Retrieved date February 7, 2012.

[4] Fuel Price Data. (2011). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/fuel-prices/fuel-price-data-historical/?fuel=rg&yr=2011>. Retrieved date February 7, 2012.

YORK REGION TRANSIT / VIVA - MONTHLY RIDERSHIP SUMMARY
JANUARY 2012

Jan-12	21 weekdays, 4 Saturdays, 6 Sunday/Holidays
Jan-11	21 weekdays, 4 Saturdays, 6 Sunday/Holidays

rev. 17feb2012		2011 ^[3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2012 ^[4]				
YRT	Route #	Route Name	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2011	2012	Percentage ('12 vs '11)	2011	2012	Percentage ('12 vs '11)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	Notes
1	^[4]	Highway 7	1,445	722	289	35,348	0	-100.0%	35,348	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
2	^[4]	Milliken	2,100	594	403	49,671	0	-100.0%	49,671	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
2A		14th Ave	795	0	0	16,877	0	-100.0%	16,877	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
3	^[4]	Thornhill - York U.	1,705	224	437	39,804	73,558	84.8%	39,804	73,558	84.8%	3,159	641	585	Increased boardings due to contractor labour disruption, alternative to Viva purple
8		Kennedy Rd	1,258	383	278	29,987	0	-100.0%	29,987	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
9	^[4]	Ninth Line	147	0	0	3,142	0	-100.0%	3,142	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
15		Stouffville Local	99	0	0	2,126	0	-100.0%	2,126	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
18		Bur Oak	935	99	0	20,194	0	-100.0%	20,194	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
40		Unionville Local	530	116	66	12,135	125	-99.0%	12,135	125	-99.0%	5	5	0	Dial-A-Ride service after 8:15 p.m. (Monday to Saturday); Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
41		Markham Local	415	95	67	9,620	75	-99.2%	9,620	75	-99.2%	3	3	0	Dial-A-Ride service after 7:40 p.m. (Monday to Saturday); Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
42		Berczy South Unionville	150	0	0	3,188	0	-100.0%	3,188	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
45		Mingay	58	0	0	1,243	0	-100.0%	1,243	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
201		Markham GO Shuttle	94	0	0	1,999	0	-100.0%	1,999	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
202		Unionville GO Shuttle	161	0	0	3,420	0	-100.0%	3,420	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
203		Milliken GO Shuttle	65	0	0	1,440	0	-100.0%	1,440	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
300	^[4]	Business Express	236	0	0	5,073	0	-100.0%	5,073	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
301	^[4]	Markham Express	372	0	0	7,983	0	-100.0%	7,983	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
302	^[4]	Unionville Express	198	0	0	4,259	0	-100.0%	4,259	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
303	^[4]	Bur Oak Express	262	0	0	5,629	0	-100.0%	5,629	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
522		Markham Community Bus	73	69	0	1,809	1,925	6.4%	1,809	1,925	6.4%	88	0	0	Rider migration from conventional service to community bus service
TTC		Markham Total	11,098	2,302	1,540	254,947	75,683	-70.3%	254,947	75,683	-70.3%	3,255	649	585	
TTC 17A	^[4]	Birchmount	232	0	0	4,872	4,148	-14.9%	4,872	4,148	-14.9%	198	0	0	Decreased in employment travel
TTC 24D, 224B/C/D	^[4]	Vic Park North (Woodbine)	949	66	49	20,523	22,239	8.4%	20,523	22,239	8.4%	1,059	0	0	Rush hour service level reduction (Oct 2011)
TTC 68B	^[4]	Warden North	865	463	250	21,517	23,326	8.4%	21,517	23,326	8.4%	952	454	253	Rush hour service level reduction (Oct 2011)
TTC 102D	^[4]	Markham Rd	967	358	242	23,191	23,763	2.5%	23,191	23,763	2.5%	995	345	248	Stable ridership
TTC 129A	^[4]	McCowan North	2,813	1,314	931	69,915	64,957	-7.1%	69,915	64,957	-7.1%	2,543	1,465	949	Decreased in employment travel
		TTC (Markham) Total	5,826	2,201	1,472	140,018	138,433	-1.1%	140,018	138,433	-1.1%	5,747	2,264	1,450	
		Markham & TTC Total	16,924	4,503	3,012	394,965	214,116	-45.8%	394,965	214,116	-45.8%	9,002	2,913	2,035	
4/4A	^[4]	Major Mackenzie	2,943	1,025	843	72,170	93,659	29.8%	72,170	93,659	29.8%	3,854	1,141	1,053	Increased boardings due to contractor labour disruption; alternative east-west route in Markham area
5	^[4]	Clark	1,520	426	0	34,035	35,297	3.7%	34,035	35,297	3.7%	1,571	410	0	Stable ridership
7	^[4]	Martin Grove	802	104	0	17,959	18,680	4.0%	17,959	18,680	4.0%	829	119	0	Stable ridership
10	^[4]	York U. (Woodbridge)	442	65	48	10,115	10,995	8.7%	10,115	10,995	8.7%	474	60	81	Increased boardings due to contractor labour disruption (effective Oct 24, 2011)
11		Woodbridge	71	0	0	1,539	1,681	9.2%	1,539	1,681	9.2%	77	0	0	Increased boardings due to contractor labour disruption (effective Oct 24, 2011)
12		Pine Valley	249	82	0	5,882	5,996	1.9%	5,882	5,996	1.9%	245	118	0	Stable ridership
13		Islington Ave	348	101	0	8,025	9,544	18.9%	8,025	9,544	18.9%	406	126	0	Increased boardings due to contractor labour disruption (effective Oct 24, 2011)
20	^[4]	Jane	2,243	966	775	57,501	63,463	10.4%	57,501	63,463	10.4%	2,479	1,261	663	Increased boardings due to contractor labour disruption; ridership migration from Viva orange
22/22A	^[4]	King City	617	67	0	13,330	0	-100.0%	13,330	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
23	^[4]	Thornhill Woods	956	0	0	20,466	17,746	-13.3%	20,466	17,746	-13.3%	828	0	0	Decreased transfer activity
27		Highway 27	54	18	9	1,298	0	-100.0%	1,298	0	-100.0%	0	0	0	Route discontinued (Sept 2011); Route 28 service available
28		Zenway-Hwy.27	29	0	0	638	869	36.2%	638	869	36.2%	37	0	0	Ridership migration from Route 27
77	^[4]	Hwy 7 - Centre St	3,474	1,386	819	85,534	113,905	33.2%	85,534	113,905	33.2%	4,579	1,717	1,389	Increased boardings due to contractor labour disruption; ridership migration from Viva orange
99 (incl. 98E, 98/99)	^[4]	Yonge South	3,444	1,685	1,398	88,411	245,081	177.2%	88,411	245,081	177.2%	9,573	4,422	3,959	Increased boardings due to contractor labour disruption; only service available on Yonge corridor; 60-foot buses used as of Jan 13th, 2012
360	^[4]	Maple Express	349	0	0	7,837	6,724	-14.2%	7,837	6,724	-14.2%	302	0	0	Decreased transfers due to contractor labour disruption; rush hour frequency reduction (Sept 2011)
TTC		Vaughan Total	17,541	5,925	3,892	424,740	623,640	46.8%	424,740	623,640	46.8%	25,254	9,374	7,145	
TTC 35-D	^[4]	Jane	1,234	252	0	26,912	32,224	19.7%	26,912	32,224	19.7%	1,480	286	0	Increase in employment travel; general corridor growth
TTC 37-D	^[4]	Islington	99	0	0	2,079	2,594	24.7%	2,079	2,594	24.7%	124	0	0	Increase in employment travel; general corridor growth
TTC 105/105-B	^[4]	Dufferin North	1,810	802	556	44,554	45,576	2.3%	44,554	45,576	2.3%	1,848	829	577	Increase in employment travel; general corridor growth
TTC 107-C/D/B/F	^[4]	Keele North	2,844	786	476	65,724	68,274	3.9%	65,724	68,274	3.9%	2,986	760	423	Increase in employment travel; general corridor growth
TTC 160	^[4]	Bathurst North	719	594	493	20,433	21,591	5.7%	20,433	21,591	5.7%	745	700	526	Increase in employment travel; general corridor growth
TTC 165-D/F	^[4]	Weston Road North	1,576	1,105	732	41,908	48,263	15.2%	41,908	48,263	15.2%	1,825	1,199	857	Increase in employment travel; general corridor growth
		TTC (Vaughan) Total	8,282	3,539	2,257	201,610	218,520	8.4%	201,610	218,520	8.4%	9,006	3,774	2,383	
		Vaughan & TTC Total	25,823	9,464	6,149	626,350	842,160	34.5%	626,350	842,160	34.5%	34,260	13,148	9,528	

* Route crosses municipal boundaries.

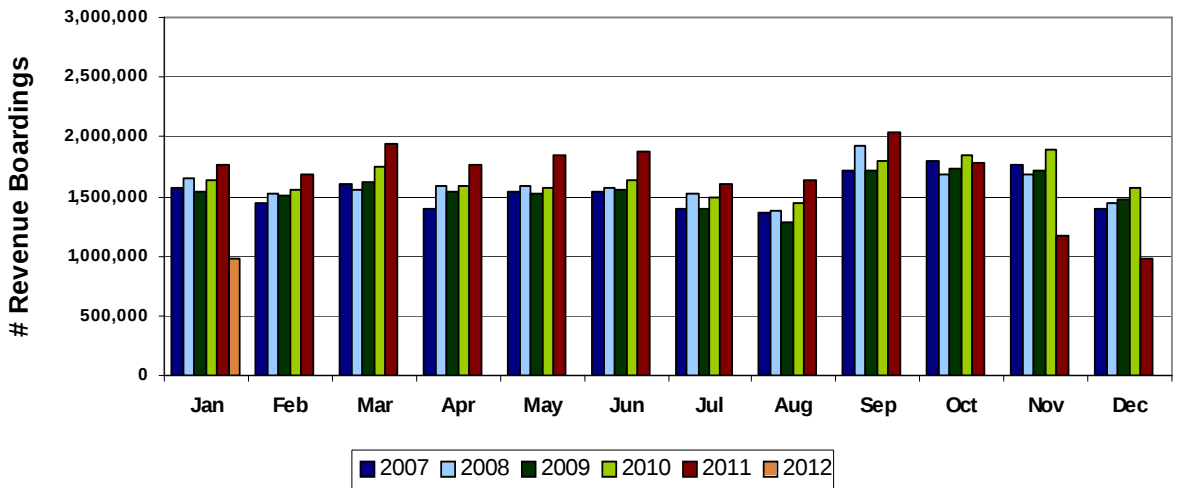
			2011 [3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2012 [3]			
	YRT Route #	Route Name	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2011	2012	Percentage (12 vs '11)	2011	2012	Percentage (12 vs '11)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	
Richmond Hill	81	Inspiration	189	0	0	3,989	0	-100.0%	3,989	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	82	Valleymede-Spadina	551	40	0	11,792	0	-100.0%	11,792	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	83	Trench	1,264	103	0	27,102	0	-100.0%	27,102	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	84A/84C	Oak Ridges	248	22	0	5,329	438	-91.8%	5,329	438	-91.8%	18	15	0	Dial-A-Ride service available during weekday mid-day (between 9 a.m. to 2:30 p.m.) and evening (after 7 p.m.) and all day on Saturday; Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	85/85A/85B ^[1]	16th Ave/Rutherford	4,209	1,768	874	102,255	2,982	-97.1%	102,255	2,982	-97.1%	139	0	0	Ridership attributed to Route 463 - Vellore School Special; Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	86	Weldrick-Newkirk	806	109	0	17,512	0	-100.0%	17,512	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	87 ^[1E]	Langstaff Local	1,017	94	0	21,748	0	-100.0%	21,748	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	88/88A/88E ^[1]	Bathurst/Bathurst Express	3,404	1,622	1,246	87,148	100,521	15.3%	87,148	100,521	15.3%	3,920	1,713	1,486	Increased boardings due to contractor labour disruption (effective Oct 24, 2011)
	589/590	RH Community Bus	134	97	92	3,754	1,653	-56.0%	3,754	1,653	-56.0%	59	39	41	Route restructured to provide new service locations (effective Nov 14, 2011)
	90/90B ^[1]	Leslie	3,216	706	304	73,091	0	-100.0%	73,091	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	91/91A/91B/91E ^[1]	Bayview South/Express	3,571	1,576	976	88,397	110,900	25.5%	88,397	110,900	25.5%	4,435	2,280	1,090	Increased boardings due to contractor labour disruption (effective Oct 24, 2011)
	240	Mill Pond GO Shuttle	165	0	0	3,511	0	-100.0%	3,511	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	241	Bev Acres GO Shuttle	72	0	0	1,524	0	-100.0%	1,524	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	242	N Richvale GO Shuttle	62	0	0	1,308	0	-100.0%	1,308	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	243	Redstone GO Shuttle	92	0	0	1,990	0	-100.0%	1,990	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
		Richmond Hill Total	19,000	6,137	3,492	450,450	216,494	-51.9%	450,450	216,494	-51.9%	8,571	4,047	2,617	
Aurora	31 ^[1]	Aurora North	97	0	0	2,054	0	-100.0%	2,054	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	32	Aurora South	533	25	0	11,363	185	-98.4%	11,363	185	-98.4%	5	20	0	Dial-A-Ride service available after 7 p.m. on weekdays and all day on Saturday; Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	33/33A	Wellington	574	132	0	12,663	0	-100.0%	12,663	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	34	Industrial Parkway	26	0	0	558	0	-100.0%	558	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
			Aurora Total	1,230	157	0	26,638	185	-99.3%	26,638	185	-99.3%	5	20	0
Newmarket, East Gwill., Georgina	44	Bristol - London	210	58	0	4,693	75	-98.4%	4,693	75	-98.4%	3	3	0	Dial-A-Ride service available after 7 p.m. (Monday to Saturday); Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	51	Keswick Local	262	33	0	5,675	0	-100.0%	5,675	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	52 ^[1]	Holland Landing Local	268	150	0	6,361	0	-100.0%	6,361	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	53	Woodspring-Clearmeadow	309	90	92	7,475	0	-100.0%	7,475	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	54 ^[1]	Bayview North	308	103	0	6,990	0	-100.0%	6,990	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	55/55B	Davis Dr.	1,255	526	383	31,065	0	-100.0%	31,065	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	56	Gorham-Eagle	499	191	101	11,940	0	-100.0%	11,940	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	57/57A	Mulock Dr.	691	157	74	15,690	0	-100.0%	15,690	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	58/58A	Leslie North	76	0	0	1,615	0	-100.0%	1,615	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	GO Rte 69 ^[1]	Sutton GO Bus	203	87	86	5,127	3,768	-26.5%	5,127	3,768	-26.5%	144	93	62	Decreased boardings due to contractor labour disruption (effective Oct 24, 2011)
	98 ^[1]	Yonge North	1,067	744	416	28,092	0	-100.0%	28,092	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	220	Keswick GO	12	0	0	253	0	-100.0%	253	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	222	Aurora-Nmkt GO Shuttle	58	0	0	1,234	0	-100.0%	1,234	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	223	Newmarket GO Shuttle	20	0	0	426	0	-100.0%	426	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	520/521	Newmarket Community Bus	56	17	9	1,298	2,064	59.0%	1,298	2,064	59.0%	83	32	19	Rider migration from conventional service to community bus service
		Newmarket Total	5,294	2,156	1,161	127,934	5,907	-95.4%	127,934	5,907	-95.4%	230	128	81	
		YRT SUB-TOTAL	68,271	22,417	13,814	1,626,337	1,278,862	-21.4%	1,626,337	1,278,862	-21.4%	52,068	20,256	14,261	
Viva	blue (incl. blue'A') ^[1]	Yonge Corridor	15,339	9,050	5,791	441,407	0	-100.0%	441,407	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	purple ^[1]	Highway 7 Corridor	8,221	3,736	2,607	218,182	0	-100.0%	218,182	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	green ^[1]	Markham North-South Link	704	0	0	15,383	0	-100.0%	15,383	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	orange (incl. Züm) ^[1]	Vaughan North-South Link	2,749	1,466	877	74,201	22,284	-70.0%	74,201	22,284	-70.0%	948	285	206	Daily average values for this month reflect Brampton Transit Züm only; Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
	pink ^[1]	Finch - Unionville	2,548	0	0	54,730	0	-100.0%	54,730	0	-100.0%	0	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011)
		Viva SUB-TOTAL	29,561	14,252	9,275	803,903	22,284	-97.2%	803,903	22,284	-97.2%	948	285	206	

YRT/Viva

2012 Revenue Ridership Summary

Conventional Services including Contracted TTC Services North of Steeles

Five Year - Revenue Ridership by Month



Month	2011	2012	Month Change ['12 vs '11]	YTD Change	Avg Wkday Rev. Ridership 2012
January	1,740,807	973,927	-44.1%	-44.1%	39,683 ^[1]
February	1,658,141				
March	1,909,452				
April	1,740,968				
May	1,821,296				
June	1,850,961				
July	1,584,877				
August	1,616,538				
September	2,008,877				
October	1,757,737				
November	1,142,577				
December	951,948				
YTD	19,784,179	973,927			

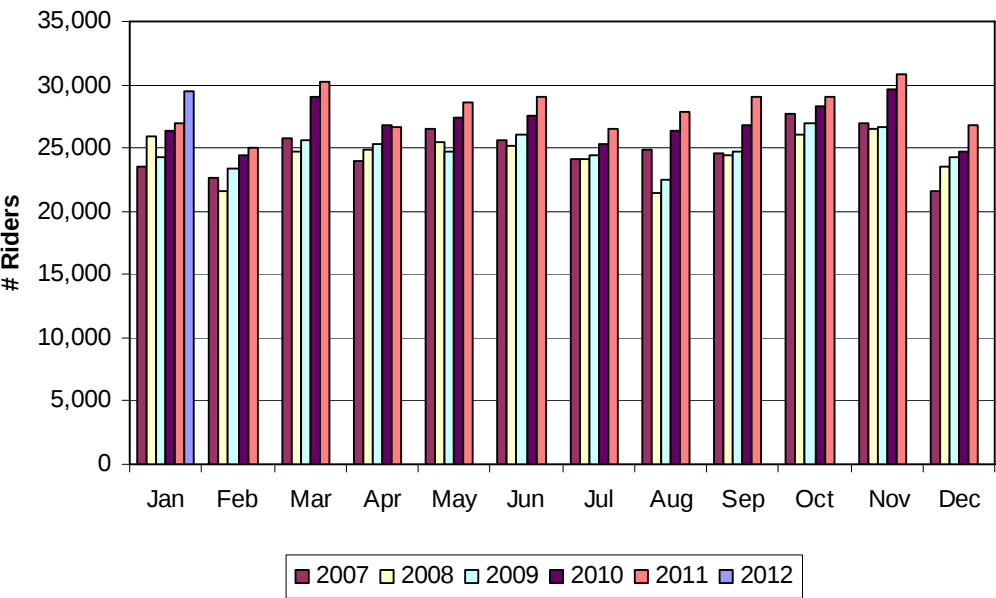
^[1] Average weekday revenue ridership only reflects routes operating during the transit strike.

YRT/Viva

2012 Ridership Summary

Specialized Services – Mobility Plus

Five Year-Actual Ridership by Month



Month	2011 Ridership	2012 Ridership	Month Change ('12 vs. '11)	Year to Date Change	Avg Wkday Rev Ridership 2012
January	26,948	29,467	9.3%	9.3%	1,239
February	24,957				
March	30,169				
April	26,614				
May	28,663				
June	29,002				
July	26,580				
August	27,784				
September	29,024				
October	28,996				
November	30,874				
December	26,749				
YTD	336,360	29,467			