

York Region Transit 2004 Operating Budget

Transit Committee Work Session

February 25, 2004

Minimum Service Standards

Adopted by Council as part of YRT's 5-Year Service Plan (June 2002)

1. Minimum service frequencies
2. Minimum performance levels (pass/hour)
3. Route / Service Area Coverage
4. System Cost Recovery

Minimum Service Standards (cont...)

Minimum Service Frequencies		Core Routes/ Arterial Routes	Feeder Routes/ Local Routes	Community Bus
Weekdays	Peak-periods	15 minutes	30 minutes	60 minutes
	Mid-day	30 minutes	60 minutes	120 minutes
	Evening	30 minutes	60 minutes	120 minutes
Saturdays	Daytime	30 minutes	60 minutes	120 minutes
	Evening	30 minutes	60 minutes	120 minutes
Sundays/Holidays	Daytime	30 minutes	60 minutes	120 minutes
	Evening	30 minutes	60 minutes	120 minutes

Route Coverage: 90% of all residences, employment, schools, commercial, public facilities within 500m (5 min walk) to bus stop

Minimum Service Standards (cont...)

Minimum Performance Levels		Core / Arterial Routes	Feeder / Local Routes	Community Bus
Weekdays	Peak-periods	30 pass./hour	25 pass./hour	15 pass./hour
	Mid-day	20 pass./hour	15 pass./hour	10 pass./hour
	Evening	20 pass./hour	15 pass./hour	10 pass./hour
Saturdays	Daytime	20 pass./hour	15 pass./hour	10 pass./hour
	Evening	20 pass./hour	15 pass./hour	10 pass./hour
Sundays/Holidays	Daytime	20 pass./hour	15 pass./hour	10 pass./hour
	Evening	20 pass./hour	15 pass./hour	10 pass./hour

System Cost Recovery Target – 60% by 2006

Service Rationalization

- Standard route performance review
- Targets low demand/low ridership off-peak periods (eg. early am, midday, late evening, weekends)
- Analysis based on:
 - Customer impact (minimize)
 - Consistency in service level with similar routes
 - Future plans (restructurings, rapid transit)
 - Community impact
 - Demand vs. minimum standard/performance
- Approx. 1% of net base budget (\$500,000)
- Approx. 12,300 service hours (2004) and impacts approx. 1,900 passengers
- Proposed implementation date May 2004

Service Reduction Details

Service Adjustment	Routes Affected
Cancel Early/Late AM Peak trip(s)	Markham Local 40, Centennial GO, Langstaff GO, Mill Pond 80, Martin Grove 7, Woodbridge 11, Pine Valley 12
Cancel Late PM Peak Trips(s)	Markham Local 40, Newkirk 82, Langstaff GO
Cancel Late Evening Trips (Last)	Markham-Unionville 40, Aurora N 31, Aurora S 32, Bayview-0Leslie 33, Bristol-London 44, Queensway 50, Keswick 51, Holland Landing 52, Davis 55, Gorham-Eagle 56, Mulock 57, Glenway-Summerhill 66, Mill Pond 80, Beverly Acres 81, Rutherford-16 th 85A, Weldrick 86 A/B, Leslie 90, Thornhill-York U 3, Martin Grove 7, Woodbridge 11, Pine Valley 12, Islington 13, Woodbine 224B
Increase Headway (Midday, Saturday, Sunday)	Markham-Unionville 40, Markham Rd TTC 102D, Davis 55, Gorham-Eagle 56, Trench 83, Rutherford 16 th 85, Major Mackenzie 4
Delete Midday/Off-Peak Service	Highway 27
Reduce Route Length / Adjust Configuration	14 th Ave 2A (after 7 pm), Langstaff GO
Cancel Route	Ansley Grove 6

Service Reductions by Division

Division	Gross Cost Savings	Total Reduction in Rev Hrs '04	Total Passengers Affected
Division 1 (Miller – Markham)	\$ 158,000	4080	328
Division 2 (Laidlaw – Aurora, Newmarket, E. Gwillimbury, Keswick)	\$ 144,000	3617	705
Division 3 (Miller – Richmond Hill)	\$ 97,000	1999	188
Division 4 (Canar – Vaughan/Richmond Hill/Markham)	\$ 101,000	2577	708
Total	\$ 500,000*	12273	1929

* Assumes May 9 effective date

2004 Service Plan Highlights

Re-alignment of local feeder routes in Vaughan, Richmond Hill, Newmarket and Aurora

- **Develop and simplify to grid network**
- **Provide 2-way (directional) service**
- **Re-orient focus to major destinations and core corridors (future Rapid Transit)**

Route extensions to serve newly developing areas including:

- **Cornell (16th Ave, Major Mackenzie, Bur Oak, Express service)**
- **New Angus Glen CC (Bur Oak, Major Mackenzie extension)**
- **Stouffville (9th Line service)**
- **Thornhill Woods (Route 87)**
- **Vellore Village / Woods (Weston / Rutherford)**

2004 Service Plan Highlights

Route extensions (cont...)

- **Emily Carr High School (Pine Valley & Major Mackenzie)**
- **Vaughan Mills (Weston / Jane / Rutherford)**
- **Keele/Kirby area (TTC Keele service)**
- **Brimley, Middlefield extensions (TTC)**

New Community Bus routes & Demand Responsive Services

- **Georgina (Transit Georgina proposal)**
- **Newmarket (convert existing fixed route)**
- **Vaughan (introduce route)**
- **Markham 'Connector' fixed service (convert to Community route)**
- **Richmond Hill (Route 89 simplify & review routing)**

2004 Service Plan Prioritization Criteria

Priority 1,2&3 (Value: \$1.1 M)

- Existing latent demand (many outstanding requests, petitions, etc.)
- Overcrowding on existing service
- Major trip generator not served (mall, community centre, secondary school)
- Revenues estimated to exceed 25% recovery at start
- Recommended in 5 Yr Plan, high political sensitivity, well below min standard

Priority 4 (Value: \$0.8 M)

- Development will be in place prior to start date
- Currently below minimum standard
- 25% cost recovery likely within 3-6 months
- Recommended in 5 Yr Plan to form grid network and/or provide 2-way service

Priority 5 (Value: \$1.4 M)

- Recommended in 5 Yr Plan
- Below minimum standard
- Likely to meet 25% cost recovery within 6-12 months

2004 Service Plan Prioritized

Priority 1,2,3 (included in budget)

- **Additional run Hwy 7 (west of Yonge) and Business Express from Finch (am northbound) to maintain schedules and address overcrowding**
- **Route extensions on Rutherford/16th, Keele, Mulock, Industrial Parkway (Aurora), Denison (east of Hwy 48), Bur Oak (east & west), Oak Ridges (Inspiration subdivision) to serve new developments**
- **Local route restructurings in Richmond Hill (Phase 1)**

Priority 4 & 5 (not included in budget)

- **Route extensions on Major Mackenzie, Langstaff, Jane, Warden, Victoria Park (Woodbine Ave), Aurora south (Berkshire subdivision), Pine Valley, Weston, Brimley, Middlefield**
- **Route restructurings in Vaughan, Markham (East), Richmond Hill (Phase 2), Newmarket, Aurora**
- **Wonderland Express (summer only)**
- **Georgina Demand Responsive service**
- **New Community Bus routes (Vaughan, Newmarket, Markham)**
- **Additional Express runs (Cornell)**
- **Additional off-peak and weekend service (various routes)**

Exhibit 1 – Bur Oak Extension

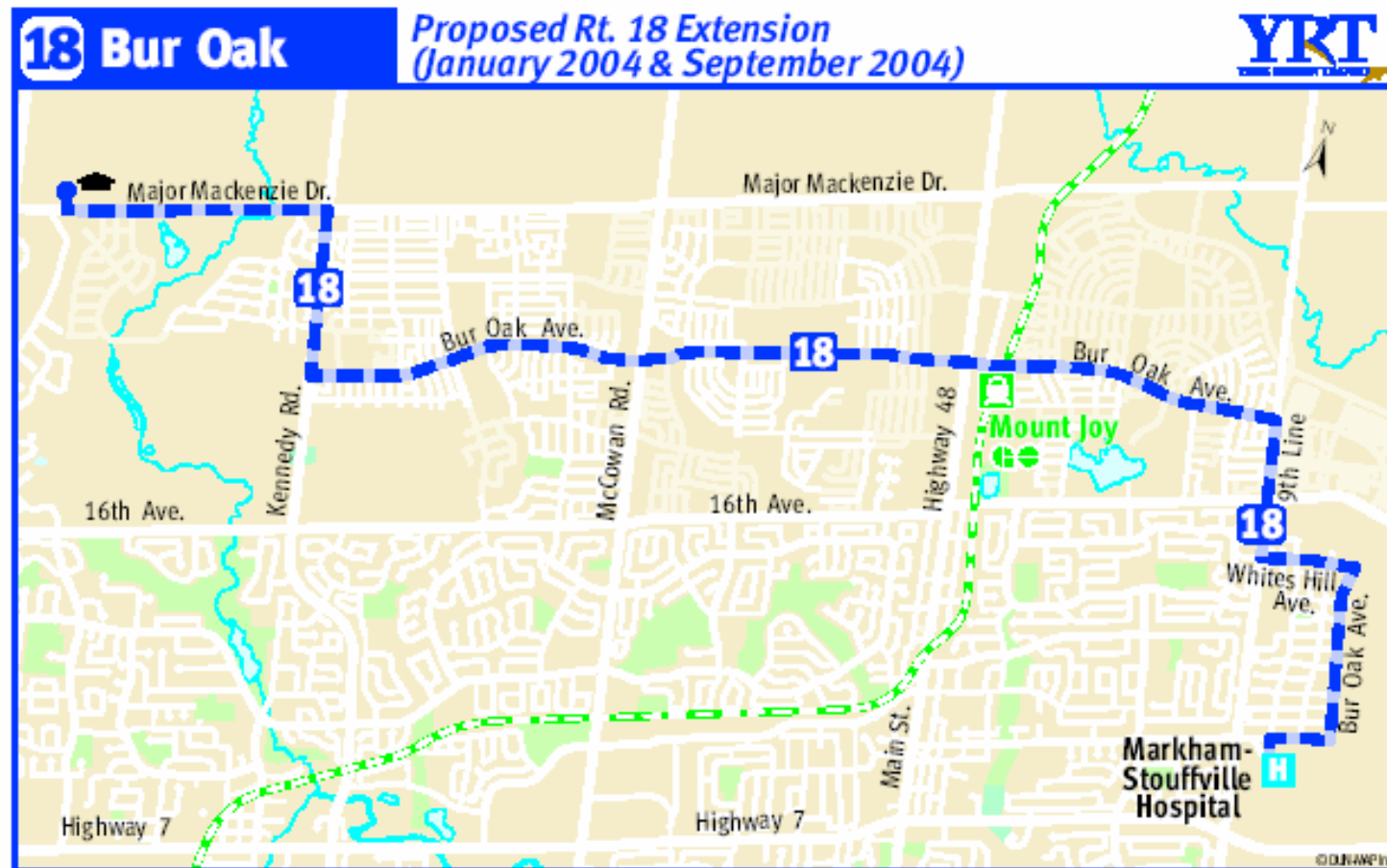


Exhibit 2 – North East Markham Restructuring

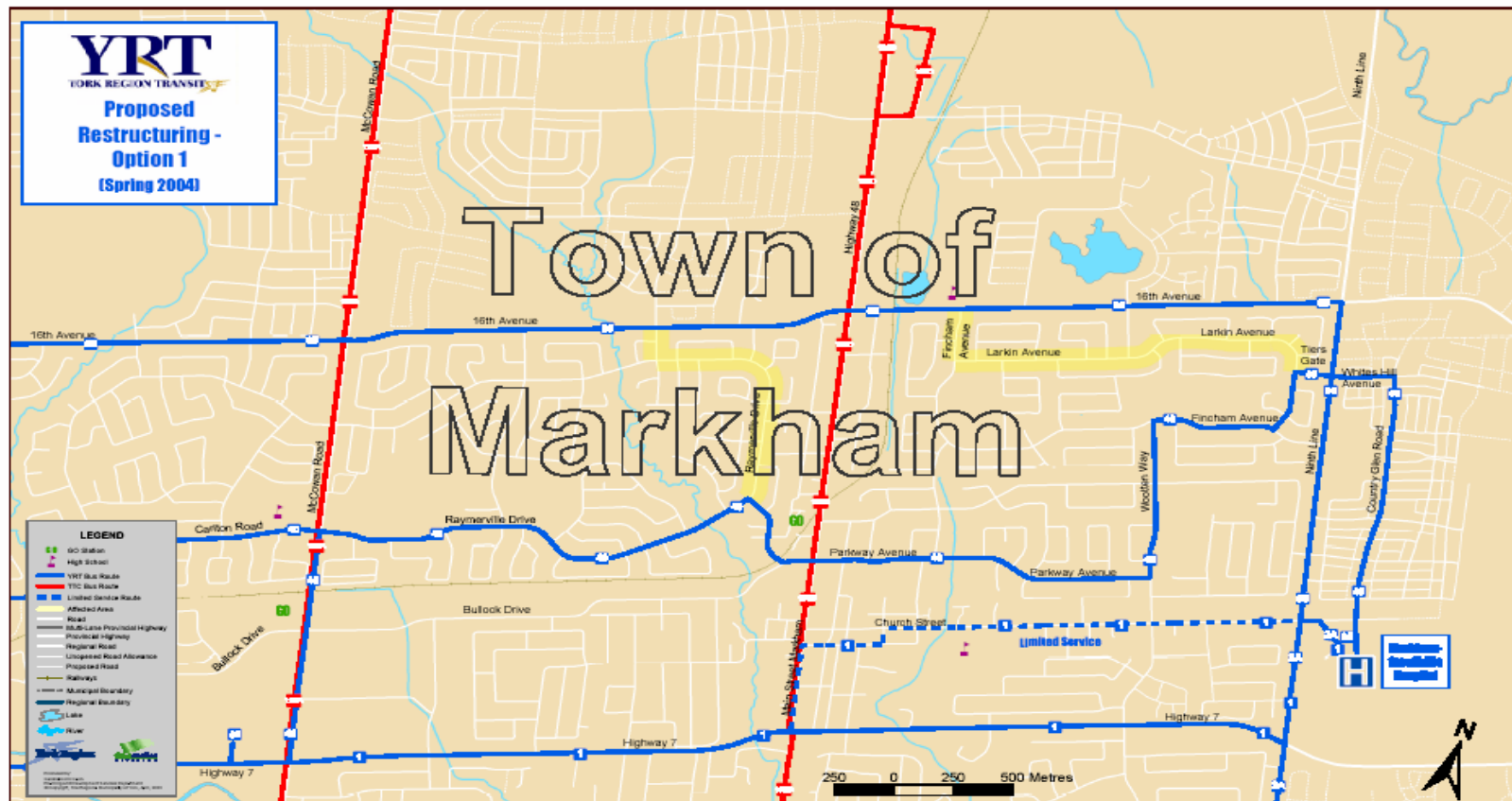


Exhibit 3 – South East Markham Route Extensions

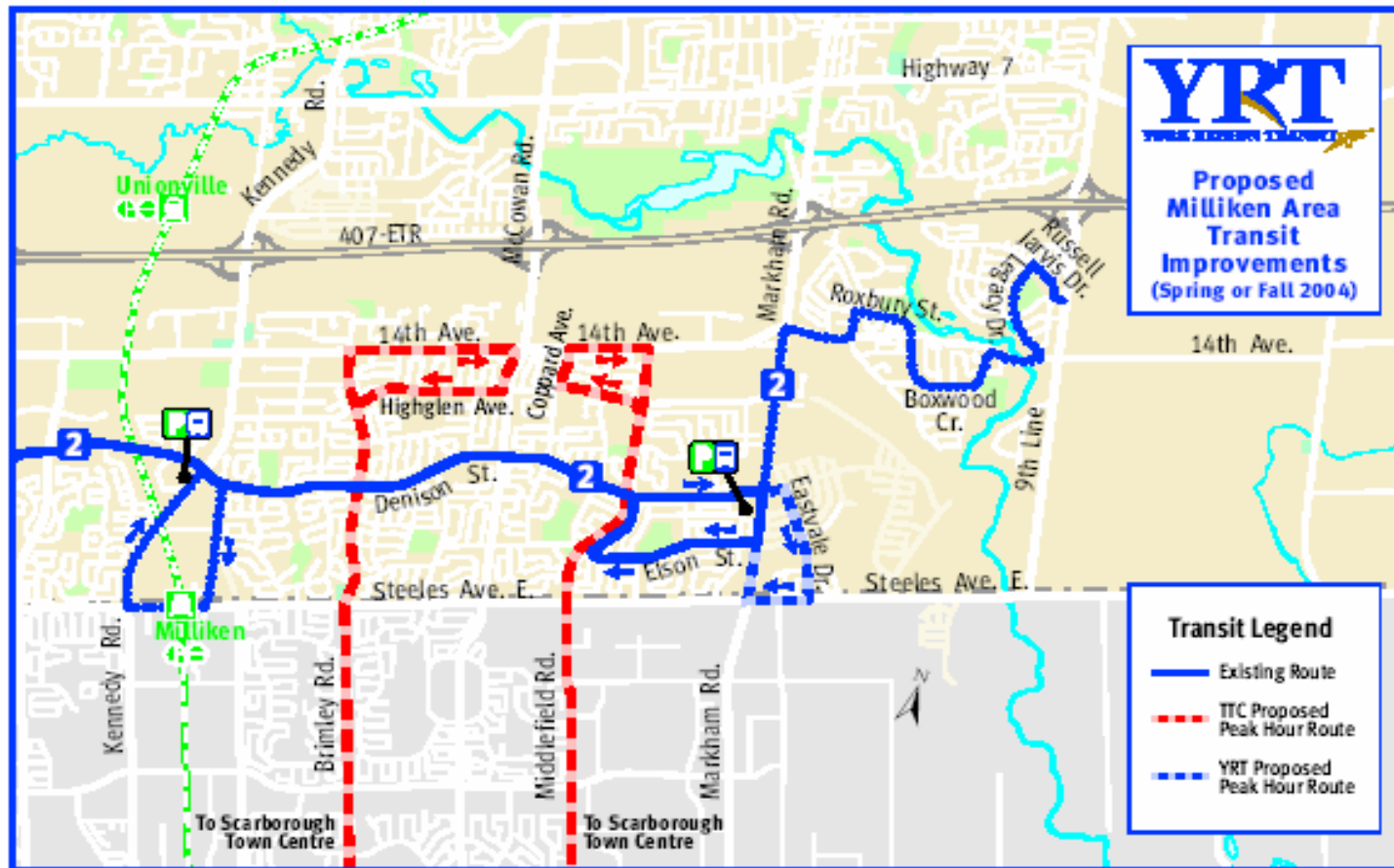


Exhibit 4 – New Stouffville Route

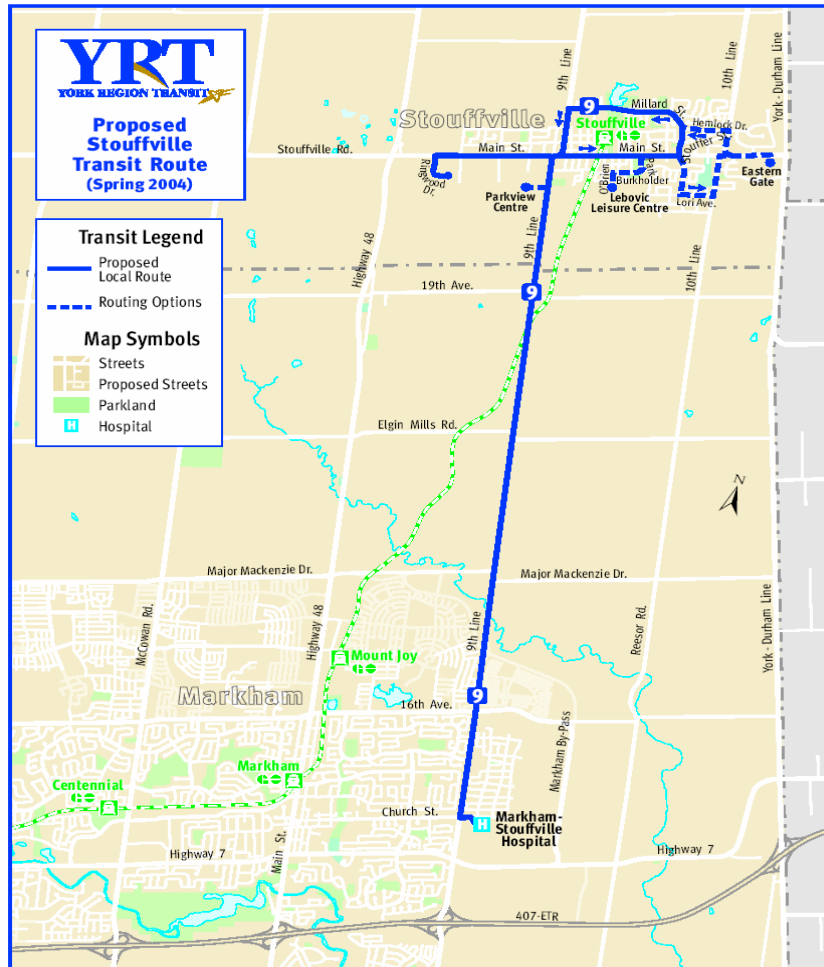




Exhibit 6 – Vaughan/Woodbridge Restructuring

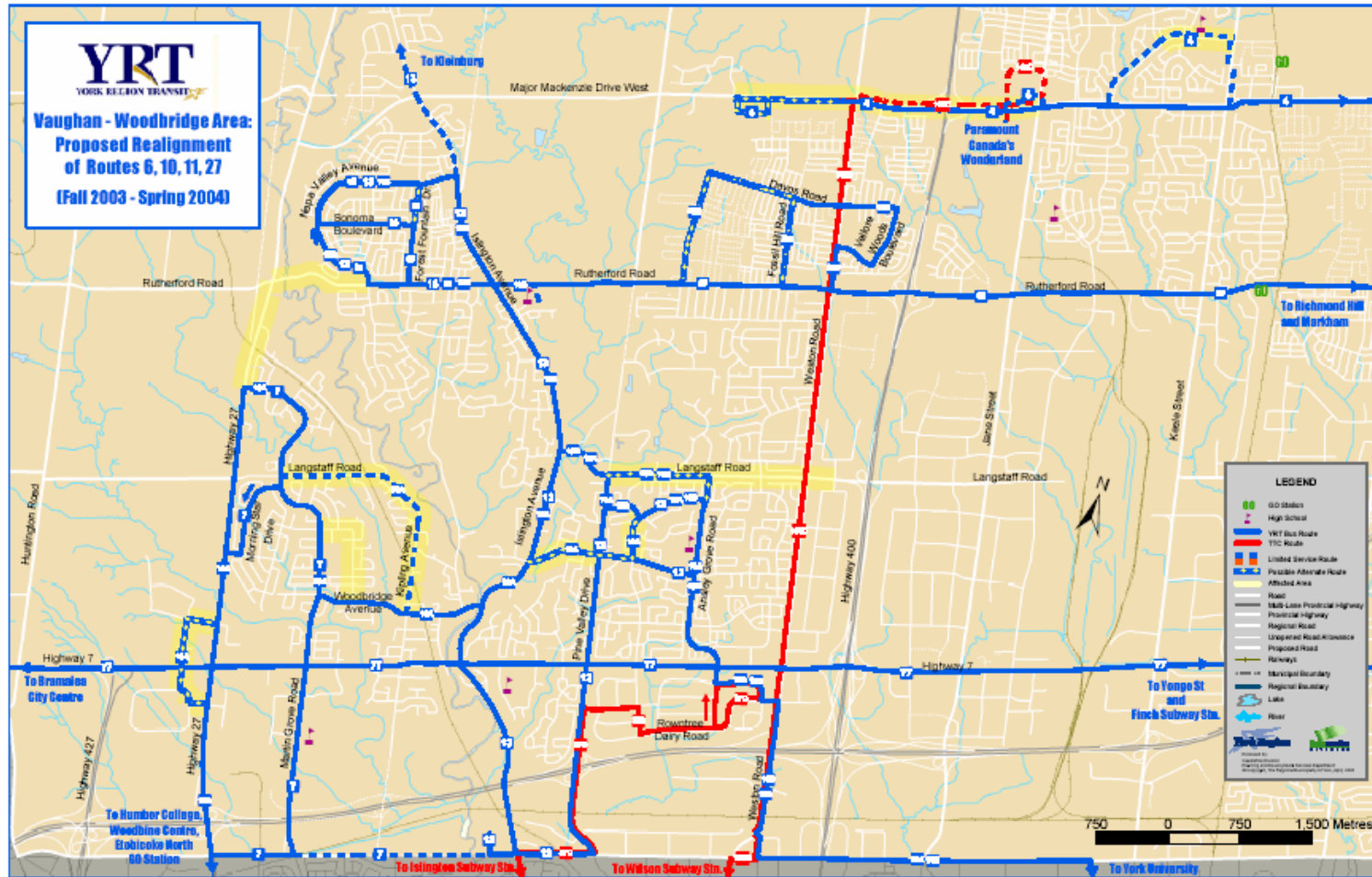
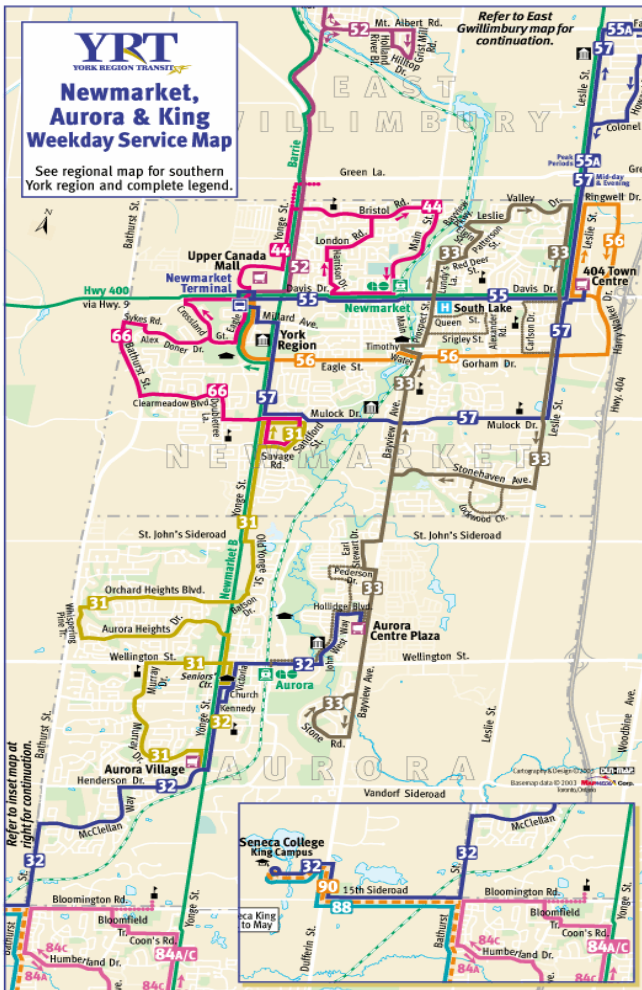


Exhibit 7 – Newmarket/Aurora Restructuring



Existing Service

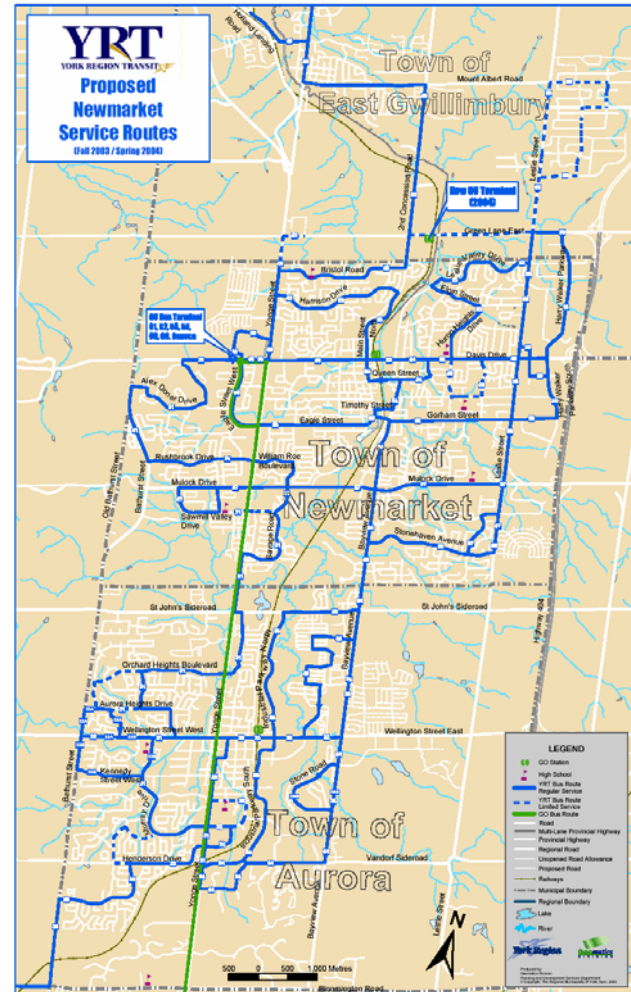


Exhibit 8 – Richmond Hill Restructuring

Existing Service

