

Ministry of
the Environment

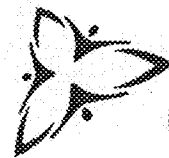
Drinking Water Management
Division

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Toronto ON M4V 1P5

Ministère de
l'Environnement

Division de la gestion de la qualité de
l'eau potable

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Ontario

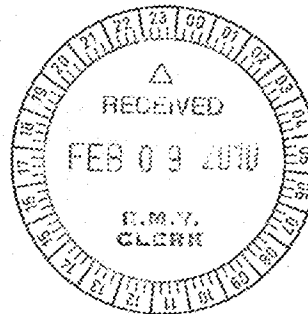
REGION OF YORK
CLERK'S OFFICE

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P42

February 5, 2010

Denis Kelly, Regional Clerk
Corporate Services Department
York Region Administration Building
17250 Yonge Street, 4th Floor
Newmarket, ON L3Y 6Z1



On behalf of the Ministry of the Environment, I would like to congratulate you on receiving your Municipal Drinking Water Licence, Drinking Water Works Permit and Accreditation of your operating authority. Your successful efforts to implement a Quality Management System within your drinking water system are an important element of Ontario's drinking water safety net.

The Drinking Water Quality Management Standard (DWQMS) is a tool for owners and operators to help ensure that consistent processes and procedures are in place to manage the production and delivery of high quality drinking water. The DWQMS supports a proactive and preventative approach, which requires adoption of best practices and continuous improvement. These requirements help owners and operating authorities continually improve the performance of their drinking water system through management oversight of their policies, processes and procedures. These requirements also provide municipal officials with the tools necessary to continuously assess their systems to ensure that Standard of Care provisions, which come into effect in 2013, are met. It is an investment in the future and an important part of the licensing process.

Ontario is the first jurisdiction in North America to mandate a Quality Management System for municipal residential drinking water systems, and the introduction of the Municipal Drinking Water Licensing Program is one example of the measures put in place to keep Ontario's drinking water among the most protected in the world. Safeguarding Ontario's drinking water would not be possible without the commitment shown by you and your staff, and I would like to extend my congratulations for your accomplishments.

For more information on the Municipal Drinking Water Licensing Program, please visit our website at www.ontario.ca/drinkingwater, or contact us directly at mdwlp@ontario.ca or at 1-877-955-5455.

Sincerely,

John Stager
Chief Drinking Water Inspector/Assistant Deputy Minister
Drinking Water Management Division

cc: Erin Mahoney, Commissioner of Environmental Services
York Region Administration Building