

The Five Year Plan:

5 Year Business Plan						
Category	Program/Initiative	2005	2006	2007	2008	2009
Corporate Driven		↓	↓	↓	↓	↓
	Documents & Records Management					
	ITS - User Devices (including Refresh)					
	Enterprise Reporting Systems					
	ITS - Networks (Data & Voice)					
	E-Portal					
	ITS - Service Delivery (Service Desk & App Support)					
	Enterprise Human Resource Management					
	Customer Relationship Management (CRM)					
	Enterprise Financial Management Systems					
	Broadband Networks					
	Interactive Voice Response (IVR)					
Departmental Driven						
Jointly with IT	Integrated Health Information Databases					
	ITS - Data Centres					
	Department Technology Master Plans					
	E-Purchasing					
	Mobile Computing					
	Court Services					
	Workgroup Collaboration Systems					
	Police Services					
	Growth Management					
Departmental Driven						
with 3rd Party						
	GIS					
	Transit					
	Ontario Child Care Management (OCCMS)					
	Water & Waste Water					
	Public Health					
	Ontario Social Housing					
	Site & Facilities Management					
	Emergency Medical Services (EMS)					
	Ontario Works					
	Long Term Care Services					
	Economic Development					
	Emergency Measures					