

Positive Feedback – Sent to Vivayork

1. Viva has made the commute to York U much easier!
Thanks so much for this improvement! Sept 15 05.
2. omg yesterday i saw the viva rtv for the first time in my van and my entire family was amazed! it was so big and beautiful and spacey and so modern! we live in toronto and im so mad because we have such crappy buses! you guys have to talk with the ttc!!!!!! i want toronto to have enjoy the benefits of viva!!! its also expensive to ride a bus in toronto and they're always asking for more money!!!!UGH! i hate the ttc!!! so bad!!!! plz u hav to talk with our mayor and the ttc nd other important people of toronto to have your wonderful viva rtvs in toronto! im a student and i hate taking the ttc!!! i pay 1.70 with my student discount! if no i have to pay 2.50!!!!
please!!!!!!!!!!!!!! im begging you and all of my family and friends agree!!!!!! we really need viva!!! and i kno that all of toronto would love it!!! i hate the ttc and i hope viva takes over!!!!!!!!!! Sept. 18 05.
3. I was so hyped after just seeing the website I started running around telling all my friends about the new Viva transit system.
Now when I ride, I sit and point out the window at the cars below me and laugh... Well, mostly I just nap, but I'm really laughing on the inside.
My favorite part about VIVA (besides being faster and comfier) is the automated stop calling. I always know exactly where I am and can leave the navigating to the bus driver while I read, nap or sketch.

When friends ask me if I'm annoyed with how long it takes me to get places in public transit my response is NO! It's not time wasted. It's sleeping time, reading time, homework catchup time, news update time etc. While they're stressing over whether or not they're gonna miss the next green I'm doing things that I would have spent other time doing anyways. Important things. Like chilling. Relaxing. Reading the news. Whacha!

Not only that, but LOOK HOW MUCH MONEY I AM SAVING! The new 2 hour transfer system gives me the chance to run errands I wouldn't normally do by bus. I never spend money on gas, repairs, oil and the cost of parking alone at my campus is almost DOUBLE my daily bus fare! I save all around.

GO VIVA! Sept. 19/ 05.

4. What a great service. I was always trying to find a quick way to get home. When I found out about VIVA I was so excited. There should be more advertisement about the service, there are a lot of people who do not know about it. Service maybe should be every 15minutes rather than every 1/2 hour. Here's to VIVA. Great Work! Sept. 21 / 05.

5. By the way, the bus service is great! Friendly staff too! Sept. 22 / 05.

6. It's been about 3 weeks now being a daily Viva user and I must say the new buses and infrastructure have made for a much better commute. Having smiling, helpful faces at your various stations along the way during the introductory period was very helpful. The electronic signs, despite some bugs, are very useful and I've heard many people comment on how much they like them. The buses are very comfortable and smooth, though please only use the articulated buses on Yonge during peak hours, the smaller version buses get very crowded aisles and it's impossible to move. Sept. 26 /05

7. First I would like to congratulate you for the new service you started and I wish you all success and prosperity.

Keep up in doing the good work!! Sept. 27 /05.

8. WOOHOO!!!! I caught the bus to Fabricland, walked over to Dominion to pick up a few groceries, then caught the bus home - all for the price of ONE ticket. THANK YOU THANK YOU THANK YOU for introducing the "2 hour" limit - that makes hopping around town soooooo much more convenient. I'm still trying to get used to the new route and I really miss the bus going both ways on my street (McClellan) - but I really love all the extras you've added to the Aurora service --- the extended hours (perfect for my son when he has band practice in the evening) and the extra rush hour buses -VERY MUCH APPRECIATED!! Sept. 27 / 05.

9. I am extremely impressed with the Viva site, and concept overall! Sept. 29 / 05.

10. VIVA is a great leap forward for public transit - keep up the good work! Sept. 29 /05.

11. Hello Viva, I must say your buses look very classy Sept. 29 / 05.

12. I really want to congratulate you for providing the best transit line in North America. I have been traveling to more than 55 different countries, and I believe you have done a great job considering your expansion plans as well. Wish you the best in your performance. Oct. 1 / 05.

13. Hey! Guys. I normally ride a bike to work but have taken the viva a few times. What a great way to travel. I want to thank each one of you who was involved in design and development of this system. Great Job!!!!
Oct. 01 / 05.

14. I don't know how I can thank the people who made this happen. Viva has made my life much more convenient. Since I don't have a car or license it's made a big difference, I can now easily board the bus and go to places anytime I want.

The system is also very simple to use and very private. With the old system I wasn't sure how to get tickets, and didn't know when buses usually would arrive at the stop. I didn't think I had the time to figure it all out. But with the viva system I just went over to the bus stop, bought a ticket and got on the bus.

I'm also happy with how clean and spacious the buses are. I never really wanted to ride the old cluttered and rusty buses of the past.

I hope the viva people manage to get big enough to start making viva railways, and more bus stops all over Canada. Clearly viva knows what is the best and most efficient way for a transportation system to work.

I think in the future you guys will make the transportation in Canada as efficient and the same quality as transportation is in Japan and England.
Thanks a lot! Oct. 7 / 05.

15. hi there ur co. is the best and hope for the future for ur system Oct. 9 / 05.

16. Dear Viva,

I would just like to congratulate and compliment you on the launch of this new service! This new bus system has made traveling along highway 7 a

- much better experience. I look forward to riding with Viva more often in the future, especially when all the expansions/routes are completed! Oct. 12 / 05.
17. Hi, I have been on the Viva numerous times, and i find it extremely comfortable and somewhat convenient, it would be much better when you guys can actually dedicate a lane for Viva only. Oct. 16 / 05.
18. I must say the service being offered is superb and hope that in the very near future more plans will be put in place for more routes. I would love to be able to work for a service oriented company like Viva. Oct. 16 / 05.
19. I just want to congratulate your team on an awesome transit service - I hope more people become aware of Viva in '06 and that it really takes off. Good luck to the Viva team. Oct. 16 / 05.
20. I have never seen such an improvement to the community as Viva. This is the best thing that has happened to the community, and the first of the good things I see the government is working on. Please continue to do your best!
- Viva is a fast and easy way to travel around. Now I can get from Finch Station back home (near the Town Center Blvd stop) in a little less than 30 minutes without driving there myself! Good work YRT! My thanks extend to the kind bus drivers as well! Oct. 18 / 05.
21. "Viva has arrived" and I, for one, couldn't be more impressed! Besides cutting my transit traveling time in half, you've provided comfortable, clean and efficient buses driven by friendly, courteous and helpful drivers. You are the standard by which all other mass transit systems should be compared. Viva, viva! October 26 / 05.
22. yrt/viva is great! I cant wait for it to come to Newmarket Nov. 21 / 05.