

|                                            |            |
|--------------------------------------------|------------|
| <b>Number of Attendees</b>                 | <b>171</b> |
| <b>Number of Returned Evaluation Forms</b> | <b>45</b>  |
| <b>% of Evaluation Forms Returned</b>      | <b>26%</b> |

**1. How would you rate the following aspects of the Open House?**

| No. of Responses              | Excellent | Good | Fair | Poor | Did Not Respond | Total |
|-------------------------------|-----------|------|------|------|-----------------|-------|
| Information Provided          | 25        | 17   | 3    | 0    | 0               | 45    |
| York Region Presentation      | 27        | 15   | 2    | 0    | 1               | 45    |
| Discussion Session            | 23        | 15   | 2    | 0    | 5               | 45    |
| Location                      | 25        | 16   | 2    | 1    | 1               | 45    |
| Helpfulness of Regional Staff | 24        | 16   | 1    | 0    | 4               | 45    |

| % of Total Responses          | Excellent | Good | Fair | Poor | Did Not Respond | Total |
|-------------------------------|-----------|------|------|------|-----------------|-------|
| Information Provided          | 56%       | 38%  | 7%   | 0%   | 0%              | 100%  |
| York Region Presentation      | 60%       | 33%  | 4%   | 0%   | 2%              | 100%  |
| Discussion Session            | 51%       | 33%  | 4%   | 0%   | 11%             | 100%  |
| Location                      | 56%       | 36%  | 4%   | 2%   | 2%              | 100%  |
| Helpfulness of Regional Staff | 53%       | 36%  | 2%   | 0%   | 9%              | 100%  |

**2. If you had any questions, how did we respond?**

| No. of Responses | Excellent | Good | Fair | Poor | Did Not Respond | Total |
|------------------|-----------|------|------|------|-----------------|-------|
| Promptly         | 24        | 13   | 0    | 0    | 8               | 45    |
| Courteously      | 27        | 9    | 1    | 0    | 8               | 45    |
| Knowledgeably    | 26        | 7    | 3    | 0    | 9               | 45    |

| % of Total Responses | Excellent | Good | Fair | Poor | Did Not Respond | Total |
|----------------------|-----------|------|------|------|-----------------|-------|
| Promptly             | 53%       | 29%  | 0%   | 0%   | 18%             | 100%  |
| Courteously          | 60%       | 20%  | 2%   | 0%   | 18%             | 100%  |
| Knowledgeably        | 58%       | 16%  | 7%   | 0%   | 20%             | 100%  |

**3. Did this Open House help you to understand the major growth management decisions that face the Region and how they relate to you and your community?**

|                      | Yes | No | Not Sure | Did Not Respond | Total |
|----------------------|-----|----|----------|-----------------|-------|
| No. of Responses     | 41  | 2  | 1        | 1               | 45    |
| % of Total Responses | 91% | 4% | 2%       | 2%              | 100%  |

**3a. If not, what could be improved?**

"More info re: Lake Simcoe, re: its impact - residential, recreation, water."

"Rhetorical: Why was this important lesson so poorly attended by the community. Should have been two times the number of people."

"Good job, especially on taking notes on what citizens said."

"Nothing. Great!"

"As mentioned in one of the questions, current population numbers."

"Plain language, or define terms like ROP or Whitebelt"

"The presentation of facts is more rhetoric than reality, since the Province told us what to do, why bother?"

"Include Stouffville better, and not as part of Markham."

"Whitebelt issues/concerns were not clear to me."

**4. Where have you seen York Region growth management information?**

|                  | Newspaper | YR website | Mail/E-Mail | Public Discussion | Other | Did Not Respond |
|------------------|-----------|------------|-------------|-------------------|-------|-----------------|
| No. of Responses | 13        | 16         | 11          | 14                | 5     | 2               |

**4b. If you selected "Other", what were these sources?**

"East Gwillimbury Chamber Mailings"; "East Gwillimbury Town Staff"; "Professor Ted Spence"

**5. Do you have any suggestions for how these public Open Houses could be improved?**

"John Waller was outstanding as a presenter. Especially effective handling questions."

"Great job with presentation."

"Register to attend so can receive slides in advance; better prepare for questions."

"No, well done - well organized and balanced responses."

"More accurate capture of public comments. Thank you."

"Need more advertising re: meeting, using local papers."

"Needs more advertising."

"No."

"Great presentation. Especially openness to improve presentation."

"Offer translate print material and advertise same. Advertise in language/ethno specific venues if translated material available."

"Less rhetoric, more facts. Less words, more costs."

"Excellent presentation!"

"Comment: Housing for young families - raising children."

"More support in media to provide awareness."

"Employment info vital to this plan."

"It would be nice to see more people involved in their community."

*SOURCE: York Region Planning Department, September 2008*