

MEMORANDUM

TO: Transportation Services Committee

FROM: Kathleen Llewellyn-Thomas, P.Eng.
Commissioner of Transportation and Community Planning

DATE: March 26, 2012

RE: February 2012 York Region Transit/Viva Ridership Statistics

This memorandum provides an overview of the monthly York Region Transit/Viva (YRT/Viva) ridership statistics for February 2012. YRT/Viva projected revenue ridership for February reached 1.79 million, representing an increase of approximately 61,000 revenue riders, or 3.5 per cent more, compared with February 2011.

Revenue ridership for February 2012 was calculated by using 2011 historic transfer rate data and applied to total boardings. All ridership is calculated by utilizing the automatic passenger counters (APC's), as well as counts from GFI fareboxes.

Increased ridership this month can be attributed to the free transit service beginning Saturday, February 4, 2012. The free transit service incentive plan was committed to by Regional Council last December to return strike savings back to the taxpayers. Free transit service will continue through Saturday, March 31, 2012.

From October 24, 2011, to February 4, 2012, only YRT/Viva's southwest division was operational. Transit service was limited before February 4 because of a transit labour disruption involving Miller Transit, First Canada, York BRT (Veolia) and their operators and maintenance staff. Most transit service resumed Saturday, February 4, and on Monday, February 6, 96 per cent of customers or approximately 76,000 riders had a route available to them, including all school specials. More service returned on Thursday, February 9, two weeks earlier than scheduled. All transit service resumed to pre-strike levels on Saturday, February 26. **Attachment 1** outlines the service resumption phasing plan.

Employment

The national unemployment rate decreased from 7.8 per cent to 7.4 per cent^[1] in February 2012 compared to February 2011. At a local level, York Region is located within the Employment Insurance Economic Region of Toronto, and is recording an unemployment rate of 8.7 per cent, up from 8.3 per cent from February 2011^[2].

Gas Prices

Gas prices in February 2012 averaged \$1.27 per litre^[3], including Harmonized Sales Tax (HST). In February 2011, gas prices averaged \$1.15 per litre^[4], including HST.

Mobility Plus

In February 2012, Mobility Plus carried approximately 5,250 additional passengers, an increase of 20.5 per cent over February 2011. This increase is primarily attributed to the free transit service offer and, to a lesser extent, milder weather experienced this year. During February 2012, Mobility Plus is operating approximately 150 additional trips per day.

Kathleen Llewellyn-Thomas, P.Eng.
Commissioner of Transportation Services

Notes:

[1] March 9, 2012. Latest Release from the Labour Force Survey. *Statistics Canada*. Retrieved from <http://www.statcan.gc.ca/subjects-sujets/labour-travail/lfs-epa/lfs-epa-eng.htm>. Retrieved date March 15, 2012.

[2] EI Economic Region of Toronto – Unemployment Rates for the EI Economic Regions . *Human Resources and Skills Development Canada*. Retrieved from <http://srv129.services.gc.ca/rbin/eng/rates.aspx?id=2011#data>. Retrieved date March 15, 2012.

[3] Fuel Price Data. (2012). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/fuel-prices/fuel-price-data/?fuel=reg&yr=2012>. Retrieved date March 15, 2012.

[4] Fuel Price Data. (2011). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/fuel-prices/fuel-price-data-historical/?fuel=rg&yr=2011>. Retrieved date March 15, 2012.

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Attachment 1 – Service resumption phase by municipality:

Vaughan		February 1	February 4	February 9	February 26	Markham		February 1	February 4	February 9	February 26
Viva	blue/blue 'A'		•	•	•	Viva	blue/blue 'A'		•	•	•
Viva	purple		•	•	•	Viva	purple		•	•	•
Viva	pink		•	•	•	Viva	pink		•	•	•
Viva	orange				•	Viva	green				•
3	Thornhill-York U	•	•	•	•	1	Highway 7		•	•	•
4/4A	Major Mackenzie	•	•	•	•	2	Milliken		•	•	•
5	Clark	•	•	•	•	2A	14th Avenue		•	•	•
7	Martin Grove	•	•	•	•	3	Thornhill-York U	•	•	•	•
10	York U-Woodbridge	•	•	•	•	4/4A	Major Mackenzie	•	•	•	•
11	Woodbridge	•	•	•	•	8	Kennedy		•	•	•
12	Pine Valley	•	•	•	•	TTC 17A	Birchmount	•	•	•	•
13	Islington	•	•	•	•	40	Unionville Local		•	•	•
20	Jane-Concord	•	•	•	•	41	Markham Local		•	•	•
22/22A	King City	•	•	•	•	42	Berczy		•	•	•
23	Thornhill Woods	•	•	•	•	45	Mingay		•	•	•
28	Zenway-Highway 27	•	•	•	•	TTC 68B	Warden	•	•	•	•
TTC 35D	Jane	•	•	•	•	85/85A/85B	Rutherford/16th Ave.		•	•	•
TTC 37D	Islington	•	•	•	•	90/90B	Leslie		•	•	•
77	Hwy. 7/Centre St./York U.	•	•	•	•	91/91A/91B/91E	Bayview/Bayview Limited Express	•	•	•	•
85/85A/85B	Rutherford/16th Ave.		•	•	•	98E	Yonge Limited Express	•	•	•	•
87	Langstaff-Maple		•	•	•	99	Yonge		•	•	•
88/88A/88E	Bathurst	•	•	•	•	98/99	Yonge Late Night	•	•	•	•
98E	Yonge Limited Express	•	•	•	•	TTC 102D	Markham Rd. North	•	•	•	•
98/99	Yonge Late Night	•	•	•	•	TTC 129A	McCowan North	•	•	•	•
TTC 105/B	Dufferin North	•	•	•	•	201	Markham GO Shuttle		•	•	•
TTC 107B/C/D/F	Keele North	•	•	•	•	202	Unionville GO Shuttle		•	•	•
TTC 160	Bathurst North	•	•	•	•	203	Milliken GO Shuttle		•	•	•
TTC 165A/D/F	Weston Rd. North	•	•	•	•	TTC 24/224B/C/D	Victoria Park North	•	•	•	•
360	Maple Express	•	•	•	•	300	Business Express		•	•	•
400s	6 High School Specials	•	•	•	•	301	Markham Express		•	•	•
						302	Unionville Express		•	•	•
						303	Bur Oak Express		•	•	•
						522	Markham Community Bus	•	•	•	•
						400s	12 High School Specials		•	•	•

Richmond Hill		February 1	February 4	February 9	February 26	Newmarket		February 1	February 4	February 9	February 26
Viva	blue/blue 'A'		●	●	●	Viva	blue/blue 'A'		●	●	●
Viva	purple		●	●	●	44*	Bristol-London			●	●
Viva	pink		●	●	●	52	Holland Landing		●	●	●
1	Highway 7		●	●	●	53*	Woodspring-Clearmeadow			●	●
4/4A	Major Mackenzie	●	●	●	●	54	Bayview		●	●	●
81	Inspiration		●	●	●	55/55B^	Davis Dr.		●	●	●
82	Valleymede-Spadina		●	●	●	56	Gorham-Eagle		●	●	●
83/83A	Trench		●	●	●	57/57A	Mulock Dr.		●	●	●
84A/84C	Oak Ridges		●	●	●	58/58A	Leslie North/Leslie North via Mt. Albert		●	●	●
85/85A/85B	Rutherford/16th Ave.		●	●	●	69	Sutton GO Bus	●	●	●	●
86	Weldrick-Newkirk		●	●	●	98	Yonge		●	●	●
87	Langstaff-Maple		●	●	●	98E	Yonge Limited Express	●	●	●	●
90/90B	Leslie		●	●	●	98/99	Yonge/Late Night	●	●	●	●
91/91A/91B/91E	Bayview/Bayview Limited Express	●	●	●	●	222	Aurora-Newmarket GO Shuttle				●
98	Yonge		●	●	●	223	Newmarket GO Shuttle				●
98E	Yonge Limited Express	●	●	●	●	520/521	Newmarket Community Bus	●	●	●	●
99	Yonge	●	●	●	●	400s	5 High School Specials		●	●	●
98/99	Yonge Late Night	●	●	●	●						
240	Mill Pond GO Shuttle		●	●	●						
241	Beverley Acres GO Shuttle		●	●	●						
242	North Richvale GO Shuttle		●	●	●						
243	Redstone GO Shuttle		●	●	●						
300	Business Express		●	●	●						
589/590	Richmond Hill Community Bus	●	●	●	●						
400s	12 High School Specials		●	●	●						

Aurora		February 1	February 4	February 9	February 26	East Gwillimbury		February 1	February 4	February 9	February 26
Viva	blue/blue 'A'		●	●	●	52	Holland Landing		●	●	●
31*	Aurora North			●	●	58/58A	Leslie North/Leslie North via Mt. Albert		●	●	●
32	Aurora South		●	●	●	59#	The ROC			●	●
33/33A	Wellington		●	●	●	69	Sutton GO Bus	●	●	●	●
34	Industrial Parkway				●	220	Keswick GO Shuttle				●
98	Yonge		●	●	●	400s	1 School Special		●	●	●
98E	Yonge Limited Express	●	●	●	●						
98/99	Yonge/Late Night	●	●	●	●						
222	Aurora-Newmarket GO Shuttle				●						
400s	3 School Specials		●	●	●						

Georgina		February 1	February 4	February 9	February 26	King		February 1	February 4	February 9	February 26
51	Keswick Local		●	●	●	22/22A	King City		●	●	●
59	The ROC			●	●	32	Aurora South		●	●	●
69	Sutton GO Bus	●	●	●	●						
220	Keswick GO Shuttle				●						
400s	1 High School Special		●	●	●						

Whitchurch-Stouffville		February 1	February 4	February 9	February 26
9	9th Line		●	●	●
15	Stouffville Local		●	●	●
400s	2 School Specials		●	●	●

* Effective February 9, limited service for Route 31, 44, 53

^ Effective February 9, full service for Route 55B – Davis Drive

Effective February 10, full service for Route 59 – The ROC

YORK REGION TRANSIT / VIVA - MONTHLY RIDERSHIP SUMMARY
FEBRUARY 2012

Feb-12	20 weekdays, 4 Saturdays, 5 Sunday/Holidays
Feb-11	19 weekdays, 4 Saturdays, 5 Sunday/Holidays

rev. 19mar2012

rev. 19mar2012			2011 ^[3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2012 ^{[3][4]}			
	YRT Route #	Route Name	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2011	2012	Percentage ('12 vs '11)	2011	2012	Percentage ('12 vs '11)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	Notes
Markham, Stouffville	1 ^[4]	Highway 7	1,427	794	308	33,530	46,156	37.7%	68,878	46,156	-33.0%	2,316	769	742	Free service started Feb 4th, 2012
	2 ^[4]	Milliken	2,136	692	385	48,132	53,862	11.9%	97,803	53,862	-44.9%	2,733	1,214	509	Free service started Feb 4th, 2012
	2A	14th Ave	880	0	0	17,802	16,456	-7.6%	34,679	16,456	-52.5%	968	0	0	Free service started Feb 4th, 2012
	3 ^[4]	Thornhill - York U.	1,830	142	468	39,876	56,229	41.0%	79,680	129,787	62.9%	2,429	722	646	Free service started Feb 4th, 2012
	8	Kennedy Rd	1,268	429	310	28,994	38,548	33.0%	58,981	38,548	-34.6%	1,889	777	665	Free service started Feb 4th, 2012
	9 ^[4]	Ninth Line	148	0	0	3,328	2,924	-12.1%	6,470	2,924	-54.8%	172	0	0	Free service started Feb 4th, 2012
	15	Stouffville Local	130	0	0	2,968	3,451	16.3%	5,094	3,451	-32.3%	203	0	0	Free service started Feb 4th, 2012
	18	Bur Oak	966	91	0	20,052	23,371	16.6%	40,246	23,371	-41.9%	1,331	186	0	Free service started Feb 4th, 2012
	40	Unionville Local	581	136	82	12,942	14,899	15.1%	25,077	15,024	-40.1%	765	240	181	Free service started Feb 4th, 2012
	41	Markham Local	424	88	88	9,640	8,782	-8.9%	19,260	8,857	-54.0%	460	120	91	Free service started Feb 4th, 2012
	42	Berczy South Unionville	158	0	0	3,528	3,655	3.6%	6,716	3,655	-45.6%	215	0	0	Free service started Feb 4th, 2012
	45	Mingay	68	0	0	1,728	2,635	52.5%	2,971	2,635	-11.3%	155	0	0	Free service started Feb 4th, 2012
	201	Markham GO Shuttle	94	0	0	2,248	1,700	-24.4%	4,247	1,700	-60.0%	100	0	0	Free service started Feb 4th, 2012
	202	Unionville GO Shuttle	152	0	0	3,408	2,788	-18.2%	6,828	2,788	-59.2%	164	0	0	Free service started Feb 4th, 2012
	203	Milliken GO Shuttle	72	0	0	1,808	1,207	-33.2%	3,248	1,207	-62.8%	71	0	0	Free service started Feb 4th, 2012
	300 ^[4]	Business Express	244	0	0	5,248	5,134	-2.2%	10,321	5,134	-50.3%	302	0	0	Free service started Feb 4th, 2012
	301 ^[4]	Markham Express	352	0	0	7,408	6,188	-16.5%	15,391	6,188	-59.8%	364	0	0	Free service started Feb 4th, 2012
	302 ^[4]	Unionville Express	203	0	0	4,428	3,723	-15.9%	8,687	3,723	-57.1%	219	0	0	Free service started Feb 4th, 2012
	303 ^[4]	Bur Oak Express	261	0	0	5,588	5,865	5.0%	11,217	5,865	-47.7%	345	0	0	Free service started Feb 4th, 2012
	522	Markham Community Bus	79	72	0	2,236	2,126	-4.9%	4,045	4,051	0.1%	87	45	0	Free service started Feb 4th, 2012
	TTC	Markham Total	11,473	2,444	1,641	254,892	299,699	17.6%	509,839	375,382	-26.4%	15,288	4,073	2,834	
	TTC 17A ^[4]	Birchmount	232	0	0	4,640	4,185	-9.8%	9,512	8,333	-12.4%	211	0	0	Free service started Feb 4th, 2012
	TTC 24D, 224B/C/D ^[4]	Vic Park North (Woodbine)	949	74	60	19,576	22,449	14.7%	40,099	44,688	11.4%	1,134	0	0	Free service started Feb 4th, 2012
	TTC 68B ^[4]	Warden North	865	463	250	20,402	24,158	18.4%	41,919	47,484	13.3%	1,019	574	336	Free service started Feb 4th, 2012
	TTC 102D ^[4]	Markham Rd	967	358	242	21,982	24,475	11.3%	45,173	48,238	6.8%	1,065	436	329	Free service started Feb 4th, 2012
	TTC 129A ^[4]	McCowan North	2,813	1,314	931	66,171	67,605	2.2%	136,086	132,562	-2.6%	2,722	1,853	1,259	Free service started Feb 4th, 2012
		TTC (Markham) Total	5,826	2,209	1,483	132,771	142,872	7.6%	272,789	281,305	3.1%	6,150	2,864	1,924	
		Markham & TTC Total	17,299	4,653	3,124	387,663	442,571	14.2%	782,628	656,686	-16.1%	21,438	6,937	4,758	
Vaughan, King	4/4A ^[4]	Major Mackenzie	2,965	1,172	958	69,987	111,932	59.9%	142,157	205,591	44.6%	4,826	2,101	1,989	Free service started Feb 4th, 2012
	5 ^[4]	Clark	1,612	438	0	35,201	46,818	33.0%	69,236	82,115	18.6%	2,377	468	0	Free service started Feb 4th, 2012
	7 ^[4]	Martin Grove	848	91	0	18,533	21,230	14.5%	36,492	39,910	9.4%	1,065	178	0	Free service started Feb 4th, 2012
	10 ^[4]	York U. (Woodbridge)	437	44	52	10,385	12,014	15.7%	20,500	23,009	12.2%	542	106	228	Free service started Feb 4th, 2012
	11	Woodbridge	95	0	0	3,109	1,345	-56.7%	4,648	3,026	-34.9%	62	0	0	Free service started Feb 4th, 2012
	12	Pine Valley	226	80	0	6,049	7,855	29.9%	11,931	13,851	16.1%	363	194	0	Free service started Feb 4th, 2012
	13	Islington Ave	364	83	0	8,821	10,537	19.5%	16,846	20,081	19.2%	516	166	0	Free service started Feb 4th, 2012
	20 ^[4]	Jane	2,290	1,425	808	56,749	89,109	57.0%	114,250	152,572	33.5%	3,711	2,189	1,947	Free service started Feb 4th, 2012
	22/22A ^[4]	King City	631	192	0	14,597	12,422	-14.9%	27,927	12,422	-55.5%	720	47	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011 to Feb 3, 2012); service resumed Sat.Feb.4th
	23 ^[4]	Thornhill Woods	1,002	0	0	21,249	18,471	-13.1%	41,715	36,217	-13.2%	936	0	0	Free service started Feb 4th, 2012
	27	Highway 27	58	10	9	2,454	0	-100.0%	3,752	0	-100.0%	0	0	0	Route discontinued (Sept 2011); Route 28 service available
	28	Zenway-Hwy.27	25	0	0	1,709	1,368	-20.0%	2,347	2,237	-4.7%	68	0	0	Free service started Feb 4th, 2012
	77 ^[4]	Hwy 7 - Centre St	3,667	1,437	1,070	85,647	138,517	61.7%	171,181	252,422	47.5%	6,259	2,627	1,558	Free service started Feb 4th, 2012
	99 (incl. 98E, 98/99) ^[4]	Yonge South	3,620	1,867	1,633	89,242	84,562	-5.2%	177,653	329,643	85.6%	3,415	2,030	2,219	Free service started Feb 4th, 2012
	360 ^[4]	Maple Express	421	0	0	9,629	7,420	-22.9%	17,466	14,144	-19.0%	392	0	0	Free service started Feb 4th, 2012
	TTC	Vaughan Total	18,261	6,839	4,530	433,361	563,599	30.1%	858,101	1,187,239	38.4%	25,251	10,106	7,941	
	TTC 35-D ^[4]	Jane	1,234	252	0	25,678	32,808	27.8%	52,590	65,032	23.7%	1,584	362	0	Free service started Feb 4th, 2012
	TTC 37-D ^[4]	Islington	99	0	0	1,980	2,626	32.6%	4,059	5,220	28.6%	133	0	0	Free service started Feb 4th, 2012
	TTC 105/105-B ^[4]	Dufferin North	1,810	802	556	42,188	47,181	11.8%	86,742	92,756	6.9%	1,977	1,049	766	Free service started Feb 4th, 2012
	TTC 107-C/D/B/F ^[4]	Keele North	2,844	786	476	62,404	69,924	12.1%	128,128	138,198	7.9%	3,195	961	561	Free service started Feb 4th, 2012
	TTC 160 ^[4]	Bathurst North	719	594	493	19,221	22,817	18.7%	39,654	44,408	12.0%	797	886	698	Free service started Feb 4th, 2012
	TTC 165-D/F ^[4]	Weston Road North	1,576	1,105	732	39,600	50,425	27.3%	81,508	98,688	21.1%	1,953	1,517	1,137	Free service started Feb 4th, 2012
		TTC (Vaughan) Total	8,282	3,539	2,257	191,071	225,781	18.2%	392,681	444,301	13.1%	9,639	4,774	3,162	
		Vaughan & TTC Total	26,543	10,378	6,787	624,432	789,380	26.4%	1,250,782	1,631,540	30.4%	34,889	14,880	11,103	

* Route crosses municipal boundaries.

			2011 [3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2012 [3] [4]			
			Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2011	2012	Percentage ('12 vs '11)	2011	2012	Percentage ('12 vs '11)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	
Richmond Hill	YRT Route #	Route Name													
	81	Inspiration	187	0	0	3,760	3,741	-0.5%	7,749	3,741	-51.7%	174	0	0	Free service started Feb 4th, 2012
	82	Valleymede-Spadina	558	36	0	11,324	10,677	-5.7%	23,116	10,677	-53.8%	587	0	0	Free service started Feb 4th, 2012
	83	Trench	1,164	119	0	23,776	25,263	6.3%	50,878	25,263	-50.3%	1,607	176	0	Free service started Feb 4th, 2012
	84/84C	Oak Ridges	283	31	0	5,804	1,027	-82.3%	11,133	1,465	-86.8%	118	28	0	Free service started Feb 26th, 2012, Dial-a-Ride services available during weekday midday and evening and Saturdays
	85/85A/85B ^[1]	16th Ave/Rutherford	4,150	1,957	1,084	96,268	104,395	8.4%	198,523	107,377	-45.9%	4,838	2,980	2,043	Free service started Feb 4th, 2012
	86	Weldrick-Newkirk	747	116	0	15,424	17,268	12.0%	32,936	17,268	-47.6%	916	233	0	Free service started Feb 4th, 2012
	87 ^[1]	Langstaff Local	1,178	112	0	24,028	22,505	-6.3%	45,776	22,505	-50.8%	1,281	182	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011 to Feb 3, 2012); service resumed Sat.Feb.4th
	88/88A/88E ^[1]	Bathurst/Bathurst Express	3,570	1,702	1,238	84,418	110,967	31.4%	171,566	211,488	23.3%	4,424	3,149	2,145	Free service started Feb 4th, 2012
	589/590	RH Community Bus	141	123	112	3,892	1,912	-50.9%	7,646	3,565	-53.4%	53	70	99	Free service started Feb 4th, 2012
	90/90B ^[1]	Leslie	3,331	792	361	71,613	72,326	1.0%	144,704	72,326	-50.0%	3,706	1,236	757	Free service started Feb 4th, 2012
	91/91A/91B/91E ^[1]	Bayview South/Express	3,707	1,388	1,044	84,932	110,450	30.0%	173,329	221,350	27.7%	4,543	2,156	2,254	Free service started Feb 4th, 2012
	240	Mill Pond GO Shuttle	185	0	0	3,720	2,501	-32.8%	7,231	2,501	-65.4%	162	0	0	Free service started Feb 4th, 2012
	241	Bev Acres GO Shuttle	84	0	0	1,700	1,852	8.9%	3,224	1,852	-42.6%	110	0	0	Free service started Feb 4th, 2012
Aurora	242	N Richvale GO Shuttle	50	0	0	1,020	701	-31.3%	2,328	701	-69.9%	28	0	0	Free service started Feb 4th, 2012
	243	Redstone GO Shuttle	229	0	0	4,600	3,093	-32.8%	6,590	3,093	-53.1%	221	0	0	Free service started Feb 4th, 2012
		Richmond Hill Total	19,564	6,376	3,839	436,279	488,678	12.0%	886,729	705,172	-20.5%	22,768	10,210	7,298	
	31 ^[1]	Aurora North	105	0	0	2,117	1,110	-47.6%	4,171	1,110	-73.4%	84	0	0	Free service started Feb 9th, 2012
	32	Aurora South	547	35	0	11,097	8,153	-26.5%	22,460	8,338	-62.9%	548	36	0	Free service started Feb 4th, 2012
Newmarket, East Gwill., Georgina	33/33A	Wellington	582	157	0	12,285	10,757	-12.4%	24,948	10,757	-56.9%	639	117	0	Free service started Feb 4th, 2012
	34	Industrial Parkway	36	0	0	737	60	-91.9%	1,295	60	-95.4%	20	0	0	Free service started Feb 26th, 2012
		Aurora Total	1,270	192	0	26,236	20,080	-23.5%	52,874	20,265	-61.7%	1,291	153	0	
	44	Bristol - London	224	65	0	4,791	2,322	-51.5%	9,484	2,397	-74.7%	167	131	0	Rush hour service started on February 9th, full service resumed on February 26th
	51	Keswick Local	278	38	0	5,763	5,525	-4.1%	11,438	5,525	-51.7%	387	46	0	Free service started Feb 4th, 2012
	52 ^[1]	Holland Landing Local	291	124	0	6,367	5,052	-20.7%	12,728	5,052	-60.3%	302	92	0	Free service started Feb 4th, 2012
	53	Woodspring-Clearmeadow	344	116	98	7,885	2,441	-69.0%	15,360	2,441	-84.1%	296	157	0	Rush hour service started on February 9th, full service resumed on February 26th
	54 ^[1]	Bayview North	333	118	0	7,183	6,609	-8.0%	14,173	6,609	-53.4%	424	129	0	Free service started Feb 4th, 2012
	55/55B	Davis Dr.	1,310	692	377	30,904	29,290	-5.2%	61,969	29,290	-52.7%	1,711	1,088	663	Free service started Feb 4th for Route 55; Free service started Feb 9th for Route 55B
	56	Gorham-Eagle	503	205	120	11,531	8,110	-29.7%	23,471	8,110	-65.4%	492	118	272	Free service started Feb 4th, 2012
	57/57A	Mulock Dr.	738	326	58	16,405	13,836	-15.7%	32,095	13,836	-56.9%	672	221	160	Free service started Feb 4th, 2012
	58/58A	Leslie North	72	0	0	1,491	1,275	-14.5%	3,106	1,275	-59.0%	93	0	0	Free service started Feb 4th, 2012
	GO Rte 69 ^[1]	Sutton GO Bus	215	87	88	5,139	5,786	12.6%	10,266	9,554	-6.9%	254	144	92	Free service started Feb 4th, 2012
	98 ^[1]	Yonge North	1,057	831	492	26,975	21,026	-22.1%	55,067	21,026	-61.8%	782	662	599	Free service started Feb 4th, 2012
	220	Keswick GO	11	0	0	271	48	-82.3%	524	48	-90.8%	16	0	0	Free service started Feb 26th, 2012
	222	Aurora-Nmkt GO Shuttle	61	0	0	1,271	72	-94.3%	2,505	72	-97.1%	24	0	0	Free service started Feb 26th, 2012
	223	Newmarket GO Shuttle	18	0	0	411	57	-86.1%	837	57	-93.2%	19	0	0	Free service started Feb 26th, 2012
	520/521	Newmarket Community Bus	65	13	11	1,458	2,947	102.1%	2,756	5,011	81.8%	131	70	32	Free service started Feb 4th, 2012
	59	The ROC	0	0	0	0	219	n/a	0	219	n/a	16	29	21	New Service started on Feb 10, 2012
		Newmarket Total	5,520	2,615	1,244	127,845	104,396	-18.3%	255,779	110,303	-56.9%	5,770	2,858	1,818	
		YRT SUB-TOTAL	70,196	24,214	14,994	1,602,455	1,845,105	15.1%	3,228,792	3,123,966	-3.2%	86,157	35,038	24,977	
Viva	blue (incl. blueA') ^[1]	Yonge Corridor	15199	9057	6693	422,015	470,808	11.6%	863,422	470,808	-45.5%	21,575	13,457	10,041	Ridership impact due to contractor labour disruption (effective Oct 24, 2011 to Feb 3, 2012); Free service started Saturday February 4th
	purple ^[1]	Highway 7 Corridor	7819	4180	3056	203,335	123,364	-39.3%	421,517	123,364	-70.7%	5,808	3,162	2,396	Ridership impact due to contractor labour disruption (effective Oct 24, 2011 to Feb 3, 2012); Free service started Saturday February 4th
	green ^[1]	Markham North-South Link	693	0	0	14,459	1,887	-86.9%	29,842	1,887	-93.7%	629	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Free service started Monday Feb.27th
	orange (incl. Züm) ^[1]	Vaughan North-South Link	2678	1568	1016	70,258	29,540	-58.0%	144,459	51,824	-64.1%	3,396	285	1,272	Includes Brampton Transit Züm; Ridership impact due to contractor labour disruption (effective Oct 24, 2011); Free service started Sunday February 26th
	pink ^[1]	Finch - Unionville	2550	0	0	52,222	22,168	-57.6%	106,952	22,168	-79.3%	1,304	0	0	Ridership impact due to contractor labour disruption (effective Oct 24, 2011); service resumed Mon.Feb.6th
		Viva SUB-TOTAL	28,939	14,805	10,765	762,289	647,767	-15.0%	1,566,192	670,051	-57.2%	32,712	16,904	13,709	

[1] Route crosses municipal boundaries.

[2] Viva ridership data adjustment is derived on a monthly basis, and compensates for temporary malfunctions of on-board automatic passenger counter (APC) equipment, and/or for drivers not logging onto Init APC system.

[3] A "0" ridership value indicates that service is not operated by the route on the day type shown.

[4] Average boardings only reflect post stike service resumption

"Total Boardings" do not include PRESTO values.

Tot. Boardings	YRT/VIVA SYSTEM TOTAL	99,135	39,019	25,759	2,364,744	2,492,872	5.4%	4,794,984	3,794,017	-20.9%	118,869	51,942	38,686
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Rev. Boardings	YRT/VIVA SYSTEM TOTAL				1,731,401	1,792,375	3.5%	3,472,208	2,770,291	-20.2%	85,467		
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Notes: 1. System-wide transfer rate = Revenue Boardings / Total Boardings = **28.1 %**

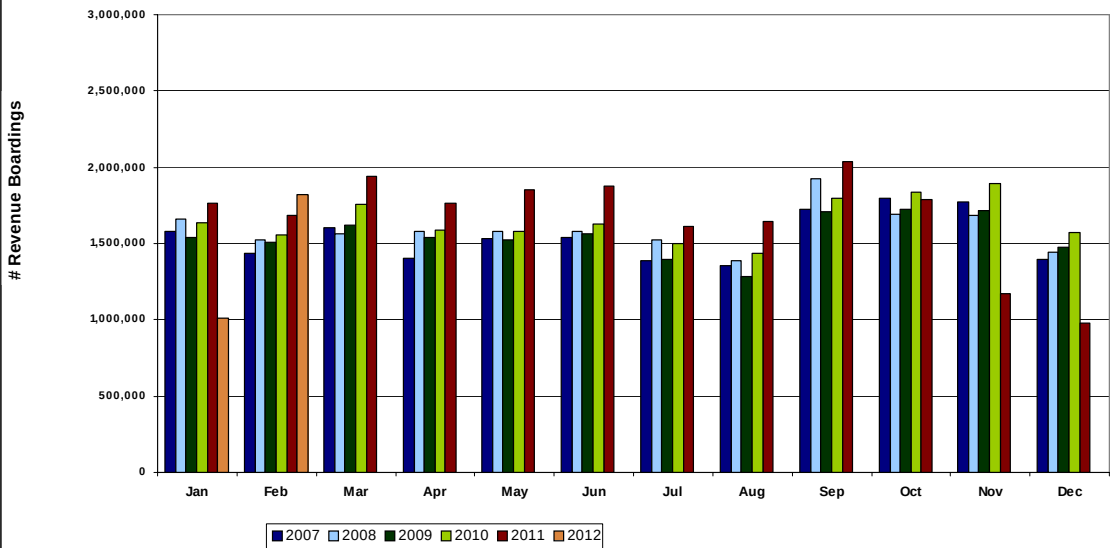
By Route Class	Base Routes	81,477	36,940	24,719	1,980,336	2,123,018	7.2%	4,038,977	3,278,781	-18.8%	98,577	48,765	37,137
	Local Routes	14,936	1,871	917	324,064	320,520	-1.1%	640,916	453,536	-29.2%	17,484	2,992	1,418
	Express Routes	1,481	0	0	32,301	28,330	-12.3%	63,082	35,054	-44.4%	1,622	0	0
	Community Bus Routes	285	208	123	7,586	6,985	-7.9%	14,447	12,627	-12.6%	271	185	131
	GO Shuttle Routes	956	0	0	20,457	14,019	-31.5%	37,562	14,019	-62.7%	915	0	0
	TOTAL, by Route Class	99,135	39,019	25,759	2,364,744	2,492,872	5.4%	4,794,984	3,794,017	-20.9%	118,869	51,942	38,686

YRT/Viva

2012 Revenue Ridership Summary

Conventional Services including Contracted TTC Services North of Steeles

Five Year - Revenue Ridership by Month



Month	2011 ^[3]	2012	Month Change ['12 vs '11]	YTD Change	Avg Wkday Rev. Ridership 2012
January	1,740,807	973,927	-44.1%	-44.1%	39,683 ^[1]
February	1,731,401	1,792,375 ^[2]	3.5%	-20.2%	85,467
March	1,909,452				
April	1,740,968				
May	1,821,296				
June	1,850,961				
July	1,584,877				
August	1,616,538				
September	2,008,877				
October	1,757,737				
November	1,142,577				
December	951,948				
YTD	19,784,179	2,770,291			

^[1] Transit labour strike Oct 24th, 2011 – Feb 3rd, 2012.

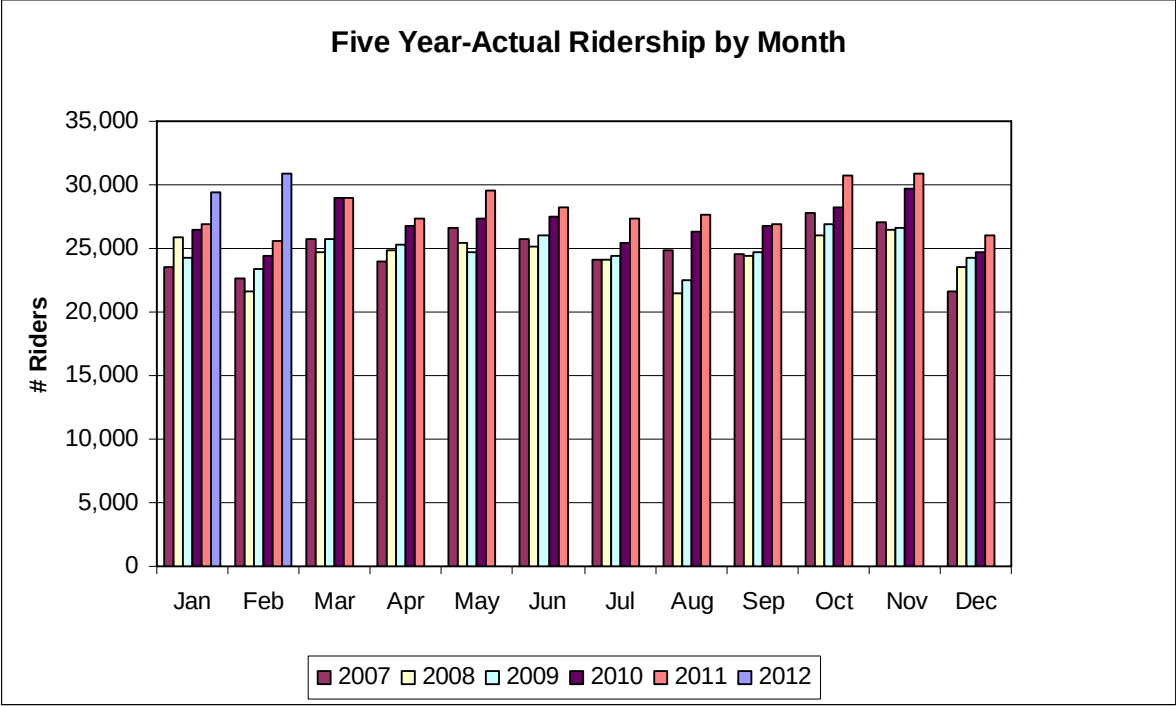
^[2] Free transit service begins February 4th. Projected weekday revenue ridership based on historic transfer rate.

^[3] 2011 revenue ridership adjusted for 2012 comparison.

YRT/Viva

2012 Ridership Summary

Specialized Services – Mobility Plus



January	26,948	29,467	9.3%	9.3%	1237
February	25,612	30,865 ^[1]	20.5%	14.8%	1368
March	28,948				
April	27,412				
May	29,553				
June	28,214				
July	27,311				
August	27,701				
September	26,980				
October	30,738				
November	30,874				
December	26,069				