

TO BE SENT BY E-MAIL TO THE REGIONAL CLERK'S OFFICE FOR FORWARDING
TO THE REGIONAL ACCESSIBILITY ADVISORY COMMITTEE

March 11, 2010

Regional Accessibility Advisory Committee

Re: "Improving Our Services with You"

Mobility Plus is York Region's door-to-door accessible public transit service for people with disabilities. As Mobility Plus faces the challenges of increased demand from factors such as health transportation requirements, day program enrolment and potential implications of emerging *Accessibility for Ontarians with Disabilities Act* (AODA) legislation, it is important to share information and solicit feedback from the public.

Mobility Plus plans to hold a public consultation and information session in each of the nine municipalities this year. The sessions will be called "Improving Our Services with You" to stress the importance of the public's input and contribution. In addition, these outreach activities will provide the public with means to gain a solid understanding of our operation and the strategies we plan to implement in the upcoming year.

The purpose of this letter is to ask the local municipalities' Accessibility Advisory Committees for their support in this endeavour and for feedback regarding a venue location in each municipality. It is important that we set a positive tone for the meeting right from the planning stage. This will hopefully foster interest and encourage public participation. Once a venue is chosen, we will provide public notice in the local papers, well ahead of the meeting date.

So as to adhere to our timelines, we would appreciate any suggestions by Friday, March 26, 2010. Thank you in advance for helping us to build and operate an innovative, reliable and courteous specialized transit system that responds to our customers' needs.

Sincerely,

Sharon Doyle
Manager, Mobility Plus

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