

ANNUAL SERVICE PLAN

2012

THE FUTURE OF PUBLIC TRANSIT



YORK
REGION
TRANSIT

VIVA

Table of Contents

2012 Annual Service Plan

1 Executive Summary	4
2 Annual Service Plans	6
2.1 2011 Overview	6
2.2 2012 Annual Service Plan	8
2.3 2013 Annual Service Plan	10
3 YRT/Viva Planning Process	12
3.1 Annual Planning Process	12
4 Service Guidelines	16
4.1 YRT/Viva's Family of Services	16
4.2 Performance Indicator Guidelines	18
4.3 Route Coverage	18
4.4 Service Levels and Span of Service	19
4.5 Vehicle Capacity	20
4.6 Target Performance	21
4.7 Establishing New Transit Service	22
4.8 Design Guidelines	22
4.9 Route Performance Assessment	25
5 Public and Stakeholder Consultation Process	28
5.1 Consultation Process	28

6 Proposed 2012 Initiatives	32
6.1 New Service Initiative	32
Town of Georgina/Town of East Gwillimbury	33
North-South Link	33
6.2 Proposed Route Modifications	35
Town of East Gwillimbury	35
Route 58/58A – Leslie North/Leslie North via. Mt. Albert	35
Town of Newmarket	37
Route 55/55B – Davis Drive	38
Route 44 – London-Bristol	40
Route 53 – Woodspring- Clearmeadow	40
Route 57/57A – Mulock	40
Town of Aurora	44
Route 31 – Aurora North	44
Route 34 – Industrial Parkway	44
Town of Richmond Hill	46
Route 81 – Inspiration	46
Route 86 – Weldrick-Newkirk	46
Route 83/83A – Trench	50
Town of Whitchurch-Stouffville	52
Route 9 – Ninth Line	52
Route 15 – Stouffville Local	52
Town of Markham	55
Route 301 – Markham Express	55
Route 303 – Bur Oak Express	55
Route 304 – Berczy Express	56
City of Vaughan	58
Route 7 – Martin Grove	58
Route 10 – York University-Woodbridge	58
Route 11 – Woodbridge	58
Route 20 – Jane-Concord	62
Route 87 – Langstaff-Maple	64
Township of King	66
Route 22/22A – King City	66

6.3 vivaNext Construction Mitigation Plan	68
6.4 2012 Resources	68

7 Conclusion	70
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Appendix A – Public Consultation	A1
Appendix B – Service Plan Slides	B1
Appendix C – Route Performance Assessment	C1
Appendix D – Glossary	D1

List of Figures

Figure 1: Transit Life Cycle	4
Figure 2: Annual Service Plan Process	12

List of Tables

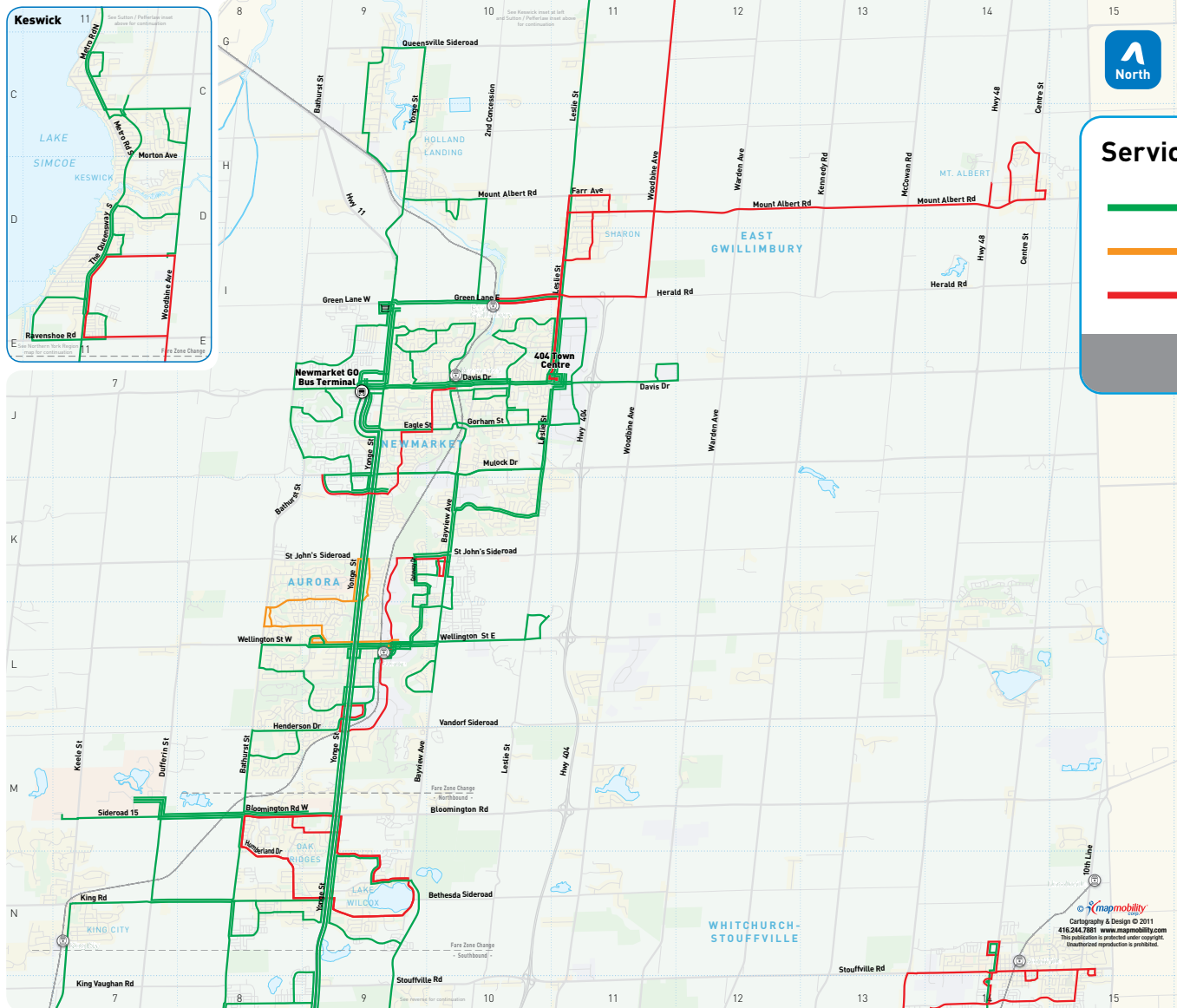
Table 1: On-Time Performance Goals	7
Table 2: Public and Stakeholder Consultation Meeting Chronology	9
Table 3: Proposed Route Changes	10
Table 4: Performance Indicator Guidelines	18
Table 5: Walking Distance Guidelines	18
Table 6: Service Frequency Guidelines	19
Table 7: Vehicle Capacity Guideline	20
Table 8: Performance Targets by Service Type	21
Table 9: Route Directness Guidelines	23
Table 10: Public and Stakeholder Consultation Process	29
Table 11: 2012 Estimated Annualized Hours and Fleet Requirements	68

Appendix B

2012 Annual Service Plan

Service Plan Slides





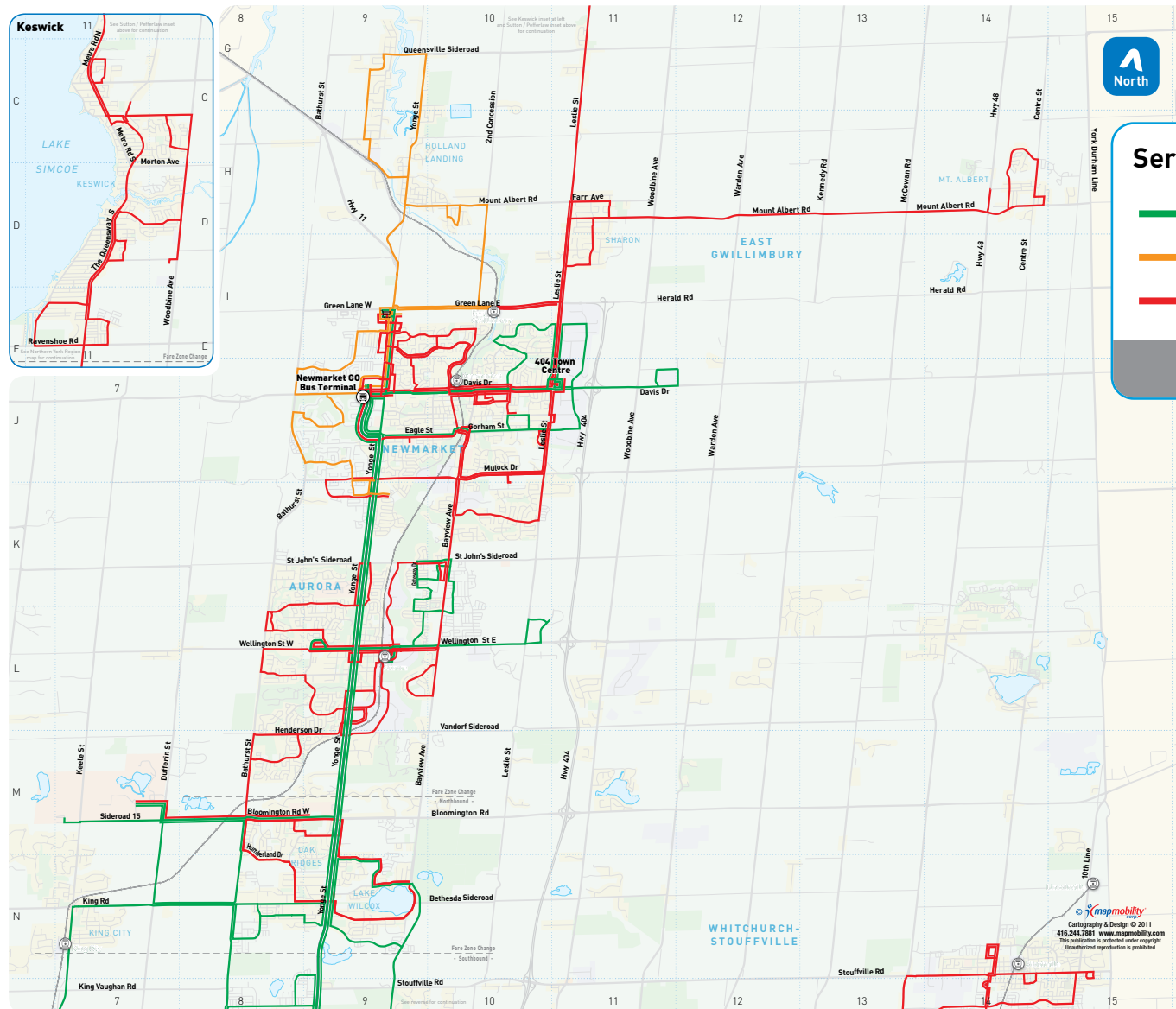
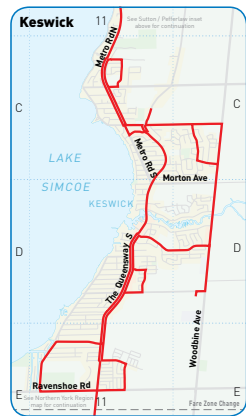
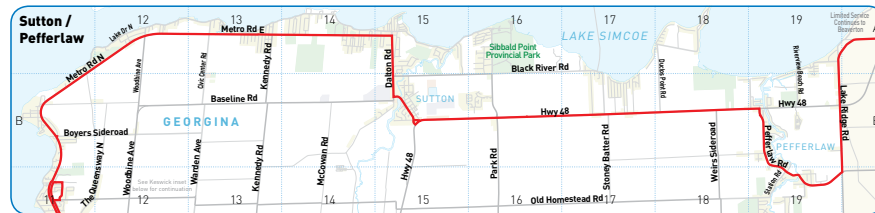
Rush Hour Service Subsidy Northern York Region

Service Cost Subsidy Per Passenger

- Less than 3x Average Fare
- Greater than 3x Average Fare
- Greater than 4x Average Fare

Average Fare = \$2.62

Non Rush Hour Service Subsidy Northern York Region



Service Cost Subsidy Per Passenger

- Less than 3x Average Fare
- Greater than 3x Average Fare
- Greater than 4x Average Fare

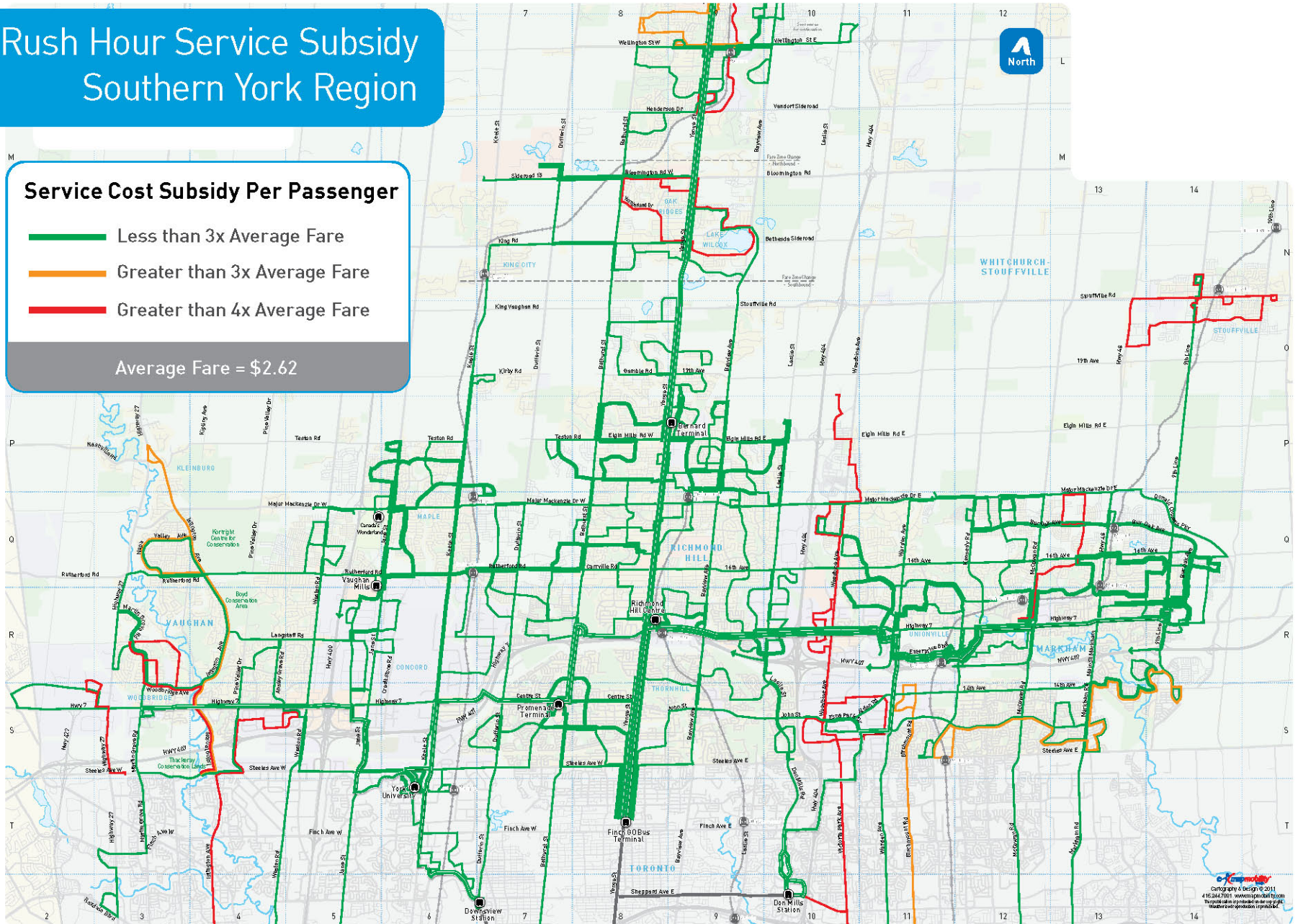
Average Fare = \$2.62

Rush Hour Service Subsidy Southern York Region

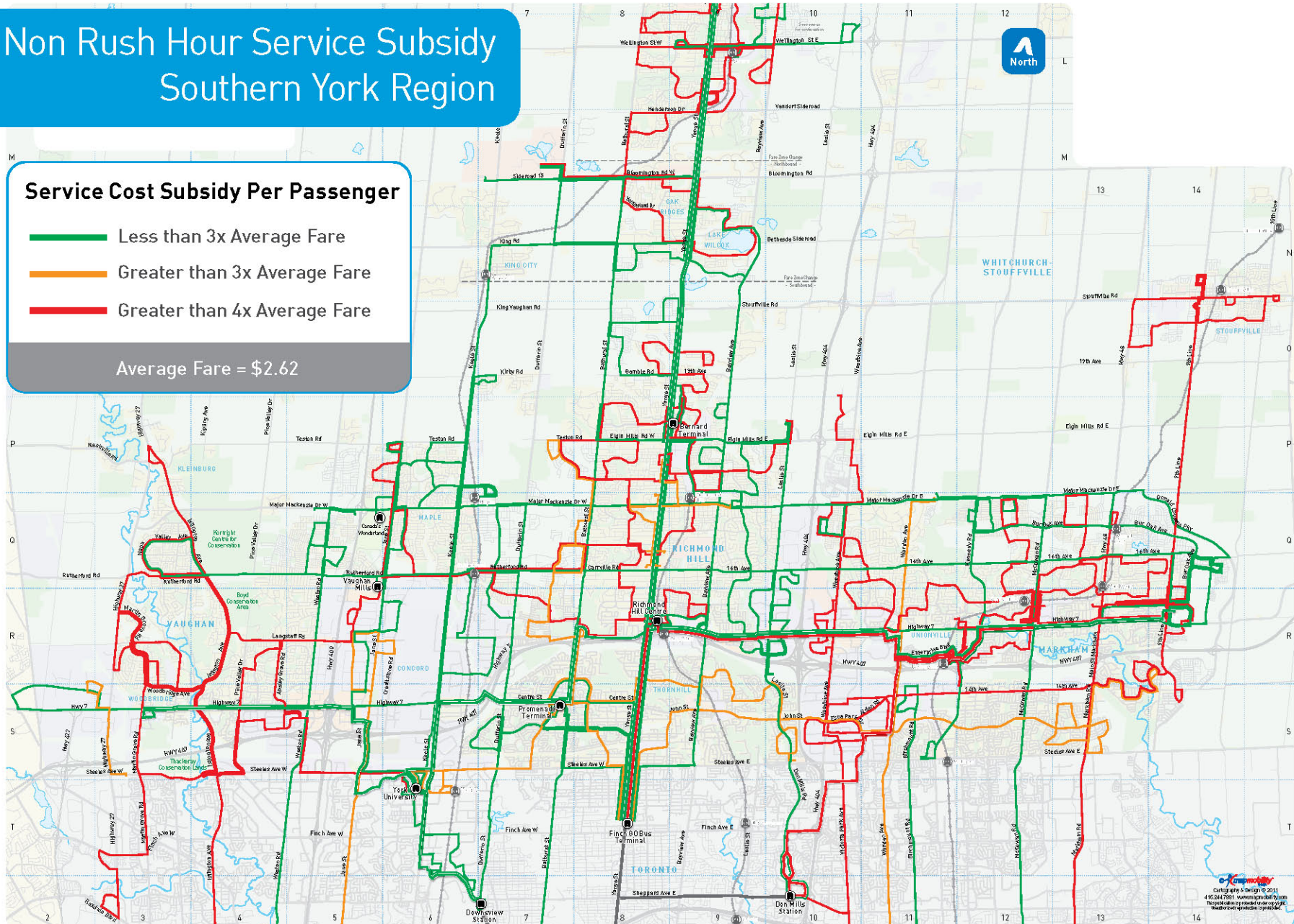
Service Cost Subsidy Per Passenger

- Less than 3x Average Fare
- Greater than 3x Average Fare
- Greater than 4x Average Fare

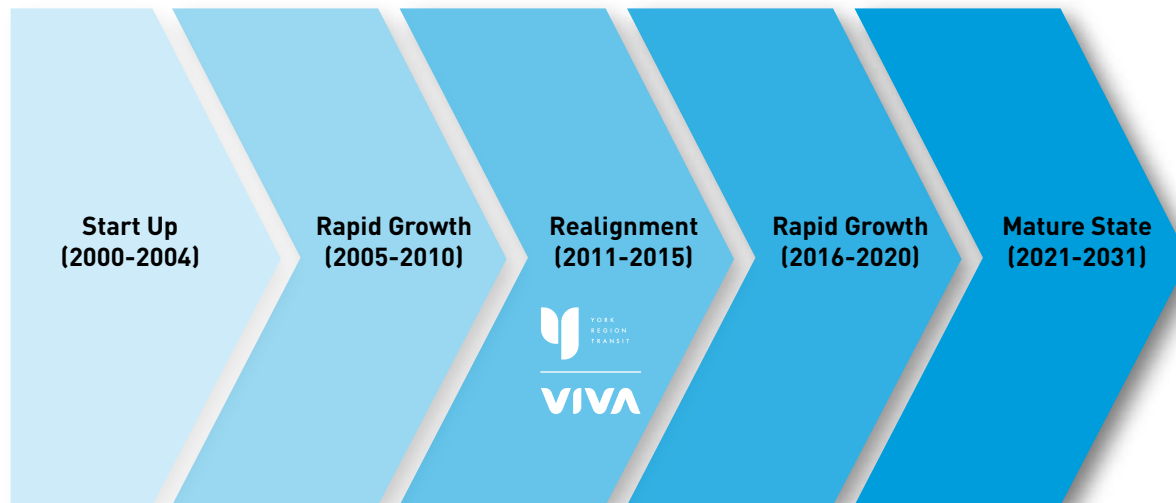
Average Fare = \$2.62



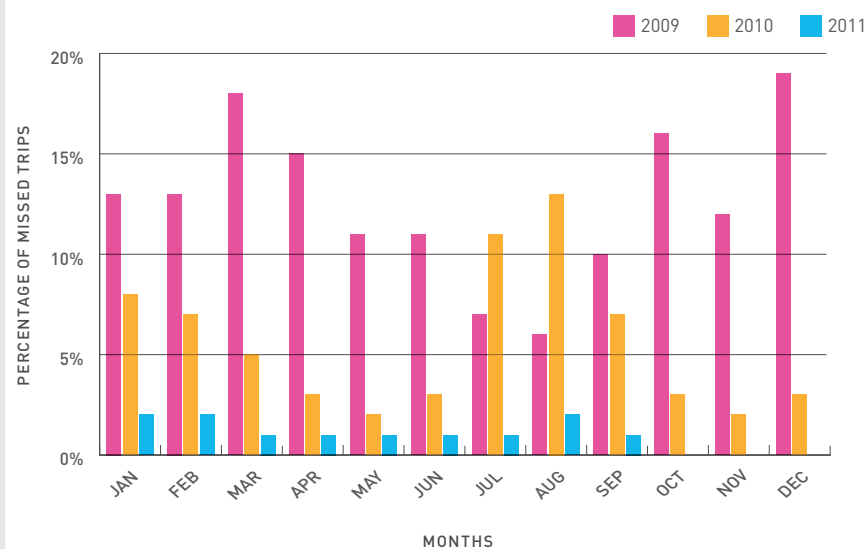
Non Rush Hour Service Subsidy Southern York Region



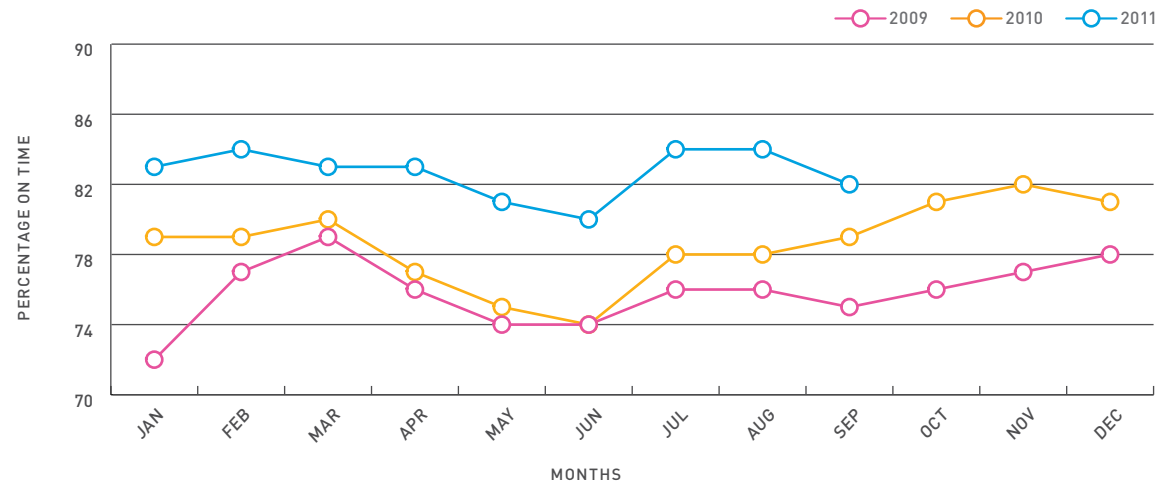
Transit Life Cycle



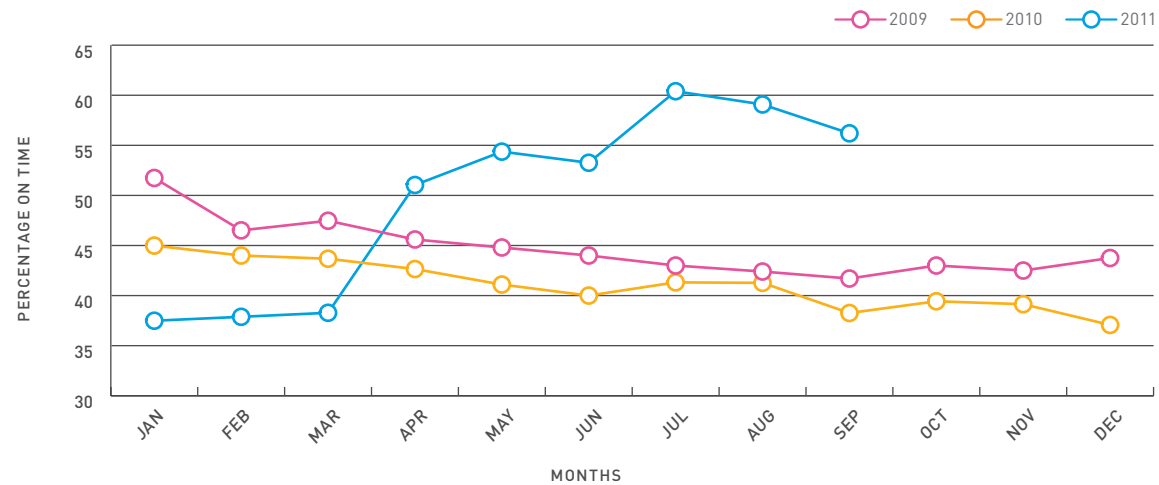
Viva/YRT Percentage Missed Trips by Month 2009-2011
(Conventional and BRT Bus Routes)



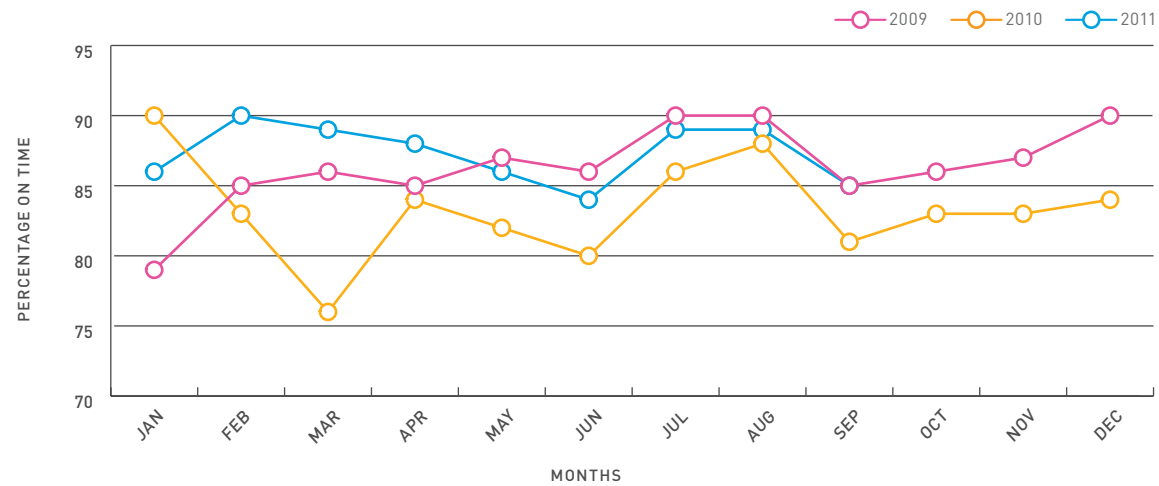
Trip Start — On Time Performance Conventional Bus Routes



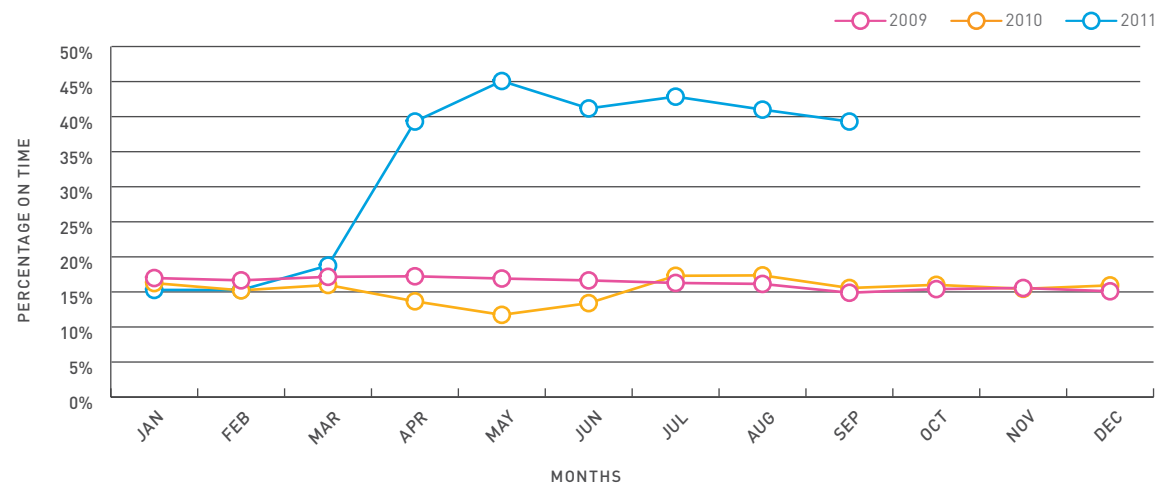
Trip Arrival — On Time Performance Conventional Bus Routes



Trip Start — On Time Performance York BRT (Viva) Routes



Trip Arrival — On Time Performance York BRT (Viva) Routes



2012 Annual Service Plan

- > Restructure routes
- > Strengthen the grid network
- > Match service levels to meet demand
- > Improve service reliability
- > Mitigate impacts due to vivaNext construction (rapidways, Spadina Subway extension)
- > Manage ridership

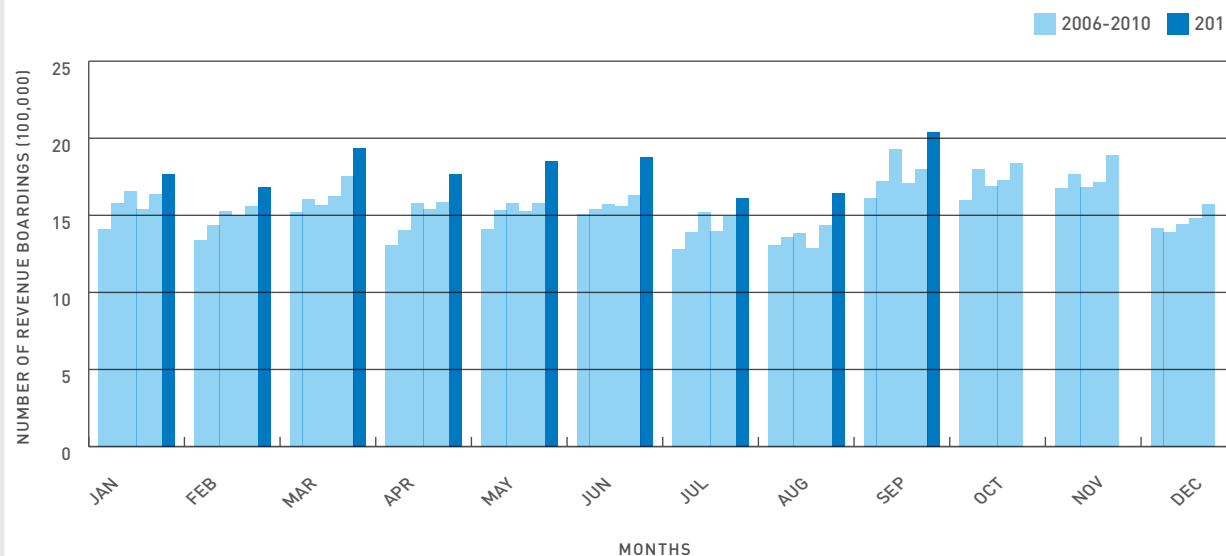
Consultation

- > Met with planning/engineering staff from all nine municipalities in July
- > Held 11 Public Information Centres (PICs) in August and September
- > 440 residents attended the PICs
- > Hosted workshops with key stakeholders
- > Posted proposed changes on yrt.ca
- > Conducted York University on-line survey

2013 Service Plan Preparation

- > Improve public and stakeholder consultation and communication
- > Undertake service assessments for:
 - Routes 3x and 4x the regional subsidy average fare
 - TTC Routes operating north of Steeles Avenue
 - GO Shuttles
 - Dial-A-Ride service
- > Develop and seek approval of the 2013 Annual Service Plan

Five Year Revenue Ridership By Month



Georgina and East Gwillimbury

North – South Route (Rush Hour, Non Rush Hour)

New route would provide a North-South link between the Town of Georgina and the Town of Newmarket.



Wal-Mart, Keswick



Vince County Market, East Gwillimbury



Newmarket GO Bus Terminal



Upper Canada Mall, Newmarket



Metro at 404 Town Centre,
Newmarket